

TOSHIBA

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AIR CONDITIONER (MULTI TYPE) SERVICE MANUAL

Hot Water Module | Mid temperature type

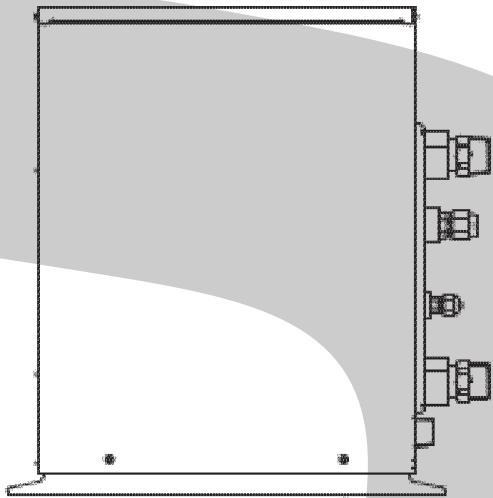
Model name:

MMW-AP0271LQ-E

MMW-AP0561LQ-E

MMW-AP0271LQ-TR

MMW-AP0561LQ-TR



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Please read carefully through these instructions that contain important information, and ensure that you understand them.

Generic Denomination: Hot Water Module

Definition of Qualified Installer or Qualified Service Person

The hot water module must be installed, maintained, repaired and removed by a qualified installer or qualified service person.

When any of these jobs is to be done, ask a qualified installer or qualified service person to do them.

A qualified installer or qualified service person is an agent who has the qualifications and knowledge described in the table

| Agent | Qualifications and knowledge which the agent must have |
|-------------------------------|---|
| Qualified installer (*1) | <ul style="list-style-type: none">• The qualified installer is a person who installs, maintains, relocates and removes the air conditioners (including the hot water modules) made by Toshiba Carrier Corporation. He or she has been trained to install, maintain, relocate and remove the air conditioners (including the hot water modules) made by Toshiba Carrier Corporation or, alternatively, he or she has been instructed in such operations by an individual or individuals who have been trained and is thus thoroughly acquainted with the knowledge related to these operations.• The qualified installer who is allowed to do the electrical work involved in installation, relocation and removal has the qualifications pertaining to this electrical work as stipulated by the local laws and regulations, and he or she is a person who has been trained in matters relating to electrical work on the air conditioners (including the hot water modules) made by Toshiba Carrier Corporation or, alternatively, he or she has been instructed in such matters by an individual or individuals who have been trained and is thus thoroughly acquainted with the knowledge related to this work.• The qualified installer who is allowed to do the refrigerant handling and piping work involved in installation, relocation and removal has the qualifications pertaining to this refrigerant handling and piping work as stipulated by the local laws and regulations, and he or she is a person who has been trained in matters relating to refrigerant handling and piping work on the air conditioners (including the hot water modules) made by Toshiba Carrier Corporation or, alternatively, he or she has been instructed in such matters by an individual or individuals who have been trained and is thus thoroughly acquainted with the knowledge related to this work.• The qualified installer who is allowed to work at heights has been trained in matters relating to working at heights with the air conditioners (including the hot water modules) made by Toshiba Carrier Corporation or, alternatively, he or she has been instructed in such matters by an individual or individuals who have been trained and is thus thoroughly acquainted with the knowledge related to this work. |
| Qualified service person (*1) | <ul style="list-style-type: none">• The qualified service person is a person who installs, repairs, maintains, relocates and removes the air conditioners (including the hot water modules) made by Toshiba Carrier Corporation. He or she has been trained to install, repair, maintain, relocate and remove the air conditioners (including the hot water modules) made by Toshiba Carrier Corporation or, alternatively, he or she has been instructed in such operations by an individual or individuals who have been trained and is thus thoroughly acquainted with the knowledge related to these operations.• The qualified service person who is allowed to do the electrical work involved in installation, repair, relocation and removal has the qualifications pertaining to this electrical work as stipulated by the local laws and regulations, and he or she is a person who has been trained in matters relating to electrical work on the air conditioners (including the hot water modules) made by Toshiba Carrier Corporation or, alternatively, he or she has been instructed in such matters by an individual or individuals who have been trained and is thus thoroughly acquainted with the knowledge related to this work.• The qualified service person who is allowed to do the refrigerant handling and piping work involved in installation, repair, relocation and removal has the qualifications pertaining to this refrigerant handling and piping work as stipulated by the local laws and regulations, and he or she is a person who has been trained in matters relating to refrigerant handling and piping work on the air conditioners (including the hot water modules) made by Toshiba Carrier Corporation or, alternatively, he or she has been instructed in such matters by an individual or individuals who have been trained and is thus thoroughly acquainted with the knowledge related to this work.• The qualified service person who is allowed to work at heights has been trained in matters relating to working at heights with the air conditioners (including the hot water modules) made by Toshiba Carrier Corporation or, alternatively, he or she has been instructed in such matters by an individual or individuals who have been trained and is thus thoroughly acquainted with the knowledge related to this work. |

Definition of Protective Gear

When the air conditioner is to be transported, installed, maintained, repaired or removed, wear protective gloves and 'safety' work clothing.

In addition to such normal protective gear, wear the protective gear described below when undertaking the special work detailed in the table below.

Failure to wear the proper protective gear is dangerous because you will be more susceptible to injury, burns, electric shocks and other injuries.

| Work undertaken | Protective gear worn |
|---|---|
| All types of work | Protective gloves 'Safety' working clothing |
| Electrical-related work | Gloves to provide protection for electricians and from heat Insulating shoes Clothing to provide protection from electric shock |
| Work done at heights (50 cm or more) | Helmets for use in industry |
| Transportation of heavy objects | Shoes with additional protective toecap |
| Repair of outdoor unit | Gloves to provide protection for electricians and from heat |

The important contents concerned to the safety are described on the product itself and on this Service Manual.

Please read this Service Manual after understanding the described items thoroughly in the following contents (Indications / Illustrated marks), and keep them.

[Explanation of indications]

| Indication | Explanation |
|--|---|
|  DANGER | Indicates contents assumed that an imminent danger causing a death or serious injury of the repair engineers and the third parties when an incorrect work has been executed. |
|  WARNING | Indicates possibilities assumed that a danger causing a death or serious injury of the repair engineers, the third parties, and the users due to troubles of the product after work when an incorrect work has been executed. |
|  CAUTION | Indicates contents assumed that an injury or property damage (*) may be caused on the repair engineers, the third parties, and the users due to troubles of the product after work when an incorrect work has been executed. |

* Property damage: Enlarged damage concerned to property, furniture, and domestic animal / pet

[Explanation of illustrated marks]

| Mark | Explanation |
|---|--|
|  | Indicates prohibited items (Forbidden items to do) The sentences near an illustrated mark describe the concrete prohibited contents. |
|  | Indicates mandatory items (Compulsory items to do) The sentences near an illustrated mark describe the concrete mandatory contents. |
|  | Indicates cautions (Including danger / warning) The sentences or illustration near or in an illustrated mark describe the concrete cautious contents. |

Warning indications on the hot water module

| Warning indication | Description |
|--|---|
|  WARNING ELECTRICAL SHOCK HAZARD Disconnect all remote electric power supplies before servicing. | WARNING ELECTRICAL SHOCK HAZARD Disconnect all remote electric power supplies before servicing. |

Precautions for Safety

The manufacturer shall not assume any liability for the damage caused by not observing the description of this manual.

DANGER

| | |
|--|---|
|  Turn off breaker. | <p>Before carrying out the installation, maintenance, repair or removal work, be sure to set the circuit breaker for both the hot water module and outdoor units to the OFF position. Otherwise, electric shocks may result.</p> <p>Before opening the electrical parts box cover of the hot water module or service panel of the outdoor unit, set the circuit breaker to the OFF position.</p> <p>Failure to set the circuit breaker to the OFF position may result in electric shocks through contact with the interior parts.</p> <p>Only a qualified installer (*1) or qualified service person (*1) is allowed to remove the electrical parts box cover of the hot water module or service panel of the outdoor unit and do the work required.</p> <p>When you have noticed that some kind of trouble (such as when a check display has appeared, there is a smell of burning, abnormal sounds are heard, the hot water module fails to heat or water is leaking) has occurred in the hot water module, do not touch the hot water module yourself but set the circuit breaker to the OFF position, and contact a qualified service person. Take steps to ensure that the power will not be turned on (by marking "out of service" near the circuit breaker, for instance) until qualified service person arrives.</p> <p>Continuing to use the hot water module in the trouble status may cause mechanical problems to escalate or result in electric shocks or other failure.</p> |
|  Electric shock hazard | <p>When you access inside of the electrical parts box cover to repair electric parts, wait for about five minutes after turning off the breaker. Do not start repairing immediately. Otherwise you may get electric shock by touching terminals of high-voltage capacitors. Natural discharge of the capacitor takes about five minutes.</p> |
|  Prohibition | <p>Place a "Work in progress" sign near the circuit breaker while the installation, maintenance, repair or removal work is being carried out.</p> <p>There is a danger of electric shocks if the circuit breaker is set to ON by mistake.</p> <p>Before operating the hot water module after having completed the work, check that the electrical parts box cover of the hot water module and service panel of the outdoor unit are closed, and set the circuit breaker to the ON position.</p> <p>You may receive an electric shock if the power is turned on without first conducting these checks.</p> |
|  Stay on protection | <p>If, in the course of carrying out repairs, it becomes absolutely necessary to check out the electrical parts with the electrical parts box cover of one or more of the hot water modules and the service panel of the outdoor unit removed in order to find out exactly where the trouble lies, wear insulated heat-resistant gloves, insulated boots and insulated work overalls, and take care to avoid touching any live parts.</p> <p>You may receive an electric shock if you fail to heed this warning. Only qualified service person (*1) is allowed to do this kind of work.</p> |

(*1) Refer to the "Definition of Qualified Installer or Qualified Service Person"

WARNING

| | |
|---|---|
|  General | Before starting to repair the hot water module, read carefully through the Service Manual, and repair the hot water module by following its instructions. |
| | Only qualified service person (*1) is allowed to repair the hot water module. Repair of the hot water module by unqualified person may give rise to a fire, electric shocks, injury, water leaks and / or other problems. |
| | Do not use any refrigerant different from the one specified for complement or replacement. Otherwise, abnormally high pressure may be generated in the refrigeration cycle, which may result in a failure or explosion of the product or an injury to your body. |
| | Only a qualified installer (*1) or qualified service person (*1) is allowed to carry out the electrical work of the hot water module. Under no circumstances must this work be done by an unqualified individual since failure to carry out the work properly may result in electric shocks and / or electrical leaks. |
| | When transporting the hot water module, wear shoes with protective toe caps, protective gloves and other protective clothing. |
| | When connecting the electrical wires, repairing the electrical parts or undertaking other electrical jobs, wear gloves to provide protection for electricians, insulating shoes and clothing to provide protection from electric shocks. Failure to wear this protective gear may result in electric shocks. |
| | Electrical wiring work shall be conducted according to law and regulation in the community and Installation Manual. Failure to do so may result in electrocution or short-circuit. |
| | When working at heights, use a ladder which complies with the ISO 14122 standard, and follow the procedure in the ladder's instructions. Also wear a helmet for use in industry as protective gear to undertake the work. |
| | When working at heights, put a sign in place so that no-one will approach the work location, before proceeding with the work. Parts and other objects may fall from above, possibly injuring a person below. |
| | Do not touch the plate heat exchanger of the unit. You may injure yourself if you do so. If the plate heat exchanger must be touched for some reason, first put on protective gloves and safety work clothing, and then proceed. |
| | Do not climb onto or place objects on top of the outdoor unit. You may fall or the objects may fall off the outdoor unit and result in injury. |
| | When transporting the hot water module, wear shoes with additional protective toecap. |
| | When transporting the hot water module, do not hold the bands around the packing carton. You may injure yourself if the bands should break. |
| | Be sure that a heavy unit (10 kg or heavier) such as a compressor is carried by two persons. |
|  Check earth wires. | Before troubleshooting or repair work, check the earth wire is connected to the earth terminals of the hot water module, otherwise an electric shock is caused when a leak occurs. If the earth wire is not correctly connected, contact an electric engineer for rework |
| | After completing the repair or relocation work, check that the ground wires are connected properly. |
| | Be sure to connect earth wire. (Grounding work) Incomplete grounding causes an electric shock. Do not connect ground wires to gas pipes, water pipes, and lightning rods or ground wires for telephone wires. |
|  Prohibition of modification. | Do not modify the products. Do not also disassemble or modify the parts. It may cause a fire, electric shock or injury. |
|  Use specified parts. | When any of the electrical parts are to be replaced, ensure that the replacement parts satisfy the specifications given in the Service Manual (or use the parts contained on the parts list in the Service Manual). Use of any parts which do not satisfy the required specifications may give rise to electric shocks, smoking and / or a fire. |
|  Do not bring a child close to the equipment. | If, in the course of carrying out repairs, it becomes absolutely necessary to check out the electrical parts with the electrical parts box cover of one or more of the hot water module and the service panel of the outdoor unit removed in order to find out exactly where the trouble lies, put a sign in place so that no-one will approach the work location before proceeding with the work. Third-party individuals may enter the work site and receive electric shocks if this warning is not heeded. |
|  Insulating measures | Connect the cut-off lead wires with crimp contact, etc., put the closed end side upward and then apply a watercut method, otherwise a leak or production of fire is caused at the users f side. |

(*1) Refer to the "Definition of Qualified Installer or Qualified Service Person"

| | |
|--|--|
|  No fire | <p>When performing repairs using a gas burner, replace the refrigerant with nitrogen gas because the oil that coats the pipes may otherwise burn.</p> <p>When repairing the refrigerating cycle, take the following measures.</p> <ol style="list-style-type: none"> 1) Be attentive to fire around the cycle. When using a gas stove, etc., be sure to put out fire before work; otherwise the oil mixed with refrigerant gas may catch fire. 2) Do not use a welder in the closed room. When using it without ventilation, carbon monoxide poisoning may be caused. 3) Do not bring inflammables close to the refrigerant cycle, otherwise fire of the welder may catch the inflammables. |
|  Refrigerant | <p>The refrigerant used by this hot water module is the R410A.</p> <p>Check the used refrigerant name and use tools and materials of the parts which match with it. For the products which use R410A refrigerant, the refrigerant name is indicated at a position on the outdoor unit where is easy to see. To prevent miss charging, the route of the service port is changed from one of the former R22.</p> <p>For an hot water module which uses R410A, never use other refrigerant than R410A. For an hot water module which uses other refrigerant (R22, etc.), never use R410A. If different types of refrigerant are mixed, abnormal high pressure generates in the refrigerating cycle and an injury due to breakage may be caused.</p> <p>When the hot water module has been installed or relocated, follow the instructions in the Installation Manual and purge the air completely so that no gases other than the refrigerant will be mixed in the refrigerating cycle. Failure to purge the air completely may cause the hot water module to malfunction.</p> <p>Do not charge refrigerant additionally. If charging refrigerant additionally when refrigerant gas leaks, the refrigerant composition in the refrigerating cycle changes resulted in change of hot water module characteristics or refrigerant over the specified standard amount is charged and an abnormal high pressure is applied to the inside of the refrigerating cycle resulted in cause of breakage or injury. Therefore if the refrigerant gas leaks, recover the refrigerant in the hot water module, execute vacuuming, and then newly recharge the specified amount of liquid refrigerant.</p> <p>In this time, never charge the refrigerant over the specified amount.</p> <p>When recharging the refrigerant in the refrigerating cycle, do not mix the refrigerant or air other than R410A into the specified refrigerant. If air or others is mixed with the refrigerant, abnormal high pressure generates in the refrigerating cycle resulted in cause of injury due to breakage.</p> <p>After installation work, check the refrigerant gas does not leak. If the refrigerant gas leaks in the room, poisonous gas generates when gas touches to fire such as fan heater, stove or cocking stove though the refrigerant gas itself is innocuous.</p> <p>Never recover the refrigerant into the outdoor unit. When the equipment is moved or repaired, be sure to recover the refrigerant with recovering device. The refrigerant cannot be recovered in the outdoor unit; otherwise a serious accident such as breakage or injury is caused.</p> |
|  Assembly / Wiring | <p>After repair work, surely assemble the disassembled parts, and connect and lead the removed wires as before. Perform the work so that the cabinet or panel does not catch the inner wires. If incorrect assembly or incorrect wire connection was done, a disaster such as a leak or fire is caused at user's side.</p> |
|  Insulator check | <p>After the work has finished, be sure to use an insulation tester set (500 VMΩ) to check the resistance is 1 MΩ or more between the charge section and the non-charge metal section (Earth position). If the resistance value is low, a disaster such as a leak or electric shock is caused at user's side.</p> |
|  Ventilation | <p>When the refrigerant gas leaks during work, execute ventilation. If the refrigerant gas touches to a fire, poisonous gas generates. A case of leakage of the refrigerant and the closed room full with gas is dangerous because a shortage of oxygen occurs. Be sure to execute ventilation.</p> |
|  Compulsion | <p>When the refrigerant gas leaks, find out the leaked position and repair it surely. If the leaked position cannot be found out and the repair work is interrupted, pump-down and tighten the service valve, otherwise the refrigerant gas may leak into the room. The poisonous gas generates when gas touches to fire such as fan heater, stove or cocking stove though the refrigerant gas itself is innocuous.</p> <p>When installing equipment which includes a large amount of charged refrigerant in a sub-room, it is necessary that the concentration does not the limit even if the refrigerant leaks. If the refrigerant leaks and exceeds the limit concentration, an accident of shortage of oxygen is caused.</p> <p>Tighten the flare nut with a torque wrench in the specified manner. Excessive tighten of the flare nut may cause a crack in the flare nut after a long period, which may result in refrigerant leakage.</p> <p>Nitrogen gas must be used for the airtight test.</p> <p>The charge hose must be connected in such a way that it is not slack.</p> <p>For the installation / moving / reinstallation work, follow to the Installation Manual. If an incorrect installation is done, a trouble of the refrigerating cycle, water leak, electric shock or fire is caused.</p> |

| | |
|--|---|
|  Check after repair | Once the repair work has been completed, check for refrigerant leaks, and check the insulation resistance and water drainage. Then perform a trial run to check that the hot water module is running properly. |
| | After repair work has finished, check there is no trouble. If check is not executed, a fire, electric shock or injury may be caused. For a check, turn off the power breaker. |
| | After repair work (installation of front panel and cabinet) has finished, execute a test run to check there is no generation of smoke or abnormal sound. If check is not executed, a fire or an electric shock is caused. Before test run, install the front panel and cabinet. |
| | Be sure to fix the screws back which have been removed for installation or other purposes. |
|  Do not operate the unit with the valve closed. | Check the following matters before a test run after repairing piping. <ul style="list-style-type: none"> • Connect the pipes surely and there is no leak of refrigerant. • The valve is opened. Running the compressor under condition that the valve closes causes an abnormal high pressure resulted in damage of the parts of the compressor and etc. and moreover if there is leak of refrigerant at connecting section of pipes, the air is sucked and causes further abnormal high pressure resulted in burst or injury. |
|  Check after reinstallation | Only a qualified installer (*1) or qualified service person (*1) is allowed to relocate the hot water module. It is dangerous for the hot water module to be relocated by an unqualified individual since a fire, electric shocks, injury, water leakage, noise and / or vibration may result. Check the following items after reinstallation. <ol style="list-style-type: none"> 1) The earth wire is correctly connected. 2) The power cord is not caught in the product. 3) There is no inclination or unsteadiness and the installation is stable. If check is not executed, a fire, an electric shock or an injury is caused. When carrying out the pump-down work shut down the compressor before disconnecting the refrigerant pipe. Disconnecting the refrigerant pipe with the service valve left open and the compressor still operating will cause air, etc. to be sucked in, raising the pressure inside the refrigeration cycle to an abnormally high level, and possibly resulting in rupture, injury, etc. |
|  Cooling check | When the service panel of the outdoor unit is to be opened in order for the compressor or the area around this part to be repaired immediately after the hot water module has been shut down, set the circuit breaker to the OFF position, and then wait at least 10 minutes before opening the service panel. If you fail to heed this warning, you will run the risk of burning yourself because the compressor pipes and other parts will be very hot to the touch. In addition, before proceeding with the repair work, wear the kind of insulated heat-resistant gloves designed to protect electricians. Take care not to get burned by compressor pipes or other parts when checking the cooling cycle while running the unit as they get heated while running. Be sure to put on gloves providing protection for electric shock and heat. When the service panel of the outdoor unit is to be opened in order for the fan motor, reactor, inverter or the areas around these parts to be repaired immediately after the hot water module has been shut down, set the circuit breaker to the OFF position, and then wait at least 10 minutes before opening the service panel. If you fail to heed this warning, you will run the risk of burning yourself because the fan motor, reactor, inverter heat sink and other parts will be very hot to the touch. In addition, before proceeding with the repair work, wear the kind of insulated heat-resistant gloves designed to protect electricians. |
|  Installation | Only a qualified installer (*1) or qualified service person (*1) is allowed to install the hot water module. If the hot water module is installed by an unqualified individual, a fire, electric shocks, injury, water leakage, noise and / or vibration may result. Before starting to install the hot water module, read carefully through the Installation Manual, and follow its instructions to install the hot water module. Be sure to use the company-specified products for the separately purchased parts. Use of non-specified products may result in fire, electric shock, water leakage or other failure. Have the installation performed by a qualified installer. Do not supply power from the power terminal block equipped on the outdoor unit to another outdoor unit. Capacity overflow may occur on the terminal block and may result in fire. Do not install the hot water module in a location that may be subject to a risk of expire to a combustible gas. If a combustible gas leaks and becomes concentrated around the unit, a fire may occur. Install a circuit breaker that meets the specifications in the Installation Manual and the stipulations in the local regulations and laws. Install the circuit breaker where it can be easily accessed by the qualified service person (*1). If you install the unit in a small room, take appropriate measures to prevent the refrigerant from exceeding the limit concentration even if it leaks. Consult the dealer from whom you purchased the hot water module when you implement the measures. Accumulation of highly concentrated refrigerant may cause an oxygen deficiency accident. Do not place any combustion appliance in a place where it is directly exposed to the wind of hot water module, otherwise it may cause imperfect combustion. |

(*1) Refer to the "Definition of Qualified Installer or Qualified Service Person"

Explanations given to user

If you have discovered that the fan grille is damaged, do not approach the outdoor unit but set the circuit breaker to the OFF position, and contact a qualified service person to have the repairs done. Do not set the circuit breaker to the ON position until the repairs are completed.

Relocation

- Only a qualified installer (*1) or qualified service person (*1) is allowed to relocate the hot water module. It is dangerous for the hot water module to be relocated by an unqualified individual since a fire, electric shocks, injury, water leakage, noise and / or vibration may result.
- When carrying out the pump-down work shut down the compressor before disconnecting the refrigerant pipe. Disconnecting the refrigerant pipe with the service valve left open and the compressor still operating will cause air, etc. to be sucked in, raising the pressure inside the refrigeration cycle to an abnormally high level, and possibly resulting in rupture, injury, etc.

(*1) Refer to the "Definition of Qualified Installer or Qualified Service Person"

1. SUMMARIES OF PRODUCT CHARACTERISTICS

CONCEPT

- To design and produce a mid temperature hot water module, capable of producing up to 50°C outlet water temperature, whilst maximizing the performance and efficiency of the entire VRF system.
- To be used in both space heating and domestic hot water applications. Typical applications include Hotel, Office and residential apartment suits.
- To create a single solution for our customers heating and domestic hot water requirements.

Domestic Hot Water Installation Example

Typical Installations examples include –

- Office use, where there is a requirement for DHW, such as small canteen or Rest
- Apartment block, where there is a requirement for DHW, such as kitchen, Shower and
- Hotel use, where there is an auxiliary requirement for DHW, for the purpose of cleaning and sanitary operations.
- Small Businesses, for example coffee shops, hairdressers etc, where there is a requirement for a single heating solution.

Space Heating Installation Example

Typical Installations examples include –

- Office use, where there is a requirement for space heating via fan coils or AHU's
- Apartment, where there is a requirement for space heating via under-floor heating
- Hotel use, where there is an auxiliary requirement for space heating via a combination of fan coils, AHU or under-floor heating circuits.
- Small Businesses, for example coffee shops, hairdressers etc, where there is a requirement for a single heating solution.

Connectable units

VRF products

- The outdoor unit which is connectable to "Hot Water Module" is SMMS-i, SMMS-e, SHRM-e, and MiNi-SMMS-e.
- The system does not work when it connect to "MiNi-SMMS", "SMMS(5,6HP)" and "SHRM-i".
- BMS units can not be connected with these units.

2. SPECIFICATION

| Model | | | MMW-AP0271LQ-E | MMW-AP0561LQ-E | |
|---|-------------------|------------------------------------|--|---------------------------|--|
| Heating capacity *1 | | (kW) | 8.0 | 16.0 | |
| Electrical characteristics | Power supply *2 | | 1 phase 50Hz 230V (220-240V) | | |
| | Running current | (A) | 0.08 | 0.08 | |
| | Power consumption | (W) | 14 | 14 | |
| Appearance | | | Zinc hot dipping steel plate | | |
| Dimention | Unit | Hight (mm) | 580 | | |
| | | Width (leg inclued) (mm) | 400 (467) | | |
| | | Depth (mm) | 250 | | |
| | Packed *3 | Hight (mm) | 357 | | |
| | | Width (mm) | 638 | | |
| | | Depth (mm) | 833 | | |
| Weight | Unit | (kg) | 17.8 | 20.3 | |
| | Packed | (kg) | 23 | 25 | |
| Design Pressure | Refrigerant side | (Mpa) | 3.73 | | |
| | Water side | (Mpa) | 1.0 | | |
| Heat exchanger | | | Plate type heat exchanger | | |
| Heat-insulating material | | | Polyethylene foam + Polyurethane foam | | |
| Water flow rate | Standard | (L/min) | 22.9 | 45.8 | |
| | Min. | (L/min) | 19.5 | 38.9 | |
| Water pressure loss (at standard water flow rate) | | (kPa) | 40.5 | 44.2 | |
| Controller | | | Remote controller | | |
| Operation range | Ambient | indoor | (°CDB) | 5-32 | |
| | | Allowable dew point | (°CWB) | 23 or less | |
| | | | RH(%) | 30-85 | |
| | | Outdoor (SMMS-i) (at heating) | (°CWB) | -20 to 19 | |
| | | Outdoor (SMMS-e) (at heating) | (°CWB) | -25 to 19 *4 | |
| | | Outdoor (SHRM-e) (at heating) | (°CWB) | -25 to 28 *4 | |
| | | Outdoor (MiNi-SMMS-e) (at heating) | (°CWB) | -20 to 19 | |
| | | Water inlet side | (°C) | 15 or more and 45 or less | |
| | | Water outlet side | (°C) | 25-50 | |
| Water filter | | | Strainer with Mesh 30 to 40 (procured locally) | | |
| Connecting pipe | Water pipe | Inlet | | R1-1/4 | |
| | | Outlet | | R1-1/4 | |
| | Refrigerat pipe | Gas pipe | (mm) | DIA 15.9 flare connection | |
| | | Liquid pipe | (mm) | DIA 9.5 flare connection | |
| Sound pressure level | | (dB(A)) | 25 | 27 | |
| Installation place | | | Indoor | | |

*1 Rated conditions : entering condenser water temp. 30°C leaving condenser water temp. 35°C Outdoor air temp. 7°CDB / 6°CWB

The standard piping means that main pipe length is 5m, branching pipe length is 2.5m of branch piping connected with a 0 meter height.

*2 The source voltage must not fluctuate more than ±10%.

*3 The unit is packed in a sideways state.

*4 Low ambient heating (-20°C or less) for extended periods of time is not allowed.

| Model | | | MMW-AP0271LQ-TR | MMW-AP0561LQ-TR |
|---|-------------------|------------------------------------|--|---|
| Heating capacity *1 | | (kW) | 8.0 | 16.0 |
| Electrical characteristics | Power supply *2 | | 1 phase 50Hz 230V (220-240V) | |
| | Running current | (A) | 0.08 | 0.08 |
| | Power consumption | (W) | 14 | 14 |
| Appearance | | | Zinc hot dipping steel plate | |
| Dimention | Unit | Hight (mm) | 580 | |
| | | Width (leg inclued) (mm) | 400 (467) | |
| | | Depth (mm) | 250 | |
| | Packed *3 | Hight (mm) | 357 | |
| | | Width (mm) | 638 | |
| | | Depth (mm) | 833 | |
| Weight | Unit | (kg) | 17.8 | 20.3 |
| | Packed | (kg) | 23 | 25 |
| Design Pressure | Refrigerant side | (Mpa) | 3.73 | |
| | Water side | (Mpa) | 1.0 | |
| Heat exchanger | | | Plate type heat exchanger | |
| Heat-insulating material | | | Polyethylene foam + Polyurethane foam | |
| Water flow rate | Standard | (L/min) | 22.9 | 45.8 |
| | Min. | (L/min) | 19.5 | 38.9 |
| Water pressure loss (at standard water flow rate) | | (kPa) | 40.5 | 44.2 |
| Controller | | | Remote controller | |
| Operation range | Ambient | indoor Allowable dew point | (°CDB) (°CWB) | 5-32 23 or less |
| | | RH(%) | | 30-85 |
| | | Outdoor (SMMS-i) (at heating) | (°CWB) | -20 to 19 |
| | | Outdoor (SMMS-e) (at heating) | (°CWB) | -25 to 19 ⁴ |
| | | Outdoor (SHRM-e) (at heating) | (°CWB) | -25 to 28 ⁴ |
| | | Outdoor (MiNi-SMMS-e) (at heating) | (°CWB) | -20 to 19 |
| | | Water inlet side | (°C) | 15 or more and 45 or less |
| | | Water outlet side | (°C) | 25-50 |
| Water filter | | | Strainer with Mesh 30 to 40 (procured locally) | |
| Connecting pipe | Water pipe | Inlet | | R1-1/4 |
| | | Outlet | | R1-1/4 |
| | Refrigerat pipe | Gas pipe Liquid pipe | (mm) | DIA 15.9 flare connection DIA 9.5 flare connection |
| | | Drain pipe | | R1 |
| Sound pressure level | | (dB(A)) | 25 | 27 |
| Installation place | | | Indoor | |

*1 Rated conditions : entering condenser water temp. 30°C leaving condenser water temp. 35°C Outdoor air temp. 7°CDB / 6°CWB

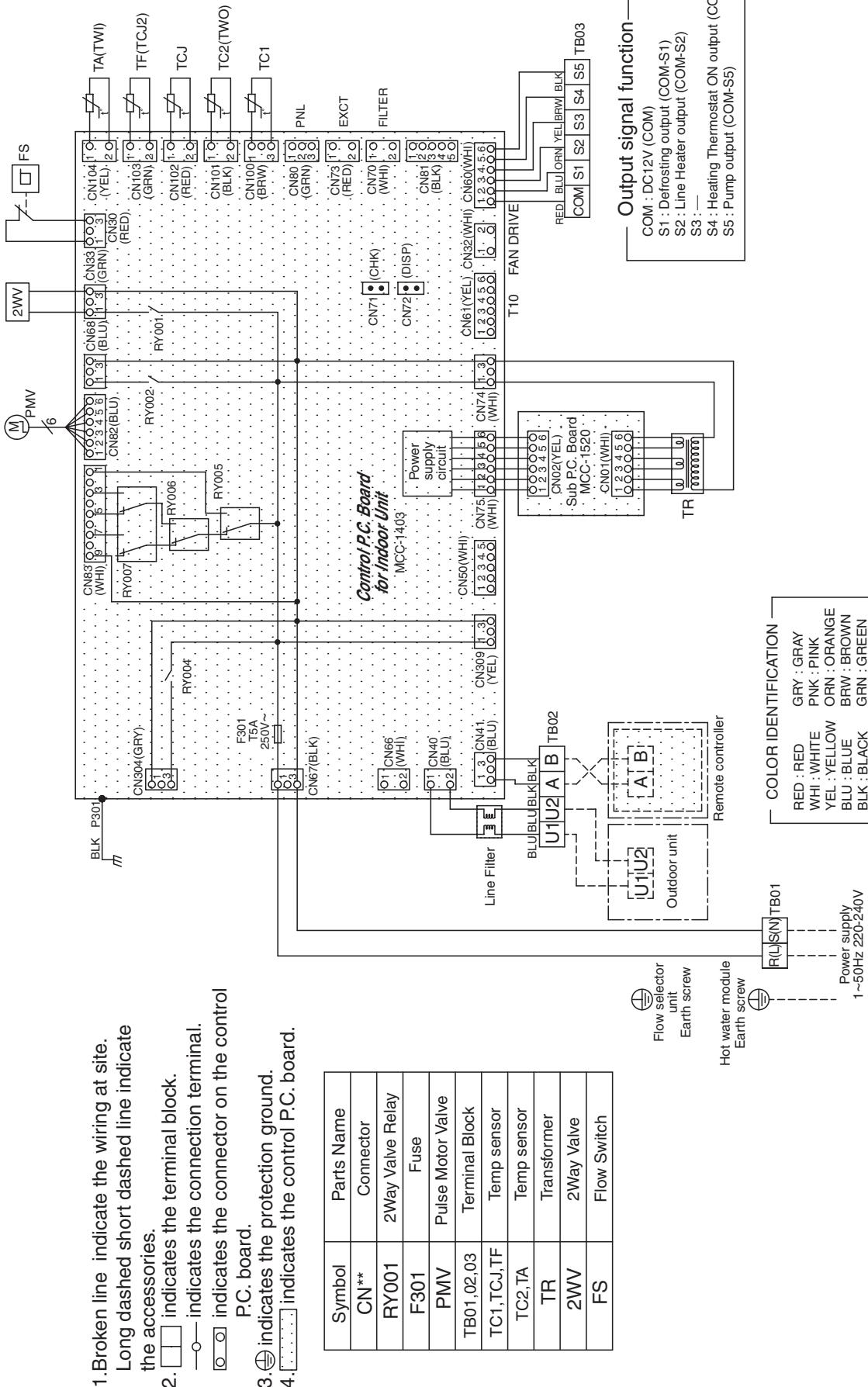
The standard piping means that main pipe length is 5m, branching pipe length is 2.5m of branch piping connected with a 0 meter height.

*2 The source voltage must not fluctuate more than ±10%.

*3 The unit is packed in a sideways state.

*4 Low ambient heating (-20°C or less) for extended periods of time is not allowed.

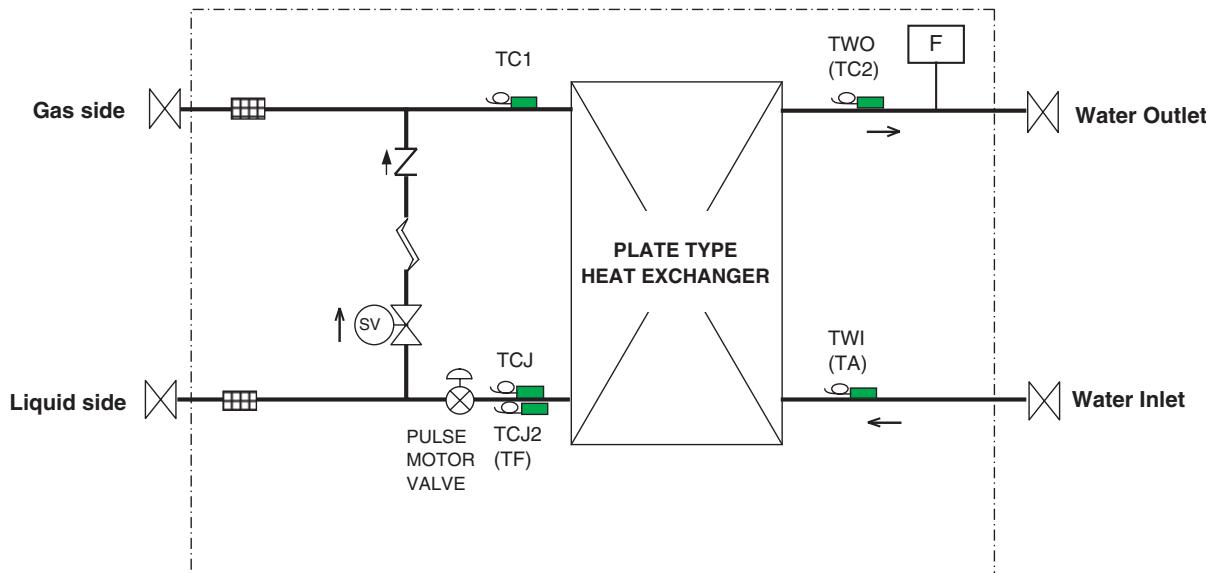
3. WIRING DIAGRAMS



4. PARTS RATING

| Model | MMW- | AP0271LQ-E | AP0271LQ-TR | AP0561LQ-E | AP0561LQ-TR |
|-------------------|------|-------------------------------------|--|-------------------------|-------------|
| Transformer | | | TT-13 | | |
| Flow switch | | VK320M, Cap color Blue | | VK320M, Cap color Black | |
| Pulse motor | | | EFM-MD12TF-1 | | |
| Pulse motor valve | | EDM-B40YGTF-3 | | EDM-B60YGTF-1 | |
| 2 way valve coil | | FQ-G593, AC220-240V 50/60Hz, | Lead wire length 800 mm | | |
| 2 way valve body | | | FDF2A88 | | |
| TWI (TA) sensor | | DIA 6 size lead wire length:1200 mm | Vinyl tube (Black), connector color Yellow | | |
| TC1 sensor | | DIA 4 size lead wire length:1200 mm | Vinyl tube (Blue), connector color Brown | | |
| TWO (TC2) sensor | | DIA 6 size lead wire length:1200 mm | Vinyl tube (Black), connector color Black | | |
| TCJ sensor | | DIA 6 size lead wire length:1200 mm | Vinyl tube (Red), connector color Red | | |
| TCJ2 (TF) sensor | | DIA 6 size lead wire length:1000 mm | Vinyl tube (Gray), connector color Green | | |

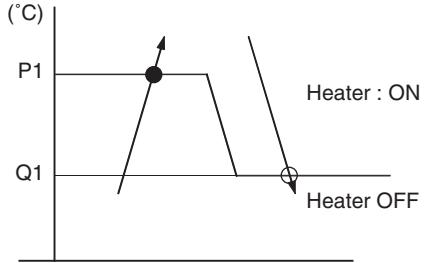
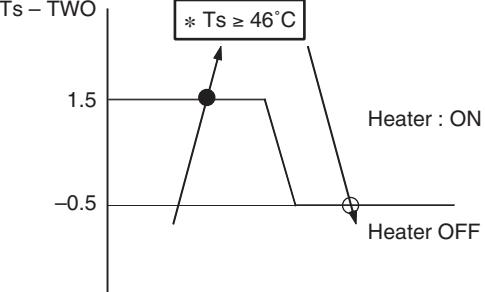
5. REFRIGERANT CYCLE DIAGRAM



| Symbol | Solenoid valve | Capillary tube | Check valve | Strainer | Tempe. sensor | Flow switch |
|--------|----------------|----------------|-------------|----------|---------------|-------------|
| | | | | | | |

6. CONTROL OUTLINE

| No. | Item | Specification | Remarks | | | | | | |
|---------------------------|----------------------------------|--|---|-----------------|------------|---------------------------|------|-------------------|-------------------------|
| 1 | Upon power supply reset | <p>1. Identification of outdoor unit When the power supply is reset, the outdoor unit is identified, and control is redirected according to the identification result.</p> <p>2. Indoor fan speed and air flow direction control availability settings Settings such as indoor fan speed and air flow direction control availability are replaced on the basis of EEPROM data.</p> <p>3. If power supply reset is performed in the wake of a trouble, the check code is cleared. If the abnormality persists after the Start / Stop button on the remote controller is pushed to resume operation, the check code is redisplayed on the remote controller.</p> | | | | | | | |
| 2 | Operation selection | <p>1. The operation mode changes in response to an operation selection command issued via the remote controller.</p> <table border="1"> <tr> <td>Remote controller command</td> <td>Control outline</td> </tr> <tr> <td>STOP</td> <td>Hot water module shutdown</td> </tr> <tr> <td>HEAT</td> <td>Heating operation</td> </tr> </table> | Remote controller command | Control outline | STOP | Hot water module shutdown | HEAT | Heating operation | Ts: Temperature setting |
| Remote controller command | Control outline | | | | | | | | |
| STOP | Hot water module shutdown | | | | | | | | |
| HEAT | Heating operation | | | | | | | | |
| 3 | Water outlet temperature control | <p>1. Adjustment range - remote controller temperature setting (°C)</p> <table border="1"> <tr> <td></td> <td>HEAT</td> </tr> <tr> <td>Wired type</td> <td>25~50</td> </tr> </table> | | HEAT | Wired type | 25~50 | | | |
| | HEAT | | | | | | | | |
| Wired type | 25~50 | | | | | | | | |
| 4 | Water temperature control | <p>After heating start, water temperature is controlled the following tasks; Thermal OFF with the following conditions.</p> <ol style="list-style-type: none"> 1) I zone continued for 10 minutes. 2) The zone become J zone. 3) When $TS=TWI$ 4) When state $TWI \geq 45^{\circ}\text{C}$ continued for 1 minute, or state $TWI \geq 44^{\circ}\text{C}$ and $TWO \geq 46^{\circ}\text{C}$ continued for 1 minute | TWO: Water outlet temperature TWI: Water inlet temperature | | | | | | |

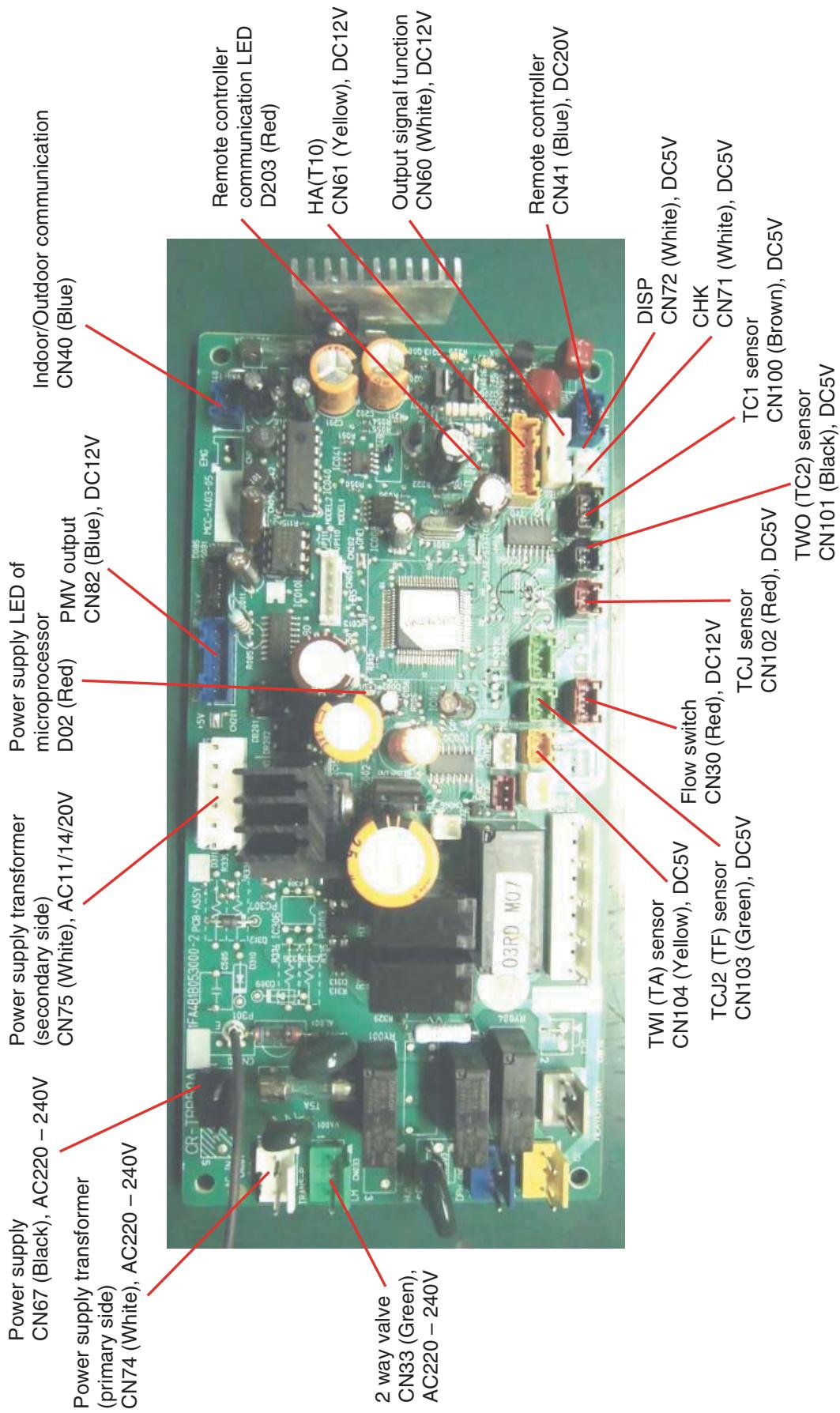
| No. | Item | Specification | Remarks | | | | | | | | | | | | | | | | | | |
|-----|--|--|---|--------------|--------------|----|-----|-----|----|-----|-----|--|--------------|-------------|----|-----|-------|----|-----|-------|--|
| 5 | Heater control | <p>1. While the heating thermal ON, the heater relay is output by difference between Ts and TWI, and difference between Ts and TWO, Ts and TG.</p> <p>Start condition: A and B as shown on the right, Table 1 or Table 2 Release condition: A or B as shown on the right, Table 1 or Table 2</p>  <p>Table 1</p> <table border="1"> <thead> <tr> <th></th> <th>Ts – TWI (A)</th> <th>Ts – TWO (B)</th> </tr> </thead> <tbody> <tr> <td>P1</td> <td>7°C</td> <td>2°C</td> </tr> <tr> <td>Q1</td> <td>5°C</td> <td>0°C</td> </tr> </tbody> </table> <p>Table 2</p> <table border="1"> <thead> <tr> <th></th> <th>Ts – TWO (A)</th> <th>Ts – TG (B)</th> </tr> </thead> <tbody> <tr> <td>P1</td> <td>2°C</td> <td>-11°C</td> </tr> <tr> <td>Q1</td> <td>0°C</td> <td>-14°C</td> </tr> </tbody> </table> <p>2. In case of $Ts > 45°C$, the heater relay is output as shown below by the difference between Ts and TWO.</p>  | | Ts – TWI (A) | Ts – TWO (B) | P1 | 7°C | 2°C | Q1 | 5°C | 0°C | | Ts – TWO (A) | Ts – TG (B) | P1 | 2°C | -11°C | Q1 | 0°C | -14°C | TG: Satisfaction temperature of discharge pressure |
| | Ts – TWI (A) | Ts – TWO (B) | | | | | | | | | | | | | | | | | | | |
| P1 | 7°C | 2°C | | | | | | | | | | | | | | | | | | | |
| Q1 | 5°C | 0°C | | | | | | | | | | | | | | | | | | | |
| | Ts – TWO (A) | Ts – TG (B) | | | | | | | | | | | | | | | | | | | |
| P1 | 2°C | -11°C | | | | | | | | | | | | | | | | | | | |
| Q1 | 0°C | -14°C | | | | | | | | | | | | | | | | | | | |
| 6 | Water Heat exchanger frost prevention | <p>As the following description, the pump heater is controlled based upon the detected temperature of TC1 sensor, TCJ sensor, TCJ2 sensor, TWO sensor, and TWI sensor, regardless of Start/Stop operation.</p> <ol style="list-style-type: none"> 1) Pump ON condition <ol style="list-style-type: none"> (1) When any one of temperature of TC1 sensor, TCJ sensor, TCJ2 sensor, TWO sensor or TWI sensor decreased below 5°C (2) When $TC1 < 10°C$ and $TCJ-TC1 \geq 5°C$ 2) Pump OFF condition <p>When all the temperature of TC1 sensor, TCJ sensor, TCJ2 sensor, TWO sensor, and TWI sensor increased above 12°C</p> 3) Heater ON condition <ol style="list-style-type: none"> (1) When 65 seconds progressed after the pump was OFF, TWI or TWO decreased below 15°C 4) Heater OFF condition <p>The state TWI or $TWO \geq 15°C$ continued for 2 minutes or more.</p> | TC1: Gas Temperature TCJ: Liquid Temperature TCJ2: Liquid Temperature | | | | | | | | | | | | | | | | | | |
| 7 | Cooling oil (refrigerant) recovery control | <p>While the outdoor unit is recovering cooling oil (refrigerant), the hot water modules perform the following control tasks:</p> <ol style="list-style-type: none"> 1) Close the hot water module PMV to a certain degree. 2) Engage in recovery control for a specified period of time and return to stand by at the end of this period upon terminating the control. 3) Open the SV valve throughout the recovery control period. | <ul style="list-style-type: none"> Recovery operation normally takes place roughly every 2 hours. | | | | | | | | | | | | | | | | | | |
| 8 | Heating refrigerant (oil) recovery control | <p>While the outdoor unit is recovering heating refrigerant (oil), the hot water modules perform the following control tasks:</p> <ol style="list-style-type: none"> 1) Open the indoor PMV to a certain degree. 2) Control the indoor fan according to the operation mode. [Indoor units operating in heating thermostat ON / OFF state] [Non-operational hot water modules] 3) Terminate the recovery operation depending on the TWO temperature reading. The timing of termination is determined by each indoor unit. | <ul style="list-style-type: none"> Recovery operation normally takes place roughly every hour. The opening position of the hot water module PMV depending on capacity of the hot water modules. | | | | | | | | | | | | | | | | | | |

| No. | Item | Specification | Remarks | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|---|--|--|--------------------------|----------------------------|-------------------------------|--|--|--|--------------------|------------------------|--------------------------|---------------|---------------------|-------------------|----------------------------|------------|---|---|---|---|---|---|-------------------------------|-----------|---|---|---|---|---|---|-----------|---|---|---|---|---|---|-----------|---|---|---|---|---|---|-----------|---|---|---|---|---|---|
| 9 | Defrosting control | While the outdoor unit is engaged in defrosting control, the hot water modules perform the following control tasks: 1) Close the hot water module PMV to a certain degree and open the SV valve. As defrosting control comes to an end, it gives way to heating refrigerant (oil) recovery control. (For control details, see "Heating refrigerant (oil) recovery control" above.) | • For defrosting commencement conditions, see Outdoor Unit Service Manual. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10 | Short intermittent operation compensation control | 1. For 5 minutes after startup, the system is forced to continue operating even if it reaches the thermostat OFF region. 2. However, priority is given to cooling / heating selection, operation standby, and protective control, so that there is no overriding of thermostat OFF in these cases. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11 | Operation standby Heating standby | <Operation standby> Displayed on remote controller 1. When any of the DN codes listed below is displayed • "P05" - Detection of an open phase in the power supply wiring • "P10" - Detection of indoor flooding in at least one indoor unit with the exception of the hot water module. • "L30" - Detection of an interlock alarm in at least one indoor unit 2. The system is engaged in a heat refrigerant (oil) recovery operation. <Heating standby> Displayed on remote controller 1. Normal thermostat OFF • During heating, the indoor unit goes thermostat OFF as the heating temperature setting is reached. 2. Forced thermostat OFF • "HEAT" operation is unavailable because at least one indoor unit is operating in "COOL / DRY" mode . | • "OPERATION STANDBY  " displayed • "HEATING STANDBY  " displayed | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12 | Selection of central control mode | 1. The range of operations that can be performed via an indoor unit remote controller can be determined through the setting of the central controller. 2. Setting details TCC-Link central control | <p>• In the case of a wired remote controller, "CENTRAL CONTROL IN PROGRESS " is displayed (lit up) while in central control mode.</p> <p>• The display blinks when a control function inaccessible to a remote controller is chosen.</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th rowspan="2">Operation via TCC-Link central control</th> <th colspan="6">Operation via RBC-AMT32E</th> <th rowspan="2">RBC-AMT32E display</th> </tr> <tr> <th>Start / stop selection</th> <th>Operation mode selection</th> <th>Timer setting</th> <th>Temperature setting</th> <th>Fan speed setting</th> <th>Air flow direction setting</th> </tr> </thead> <tbody> <tr> <td>Individual</td> <td>○</td> <td>○</td> <td>○</td> <td>○</td> <td>○</td> <td>○</td> <td rowspan="5">"CENTRAL CONTROL IN PROGRESS"</td> </tr> <tr> <td>Central 1</td> <td>×</td> <td>○</td> <td>×</td> <td>○</td> <td>○</td> <td>○</td> </tr> <tr> <td>Central 2</td> <td>×</td> <td>×</td> <td>×</td> <td>×</td> <td>○</td> <td>○</td> </tr> <tr> <td>Central 3</td> <td>○</td> <td>×</td> <td>○</td> <td>×</td> <td>○</td> <td>○</td> </tr> <tr> <td>Central 4</td> <td>○</td> <td>×</td> <td>○</td> <td>○</td> <td>○</td> <td>○</td> </tr> </tbody> </table> <p>(○: Accessible ×: Inaccessible)</p> | Operation via TCC-Link central control | Operation via RBC-AMT32E | | | | | | RBC-AMT32E display | Start / stop selection | Operation mode selection | Timer setting | Temperature setting | Fan speed setting | Air flow direction setting | Individual | ○ | ○ | ○ | ○ | ○ | ○ | "CENTRAL CONTROL IN PROGRESS" | Central 1 | × | ○ | × | ○ | ○ | ○ | Central 2 | × | × | × | × | ○ | ○ | Central 3 | ○ | × | ○ | × | ○ | ○ | Central 4 | ○ | × | ○ | ○ | ○ | ○ |
| Operation via TCC-Link central control | Operation via RBC-AMT32E | | | | | | RBC-AMT32E display | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Start / stop selection | Operation mode selection | Timer setting | Temperature setting | Fan speed setting | Air flow direction setting | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Individual | ○ | ○ | ○ | ○ | ○ | ○ | "CENTRAL CONTROL IN PROGRESS" | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Central 1 | × | ○ | × | ○ | ○ | ○ | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Central 2 | × | × | × | × | ○ | ○ | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Central 3 | ○ | × | ○ | × | ○ | ○ | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Central 4 | ○ | × | ○ | ○ | ○ | ○ | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

7. APPLIED CONTROL AND FUNCTIONS

7-1. Hot Water Module printed circuit board

MCC-1403



7-2. Optional connector specifications of hot water module P.C. board

| Function | Connector No. | Pin No. | Specification | Remarks |
|------------------------|---------------|---------|-----------------------------------|---|
| HA | CN61 | 1 | Start / stop input | Start / stop input for HA (J01: In place / Removed = Pulse input (factory default) / Step input) |
| | | 2 | 0 V (COM) | — |
| | | 3 | Remote controller disabling input | Enables / disables start / stop control via remote controller |
| | | 4 | In-operation output | ON during operation (HA answerback signal) |
| | | 5 | DC12 V (COM) | — |
| | | 6 | Alarm output | ON while alarm ON |
| Option output (*1) | CN60 | 1 | DC12V(COM) | — |
| | | 2 | Defrosting output | ON while outdoor unit ON |
| | | 3 | Heater output | — |
| | | 4 | — | — |
| | | 5 | Heating thermostat output | ON while heating thermostat ON (compressor ON) |
| | | 6 | Pump output | — |
| External trouble input | CN80 | 1 | DC12 V (COM) | Generates test code L30 and automatically shuts down air conditioner (only if condition persists for 1 minute) |
| | | 2 | DC12 V (COM) | |
| | | 3 | External trouble input | |
| CHK Operation check | CN71 | 1 | Check mode input | Used for hot water module operation check (prescribed operational status output, such as indoor PMV ON, to be generated without communication with outdoor unit or remote controller) |
| | | 2 | 0 V | |
| DISP Display mode | CN72 | 1 | Display mode input | Product display mode - Communication just between hot water module and remote controller enabled (upon turning on of power) Timer short-circuited out (always) |
| | | 2 | Display mode input | |

(*1) For hot water module, terminal block of option output (CN 60) is equipped.

Refer to **3. WIRING DIAGRAM**.

7-3. Test operation of hot water module unit

▼ Check function for operation of hot water module (Functions at hot water module side)

This function is provided to check the operation of the hot water module singly without communication with the remote controller or the outdoor unit. This function can be used regardless of operation or stop of the system. However, if using this function for a long time, a trouble of the equipment may be caused. Limit using this function within several minutes.

[How to operate]

- 1) Short-circuit CHK pin (CN71 on the hot water module P.C. board).
The operation mode differs according to the hot water module status in that time.
Normal time: Both float SW and fan motor are normal.
Abnormal time: Either one of float SW or fan motor is abnormal.
- 2) Restricted to the normal time, if short-circuiting DISP pin (CN72 on the hot water module P.C. board) in addition to short-circuit of CHK pin (CN71 on the hot water module P.C. board), the minimum opening degree (30 pls) can be set to the hot water module PMV only.
When open DISP pin, the maximum opening degree (1500 pls) can be obtained again.

[How to clear]

Open CHK pin. While the system is operating, it stops once but automatically returns to operation after several minutes.

| | Short-circuit of CHK pin | | |
|--------------------------|--------------------------------|------------------------------|------------------------------|
| | Normal time | | Abnormal time |
| | DISP pin open | DISP pin short-circuit | |
| Hot water module PMV (*) | Max. opening degree (1500 pls) | Min. opening degree (30 pls) | Min. opening degree (30 pls) |
| Communication | All ignored | All ignored | All ignored |
| P.C. board LED | Lights | Lights | Flashes |

- To exchange the hot water module PMV coil, set the hot water module PMV to Max. opening degree.
- For the detailed positions of CHK pin (CN71 on hot water module P.C. board) and DISP pin (CN72 on hot water module P.C. board), refer to the hot water module P.C. board MCC-1403.

7-4. Method to set hot water module function DN code

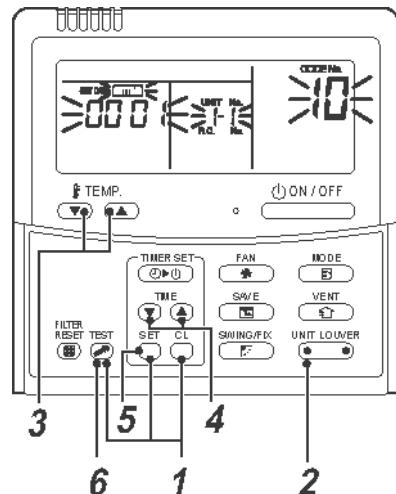
(When performing this task, be sure to use a wired remote controller.)

<Procedure> To be performed only when system at rest

- Push the + + buttons simultaneously and hold for at least 4 seconds.**

The unit No. displayed first is the address of the header indoor unit (including Hot Water Module) in group control.

- Each time the “Select unit” side of the button (left side of the button) is pushed, one of the indoor unit (including Hot Water Module) No. under group control is displayed in turn.**
- Use the button to select the CODE No. (DN code) of the desired function.**
- Use the button to select the desired SET DATA associated with the selected function.**
- Push the button. (The display changes from flashing to steady.)**
 - To change the selected hot water module, go back to step 2.
 - To change the selected function, go back to step 3.
- When the button is pushed, the system returns to normal off state.**



NOTE: In case of the hot water module, remove the front panel so that P.C. board is visible and then check the D02 LED at the center of P.C. board goes on to judge whether DN is being set or not.
The LED goes on while DN code is being set.

Function CODE No. (DN Code) table (includes all functions needed to perform applied control on site)

| DN | Item | Description | At shipment |
|----|---|--|----------------------------|
| 03 | Central control address | 0001: No.1 unit to 0064: No.64 unit 0099: Unfixed | 0099: Unfixed |
| 10 | Type | 0060: Hot Water Module * Refer to Type CODE No. [10] | Depending on model type |
| 11 | Indoor unit capacity | 0000: Unfixed to 0001 to 0040 * Refer to Indoor Unit Capacity CODE No. [11] | According to capacity type |
| 12 | Line address | 0001: No.1 unit to 0030: No.30 unit | 0099: Unfixed |
| 13 | Indoor unit address | 0001: No.1 unit to 0064: No.64 unit | 0099: Unfixed |
| 14 | Group address | 0000: Individual 0002: Follower unit of group 0001: Header unit of group | 0099: Unfixed |
| 28 | Automatic restart of power failure | 0000: None 0001: Restart | 0000: None |
| 2E | HA terminal (CN61) select | 0000: Usual 0002: Fire alarm input 0001: Leaving-ON prevention control | 0000: Usual (HA terminal) |
| 60 | Timer setting (wired remote controller) | 0000: Available (can be performed) 0001: Unavailable (cannot be performed) | 0000: Available |

Type DN code “10”

| Value | Type | Model |
|-------|------------------|--------------|
| 0060* | Hot Water Module | MMW-AP****LQ |

* Default value stored in EEPROM mounted on service P.C. board

Indoor Unit Capacity DN code “11”

| Value | Capacity |
|-------|----------|
| 0000* | Invalid |
| 0011 | 027 type |
| 0017 | 056 type |

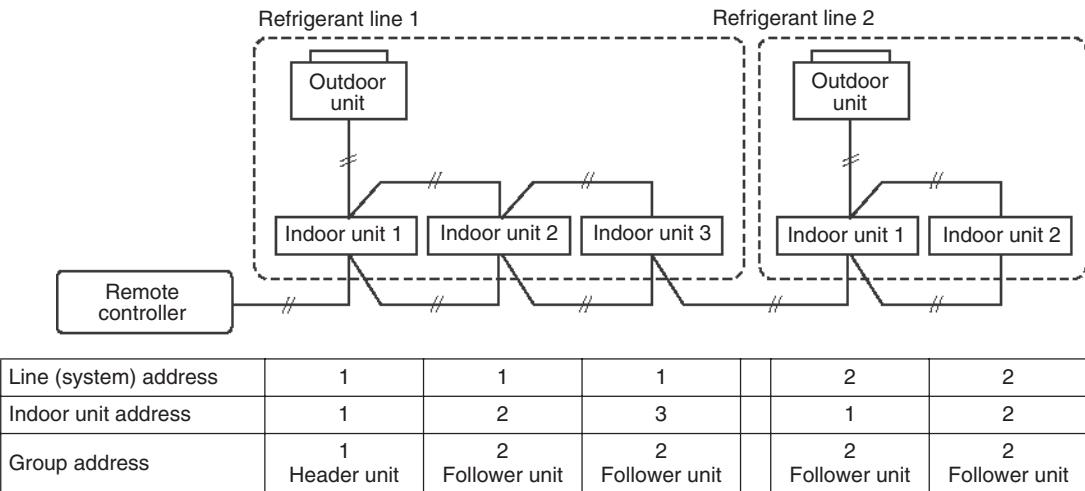
* Default value stored in EEPROM mounted on service P.C. board

7-5. Applied control of indoor unit (including Hot Water Module)

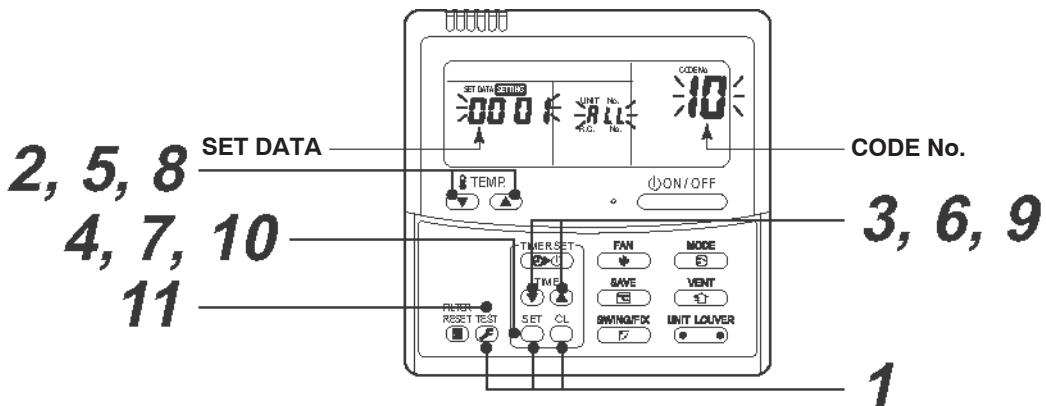
Manual address setting using the remote controller

Procedure when setting indoor units' addresses first under the condition that indoor wiring has been completed and outdoor wiring has not been started (manual setting using the remote controller)

▼ Wiring example of 2 refrigerant lines



In the example above, disconnect the remote controller connections between the indoor units and connect a wired remote controller to the target unit directly before address setting.



Pair the indoor unit to set and the remote controller one-to-one.

Turn on the power.

- 1 Push and hold the \textcircled{S} , \textcircled{O} , and \textcircled{T} buttons at the same time for more than 4 seconds.**
LCD starts flashing.

<Line (system) address>

2 Push the TEMP. / buttons repeatedly to set the CODE No. to **12**.

3 Push the TIME / buttons repeatedly to set a system address.

(Match the address with the address on the interface P.C. board of the header outdoor unit in the same refrigerant line.)

4 Push button.

(It is OK if the display turns on.)

<Indoor unit address>

5 Push the TEMP. / buttons repeatedly to set the CODE No. to **13**.

6 Push the TIME / buttons repeatedly to set an indoor unit address.

7 Push the button.

(It is OK if the display turns on.)

<Group address>

8 Push the TEMP. / buttons repeatedly to set the CODE No. to **14**.

9 Push the TIME / buttons repeatedly to set a group address. If the indoor unit is individual, set the address to **0000** ; header unit, **0001** ; follower unit, **0002** .

10 Push the button.

(It is OK if the display turns on.)

11 Push the button.

The address setting is complete.

(**SETTING** flashes. You can control the unit after **SETTING** has disappeared.)

NOTE

1. Do not use address numbers 29 or 30 when setting system addresses using the remote controller.

These 2 address numbers cannot be used on outdoor units and the CODE No. [E04] (Indoor / outdoor communication trouble) will appear if they are mistakenly used.

2. If you set addresses to indoor units in 2 or more refrigerate lines manually using the remote controller and will control them centrally, set the header outdoor unit of each line as below.

- Set a system address for the header outdoor unit of each line with SW13 and 14 of their interface P.C. boards.
- Turn off dip switch 2 of SW30 on the interface P.C. boards of all the header outdoor units connected to the same central control, except the unit that has the lowest address. (For unifying the termination of the wiring for the central control of indoor and outdoor units)
- Connect the relay connectors between the [U1, U2] and [U3, U4] terminals on the header outdoor unit of each refrigerate line.
- After finishing all the settings above, set the address of the central control devices. (For the setting of the central control address, refer to the installation manuals of the central control devices.)

3. In case of the hot water module, remove the front panel so that P.C. board is visible and then check the DO2 LED at the center of P.C. board goes on to judge whether DN is being set or not.

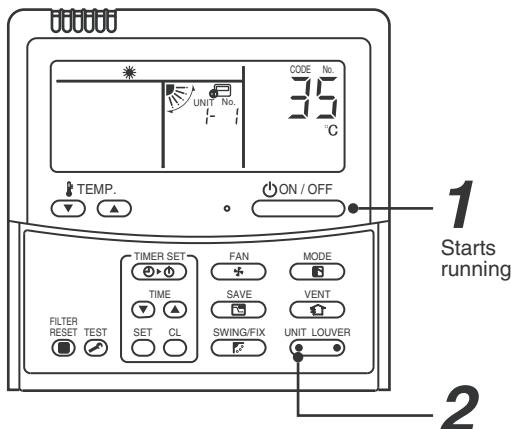
The LED goes on while DN code is being set.

Confirming the indoor unit addresses and the position of an indoor unit using the remote controller

◆ Confirming the numbers and positions of indoor units

To see the indoor unit address of an indoor unit which you know the position of

▼ When the unit is individual (the indoor unit is paired with a wired remote controller one-to-one), or it is a group-controlled one.



(Execute it while the units are running.)

1 Push the button if the units stop.

2 Push the button (left side of the button).

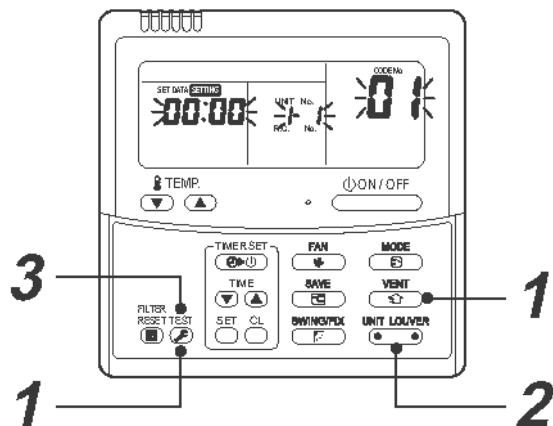
A unit numbers is indicated on the LCD (it will disappear after a few seconds). The indicated number shows the system address and indoor unit address of the unit.

When 2 or more indoor units are connected to the remote controller (group-controlled units), a number of other connected units appears each time you push the button (left side of the button).

NOTE: The LED on the P.C. board of the selected hot water module flashes. The hot water module for change settings can be confirmed.

To find an indoor unit's position from its address

▼ When checking unit numbers controlled as a group



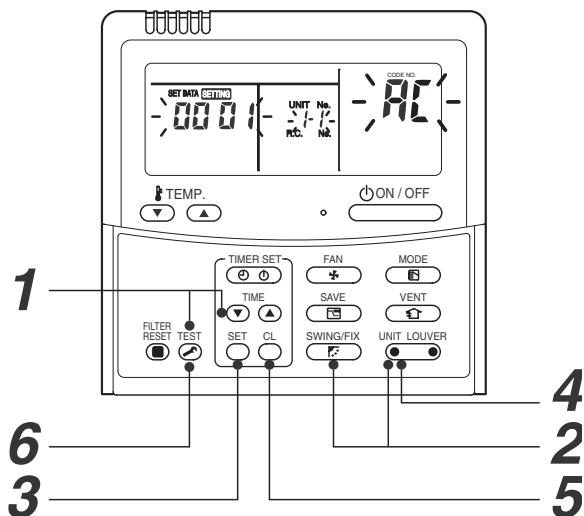
(Execute it while the units are stopped.)

The indoor unit numbers in a group are indicated one after another. The fan and louvers of the indicated units are activated.

- 1** Push and hold the **VENT** and **TEST** buttons at the same time for more than 4 seconds.
 - **PLL** appears on UNIT No. on the LCD display.
 - The fans and louvers of all the indoor units in the group are activated.
- 2** Push the **UNIT LOUVER** button (left side of the button). Each time you push the button, the indoor unit numbers are indicated one after another.
 - The first-indicated unit number is the address of the header unit.
 - Only the fan and louvers of the indicated indoor unit are activated.
- 3** Push the **TEST** button to finish the procedure.
All the indoor units in the group stop.

NOTE: The LED on the P.C. board of the selected hot water module flashes. The hot water module for change settings can be confirmed.

▼ To check all the indoor unit addresses using an arbitrary wired remote controller.
 (When communication wirings of 2 or more refrigerant lines are interconnected for central control)



(Execute it while the units are stopped.)

You can check indoor unit addresses and positions of the indoor units in a single refrigerant line.
 When an outdoor unit is selected, the indoor unit numbers of the refrigerant line of the selected unit are indicated one after another and the fan and louvers of the indicated indoor units are activated.

- 1** Push and hold the **TIME** and buttons at the same time for more than 4 seconds.
 At first, the line 1 and CODE No. **AC** (Address Change) are indicated on the LCD display.
 (Select an outdoor unit.)
- 2** Push the (left side of the button) and buttons repeatedly to select a system address.
- 3** Push the button to confirm the system address selection.
 - The address of an indoor unit connected to the selected refrigerant line is indicated on the LCD display and its fan and louvers are activated.
- 4** Push the button (left side of the button). Each time you push the button, the indoor unit numbers of the selected refrigerant line are indicated one after another.
 - Only the fan and louvers of the indicated indoor unit are activated.

◆ To select another system address

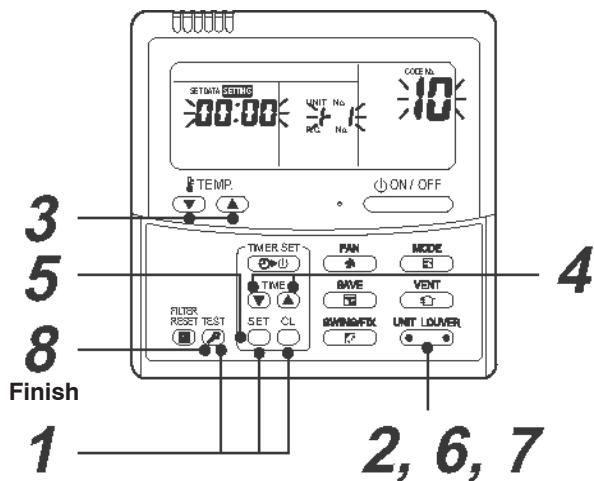
- 5** Push the button to return to step **2**.
 - After returning to step **2**, select another system address and check the indoor unit addresses of the line.
- 6** Push the button to finish the procedure.

NOTE: The LED on the P.C. board of the selected hot water module flashes. The hot water module for change settings can be confirmed.

◆ Changing the indoor unit address using a remote controller

To change an indoor unit address using a wired remote controller.

▼ The method to change the address of an individual indoor unit (the indoor unit is paired with a wired remote controller one-to-one), or an indoor unit in a group.
(The method is available when the addresses have already been set automatically.)



(Execute it while the units are stopped.)

1 Push and hold the , , and buttons at the same time for more than 4 seconds.

(If 2 or more indoor units are controlled in a group, the first indicated UNIT No. is that of the head unit.)

2 Push the button (left side of the button) repeatedly to select an indoor unit number to change if 2 or more units are controlled in a group. (The fan and louvers of the selected indoor unit are activated.)

(The fan of the selected indoor unit is turned on.)

3 Push the TEMP. / buttons repeatedly to select for CODE No..

4 Push the TIME / buttons repeatedly to change the value indicated in the SET DATA section to that you want.

5 Push the button.

6 Push the button (left side of the button) repeatedly to select another indoor UNIT No. to change.

Repeat steps **4** to **6** to change the indoor unit addresses so as to make each of them unique.

7 Push the button (left side of the button) to check the changed addresses.

8 If the addresses have been changed correctly, push the button to finish the procedure.

NOTE: The LED on the P.C. board of the selected hot water module flashes. The hot water module for change settings can be confirmed.

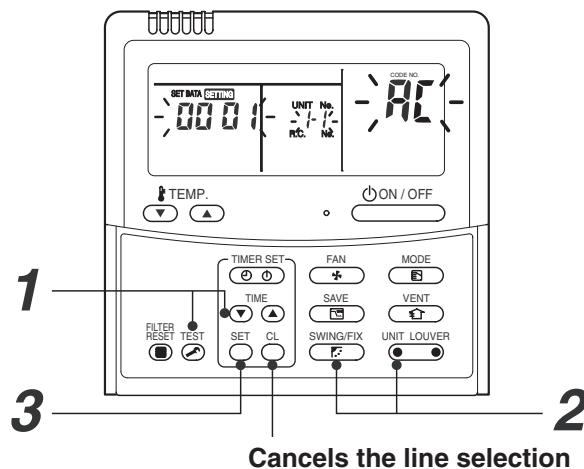
▼ To change all the indoor unit addresses using an arbitrary wired remote controller.
(The method is available when the addresses have already been set automatically.)

(When communication wirings of 2 or more refrigerant lines are interconnected for central control)

NOTE

You can change the addresses of indoor units in each refrigerant line using an arbitrary wired remote controller.

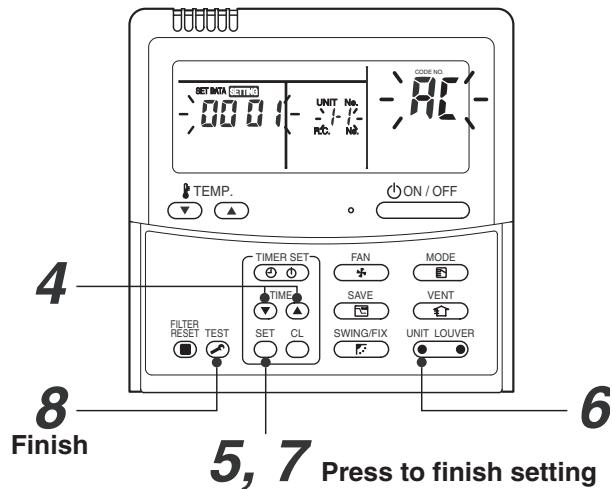
* Enter the address check / change mode and change the addresses.



If no number appears on UNIT No., no outdoor unit exists on the line. Push button and select another line following step **2**.

(Execute it while the units are stopped.)

- 1** Push and hold the TIME / buttons at the same time for more than 4 seconds.
At first, the line 1 and CODE No. (Address Change) are indicated on the LCD display.
- 2** Push (left side of the button) and buttons repeatedly to select a system address.
- 3** Push the button.
 - The address of one of the indoor units connected to the selected refrigerant line is indicated on the LCD display and the fan and louvers of the unit are activated.
At first, the current indoor unit address is displayed in SET DATA.
(No system address is indicated.)



- 4** Push the **TIME** **▼** / **▲** buttons repeatedly to change the value of the indoor unit address in **SET DATA**.
Change the value in **SET DATA** to that of a new address.
- 5** Push the **SET** button to confirm the new address on **SET DATA**.
- 6** Push the **UNIT LOUVER** button (left side of the button) repeatedly to select another address to change.
Each time you push the button, the indoor unit numbers in a refrigerant line are indicated one after another. Only the fan and louvers of the selected indoor unit are activated.
Repeat steps **4** to **6** to change the indoor unit addresses so as to make each of them unique.
- 7** Push the **SET** button.
(All the segments on the LCD display light up.)
- 8** Push the **TEST** button to finish the procedure.

NOTE: The LED on the P.C. board of the selected hot water module flashes. The hot water module for change settings can be confirmed.

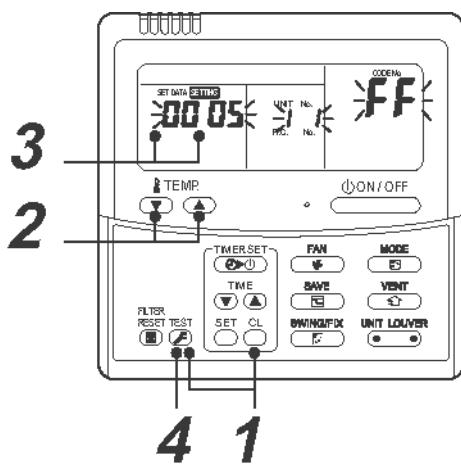
◆ Check code clearing function

How to clear the check code using the wired remote controller

▼ Check code clearing in outdoor unit

Clear the currently detected outdoor unit for each refrigerant line to which the indoor unit controlled by the remote controller is connected. (Check code of the indoor unit is not cleared.) Use the service monitoring function of the remote controller.

- 1 Push and hold the  and  for 4 seconds or longer to enter the service monitoring mode.
- 2 Push the  button to set CODE No. to "FF".
- 3 The display in A of the following figure counts down as follows at 5-second intervals:
"0005" → "0004" → "0003" → "0002" → "0001" → "0000".
The check code is cleared when "0000" appears.
However, the display counts down from "0005" again.
- 4 Push the  to return the display to normal.



▼ Clearing a check code of the indoor unit

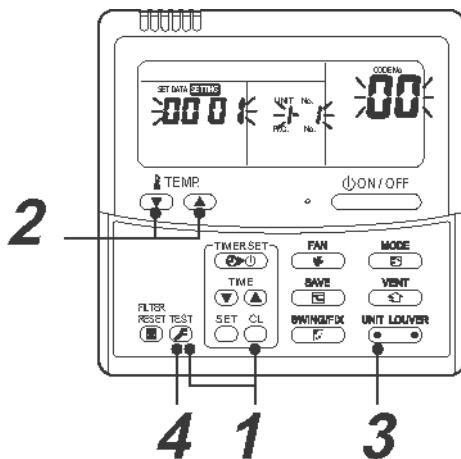
Push the  button on the remote controller.

(Only the check code of the indoor unit controlled by the remote controller will be cleared.)

NOTE: The LED on the P.C. board of the selected hot water module flashes. The hot water module for change settings can be confirmed.

◆ Monitoring function of wired remote controller

The following monitoring function is available if the remote controller of RBC-ATM32E is used.



▼ Content

Enter the service monitoring mode using the remote controller to check the sensor temperature or operation status of the remote controller, indoor unit, and outdoor unit.

- 1 Push and hold the ^{TEST} and ^a for 4 seconds or longer to enter the service monitoring mode. The service monitor lights up. The temperature of CODE No. 00 appears at first.**
- 2 Push the ^{TEMP} button to change to CODE No. of the item to monitor. Refer to the following table for CODE No.**
- 3 Push the ^{UNIT LOUVER} button (left side of the button) to change to the item to monitor. Monitor the sensor temperature or operation status of the indoor unit and outdoor unit in the refrigerant line**
- 4 Push the ^{TEST} to return the display to normal.**

NOTE: The LED on the P.C. board of the selected hot water module flashes. The hot water module for change settings can be confirmed.

◆ Target outdoor unit for hot water module

For other type of outdoor units, refer to their own service manuals.

| | CODE No. | Data | Format | Unit | Remote controller display example |
|---------------------|----------|--|--------|------|-----------------------------------|
| Hot water module *1 | 00 | Water inlet temperature (in control) | x1 | °C | [0024]=24 °C |
| | 02 | Water inlet Temperature (TWI (TA)) | x1 | °C | |
| | 03 | Heat exchanger Temperature (TCJ) | x1 | °C | |
| | 04 | Water outlet Temperature (TWO (TC2)) | x1 | °C | |
| | 05 | Heat exchanger Temperature (TC1) | x1 | °C | |
| | 06 | Heat exchanger temperature (TCJ2 (TF)) | x1 | °C | |
| | 08 | PMV | x1/10 | pls | |
| | F9 | Air Suction Temperature of direct expansion coil (TSA) | x1 | °C | |
| | FA | Outdoor Air Temperature (TOA) | x1 | °C | |
| System data | 0A | Number of connected indoor units | x1 | — | [0048]=48 |
| | 0B | Total horse power of connected indoor units | x10 | HP | [0415]=41.5HP |
| | 0C | Number of connected outdoor units | x1 | — | [0004]=4 |
| | 0D | Total horse power of outdoor units | x10 | HP | [0420]=42HP |

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| | CODE No. | | | | Data | Format | Unit | Remote controller display example |
|--------------------------------------|----------|----|----|----|---|--------|------|--|
| | U1 | U2 | U3 | U4 | | | | |
| Individual data 1 of outdoor unit *2 | 10 | 20 | 30 | 40 | Detection pressure of high-pressure sensor (Pd) | x100 | MPa | [0123]=1.23 MPa [0024]=24 °C [0050]=500 pls [0135]=13.5 A |
| | 11 | 21 | 31 | 41 | Detection pressure of low-pressure sensor (Ps) | x100 | MPa | |
| | 12 | 22 | 32 | 42 | Discharge temperature of compressor 1 (Td1) | x1 | °C | |
| | 13 | 23 | 33 | 43 | Discharge temperature of compressor 2 (Td2) | x1 | °C | |
| | 14 | 24 | 34 | — | Discharge temperature of compressor 3 (Td3) | x1 | °C | |
| | 15 | 25 | 35 | 45 | Suction Temperature (TS) | x1 | °C | |
| | 16 | 26 | 36 | 46 | Coil Temperature 1 (TE1) | x1 | °C | |
| | 17 | 27 | 37 | — | Coil Temperature 2 (TE2) | x1 | °C | |
| | 18 | 28 | 38 | 48 | Liquid Temperature (TL) | x1 | °C | |
| | 19 | 29 | 39 | 49 | Outdoor Temperature (TO) | x1 | °C | |
| | 1A | 2A | 3A | 4A | PMV1 + 2 | x1 | pls | |
| | 1B | 2B | 3B | — | PMV4 | x1 | pls | |
| | 1C | 2C | 3C | 4C | Current of compressor 1 (I1) | x10 | A | |
| | 1D | 2D | 3D | 4D | Current of compressor 2 (I2) | x10 | A | |
| | 1E | 2E | 3E | — | Current of compressor 3 (I3) | x10 | A | |
| | 1F | 2F | 3F | 4F | Outdoor fan current (IFan) | x10 | A | |

*1 In the case of group connection, only the header indoor unit data can be displayed.

*2 The upper digit of CODE No. indicates the outdoor unit No.

| | CODE No. | | | | Data | Format | Unit | Remote controller display example |
|--------------------------------------|----------|----|----|----|--|---|------|---|
| | U1 | U2 | U3 | U4 | | | | |
| Individual data 2 of outdoor unit *3 | 50 | 60 | 70 | 80 | Rotation of compressor 1 | ×10 | rps | [0642]=64.2 rps [0058]=Mode 58 [0024]=24 °C |
| | 51 | 61 | 71 | 81 | Rotation of compressor 2 | ×10 | rps | |
| | 52 | 62 | 72 | — | Rotation of compressor 3 | ×10 | rps | |
| | 53 | 63 | 73 | 83 | Outdoor fan mode | ×1 | Mode | |
| | 54 | 64 | 74 | 84 | Heat sink temperature of compressor IPDU1 | ×1 | °C | |
| | 55 | 65 | 75 | 85 | Heat sink temperature of compressor IPDU2 | ×1 | °C | |
| | 56 | 66 | 76 | — | Heat sink temperature of compressor IPDU3 | ×1 | °C | |
| | 57 | 67 | 77 | 87 | Heat sink temperature of outdoor fan IPDU | ×1 | °C | |
| | 58 | — | — | — | In heat/cool collecting control *4 | 0: Normal 1: In collecting control | | [0010] = In heat collecting control [0001] = In cool collecting control |
| | 59 | — | — | — | Pressure release *4 | [0010] = In pressure release control [0001] = In discharge temperature release control | | [0010] = In pressure release control [0001] = In discharge temperature release control |
| | 5A | — | — | — | Discharge temperature release *4 | | | |
| | 5B | — | — | — | Terminal unit release (U2 / U3 / U4 outdoor unit) *4 | | | |
| | 5F | 6F | 7F | 8F | Horse power of outdoor unit | ×1 | HP | [0016]=16HP |

*3 The upper digit of CODE No. minus 4 indicates the outdoor unit number.

Example : 5* minus 4 is 1*.

1*, 5*... U1 outdoor unit (Header unit)

2*, 6* ... U2 outdoor unit (follower unit 1)

3*, 7* ... U3 outdoor unit (follower unit 2)

4*, 8* ... U4 outdoor unit (follower unit 3)

4 Only CODE No. 5 of U1 outdoor unit (Header unit) is displayed.

<SMMS-e>

| | CODE No. | Data name | Display format | Unit | Remote controller display example |
|--|----------|--|----------------|--|---|
| Indoor unit data ^{*2} | 00 | Room temperature (Use to control) | ×1 | °C | [0024]=24°C |
| | 01 | Room temperature (Remote controller) | ×1 | °C | |
| | 02 | Indoor suction air temperature (TA) | ×1 | °C | |
| | 03 | Indoor coil temperature (TCJ) | ×1 | °C | |
| | 04 | Indoor coil temperature (TC2) | ×1 | °C | |
| | 05 | Indoor coil temperature (TC1) | ×1 | °C | |
| | 06 | Indoor discharge air temperature (TF) ^{*1} | ×1 | °C | |
| | 08 | Indoor PMV opening | ×1/10 | pls | [0150]=1500pls |
| | F3 | Filter sign time | ×1 | h | [2500]=2500h |
| | F9 | Suction temperature of air to air heat exchanger (TSA) ^{*1} | ×1 | °C | |
| System data | FA | Outside air temperature (TOA) ^{*1} | ×1 | °C | [0024]=24°C |
| | 0A | No. of connected indoor units | ×1 | unit | |
| | 0B | Total horsepower of connected indoor units | ×10 | HP | |
| | 0C | No. of connected outdoor units | ×1 | unit | |
| | 0D | Total horsepower of outdoor units | ×10 | HP | [0420]=42HP |
| | CODE No. | Data name | Display format | Unit | Remote controller display example |
| Outdoor unit individual data ^{*3} | U1 | U2 | U3 | | |
| | 10 | 20 | 30 | High-pressure sensor detention pressure (Pd) | ×100 MPa |
| | 11 | 21 | 31 | Low-pressure sensor detention pressure (Ps) | ×100 MPa |
| | 12 | 22 | 32 | Compressor 1 discharge temperature (TD1) | ×1 °C |
| | 13 | 23 | 33 | Compressor 2 discharge temperature (TD2) | ×1 °C |
| | 15 | 25 | 35 | Outdoor coil temperature (TE1) | ×1 °C |
| | 16 | 26 | 36 | Outdoor coil temperature (TE2) | ×1 °C |
| | 17 | 27 | 37 | Outdoor coil temperature (TG1) | ×1 °C |
| | 18 | 28 | 38 | Outdoor coil temperature (TG2) | ×1 °C |
| | 19 | 29 | 39 | Outside ambient temperature (TO) | ×1 °C |
| | 1A | 2A | 3A | Suction temperature (TS1) | ×1 °C |
| | 1C | 2C | 3C | Suction temperature (TS3) | ×1 °C |
| | 1D | 2D | 3D | Temperature at liquid side (TL1) | ×1 °C |
| | 1E | 2E | 3E | Temperature at liquid side (TL2) | ×1 °C |
| | 1F | 2F | 3F | Temperature at liquid side (TL3) | ×1 °C |
| Outdoor unit individual data ^{*4} | CODE No. | | | Data name | Display format Unit Remote controller display example |
| | U1 | U2 | U3 | | |
| | 50 | 60 | 70 | PMV1 opening | ×1 pls |
| | 51 | 61 | 71 | PMV3 opening | ×1 pls |
| | 52 | 62 | 72 | PMV4 opening | ×1 pls |
| | 53 | 63 | 73 | 1 fan model : Compressor 1 current (I1) 2 fan model : Compressor 1 and Outdoor fan 1 current (I1) | ×10 A |
| | 54 | 64 | 74 | 1 fan model : Compressor 2 and Outdoor fan 1 current (I2) 2 fan model : Compressor 2 and Outdoor fan 2 current (I2) | ×10 A |
| | 56 | 66 | 76 | Compressor 1 revolutions | ×10 rps |
| | 57 | 67 | 77 | Compressor 2 revolutions | ×10 rps |
| | 59 | 69 | 79 | Outdoor fan mode | ×1 mode |
| | 5A | 6A | 7A | Compressor IPDU 1 heat sink temperature | ×1 °C |
| | 5B | 6B | 7B | Compressor IPDU 2 heat sink temperature | ×1 °C |
| | 5D | 6D | 7D | Outdoor fan IPDU 1 heat sink temperature | ×1 °C |
| | 5E | 6E | 7E | Outdoor fan IPDU 2 heat sink temperature | ×1 °C |
| Outdoor unit individual data ^{*5} | 5F | 6F | 7F | Outdoor unit horsepower | ×1 HP |
| | 90 | | | Heating/cooling recovery controlled | 0: Normal 1: Recovery controlled |
| | 91 | | | Pressure release | [0010]=Pressure release controlled |
| | 92 | | | Discharge temperature release | 0: Normal 1: Release controlled |
| | 93 | | | Follower unit release (U2/U3 outdoor units) | [0010]=U2 outdoor unit release controlled [0010]=U3 outdoor unit release controlled [0010]=U4 outdoor unit release controlled |

*1 Only a part of indoor unit types is installed with the discharge air temperature sensor. This temperature is not displayed for other types.

*2 When the units are connected to a group, data of the header indoor unit only can be displayed.

*3 The first digit of an CODE No. indicates the outdoor unit number.

*4 The upper digit of CODE No. minus 4 indicates the outdoor unit number.

Example : 5* minus 4 is 1*.

1*, 5* ... U1 outdoor unit (Header unit)

2*, 6* ... U2 outdoor unit (Follower unit 1)

3*, 7* ... U3 outdoor unit (Follower unit 2)

5 Only the CODE No. 9 of U1 outdoor unit (Header unit) is displayed.

◆ LED display of circuit board

1.D02 (Red)

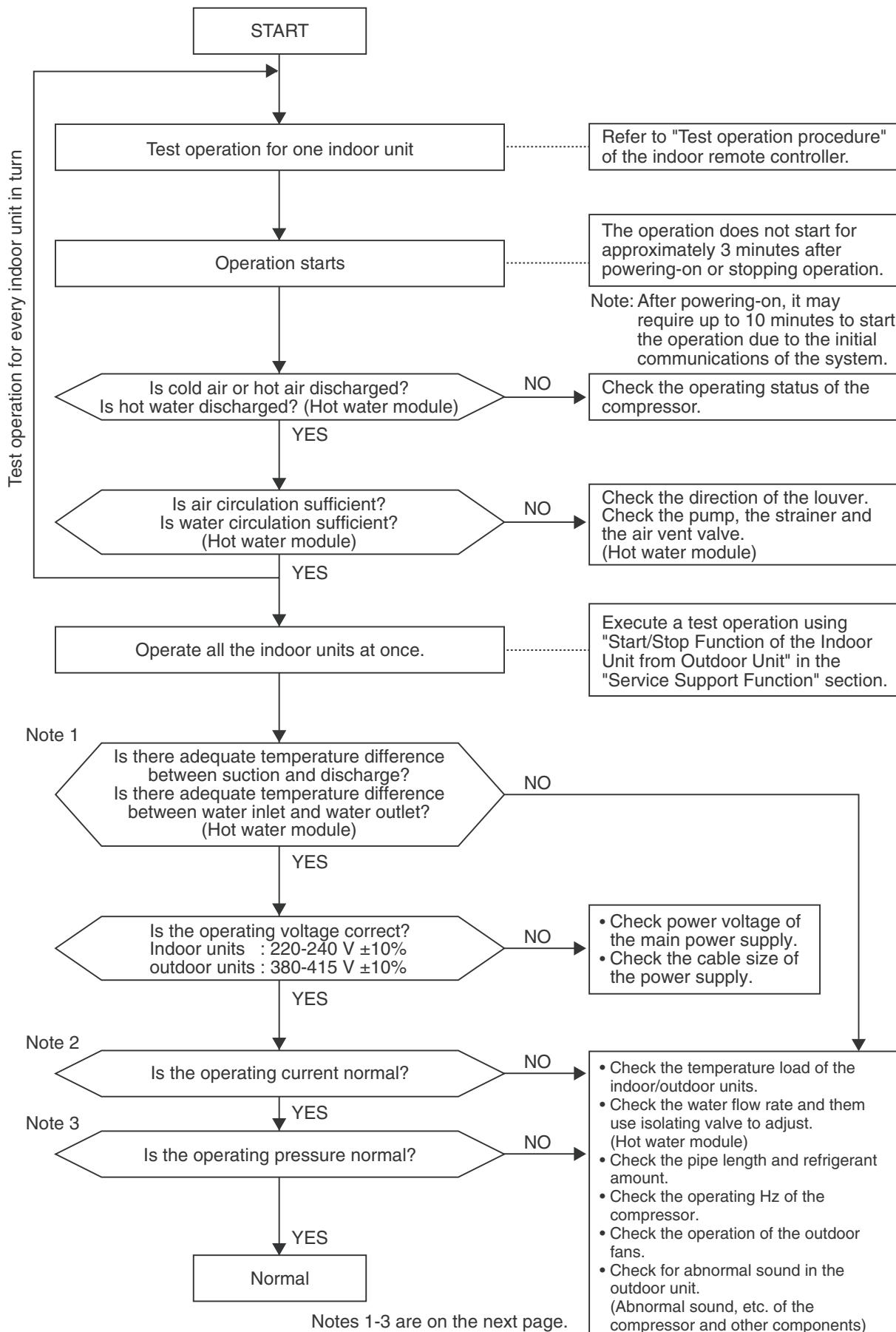
- Lights up when the power is turned on (Microcomputer works)
- Blinks at 1-second intervals (0.5-second): No EEPROM, or writing trouble
- Blinks at 10-second intervals (5-second): No DISP mode
- Blinks at 2-second intervals (1-second): Function change being set (EEPROM)

2.D203 (Red): Remote controller communication

- The group header unit lights up for the first half 5 seconds while communicating with the remote controller
- Blinks for the second half 5 seconds at 0.2-second intervals (0.1-second) during communication between group indoor header and follower

7-6. Test operation check

Test operation



Notes 1-3 are on the next page.

Note 1: Criteria for the difference between suction and discharge temperatures, between water inlet and water outlet temperature

(1) Cooling operation

After operating for a minimum of 30 minutes in "COOL" mode, if the ΔT dry bulb temperature difference between suction and discharge air of the indoor unit is 8°C or more, it is normal.

(2) Heating operation

After operating for a minimum of 30 minutes in "HEAT" mode, if the ΔT dry bulb temperature difference between suction and discharge air of the indoor unit is 15°C or more, it is normal.

After operating for a minimum of 30 minutes in "HEAT" mode, if the ΔT water temperature difference between water inlet and water outlet of the hot water module is 3 to 5 degrees, it is normal. (Hot water module)

* If demand from the indoor unit on the outdoor unit is low because the difference between the temperature set by the remote controller and the temperature of the room or the difference between the temperature set by the remote controller and the water inlet temperature is small, then the ΔT temperature difference is small.

* Consider that ΔT temperature difference may diminish in cases of a system in which the connected indoor unit capacity exceeds the outdoor unit capacity, the pipe length is long, or a large difference exists among outdoor units.

Note 2: Criteria for operating power current

The table below shows the maximum current for each outdoor unit. Under standard conditions, operating current is about 80% of the value shown in the table below.

<SMMS-i>

| | | | | | | |
|---------------|---------|-------|-------|-------|-------|-------|
| Outdoor unit | MMY-MAP | 0804* | 1004* | 1204* | 1404* | 1604* |
| Current value | (A) | 23.5 | 25.5 | 28.5 | 33.2 | 36.5 |

<SMMS-e>

| | | | | | | | | | |
|---------------|---------|-------|-------|-------|-------|-------|-------|-------|-------|
| Outdoor unit | MMY-MAP | 0806* | 1006* | 1206* | 1406* | 1606* | 1806* | 2006* | 2206* |
| Current value | (A) | 20.5 | 21.5 | 26.1 | 31.0 | 35.8 | 40.6 | 44.9 | 49.3 |

<SHRM-e>

| | | | | | | | | |
|---------------|---------|-------|-------|-------|-------|-------|-------|-------|
| Outdoor unit | MMY-MAP | 0806* | 1006* | 1206* | 1406* | 1606* | 1806* | 2006* |
| Current value | (A) | 21.5 | 26.1 | 31.0 | 35.8 | 40.6 | 44.9 | 49.3 |

<MiNi-SMMS-e>

| | | | |
|---------------|---------|-------|-------|
| Outdoor unit | MCY-MHP | 0806* | 1006* |
| Current value | (A) | 17.0 | 20.0 |

Note 3: Criteria for cycle status

(1) These data are based on operating a 4-way Air Discharge Cassette type air conditioner including Hot Water Module 1 unit of 100% connection with standard piping length.

Data may vary depending on temperature conditions, installed pipe length, and room shape combinations, or indoor unit connection capacity.

For pressure criteria in different temperature conditions, refer to (2).

<SMMS-i>

| Outdoor unit MMY- MAP | Pressure (MPa) | | Pipe surface temperature (°C) | | | | | | Number of compressor rotations (rps)*1 | | | Indoor fan | Air temperature condition (DB/WB) (°C) | | Inlet water temperature (°C) TWI (TA) |
|-----------------------------|-------------------|-----|----------------------------------|-----------------|--|------------------------------------|--------------------------------------|------------------------------|---|------------|------------|---------------|--|---------|--|
| | Pd | Ps | Discharge (TD) | Suction (TS) | Hot water module TWO (TC2) *2 | Indoor heat exchanger (TC)*2 | Outdoor heat exchanger (TE) | Liquid temperatre (TL) | Compressor | Compressor | Compressor | | Indoor | Outdoor | |
| | | | - | - | - | - | - | - | 1 | 2 | 3 | | | | |
| 0804* | 2.9 | 0.9 | 85 | 15 | - | 10 | 40 | 40 | 50 | 50 | - | High | 27/19 | 35/- | - |
| | 3 | 0.7 | 85 | 5 | 35 | 35 | 3 | 30 | 50 | 50 | - | | 20/- | 7/6 | 30 |
| 1004* | 3 | 0.8 | 85 | 15 | - | 8 | 40 | 40 | 65 | 65 | - | High | 27/19 | 35/- | - |
| | 3.1 | 0.7 | 85 | 4 | 35 | 35 | 2 | 30 | 65 | 65 | - | | 20/- | 7/6 | 30 |
| 1204* | 3.1 | 0.8 | 85 | 17 | - | 8 | 40 | 40 | 70 | 70 | - | High | 27/19 | 35/- | - |
| | 3.1 | 0.7 | 90 | 2 | 35 | 35 | 2 | 30 | 75 | 75 | - | | 20/- | 7/6 | 30 |
| 1404* | 3 | 0.8 | 85 | 15 | - | 10 | 40 | 40 | 60 | 60 | 60 | High | 27/19 | 35/- | - |
| | 3.1 | 0.7 | 85 | 4 | 35 | 35 | 3 | 30 | 60 | 60 | 60 | | 20/- | 7/6 | 30 |
| 1604* | 3.1 | 0.8 | 90 | 15 | - | 10 | 40 | 40 | 65 | 65 | 65 | High | 27/19 | 35/- | - |
| | 3.1 | 0.7 | 90 | 2 | 35 | 35 | 2 | 30 | 65 | 65 | 65 | | 20/- | 7/6 | 30 |

*1 This compressor is driven with a 4-pole motor. The value of the compressor frequency (rps) measured with a clamp meter at the compressor lead line is two times the rotation count (rps) of the compressor.

*2 Each compressor may have a different frequency as a measure against resonance.

*2 The temperature of the indoor heat exchanger (TC) indicates TCJ sensor temperature when cooling, and TWO (TC2) sensor temperature when heating, respectively. And the temperature of the Hot Water Module indicates TWO (TC2) sensor temperature when heating only.

<SMMS-e>

| Outdoor unit MMY-MAP | Operating mode | Pressure (MPa) | | Pipe surface temperature (°C) | | | | | Number of compressor rotations (rps)*1 | | Indoor fan | Air temperature condition (DB/WB) (°C) | |
|----------------------|----------------|----------------|-----|-------------------------------|--------------|----------------------------|-----------------------------|-------------------------|--|------------|------------|--|---------|
| | | Pd | Ps | Discharge (TD) | Suction (TS) | Indoor heat exchanger (TC) | Outdoor heat exchanger (TE) | Liquid temperatre (TL3) | Compressor | Compressor | | Indoor | Outdoor |
| | | | | | | | | | 1 | 2 | | | |
| 0806* | Cooling | 2.9 | 0.9 | 80 | 16 | 10 | 40 | 30 | 50 | 50 | High | 27/19 | 35/- |
| | Heating | 2.6 | 0.7 | 75 | 5 | 35 | 3 | 30 | 50 | 50 | High | 20/- | 7/6 |
| 1006* | Cooling | 3.1 | 0.9 | 85 | 16 | 11 | 40 | 30 | 60 | 60 | High | 27/19 | 35/- |
| | Heating | 2.6 | 0.7 | 80 | 4 | 35 | 2 | 30 | 65 | 65 | High | 20/- | 7/6 |
| 1206* | Cooling | 3.2 | 0.9 | 90 | 16 | 11 | 40 | 30 | 70 | 70 | High | 27/19 | 35/- |
| | Heating | 2.6 | 0.7 | 85 | 3 | 35 | 2 | 25 | 75 | 75 | High | 20/- | 7/6 |
| 1406* | Cooling | 3.2 | 0.9 | 90 | 16 | 10 | 40 | 35 | 60 | 60 | High | 27/19 | 35/- |
| | Heating | 2.6 | 0.7 | 80 | 4 | 35 | 3 | 30 | 65 | 65 | High | 20/- | 7/6 |
| 1606* | Cooling | 3.2 | 0.9 | 90 | 16 | 10 | 40 | 35 | 70 | 70 | High | 27/19 | 35/- |
| | Heating | 2.8 | 0.7 | 85 | 3 | 30 | 2 | 25 | 70 | 70 | High | 20/- | 7/6 |
| 1806* | Cooling | 3.1 | 0.9 | 80 | 15 | 11 | 40 | 35 | 70 | 70 | High | 27/19 | 35/- |
| | Heating | 2.8 | 0.7 | 70 | 4 | 30 | 3 | 25 | 75 | 75 | High | 20/- | 7/6 |
| 2006* | Cooling | 3.1 | 0.9 | 85 | 15 | 11 | 40 | 35 | 80 | 80 | High | 27/19 | 35/- |
| | Heating | 2.8 | 0.6 | 75 | 3 | 30 | 2 | 25 | 85 | 85 | High | 20/- | 7/6 |
| 2206* | Cooling | 3.2 | 0.9 | 95 | 14 | 11 | 40 | 35 | 100 | 100 | High | 27/19 | 35/- |
| | Heating | 2.7 | 0.6 | 75 | 3 | 30 | 2 | 20 | 85 | 85 | High | 20/- | 7/6 |

*1 This compressor is driven with a 4-pole motor. The value of the compressor frequency (rps) measured with a clamp meter at the compressor lead line is two times the rotation count (rps) of the compressor.

*1 Each compressor may have a different frequency as a measure against resonance.

<SHRM-e>

| Outdoor unit MMY-MAP | Operating mode | Pressure (MPa) | | Pipe surface temperature (°C) | | | | | Number of compressor rotations (rps) | | Indoor fan | Air temperature condition (°C) | |
|----------------------|----------------|----------------|-----|-------------------------------|--------------|----------------------------|-----------------------------|-------------------------|--------------------------------------|------------|------------|--------------------------------|---------|
| | | Pd | Ps | Discharge (TD) | Suction (TS) | Indoor heat exchanger (TC) | Outdoor heat exchanger (TE) | Liquid temperatre (TL3) | Compressor | Compressor | | Indoor | Outdoor |
| | | | | | | | | | 1 | 2 | | | |
| 0806* | Cooling | 2.9 | 0.9 | 80 | 16 | 10 | 40 | 30 | 50 | 50 | High | 27/19 | 35/- |
| | Heating | 2.6 | 0.7 | 75 | 5 | 35 | 3 | 30 | 50 | 50 | High | 20/- | 7/6 |
| 1006* | Cooling | 3.1 | 0.9 | 85 | 16 | 11 | 40 | 30 | 60 | 60 | High | 27/19 | 35/- |
| | Heating | 2.6 | 0.7 | 80 | 4 | 35 | 2 | 30 | 65 | 65 | High | 20/- | 7/6 |
| 1206* | Cooling | 3.2 | 0.9 | 90 | 16 | 11 | 40 | 30 | 70 | 70 | High | 27/19 | 35/- |
| | Heating | 2.6 | 0.7 | 85 | 3 | 35 | 2 | 25 | 75 | 75 | High | 20/- | 7/6 |
| 1406* | Cooling | 3.2 | 0.9 | 90 | 16 | 10 | 40 | 35 | 60 | 60 | High | 27/19 | 35/- |
| | Heating | 2.6 | 0.7 | 80 | 4 | 35 | 3 | 30 | 65 | 65 | High | 20/- | 7/6 |
| 1606* | Cooling | 3.2 | 0.9 | 90 | 16 | 10 | 40 | 35 | 70 | 70 | High | 27/19 | 35/- |
| | Heating | 2.8 | 0.7 | 80 | 3 | 30 | 2 | 25 | 70 | 70 | High | 20/- | 7/6 |
| 1806* | Cooling | 3.1 | 0.9 | 80 | 15 | 11 | 40 | 35 | 70 | 70 | High | 27/19 | 35/- |
| | Heating | 2.8 | 0.7 | 70 | 4 | 30 | 3 | 25 | 75 | 75 | High | 20/- | 7/6 |
| 2006* | Cooling | 3.1 | 0.9 | 85 | 15 | 11 | 40 | 35 | 80 | 80 | High | 27/19 | 35/- |
| | Heating | 2.8 | 0.6 | 75 | 3 | 30 | 2 | 25 | 85 | 85 | High | 20/- | 7/6 |

* This compressor is driven with a 4-pole motor. The value of the compressor number of rotations (rps) measured with a clamp meter at the compressor lead line is two times the rotation count (rps) of the compressor.

* Each compressor may have a different frequency as a measure against resonance.

* The temperature of the indoor heat exchanger (TC) indicates TCJ sensor temperature when cooling, and TC2 sensor temperature when heating, respectively.

<MiNi-SMMS-e>

| Outdoor unit MCY-MHP | Operating mode | Pressure (MPa) | | Pipe surface temperature (°C) | | | | | Compressor drive revolution frequency (rps) | Indoor fan | Air temperature condition (DB/WB) (°C) | | | |
|----------------------|----------------|----------------|-----|-------------------------------|---------------|----------------------------|-----------------------------|-------------------------|---|------------|--|---------|--|--|
| | | Pd | Ps | Discharge (TD) | Suction (TS1) | Indoor heat exchanger (TC) | Outdoor heat exchanger (TE) | Liquid temperatre (TL3) | | | Indoor | Outdoor | | |
| | | | | | | | | | | | | | | |
| 0806HS8 | Cooling | 3.0 | 0.9 | 82 | 14 | 11 | 41 | 28 | 62 | High | 27/19 | 35/- | | |
| | Heating | 2.5 | 0.7 | 69 | 1 | 28 | 1 | 28 | 57 | High | 20/- | 7/6 | | |
| 1006HS8 | Cooling | 3.3 | 0.9 | 90 | 14 | 10 | 41 | 26 | 82 | High | 27/19 | 35/- | | |
| | Heating | 2.7 | 0.7 | 77 | 1 | 28 | 1 | 27 | 71 | High | 20/- | 7/6 | | |

* This compressor is driven with a 4-pole motor. The value of the compressor frequency (rps) measured with a clamp meter at the compressor lead line is two times the rotation count (rps) of the compressor.

* The temperature of the indoor heat exchanger (TC) indicates TCJ sensor temperature when cooling, and TWO (TC2) sensor temperature when heating, respectively.

(2) Criteria for operating pressure

<SMMS-i>

| Operating mode | Cooling | Heating |
|--------------------------|---------------------|---------|
| Indoor temperature (°C) | 18~32 | 15~32 |
| Outdoor temperature (°C) | 25~35 | 5~10 |
| Pressure | High pressure (MPa) | 2.0~3.3 |
| | Low pressure (MPa) | 0.5~0.9 |
| | 0.5~0.7 | |

<SMMS-e>

| Operating mode | Cooling | Heating |
|--------------------------|---------------------|---------|
| Indoor temperature (°C) | 18~32 | 15~25 |
| Outdoor temperature (°C) | 25~35 | 5~10 |
| Pressure | High pressure (MPa) | 2.0~3.7 |
| | Low pressure (MPa) | 0.5~0.9 |
| | 0.5~0.7 | |

<SHRM-e>

| Operating mode | Cooling | Heating |
|--------------------------|---------------------|---------|
| Indoor temperature (°C) | 18~32 | 15~25 |
| Outdoor temperature (°C) | 25~35 | 5~10 |
| Pressure | High pressure (MPa) | 2.0~3.3 |
| | Low pressure (MPa) | 0.5~0.9 |
| | 0.5~0.7 | |

<MiNi-SMMS-e>

| Operating mode | Cooling | Heating |
|--------------------------|---------------------|---------|
| Indoor temperature (°C) | 18~32 | 15~25 |
| Outdoor temperature (°C) | 25~35 | 5~10 |
| Pressure | High pressure (MPa) | 2.0~3.7 |
| | Low pressure (MPa) | 0.5~0.9 |
| | 0.5~0.7 | |

* Criteria after 15 minutes or more has passed since operating started

(3) On rotations of outdoor fans

Outdoor fans may rotate slowly to control pressure when cooling with low outer air temperature or heating with excessive load. For control content, see Outdoor Unit Service Manual.

8. TROUBLESHOOTING

8-1. Overview

(1) Before engaging in troubleshooting

(a) Applicable models

Super Module Multi (SMMS-i and SMMS-e) models

Super Heat Recovery Multi (SHRM-e) models

MiNi Super Module Multi (MiNi-SMMS-e) models

(Indoor units: MMW-APOOO, Outdoor units: MMY-MAPOOO* and MCY-MHPOOO*)

(b) Tools and measuring devices required

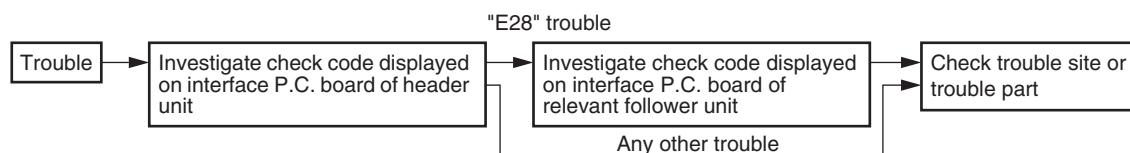
- Screwdrivers (Philips, flat head), spanners, long-nose pliers, nipper, pin to push reset switch, etc.
- Multimeter, thermometer, pressure gauge, etc.

(c) Things to check prior to troubleshooting (behaviors listed below are normal)

| NO. | Behavior | Possible cause |
|-----|--|---|
| 1 | A compressor would not start | <ul style="list-style-type: none">• Could it just be the 3-minute delay period (3 minutes after compressor shutdown)?• Could it just be the hot water module having gone thermostat OFF ?• Could it just be the hot water module put on the timer ?• Could it just be the system going through initial communication ? |
| 2 | A pump would not start | <ul style="list-style-type: none">• Could it just be the outdoor unit under cooling operation ? As the priority is usually given to operation of the indoor unit connected to the same outdoor unit, the hot water module is in the waiting status usually while the indoor unit works in cooling mode.• Could it just be out of the water temperature using range ? Hot water module is not possible to operate when water temperature above 60°C |
| 3 | An outdoor fan would not start or would change speed for no reason | <ul style="list-style-type: none">• Could it just be defrosting operation ? |
| 4 | A pump would not stop | <ul style="list-style-type: none">• Could it just be defrosting or under oil (refrigerant) recovery control ? |
| 5 | The air conditioner would not respond to a start / stop command from a remote controller | <ul style="list-style-type: none">• Could it just be the hot water module operation under external controller ? |
| 6 | The water temperature does not increase | <ul style="list-style-type: none">• Could it just be the water flow rate is out of using range ? Using range of hot water module is rated ±15% |

(2) Troubleshooting procedure

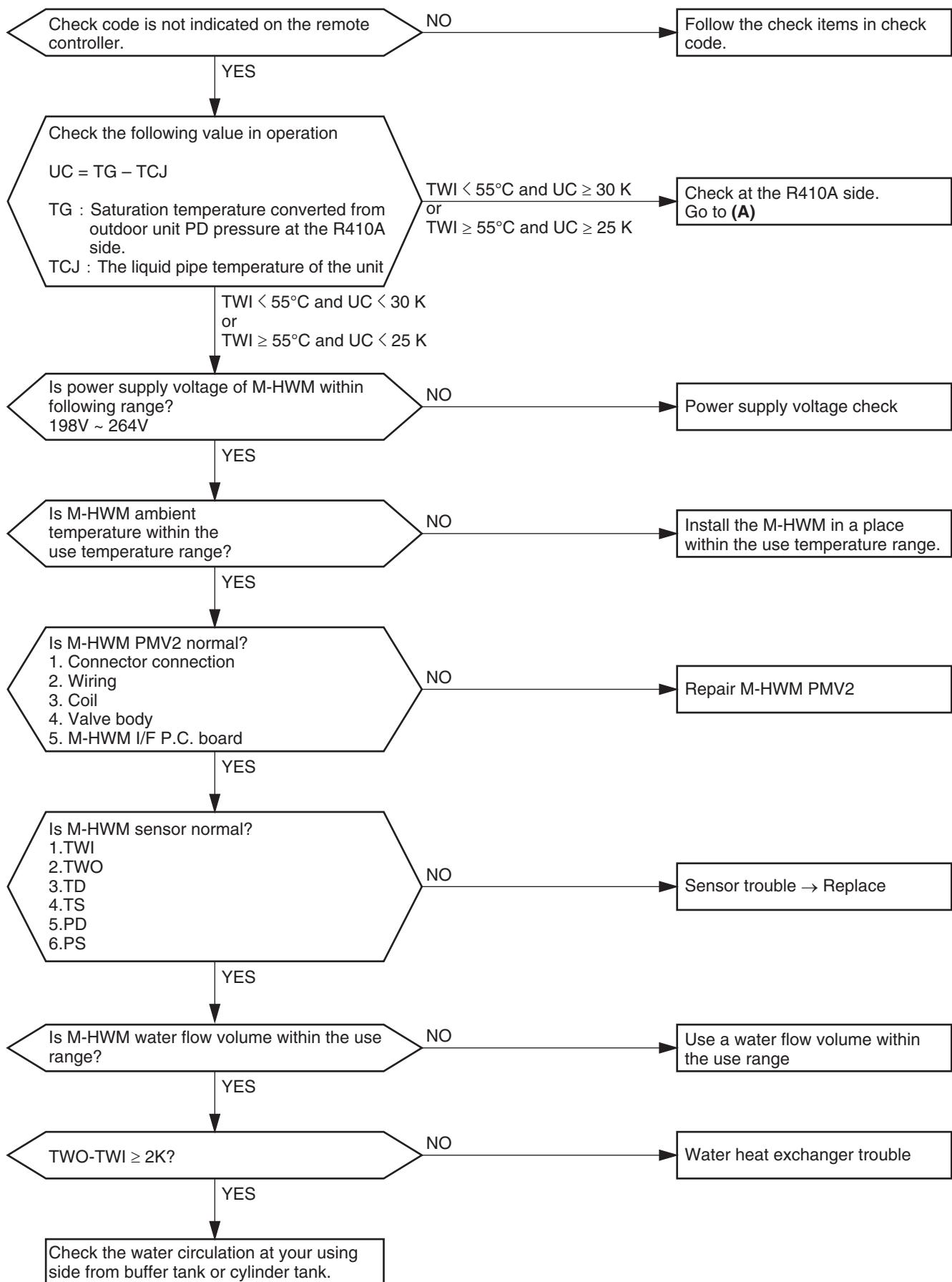
When a trouble occurs, proceed with troubleshooting in accordance with the procedure shown below.

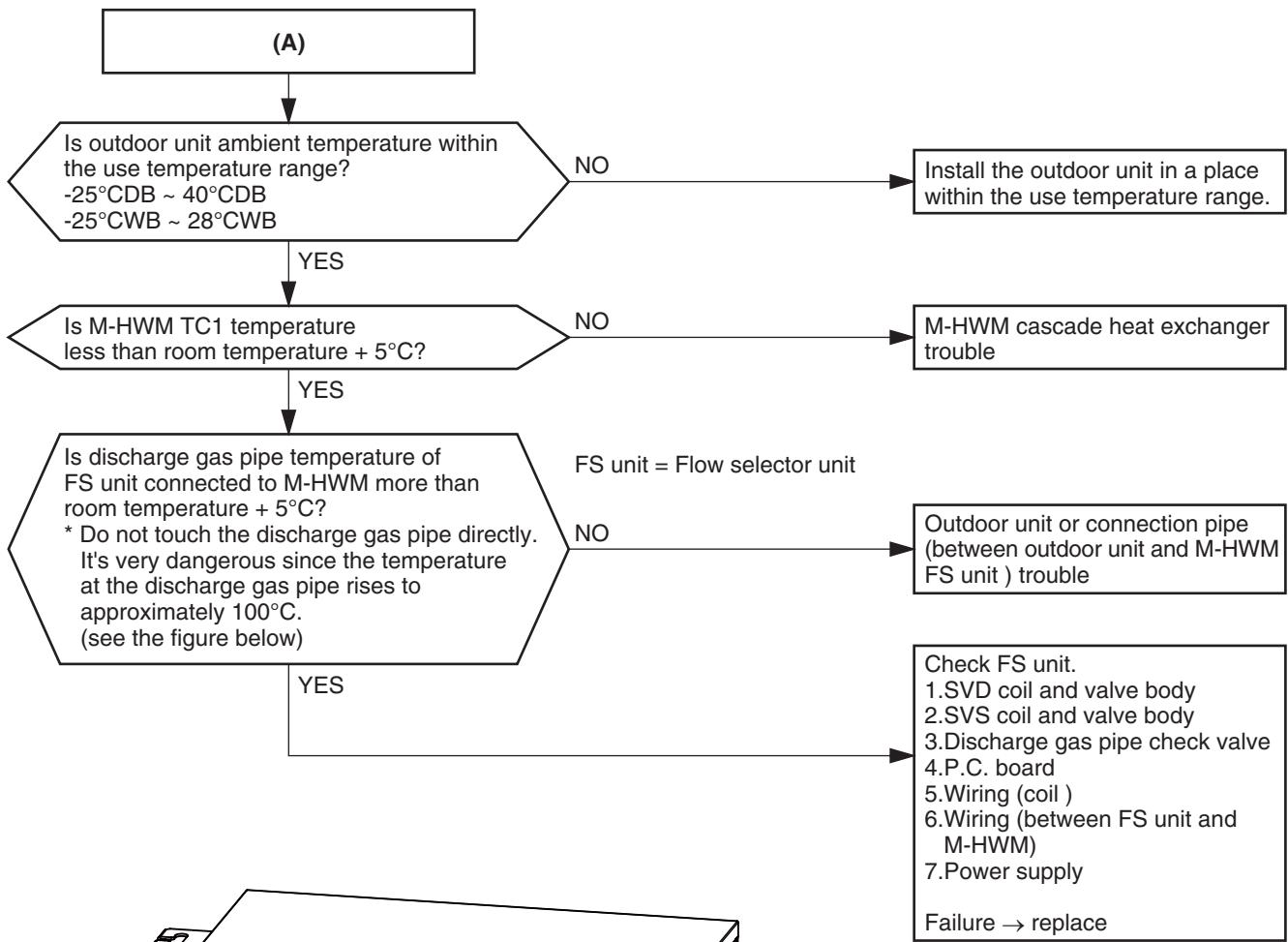


NOTE

Rather than a genuine trouble (see the List of Check Codes below), the problem could have been caused by a microprocessor malfunction attributable to a poor quality of the power source or an external noise. Check for possible noise sources, and shield the remote controller wiring and signal wires as necessary.

(3) When water does not warm up.

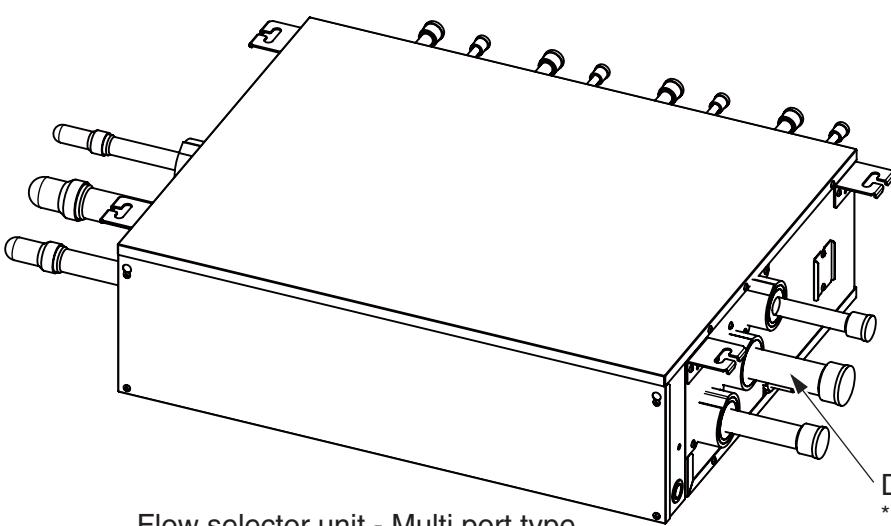




Flow selector unit
(FS unit)

Discharge gas pipe

* Do not touch by hand, since
piping is very hot.



Flow selector unit - Multi port type
(FS unit)

Discharge gas pipe

* Do not touch by hand, since
piping is very hot.

8-2. Troubleshooting method

The remote controllers (main remote controller and central control remote controller) and the interface P.C. board of an outdoor unit are provided with an LCD display (remote controller) or a 7-segment display (outdoor interface P.C. board) to display operational status. Using this self-diagnosis feature, the trouble site / trouble part may be identified in the event of a trouble by following the method described below.

The list below summarizes check codes detected by various devices. Analyze the check code according to where it is displayed and work out the nature of the trouble in consultation with the list.

- When investigating a trouble on the basis of a display provided on the indoor remote controller or TCC-LINK central control remote controller -
See the “TCC-LINK remote controller or main remote controller display” section of the list.
- When investigating a trouble on the basis of a display provided on an outdoor unit - See the “Outdoor 7-segment display” section of the list.
- When investigating a trouble on the basis of a wireless remote controller-controlled indoor unit - See the “Light sensor indicator light block” section of the list.

List of check codes (indoor unit)

(Check code detected by indoor unit)

IPDU: Intelligent Power Drive Unit (Inverter P.C. board)
Indoor unit (including Hot Water Module)

| TCC-LINK central control or main remote controller display | Check code | | Typical trouble site | Description of check code |
|--|------------|---------------------------|---|---|
| | | Outdoor 7-segment display | | |
| | | Sub-code | | |
| A01 | A01 | Detected indoor unit No. | Flow switch operation trouble | When water flow rate is reduced. |
| A02 | A02 | Detected indoor unit No. | Water temperature decrease trouble | Water temperature continued the low status regardless of that the heater pump is operating. |
| A04 | A04 | Detected indoor unit No. | Activation of water heat exchanger frost protection | Frost protection for water heat exchanger is activated |
| E03 | — | — | Indoor-remote controller periodic communication trouble | Communication from remote controller or network adaptor has been lost (so has central control communication). |
| E04 | — | — | Indoor-outdoor periodic communication trouble | Signals are not being received from outdoor unit. |
| E08 | E08 | Duplicated indoor address | Duplicated indoor address | Indoor unit detects address identical to its own. |
| E10 | — | — | Indoor inter-MCU communication trouble | MCU communication between main controller and motor microcontroller is trouble. |
| E18 | — | — | Trouble in periodic communication between indoor header and follower unit | Periodic communication between indoor header and follower units cannot be maintained. |
| F01 | — | — | Indoor heat exchanger temperature sensor (TCJ) trouble | Heat exchanger temperature sensor (TCJ) has been open / short-circuited. |
| F03 | — | — | Indoor heat exchanger temperature sensor (TC1) trouble | Heat exchanger temperature sensor (TC1) has been open / short-circuited. |
| F19 | — | — | Indoor heat exchanger temperature sensor (TCJ2 (TF)) trouble | Heat exchanger temperature sensor (TCJ2 (TF)) has been open / short-circuited. |
| F25 | — | — | Water inlet temperature sensor (TWI (TA)) trouble | Water inlet temperature sensor (TWI (TA)) has been open / short-circuited. |
| F26 | — | — | Water outlet temperature sensor (TWO (TC2)) trouble | Water outlet temperature sensor (TWO (TC2)) has been open / short-circuited. |
| F29 | — | — | P.C. board or other indoor trouble | Indoor EEPROM is abnormal (some other trouble may be detected) |
| L03 | — | — | Duplicated indoor group header unit | There is more than one header unit in group. |
| L07 | — | — | Connection of group control cable to stand-alone indoor unit | There is at least one stand-alone indoor unit to which group control cable is connected. |
| L08 | L08 | — | Indoor group address not set | Address setting has not been performed for one or more indoor units (also detected at outdoor unit end). |
| L09 | — | — | Indoor capacity not set | Capacity setting has not been performed for indoor unit. |
| L20 | — | — | Duplicated central control address | There is duplication in central control address setting. |
| L30 | L30 | Detected indoor unit No. | Indoor external trouble input (interlock) | Unit shutdown has been caused by external trouble input (CN80). |
| P31 | — | — | Other indoor unit trouble | Follower unit cannot be operated due to header unit alarm (E03 / L03 / L07 / L08). |

(Check code detected by main remote controller)

Indoor unit (including Hot Water Module)

| Main remote controller | Check code | | Typical trouble site | Description of Check code | | |
|------------------------------|---------------------------|---|--|---|--|--|
| | Outdoor 7-segment display | | | | | |
| | Sub-code | | | | | |
| E01 | — | — | No master remote controller, trouble remote controller communication (reception) | Signals cannot be received from indoor unit; master remote controller has not been set (including two remote controller control). | | |
| E02 | — | — | Trouble remote controller communication (transmission) | Signals cannot be transmitted to indoor unit. | | |
| E09 | — | — | Duplicated master remote controller | Both remote controllers have been set as master remote controller in two remote controller control (alarm and shutdown for header unit and continued operation for follower unit) | | |

(Check code detected by central control device)

| TCC-LINK central control | Check code | | Typical trouble site | Description of Check code | | |
|--------------------------------|---------------------------|---|---|--|--|--|
| | Outdoor 7-segment display | | | | | |
| | Sub-code | | | | | |
| C06 | — | — | Trouble central control communication (reception) | Central control device is unable to receive signal. | | |
| C12 | — | — | Blanket alarm for generalpurpose device control interface | Device connected to general-purpose device control interface for TCC-LINK is trouble. | | |
| P30 | — | — | Group control follower unit trouble | Group follower unit is trouble (unit No. and above detail [***] displayed on main remote controller) | | |

Note: The same trouble, e.g. a communication trouble, may result in the display of different check codes depending on the device that detects it.

Moreover, check codes detected by the main remote controller / central control device do not necessarily have a direct impact on air conditioner operation.

List of check codes (outdoor unit)

(Check code detected by SMMS-i outdoor interface -
typical examples)

IPDU: Intelligent Power Drive Unit (Inverter P.C. board)
Indoor unit (including Hot Water Module)

| Check code | | | Typical trouble site | Description of Check code | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---------------------------|---|--|----------------------|---|--|---|---------|-----|--|---|---|---|------|---|---|---|------|----|---|--|--|----|---|---|--|----|---|--|--|----|---|---|--|----|---|---|--|----|---|---|--|----|--|---|--|----|---|---|--|----|---|---|--|----|---|---|--|----|---|---|--|----|---|---|---|----|---|---|--|--|--|--|--|----|--|---|--|--|--|--|--|----|---|---|--|--|--|--|--|-----|----------------------------|---|
| Outdoor 7-segment display | | TCC-LINK central control or main remote controller display | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Sub-code | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E06 | Number of indoor units from which signal is received normally | | E06 | Dropping out of indoor unit | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E07 | — | | (E04) | Indoor-outdoor communication circuit trouble | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E08 | Duplicated indoor address | | (E08) | Duplicated indoor address | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E12 | 01: Indoor-outdoor communication 02: Outdoor-outdoor communication | | E12 | Automatic address starting trouble | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E15 | — | | E15 | Indoor unit not found during automatic address setting | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E16 | 00: Overloading 01: Number of units connected | | E16 | Too many indoor units connected / overloading | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E19 | 00: No header unit 02: Two or more header units | | E19 | Trouble in number of outdoor header units | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E20 | 01: Connection of outdoor unit from other refrigerant line 02: Connection of indoor unit from other refrigerant line | | E20 | Connection to other refrigerant line found during automatic address setting | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E23 | — | | E23 | Outdoor-outdoor communication transmission trouble | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E25 | — | | E25 | Duplicated follower outdoor address | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E26 | Address of outdoor unit from which signal is not received normally | | E26 | Dropping out of outdoor unit | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E28 | Detected outdoor unit No. | | E28 | Outdoor follower unit trouble | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E31 | <table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <td></td><td>A3-IPDU</td><td>Fan</td><td></td><td>A3-IPDU</td><td>Fan</td><td></td> </tr> <tr> <td>1</td><td>2</td><td>3</td><td>IPDU</td><td>1</td><td>2</td><td>3</td><td>IPDU</td> </tr> <tr> <td>01</td><td>O</td><td></td><td></td><td>0A</td><td>O</td><td>O</td><td></td> </tr> <tr> <td>02</td><td>O</td><td></td><td></td><td>0B</td><td>O</td><td>O</td><td></td> </tr> <tr> <td>03</td><td>O</td><td>O</td><td></td><td>0C</td><td>O</td><td>O</td><td></td> </tr> <tr> <td>04</td><td></td><td>O</td><td></td><td>0D</td><td>O</td><td>O</td><td></td> </tr> <tr> <td>05</td><td>O</td><td>O</td><td></td><td>0E</td><td>O</td><td>O</td><td></td> </tr> <tr> <td>06</td><td>O</td><td>O</td><td></td><td>0F</td><td>O</td><td>O</td><td>O</td> </tr> <tr> <td>07</td><td>O</td><td>O</td><td></td><td></td><td></td><td></td><td></td> </tr> <tr> <td>08</td><td></td><td>O</td><td></td><td></td><td></td><td></td><td></td> </tr> <tr> <td>09</td><td>O</td><td>O</td><td></td><td></td><td></td><td></td><td></td> </tr> </table> Circle (O): Trouble IPDU | | | A3-IPDU | Fan | | A3-IPDU | Fan | | 1 | 2 | 3 | IPDU | 1 | 2 | 3 | IPDU | 01 | O | | | 0A | O | O | | 02 | O | | | 0B | O | O | | 03 | O | O | | 0C | O | O | | 04 | | O | | 0D | O | O | | 05 | O | O | | 0E | O | O | | 06 | O | O | | 0F | O | O | O | 07 | O | O | | | | | | 08 | | O | | | | | | 09 | O | O | | | | | | E31 | IPDU communication trouble | There is no communication between IPDUs (P. C. boards) in inverter box. |
| | A3-IPDU | Fan | | A3-IPDU | Fan | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1 | 2 | 3 | IPDU | 1 | 2 | 3 | IPDU | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 01 | O | | | 0A | O | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 02 | O | | | 0B | O | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 03 | O | O | | 0C | O | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 04 | | O | | 0D | O | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 05 | O | O | | 0E | O | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 06 | O | O | | 0F | O | O | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 07 | O | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 08 | | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09 | O | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| F04 | — | | F04 | Outdoor discharge temperature sensor (TD1) trouble | Outdoor discharge temperature sensor (TD1) has been open / short-circuited. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| F05 | — | | F05 | Outdoor discharge temperature sensor (TD2) trouble | Outdoor discharge temperature sensor (TD2) has been open / short-circuited. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| F06 | 01: TE1 02: TE2 | | F06 | Outdoor heat exchanger temperature sensor (TE1, TE2) trouble | Outdoor heat exchanger temperature sensors (TE1, TE2) have been open / short-circuited. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| F07 | — | | F07 | Outdoor liquid temperature sensor (TL) trouble | Outdoor liquid temperature sensor (TL) has been open / short-circuited. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| F08 | — | | F08 | Outdoor outside air temperature sensor (TO) trouble | Outdoor outside air temperature sensor (TO) has been open / short-circuited. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| F11 | — | | F11 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| F12 | — | | F12 | Outdoor suction temperature sensor (TS1) trouble | Outdoor suction temperature sensor (TS1) has been open / short-circuited. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| F13 | 01: Compressor 1 02: Compressor 2 03: Compressor 3 | | F13 | Outdoor IGBT built-in temperature sensor (TH) trouble | Open-circuit or short-circuit of the outdoor IGBT built-in temperature sensor (TH) was detected. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| F15 | — | | F15 | Outdoor temperature sensor (TE1, TL) wiring trouble | Wiring trouble in outdoor temperature sensors (TE1, TL) has been detected. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| F16 | — | | F16 | Outdoor pressure sensor (Pd, Ps) wiring trouble | Wiring trouble in outdoor pressure sensors (Pd, Ps) has been detected. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| F19 | — | | F19 | Indoor TCJ2 (TF) sensor trouble | <ul style="list-style-type: none"> • Check connection of TCJ2 (TF) sensor connector. • Check resistance characteristics of TCJ2 (TF) sensor. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| F22 | — | | F22 | Outdoor discharge temperature sensor (TD3) trouble | Outdoor discharge temperature sensor (TD3) has been open / short-circuited. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| F23 | — | | F23 | Low pressure sensor (Ps) trouble | Output voltage of low pressure sensor (Ps) is zero. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

* When the indoor unit connection capacity is calculated, AP005 is calculated as 0.8 HP.

Indoor unit (including Hot Water Module)

| Check code | | TCC-LINK central control or main remote controller display | Typical trouble site | Description of Check code |
|---------------------------|---|--|---|--|
| Outdoor 7-segment display | | | | |
| F24 | — | F24 | High pressure sensor (Pd) trouble | Output voltage of high pressure sensor (Pd) is zero or provides abnormal readings when compressors have been turned off. |
| F25 | — | F25 | Indoor TWI (TA) sensor trouble | <ul style="list-style-type: none"> • Check connection of TWI (TA) sensor connector. • Check resistance characteristics of TWI (TA) sensor. |
| F26 | — | F26 | Indoor TWO (TC2) sensor trouble | <ul style="list-style-type: none"> • Check connection of TWO (TC2) sensor connector. • Check resistance characteristics of TWO (TC2) sensor. |
| F31 | — | F31 | Outdoor EEPROM trouble | Outdoor EEPROM is trouble (alarm and shutdown for header unit and continued operation for follower unit) |
| H01 | 01: Compressor 1 02: Compressor 2 03: Compressor 3 | H01 | Compressor breakdown | Overcurrent of the inverter current (Idc) detection circuit was detected. |
| H02 | 01: Compressor 1 02: Compressor 2 03: Compressor 3 | H02 | Compressor trouble (Lock) | Compressor lock was detected. |
| H03 | 01: Compressor 1 02: Compressor 2 03: Compressor 3 | H03 | Current detection circuit trouble | Current trouble was detected while the compressor was stopped. |
| H05 | — | H04 | Compressor 1 case thermostat activation | Compressor 1 case thermostat was activated for protection. |
| H05 | — | H05 | Outdoor discharge temperature sensor (TD1) wiring trouble | Wiring / installation trouble or detachment of outdoor discharge temperature sensor (TD1) has been detected. |
| H06 | — | H06 | Activation of low-pressure protection | Low pressure (Ps) sensor detects abnormally low operating pressure. |
| H07 | — | H07 | Activation of low-pressure protection | Temperature sensor for oil level detection (TK1-5) detects abnormally low oil level. |
| H08 | 01: TK1 sensor trouble 02: TK2 sensor trouble 03: TK3 sensor trouble 04: TK4 sensor trouble 05: TK5 sensor trouble | H08 | Trouble in temperature sensor for oil level detection (TK1-5) | Temperature sensor for oil level detection (TK1-5) has been open / short-circuited. |
| H14 | — | H14 | Compressor 2 case thermostat activation | Compressor 2 case thermostat was activated for protection. |
| H15 | — | H15 | Outdoor discharge temperature sensor (TD2) wiring trouble | Wiring / installation trouble or detachment of outdoor discharge temperature sensor (TD2) has been detected. |
| H16 | 01: TK1 oil circuit trouble 02: TK2 oil circuit trouble 03: TK3 oil circuit trouble 04: TK4 oil circuit trouble 05: TK5 oil circuit trouble | H16 | Oil level detection circuit trouble | No temperature change is detected by temperature sensor for oil level detection (TK1-5) despite compressor having been started. |
| H25 | — | H25 | Outdoor discharge temperature sensor (TD3) wiring trouble | Wiring / installation trouble or detachment of outdoor discharge temperature sensor (TD3) has been detected. |
| L02 | — | L02 | Outdoor unit combination trouble | Check the soft ware version on the I/F PC board of the outdoor unit. |
| L04 | — | L04 | Duplicated outdoor refrigerant line address | Identical refrigerant line address has been assigned to outdoor units belonging to different refrigerant piping systems. |
| L06 | Number of priority indoor units (check code L05 or L06 depending on individual unit) | L06 | Duplicated priority indoor unit (as displayed on priority indoor unit) | More than one indoor unit has been set up as priority indoor unit. |
| | | | Duplicated priority indoor unit (as displayed on indoor unit other than priority indoor unit) | More than one indoor unit has been set up as priority indoor unit. |
| L08 | — | (L08) | SIM Indoor group address not set | Address setting has not been performed for one or more indoor units (also detected at indoor end). |
| L10 | — | L10 | Outdoor capacity not set | Outdoor unit capacity has not been set (after P.C. board replacement). |
| L17 | — | L17 | Outdoor model incompatibility trouble | Old model outdoor unit (prior to 3 series) has been connected. |
| L18 | — | L18 | FS (Flow Selector) unit trouble | Cooling / heating cycle trouble resulting from piping trouble is detected. |
| L23 | 02: Switch setting trouble of outdoor unit | L23 | Switch setting trouble | Switch setting trouble of outdoor units when HWM (Hot Water module) is connected. |
| L28 | — | L28 | Too many outdoor units connected | More than four outdoor units have been connected. |

Indoor unit (including Hot Water Module)

| Check code | | | | TCC-LINK central control or main remote controller display | Typical trouble site | Description of Check code | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Outdoor 7-segment display | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Sub-code | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| L29 | SMMS-i (Series 4) | | | L29 | Trouble in number of IPDUs | There are insufficient number of IPDUs (P.C. boards) in inverter box. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | <table border="1"> <tr> <th colspan="3">A3-IPDU</th> <th colspan="2">Fan</th> <th colspan="3">A3-IPDU</th> <th colspan="2">Fan</th> </tr> <tr> <th>1</th><th>2</th><th>3</th><th>IPDU</th><th></th><th>1</th><th>2</th><th>3</th><th>IPDU</th><th></th></tr> <tr> <td>01</td><td>O</td><td></td><td></td><td></td><td>0A</td><td>O</td><td></td><td>O</td><td></td></tr> <tr> <td>02</td><td>O</td><td></td><td></td><td></td><td>0B</td><td>O</td><td>O</td><td>O</td><td></td></tr> <tr> <td>03</td><td>O</td><td>O</td><td></td><td></td><td>0C</td><td></td><td>O</td><td>O</td><td></td></tr> <tr> <td>04</td><td></td><td>O</td><td></td><td></td><td>0D</td><td>O</td><td>O</td><td>O</td><td></td></tr> <tr> <td>05</td><td>O</td><td>O</td><td></td><td></td><td>0E</td><td>O</td><td>O</td><td>O</td><td></td></tr> <tr> <td>06</td><td>O</td><td>O</td><td></td><td></td><td>0F</td><td>O</td><td>O</td><td>O</td><td></td></tr> <tr> <td>07</td><td>O</td><td>O</td><td>O</td><td></td><td colspan="5">Circle (O): Trouble IPDU</td></tr> <tr> <td>08</td><td></td><td></td><td>O</td><td></td><td colspan="5"></td></tr> <tr> <td>09</td><td>O</td><td></td><td>O</td><td></td><td colspan="5"></td></tr> </table> | | | | A3-IPDU | | | Fan | | A3-IPDU | | | Fan | | 1 | 2 | 3 | IPDU | | 1 | 2 | 3 | IPDU | | 01 | O | | | | 0A | O | | O | | 02 | O | | | | 0B | O | O | O | | 03 | O | O | | | 0C | | O | O | | 04 | | O | | | 0D | O | O | O | | 05 | O | O | | | 0E | O | O | O | | 06 | O | O | | | 0F | O | O | O | | 07 | O | O | O | | Circle (O): Trouble IPDU | | | | | 08 | | | O | | | | | | | 09 | O | | O | | | | | | |
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| 07 | O | O | O | | Circle (O): Trouble IPDU | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 09 | O | | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| L30 | Detected indoor unit No. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P03 | — | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P04 | P0301: Compressor 1 02: Compressor 2 03: Compressor 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P05 | 00: Open phase detected | | | P05 | Open phase / power failure Inverter DC voltage (Vdc) trouble MG-CTT trouble | Open phase is detected when power is turned on. Inverter DC voltage is too high (overvoltage) or too low (undervoltage). | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | 01: Compressor 1 ALT 02: Compressor 2 03: Compressor 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P07 | 01: Compressor 1 02: Compressor 2 03: Compressor 3 | | | P07 | Heat sink overheating trouble | Temperature sensor built into IGBT (TH) detects overheating. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P10 | Indoor unit No. detected | | | (P10) | Indoor unit overflow | Indoor unit has been shutdown in one refrigerant line due to detection of overflow (detected by indoor unit). | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P13 | — | | | P13 | Outdoor liquid backflow detection trouble | State of refrigerant cycle circuit indicates liquid backflow operation. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P15 | 01: TS condition 02: TD condition | | | P15 | Gas leak detection | Outdoor suction temperature sensor (TS1) detects sustained and repeated high temperatures that exceed standard value. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P17 | — | | | P17 | Outdoor discharge (TD2) temperature trouble | Outdoor discharge temperature sensor (TD2) detects abnormally high temperature. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P18 | — | | | P18 | Outdoor discharge (TD3) temperature trouble | Outdoor discharge temperature sensor (TD3) detects abnormally high temperature. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P19 | Outdoor unit No. detected | | | P19 | 4-way valve reversing trouble | Abnormality in refrigerating cycle is detected during heating operation. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P20 | — | | | P20 | Activation of high-pressure protection | High pressure (Pd) sensor detects high pressure that exceeds standard value. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| F13 | 01: Compressor 1 02: Compressor 2 03: Compressor 3 | | | F13 | Trouble in temperature sensor built into indoor IGBT (TH) | Temperature sensor built into indoor IGBT (TH) has been open / short-circuited. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| H01 | 01: Compressor 1 02: Compressor 2 03: Compressor 3 | | | H01 | Compressor breakdown | Inverter current (Idc) detection circuit detects overcurrent. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| H02 | 01: Compressor 1 02: Compressor 2 03: Compressor 3 | | | H02 | Compressor trouble (lockup) | Compressor lockup is detected | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| H03 | 01: Compressor 1 02: Compressor 2 03: Compressor 3 | | | H03 | Current detection circuit trouble | Abnormal current is detected while inverter compressor is turned off. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P04 | 01: Compressor 1 02: Compressor 2 03: Compressor 3 | | | P04 | Activation of high-pressure SW | High-pressure SW is activated. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P07 | — | | | P07 | Heat sink overheating trouble | Temperature sensor built into IGBT (TH) detects overheating. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P20 | — | | | P20 | High-pressure protection activation | High-pressure (Pd) sensor detected a value over the criteria. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

MG-CTT: Magnet contactor

Indoor unit (including Hot Water Module)

| Check code | | TCC-LINK central control or main remote controller display | Typical trouble site | Description of Check code |
|---------------------------|---|--|--|---|
| Outdoor 7-segment display | | | | |
| P22 | SMMS-i (Series 4) 0..: IGBT circuit 1..: Position detection circuit trouble 3..: Motor lockup trouble 4..: Motor current detection C..: TH sensor trouble D..: TH sensor trouble E..: Inverter DC voltage trouble (outdoor fan) Note: Although letters 0 to F appear at locations indicated by "*", please ignore them. | P22 | Outdoor fan IPDU trouble | Outdoor fan IPDU detects trouble. |
| P26 | 01: Compressor 1 02: Compressor 2 03: Compressor 3 | P26 | Activation of G-Tr (IGBT) short-circuit protection | Short-circuit protection for compressor motor driver circuit components is activated (momentary overcurrent). |
| P29 | 01: Compressor 1 02: Compressor 2 03: Compressor 3 | P29 | Compressor position detection circuit trouble | Compressor motor position detection trouble is detected. |
| A01 | — | A01 | Flow switch protective operation | <ul style="list-style-type: none"> • Check the pump. • Check the strainer. • Check the flow switch. (Type, direction of attachment and point of contact) |
| A02 | — | A02 | Water temperature decrease trouble | <ul style="list-style-type: none"> • Check the water temperature. • Check the heat insulator of wate pipes. |
| A04 | — | A04 | Plate type heatexchanger freezing protective operation | <ul style="list-style-type: none"> • Check the line heater. • Check the PMV coil and PMV. • Check the 2way valve coil and 2way valve. |

Note: The above check codes are examples only, and different check codes may be displayed depending on the outdoor unit configuration (e.g. a Super heat recovery multi system).
For details, see the service manual for the outdoor unit.

List of Check Codes (Outdoor Unit)

(Check code detected by SMMS-e outdoor interface - typical examples)

If "HELLO" is displayed on the outdoor 7-segment for 1 minute or more, turn off the power supply once and then turn on the power supply again after passage of 30 seconds or more. When the same symptom appears, it is considered there is a possibility of I/F board trouble.

IPDU: Intelligent Power Drive Unit (Inverter P.C. board)

○: Lighting, ◎: Flashing, ●: Goes off

ALT.: Flashing is alternately when there are two flashing LED

SIM: Simultaneous flashing when there are two flashing LED

| Check code | | Display of receiving unit | | | | Typical trouble site | Description of Check code | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---------------------------|---|--|-----------------------|----------|-------|---|--|---|--|---|---|---|---|---|---|---|---|----|---|--|--|----|--|--|---|----|---|---|--|----|---|---|---|----|---|---|--|----|---|---|---|----|--|---|--|----|---|---|---|----|---|---|--|----|--|---|---|----|---|---|---|----|---|---|---|----|---|---|---|----|---|---|---|--|--|--|--|----|---|---|---|---|---|---|--|--|
| Outdoor 7-segment display | | TCC-LINK central control or main remote controller display | Indicator light block | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Sub-code | | Operation | Timer | Ready | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E06 | Number of indoor units from which signal is received normally | E06 | ● | ● | ◎ | Signal lack of indoor unit | Indoor unit initially communicating normally fails to return signal (reduction in number of indoor units connected). | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E07 | – | (E04) | ● | ● | ◎ | Indoor-outdoor communication circuit trouble | Signal cannot be transmitted to indoor units (→ indoor units left without communication from outdoor unit). | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E08 | Duplicated indoor address | (E08) | ◎ | ● | ● | Duplicated indoor address | More than one indoor unit are assigned same address (also detected at indoor unit end). | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E12 | 01: Indoor-outdoor communication 02: Outdoor-outdoor communication | E12 | ◎ | ● | ● | Automatic address starting trouble | <ul style="list-style-type: none"> Indoor automatic address setting is started while automatic address setting for equipment in other refrigerant line is in progress. Outdoor automatic address setting is started while automatic address setting for indoor units is in progress. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E15 | – | E15 | ● | ● | ◎ | Indoor unit not found during automatic address setting | Indoor unit fails to communicate while automatic address setting for indoor units is in progress. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E16 | 00: Overloading 01: Number of units connected | E16 | ● | ● | ◎ | Too many indoor units connected/overloading | Combined capacity of indoor units is too large (more than 135% of combined capacity of outdoor units). | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E19 | 00: No header unit 02: Two or more header units | E19 | ● | ● | ◎ | Trouble in number of outdoor header units | There is no or more than one outdoor header unit in one refrigerant line. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E20 | 01: Connection of outdoor unit from other refrigerant line 02: Connection of indoor unit from other refrigerant line | E20 | ● | ● | ◎ | Connection to other refrigerant line found during automatic address setting | Indoor unit from other refrigerant line is detected while indoor automatic address setting is in progress. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E23 | – | E23 | ● | ● | ◎ | Outdoor-outdoor communication transmission trouble | Signal cannot be transmitted to other outdoor units. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E25 | – | E25 | ● | ● | ◎ | Duplicated follower outdoor address | There is duplication in outdoor addresses set manually. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E26 | Address of outdoor unit from which signal is not received normally | E26 | ● | ● | ◎ | Signal lack of outdoor unit | Follower outdoor unit initially communicating normally fails to do so (reduction in number of follower outdoor units connected). | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E28 | Detected outdoor unit No. | E28 | ● | ● | ◎ | Outdoor follower unit trouble | Outdoor header unit detects trouble relating to follower outdoor unit (detail displayed on follower outdoor unit). | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E31 | <table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <th colspan="2">A3-IPDU</th> <th colspan="2">Fan-IPDU</th> <th colspan="2">A3-IPDU</th> <th colspan="2">Fan-IPDU</th> </tr> <tr> <th>1</th><th>2</th><th>1</th><th>2</th><th>1</th><th>2</th><th>1</th><th>2</th> </tr> <tr> <td>01</td><td>○</td><td></td><td></td><td>10</td><td></td><td></td><td>○</td> </tr> <tr> <td>02</td><td>○</td><td>○</td><td></td><td>11</td><td>○</td><td>○</td><td>○</td> </tr> <tr> <td>03</td><td>○</td><td>○</td><td></td><td>12</td><td>○</td><td>○</td><td>○</td> </tr> <tr> <td>08</td><td></td><td>○</td><td></td><td>13</td><td>○</td><td>○</td><td>○</td> </tr> <tr> <td>09</td><td>○</td><td>○</td><td></td><td>18</td><td></td><td>○</td><td>○</td> </tr> <tr> <td>0A</td><td>○</td><td>○</td><td>○</td><td>19</td><td>○</td><td>○</td><td>○</td> </tr> <tr> <td>0B</td><td>○</td><td>○</td><td>○</td><td>1A</td><td>○</td><td>○</td><td>○</td> </tr> <tr> <td></td><td></td><td></td><td></td><td>1B</td><td>○</td><td>○</td><td>○</td> </tr> </table> <p>Circle (○): Trouble IPDU 80 : Communication trouble between MCU and Sub MCU</p> | A3-IPDU | | Fan-IPDU | | A3-IPDU | | Fan-IPDU | | 1 | 2 | 1 | 2 | 1 | 2 | 1 | 2 | 01 | ○ | | | 10 | | | ○ | 02 | ○ | ○ | | 11 | ○ | ○ | ○ | 03 | ○ | ○ | | 12 | ○ | ○ | ○ | 08 | | ○ | | 13 | ○ | ○ | ○ | 09 | ○ | ○ | | 18 | | ○ | ○ | 0A | ○ | ○ | ○ | 19 | ○ | ○ | ○ | 0B | ○ | ○ | ○ | 1A | ○ | ○ | ○ | | | | | 1B | ○ | ○ | ○ | ● | ● | ◎ | IPDU communication trouble Sub MCU communication trouble | There is no communication between IPDUs (P.C. boards) in inverter box. |
| A3-IPDU | | Fan-IPDU | | A3-IPDU | | Fan-IPDU | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1 | 2 | 1 | 2 | 1 | 2 | 1 | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 01 | ○ | | | 10 | | | ○ | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 02 | ○ | ○ | | 11 | ○ | ○ | ○ | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 03 | ○ | ○ | | 12 | ○ | ○ | ○ | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 08 | | ○ | | 13 | ○ | ○ | ○ | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09 | ○ | ○ | | 18 | | ○ | ○ | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 0A | ○ | ○ | ○ | 19 | ○ | ○ | ○ | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 0B | ○ | ○ | ○ | 1A | ○ | ○ | ○ | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | 1B | ○ | ○ | ○ | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| F04 | – | F04 | ○ | ○ | ○ | ALT | Outdoor discharge temperature sensor (TD1) trouble | Outdoor discharge temperature sensor (TD1) has been open/short-circuited. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| F05 | – | F05 | ○ | ○ | ○ | ALT | Outdoor discharge temperature sensor (TD2) trouble | Outdoor discharge temperature sensor (TD2) has been open/short-circuited. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| F06 | 01: TE1 02: TE2 | F06 | ○ | ○ | ○ | ALT | Outdoor heat exchanger liquid side temperature sensor (TE1, TE2) trouble | Outdoor heat exchanger liquid side temperature sensors (TE1, TE2) have been open/short-circuited. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| F07 | 01: TL1 02: TL2 03: TL3 | – | F07 | ○ | ○ | ○ | ALT | Outdoor liquid temperature sensor (TL1,TL2,TL3) trouble | Outdoor liquid temperature sensor (TL1,TL2,TL3) has been open/short-circuited. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| F08 | – | F08 | ○ | ○ | ○ | ALT | Outdoor outside air temperature sensor (TO) trouble | Outdoor outside air temperature sensor (TO) has been open/short-circuited. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| F09 | 01: TG1 02: TG2 | | | | | | Outdoor heat exchanger gas side temperature sensor (TG1, TG2) trouble | Outdoor heat exchanger gas side temperature sensors (TG1, TG2) have been open/short-circuited. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| Check code | | Display of receiving unit | | | | Typical trouble site | Description of Check code | |
|---------------------------|--|--|-----------------------|-------|-------|----------------------|---|---|
| Outdoor 7-segment display | | TCC-LINK central control or main remote controller display | Indicator light block | | | | | |
| Sub-code | | | Operation | Timer | Ready | Flash | | |
| F12 | 01: TS1 03: TS3 | F12 | ◎ | ◎ | ○ | ALT | Outdoor suction temperature sensor (TS1,TS3) trouble | Outdoor suction temperature sensor (TS1,TS3) has been open/short-circuited. |
| F15 | – | F15 | ◎ | ◎ | ○ | ALT | Outdoor temperature sensor (TE1,TL1) wiring trouble | Wiring trouble in outdoor temperature sensors (TE1,TL1) has been detected. |
| F16 | – | F16 | ◎ | ◎ | ○ | ALT | Outdoor pressure sensor (Pd, Ps) wiring trouble | Wiring trouble in outdoor pressure sensors (Pd, Ps) has been detected. |
| F23 | – | F23 | ◎ | ◎ | ○ | ALT | Low pressure sensor (Ps) trouble | Output voltage of low pressure sensor (Ps) is zero. |
| F24 | – | F24 | ◎ | ◎ | ○ | ALT | High pressure sensor (Pd) trouble | Output voltage of high pressure sensor (Pd) is zero or provides abnormal readings when compressors have been turned off. |
| F31 | – | F31 | ◎ | ◎ | ○ | SIM | Outdoor EEPROM trouble | Outdoor EEPROM is trouble (alarm and shutdown for header unit and continued operation for follower unit) |
| H05 | – | H05 | ● | ◎ | ● | | Outdoor discharge temperature sensor (TD1) wiring trouble | Wiring/installation trouble or detachment of outdoor discharge temperature sensor (TD1) has been detected. |
| H06 | – | H06 | ● | ◎ | ● | | Activation of low-pressure protection | Low pressure (Ps) sensor detects abnormally low operating pressure. |
| H07 | – | H07 | ● | ◎ | ● | | Low oil level protection | Temperature sensor for oil level detection (TK1,TK2,TK4,TK5) detects abnormally low oil level. |
| H08 | 01: TK1 sensor trouble 02: TK2 sensor trouble 04: TK4 sensor trouble 05: TK5 sensor trouble | H08 | ● | ◎ | ● | | Trouble in temperature sensor for oil level detection (TK1,TK2,TK4,TK5) | Temperature sensor for oil level detection (TK1,TK2,TK4,TK5) has been open/short-circuited. |
| H15 | – | H15 | ● | ◎ | ● | | Outdoor discharge temperature sensor (TD2) wiring trouble | Wiring/installation trouble or detachment of outdoor discharge temperature sensor (TD2) has been detected. |
| H16 | 01: TK1 oil circuit trouble 02: TK2 oil circuit trouble 04: TK4 oil circuit trouble 05: TK5 oil circuit trouble | H16 | ● | ◎ | ● | | Oil level detection circuit trouble | No temperature change is detected by temperature sensor for oil level detection (TK1,TK2,TK4,TK5) despite compressor having been started. |
| L04 | – | L04 | ◎ | ○ | ◎ | SIM | Duplicated outdoor refrigerant line address | Identical refrigerant line address has been assigned to outdoor units belonging to different refrigerant piping systems. |
| L06 | Number of priority indoor units (check code L05 or L06 depending on individual unit) | L05 | ◎ | ● | ◎ | SIM | Duplicated priority indoor unit (as displayed on priority indoor unit) | More than one indoor unit have been set up as priority indoor unit. |
| | | L06 | ◎ | ● | ◎ | SIM | Duplicated priority indoor unit (as displayed on indoor unit other than priority indoor unit) | More than one indoor unit have been set up as priority indoor unit. |
| L08 | – | (L08) | ◎ | ● | ◎ | SIM | Indoor group address not set | Address setting have not been performed for one or more indoor units (also detected at indoor end). |
| L10 | – | L10 | ◎ | ○ | ◎ | SIM | Outdoor capacity not set | Outdoor unit capacity has not been set (after P.C. board replacement). |
| L17 | – | L17 | ◎ | ○ | ◎ | SIM | Outdoor model incompatibility trouble | Old model outdoor unit (prior to 6 series) has been connected. |
| L23 | 02: Switch setting trouble of outdoor unit | L23 | ◎ | ○ | ◎ | SIM | SW setting trouble | Switch setting trouble of outdoor units when HWM (Hot Water module) is connected. |
| L28 | – | L28 | ◎ | ○ | ◎ | SIM | Too many outdoor units connected | More than three outdoor units have been connected. |

| Check code | | | | | | | TCC-LINK central control or main remote controller display | Display of receiving unit | | | | Typical trouble site | Description of Check code | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---------------------------|---|--------------------|-------------------|--------------------|-------------------|--------------------|--|---------------------------|-------|-------|-------|---|--|--|---------|----------|---------|----------|--|--|----|---|---|---|---|----|---|----|---|--|--|----|---|--|----|---|---|--|----|---|---|----|--|---|----|---|---|---|----|---|---|----|--|---|---|----|---|---|----|---|---|---|----|---|---|----|---|---|---|--|----|---|---|---|---|---|--|--|----|---|---|---|---|
| Outdoor 7-segment display | | | | | | | | Indicator light block | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Sub-code | | | | | | | Operation | Timer | Ready | Flash | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | A3-IPDU 1 0 | Fan-IPDU 1 0 | A3-IPDU 1 1 | Fan-IPDU 1 0 | A3-IPDU 1 2 | Fan-IPDU 1 0 | L29 | ◎ | ○ | ◎ | SIM | Trouble in number of IPDUs | There are insufficient number of IPDUs (P.C. boards) in inverter box. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| L29 | <table border="1"> <tr><td></td><td>A3-IPDU</td><td>Fan-IPDU</td><td>A3-IPDU</td><td>Fan-IPDU</td><td></td><td></td></tr> <tr><td>01</td><td>1</td><td>2</td><td>1</td><td>2</td><td>10</td><td>o</td></tr> <tr><td>02</td><td>o</td><td></td><td></td><td>11</td><td>o</td><td></td></tr> <tr><td>03</td><td>o</td><td>o</td><td></td><td>12</td><td>o</td><td>o</td></tr> <tr><td>08</td><td></td><td>o</td><td>13</td><td>o</td><td>o</td><td>o</td></tr> <tr><td>09</td><td>o</td><td>o</td><td>18</td><td></td><td>o</td><td>o</td></tr> <tr><td>0A</td><td>o</td><td>o</td><td>19</td><td>o</td><td>o</td><td>o</td></tr> <tr><td>0B</td><td>o</td><td>o</td><td>1A</td><td>o</td><td>o</td><td>o</td></tr> <tr><td></td><td>1B</td><td>o</td><td>o</td><td>1</td><td>o</td><td>o</td></tr> <tr><td></td><td></td><td>18</td><td>o</td><td>o</td><td>o</td><td>o</td></tr> </table> <p>Circle (O): Trouble IPDU</p> | | | | | | | | | | | | | | A3-IPDU | Fan-IPDU | A3-IPDU | Fan-IPDU | | | 01 | 1 | 2 | 1 | 2 | 10 | o | 02 | o | | | 11 | o | | 03 | o | o | | 12 | o | o | 08 | | o | 13 | o | o | o | 09 | o | o | 18 | | o | o | 0A | o | o | 19 | o | o | o | 0B | o | o | 1A | o | o | o | | 1B | o | o | 1 | o | o | | | 18 | o | o | o | o |
| | A3-IPDU | Fan-IPDU | A3-IPDU | Fan-IPDU | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 01 | 1 | 2 | 1 | 2 | 10 | o | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 02 | o | | | 11 | o | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 03 | o | o | | 12 | o | o | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 08 | | o | 13 | o | o | o | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09 | o | o | 18 | | o | o | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 0A | o | o | 19 | o | o | o | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 0B | o | o | 1A | o | o | o | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | 1B | o | o | 1 | o | o | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | 18 | o | o | o | o | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| L30 | Detected indoor unit No. | | | | | | (L30) | ◎ | ○ | ◎ | SIM | Indoor external trouble input (interlock) | Indoor unit has been shut down for external trouble input in one refrigerant line (detected by indoor unit). | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P03 | - | | | | | | P03 | ◎ | ● | ◎ | ALT | Outdoor discharge (TD1) temperature trouble | Outdoor discharge temperature sensor (TD1) has detected abnormally high temperature. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P05 | 00: Open phase detected | | | | | | P05 | ◎ | ● | ◎ | ALT | Open phase/power failure | Open phase is detected when power is turned on. Inverter DC voltage is too high (overvoltage) or too low (undervoltage). | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | 01: Compressor 1 02: Compressor 2 | | | | | | | | | | | Inverter DC voltage (Vdc) trouble MG-CTT trouble | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P07 | 01: Compressor 1 02: Compressor 2 | | | | | | P07 | ◎ | ● | ◎ | ALT | Heat sink overheating trouble | Temperature sensor built into IPM (TH) detects overheating. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P10 | Indoor unit No. detected | | | | | | (P10) | ● | ◎ | ◎ | ALT | Indoor unit overflow | Indoor unit has been shutdown in one refrigerant line due to detection of overflow (detected by indoor unit). | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P13 | - | | | | | | P13 | ● | ◎ | ◎ | ALT | Outdoor liquid backflow detection trouble | State of refrigerant cycle circuit indicates liquid backflow operation. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P15 | 01: TS condition 02: TD condition | | | | | | P15 | ◎ | ● | ◎ | ALT | Gas leak detection | Outdoor suction temperature sensor (TS1) detects sustained and repeated high temperatures that exceed standard value. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P17 | - | | | | | | P17 | ◎ | ● | ◎ | ALT | Outdoor discharge (TD2) temperature trouble | Outdoor discharge temperature sensor (TD2) detects abnormally high temperature. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P19 | Outdoor unit No. detected | | | | | | P19 | ◎ | ● | ◎ | ALT | 4-way valve reversing trouble | Abnormality in refrigerating cycle is detected during heating operation. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P20 | - | | | | | | P20 | ◎ | ● | ◎ | ALT | Activation of high-pressure protection | High pressure (Pd) sensor detects high pressure that exceeds standard value. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

MG-CTT: Magnet contactor

(Check code detected by IPDU featuring in SMMS-e standard outdoor unit - typical examples)

| Check code | | Display of receiving unit | | | | Typical trouble site | Description of Check code | |
|---------------------------|--|--|-----------------------|-------|-------|----------------------|--|--|
| Outdoor 7-segment display | | TCC-LINK central control or main remote controller display | Indicator light block | | | | | |
| | Sub-code | | Operation | Timer | Ready | Flash | | |
| F13 | 01: Compressor 1 02: Compressor 2 | F13 | ◎ | ◎ | ○ | ALT | Trouble in temperature sensor built into indoor IPM (TH) | |
| H01 | 01: Compressor 1 02: Compressor 2 | H01 | ● | ◎ | ● | | Compressor breakdown | |
| H02 | 01: Compressor 1 02: Compressor 2 | H02 | ● | ◎ | ● | | Compressor trouble (lockup) | |
| H03 | 01: Compressor 1 02: Compressor 2 | H03 | ● | ◎ | ● | | Current detection circuit trouble | |
| P04 | 01: Compressor 1 02: Compressor 2 | P04 | ◎ | ● | ◎ | ALT | Activation of high-pressure SW | |
| P07 | 01: Compressor 1 02: Compressor 2 | P07 | ◎ | ● | ◎ | ALT | Heat sink overheating trouble | |
| P22 | #0:Element short-circuit #1:Position detection circuit trouble #3:Motor lock trouble #4:Motor current trouble #C:TH Sensor temperature trouble #D:TH Sensor short-circuit/release trouble #E:Vdc voltage trouble *Put in Fan IPDU No. in [#] mark | P22 | ◎ | ● | ◎ | ALT | Outdoor fan IPDU trouble | |
| P26 | 01: Compressor 1 02: Compressor 2 | P26 | ◎ | ● | ◎ | ALT | Activation of IPM short-circuit protection | |
| P29 | 01: Compressor 1 02: Compressor 2 | P29 | ◎ | ● | ◎ | ALT | Compressor position detection circuit trouble | |

Note: The above check codes are examples only, and different check codes may be displayed depending on the outdoor unit configuration

8-3. Troubleshooting based on information displayed on remote controller

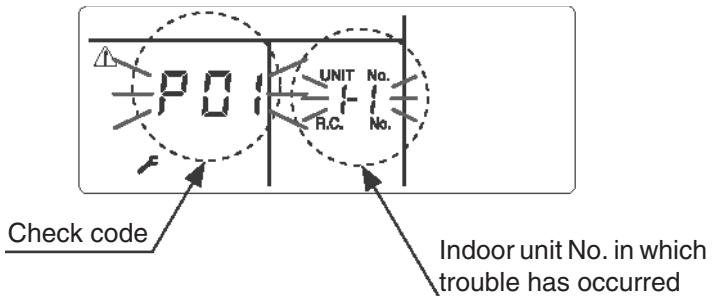
Using main remote controller (RBC-AMT32E)

(1) Checking and testing

When a trouble occurs to an air conditioner, a check code and indoor unit No. are displayed on the display window of the remote controller.

Check codes are only displayed while the air conditioner is in operation.

If the display has already disappeared, access check code history by following the procedure described below.



(2) Check code history

The check code history access procedure is described below (up to four check code stored in memory). Check code history can be accessed regardless of whether the air conditioner is in operation or shut down.

<Procedure> To be performed when system at rest

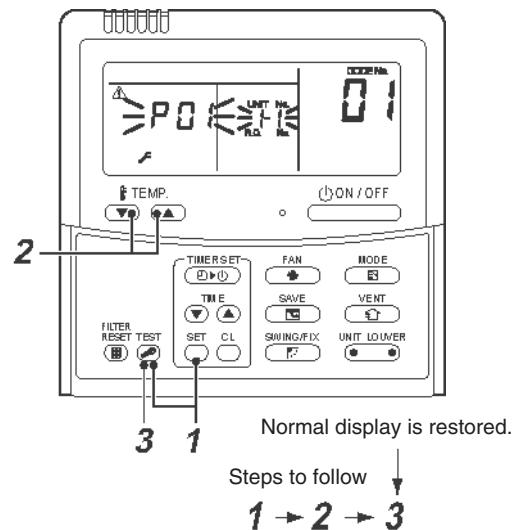
- 1 Invoke the SERVICE CHECK mode by pressing the + buttons simultaneously and holding for at least 4 seconds.**

The letters “ SERVICE CHECK” light up, and the check code “ 1” is displayed, indicating the check code history. This is accompanied by the indoor unit No. to which the check code history is related and a check code.

- 2 To check other check code history items, press the button to select another check code.**

Check code “ 1” (latest) → Check code “ 4” (oldest)
Note: Check code history contains four items.

- 3 When the button is pushed, normal display is restored.**



NOTE

Do not push the button as it would erase the whole check code history of the indoor unit.

How to read displayed information

<7-segment display symbols>

0 1 2 3 4 5 6 7 8 9 A b C d E F H J L P

<Corresponding alphanumerical letters>

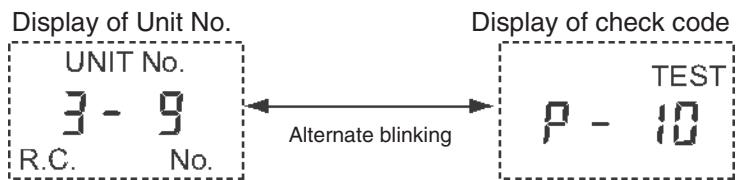
0 1 2 3 4 5 6 7 8 9 A b C d E F H J L P

Using TCC-LINK central control remote controller (TCB-SC642TLE2)

(1) Checking and testing

When a trouble occurs to an air conditioner, a check code and indoor unit No. are displayed on the display window of the remote controller. Check codes are only displayed while the air conditioner is in operation.

If the display has already disappeared, access check code history by following the procedure described below.

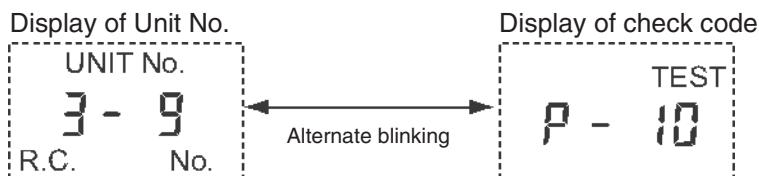


(2) Check code history

The check code history access procedure is described below (up to four check code stored in memory). Check code history can be accessed regardless of whether the air conditioner is in operation or shut down.

- 1 Push the TEST + SET buttons simultaneously and hold for at least 4 seconds.**
- 2 The letters “ F SERVICE CHECK” light up, and the check code “ $\text{P } 1$ ” is displayed.**
- 3 When a group No. is selected (blinking), if there is a check code history, the UNIT No. and the latest check code history information are displayed alternately.**

*During this procedure, the temperature setting feature is unavailable.



- 4 To check other check code history items, push the TEMP button to select another check code ($\text{P } 1-\text{P } 4$).**
- 5 To check check code relating to another group, push (ZONE) and (GROUP) $\triangleleft \triangleright$ buttons to select a group No.
Do not push the C button as it would erase the whole check code history of the selected group.**
- 6 To finish off the service check, push the TEST button.**

8-4. (1) Check codes displayed on remote controller and SMMS-i outdoor unit (7-segment display on I/F board) and locations to be checked

For other types of outdoor units, refer to their own service manuals.

IPDU: Intelligent Power Drive Unit (Inverter P.C. board)
Indoor unit (including Hot Water Module)

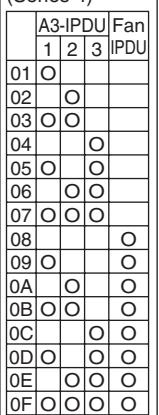
| Main remote controller | Check code | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) |
|------------------------|------------|--|-----------------------|--|----------------------------|--|---|
| | Check code | Outdoor 7-segment display Sub-code | | | | | |
| E01 | — | — | Remote controller | Indoor-remote controller communication trouble (detected at remote controller end) | Stop of corresponding unit | Communication between indoor P.C. board and remote controller is disrupted | <ul style="list-style-type: none"> • Check remote controller inter-unit tie cable (A / B). • Check for broken wire or connector bad contact. • Check indoor power supply. • Check for trouble in indoor P.C. board. • Check remote controller address settings (when two remote controllers are in use). • Check remote controller P.C. board. |
| E02 | — | — | Remote controller | Remote controller transmission trouble | Stop of corresponding unit | Signal cannot be transmitted from remote controller to indoor unit. | <ul style="list-style-type: none"> • Check internal transmission circuit of remote controller. --- Replace remote controller as necessary. |
| E03 | — | — | Indoor unit | Indoor-remote controller communication trouble (detected at indoor end) | Stop of corresponding unit | There is no communication from remote controller (including wireless) or network adaptor. | <ul style="list-style-type: none"> • Check remote controller and network adaptor wiring. |
| E04 | — | — | Indoor unit | Indoor-outdoor communication circuit trouble (detected at indoor end) | Stop of corresponding unit | Indoor unit is not receiving signal from outdoor unit. | <ul style="list-style-type: none"> • Check order in which power was turned on for indoor and outdoor units. • Check indoor address setting. • Check indoor-outdoor tie cable. • Check outdoor termination resistance setting (SW30, Bit 2). |
| E06 | E06 | No. of indoor units from which signal is received normally | I/F | Dropping out of indoor unit | All stop | Indoor unit initially communicating normally fails to return signal for specified length of time. | <ul style="list-style-type: none"> • Check power supply to indoor unit. (Is power turned on?) • Check connection of indoor-outdoor communication cable. • Check connection of communication connectors on indoor P.C. board. • Check connection of communication connectors on outdoor P.C. board. • Check for trouble in indoor P.C. board. • Check for trouble in outdoor P.C. board (I/F). |
| — | E07 | — | I/F | Indoor-outdoor communication circuit trouble (detected at outdoor end) | All stop | Signal cannot be transmitted from outdoor to indoor units for 30 seconds continuously. | <ul style="list-style-type: none"> • Check outdoor termination resistance setting (SW30, Bit 2). • Check connection of indoor-outdoor communication circuit. |
| E08 | E08 | Duplicated indoor address | Indoor unit I/F | Duplicated indoor address | All stop | More than one indoor unit is assigned same address. | <ul style="list-style-type: none"> • Check indoor addresses. • Check for any change made to remote controller connection (group / individual) since indoor address setting. |
| E09 | — | — | Remote controller | Duplicated master remote controller | Stop of corresponding unit | In two remote controller configuration (including wireless), both controllers are set up as master. (Header indoor unit is shut down with alarm, while follower indoor units continue operating.) | <ul style="list-style-type: none"> • Check remote controller settings. • Check remote controller P.C. boards. |
| E10 | — | — | Indoor unit | Indoor inter-MCU communication trouble | Stop of corresponding unit | Communication cannot be established / maintained upon turning on of power or during communication. | <ul style="list-style-type: none"> • Check for trouble in indoor P.C. board |

Indoor unit (including Hot Water Module)

| Check code | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) | |
|------------------------|---------------------------|---|-------------|---|-----------------------------------|--|---|
| Main remote controller | Outdoor 7-segment display | | | | | | |
| Check code | Sub-code | | | | | | |
| E12 | E12 | 01: Indoor-outdoor communication 02: Outdooroutdoor communication | I/F | Automatic address starting trouble | All stop | <ul style="list-style-type: none"> Indoor automatic address setting is started while automatic address setting for equipment in other refrigerant line is in progress. Outdoor automatic address setting is started while automatic address setting for indoor units is in progress. | <ul style="list-style-type: none"> Perform automatic address setting again after disconnecting communication cable to that refrigerant line. |
| E15 | E15 | — | I/F | Indoor unit not found during automatic address setting | All stop | Indoor unit cannot be detected after indoor automatic address setting is started. | <ul style="list-style-type: none"> Check connection of indoor-outdoor communication line. Check for trouble in indoor power supply system. Check for noise from other devices. Check for power failure. Check for trouble in indoor P.C. board. |
| E16 | E16 | 00: Overloading 01:- No. of units connected | I/F | Too many indoor units connected | All stop | <ul style="list-style-type: none"> Combined capacity of indoor units exceeds 135% of combined capacity of outdoor units. * <p>Note: If this code comes up after backup setting for outdoor unit failure is performed, perform "No overloading detected" setting. <"No overloading detected" setting method> Turn on SW09/Bit 2 on I/F P.C. board of outdoor header unit. <ul style="list-style-type: none"> More than 48 indoor units are connected. </p> | <ul style="list-style-type: none"> Check capacities of indoor units connected. Check combined HP capacities of indoor units. Check HP capacity settings of outdoor units. Check No. of indoor units connected. Check for trouble in outdoor P.C. board (I/F). |
| E18 | — | — | Indoor unit | Trouble in communication between indoor header and follower units | Stop of corresponding unit | Periodic communication between indoor header and follower units cannot be maintained. | <ul style="list-style-type: none"> Check remote controller wiring. Check indoor power supply wiring. Check P.C. boards of indoor units. |
| E19 | E19 | 00: No header unit 02: Two or more header units | I/F | Trouble in number of outdoor header units | All stop | <ul style="list-style-type: none"> There is more than one outdoor header unit in one line. There is no outdoor header unit in one line. | <p>Outdoor header unit is outdoor unit to which indoor-outdoor tie cable (U1,U2) is connected.</p> <ul style="list-style-type: none"> Check connection of indoor-outdoor communication line. Check for trouble in outdoor P.C. board (I/F). |
| E20 | E20 | 01: Connection of outdoor unit from other line 02: Connection of indoor unit from other line | I/F | Connection to other line found during automatic address setting | All stop | Equipment from other line is found to have been connected when indoor automatic address setting is in progress. | Disconnect inter-line tie cable in accordance with automatic address setting method explained in "Address setting" section. |
| E23 | E23 | — | I/F | Outdooroutdoor communication transmission trouble | All stop | Signal cannot be transmitted to other outdoor units for at least 30 seconds continuously. | <ul style="list-style-type: none"> Check power supply to outdoor units. (Is power turned on?) Check connection of tie cables between outdoor units for bad contact or broken wire. Check communication connectors on outdoor P.C. boards. Check for trouble in outdoor P.C. board (I/F). Check termination resistance setting for communication between outdoor units. |

* When the indoor unit connection capacity is calculated, AP005 is calculated as 0.8 HP.

Indoor unit (including Hot Water Module)

| Check code | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) |
|------------------------|---------------------------|--|-------------|-------------------------------------|-----------------------------------|---|
| Main remote controller | Outdoor 7-segment display | | | | | |
| Check code | Sub-code | | | | | |
| E25 | E25 | — | I/F | Duplicated follower outdoor address | All stop | There is duplication in outdoor addresses set manually. Note: Do not set outdoor addresses manually. |
| E26 | E26 | Address of outdoor unit from which signal is not received normally | I/F | Dropping out of outdoor unit | All stop | Outdoor unit initially communicating normally fails to return signal for specified length of time. • Backup setting is being used for outdoor units. • Check power supply to outdoor unit. (Is power turned on?) • Check connection of tie cables between outdoor units for bad contact or broken wire. • Check communication connectors on outdoor P.C. boards. • Check for trouble in outdoor P.C. board (I/F). |
| E28 | E28 | Detected outdoor unit No. | I/F | Outdoor follower unit trouble | All stop | Outdoor header unit receives check code from outdoor follower unit. <Convenient functions> If SW04 is pressed and held for at least 1 second while [E28] is displayed on the 7-segmentdisplay of outdoor header unit, the fan of the outdoor unit that has been shut down due to a trouble comes on. If SW04 and SW05 are pressed simultaneously, the fans of normal outdoor units come on. To stop the fan or fans, press SW05 on its own. |
| E31 | E31 | SMMS-i (Series 4)  Symbol O signifies site of IPDU trouble. | I/F | IPDU communication trouble | All stop | Communication is disrupted between IPDUs (P.C. boards) in inverter box. • Check wiring and connectors involved in communication between IPDU-I/F P.C. board for bad contact or broken wire. • Check for trouble in outdoor P.C. board (I/F, A3-IPDU or Fan IPDU). • Check for external noise. |
| F01 | — | — | Indoor unit | Indoor TCJ sensor trouble | Stop of corresponding unit | Sensor resistance is infinity or zero (open / short-circuit). • Check connection of TCJ sensor connector and wiring. • Check resistance characteristics of TCJ sensor. • Check for trouble in indoor P.C. board. |
| F02 | — | — | Indoor unit | Indoor TC2 sensor trouble | Stop of corresponding unit | Sensor resistance is infinity or zero (open / short-circuit). • Check connection of TC2 sensor connector and wiring. • Check resistance characteristics of TC2 sensor. • Check for trouble in indoor P.C. board. |

Indoor unit (including Hot Water Module)

| Main remote controller | Check code | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) |
|------------------------|------------|---|-----------------------|---------------------------|----------------------------|---|--|
| | Check code | Outdoor 7-segment display Sub-code | | | | | |
| F03 | — | — | Indoor unit | Indoor TC1 sensor trouble | Stop of corresponding unit | Sensor resistance is infinity or zero (open / short-circuit). | <ul style="list-style-type: none"> • Check connection of TC1 sensor connector and wiring. • Check resistance characteristics of TC1 sensor. • Check for trouble in indoor P.C. board. |
| F04 | F04 | — | I/F | TD1 sensor trouble | All stop | Sensor resistance is infinity or zero (open / short-circuit). | <ul style="list-style-type: none"> • Check connection of TD1 sensor connector. • Check resistance characteristics of TD1 sensor. • Check for trouble in outdoor P.C. board (I/F). |
| F05 | F05 | — | I/F | TD2 sensor trouble | All stop | Sensor resistance is infinity or zero (open / short-circuit). | <ul style="list-style-type: none"> • Check connection of TD2 sensor connector. • Check resistance characteristics of TD2 sensor. • Check for trouble in outdoor P.C. board (I/F). |
| F06 | F06 | 01: TE1 sensor trouble 02: TE2 sensor trouble | I/F | TE1/TE2 sensor trouble | All stop | Sensor resistance is infinity or zero (open / short-circuit). | <ul style="list-style-type: none"> • Check connection of TE1/TE2 sensor connectors. • Check resistance characteristics of TE1/TE2 sensors. • Check for trouble in outdoor P.C. board (I/F). |
| F07 | F07 | — | I/F | TL sensor trouble | All stop | Sensor resistance is infinity or zero (open / short-circuit). | <ul style="list-style-type: none"> • Check connection of TL sensor connector. • Check resistance characteristics of TL sensor. • Check for trouble in outdoor P.C. board (I/F). |
| F08 | F08 | — | I/F | TO sensor trouble | All stop | Sensor resistance is infinity or zero (open / short-circuit). | <ul style="list-style-type: none"> • Check connection of TO sensor connector. • Check resistance characteristics of TO sensor. • Check for trouble in outdoor P.C. board (I/F). |
| F10 | — | — | Indoor unit | Indoor TA sensor trouble | Stop of corresponding unit | Sensor resistance is infinity or zero (open / short-circuit). | <ul style="list-style-type: none"> • Check connection of TA sensor connector and wiring. • Check resistance characteristics of TA sensor. • Check for trouble in indoor P.C. board. |
| F11 | — | — | Indoor unit | Indoor TF sensor trouble | Stop of corresponding unit | Sensor resistance is infinity or zero (open / short-circuit). | <ul style="list-style-type: none"> • Check connection of TF sensor connector and wiring. • Check resistance characteristics of TF sensor. • Check for trouble in indoor P.C. board. |
| F12 | F12 | — | I/F | TS1 sensor trouble | All stop | Sensor resistance is infinity or zero (open / short-circuit). | <ul style="list-style-type: none"> • Check connection of TS1 sensor connector. • Check resistance characteristics of TS1 sensor. • Check for trouble in outdoor P.C. board (I/F). |
| F13 | F13 | 01: Compressor 1 side 02: Compressor 2 side 03: Compressor 3 side | IPDU | TH sensor trouble | All stop | Sensor resistance is infinity or zero (open / short-circuit). | <ul style="list-style-type: none"> • Trouble in IGBT built-in temperature sensor → Replace A3-IPDU P.C. board. |

Indoor unit (including Hot Water Module)

| Main remote controller | Check code | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) |
|------------------------|------------|---|-----------------------|---|----------------------------|---|--|
| | Check code | Outdoor 7-segment display | | | | | |
| F15 | F15 | — | I/F | Outdoor temperature sensor wiring trouble (TE1, TL) | All stop | During compressor operation in HEAT mode, TE1 continuously provides temperature reading higher than indicated by TL by at least specified margin for 3 minutes or more. | <ul style="list-style-type: none"> • Check installation of TE1 and TL sensors. • Check resistance characteristics of TE1 and TL sensors. • Check for outdoor P.C. board (I/F) trouble. |
| F16 | F16 | — | I/F | Outdoor pressure sensor wiring trouble (Pd, Ps) | All stop | Readings of high-pressure Pd sensor and lowpressure Ps sensor are switched. Output voltages of both sensors are zero. | <ul style="list-style-type: none"> • Check connection of highpressure Pd sensor connector. • Check connection of lowpressure Ps sensor connector. • Check for trouble in pressure sensors Pd and Ps. • Check for trouble in outdoor P.C. board (I/F). • Check for deficiency in compressive output of compressor. |
| F22 | F22 | — | I/F | TD3 sensor trouble | All stop | Sensor resistance is infinity or zero. (open / short-circuit) | <ul style="list-style-type: none"> • Check connection of TD3 sensor connector. • Check resistance characteristics of TD3 sensor. • Check for trouble in outdoor P.C. board (I/F). |
| F23 | F23 | — | I/F | Ps sensor trouble | All stop | Output voltage of Ps sensor is zero. | <ul style="list-style-type: none"> • Check for connection trouble involving Ps sensor and Pd sensor connectors. • Check connection of Ps sensor connector. • Check for trouble in Ps sensor. • Check for deficiency in compressive output of compressor. • Check for trouble in 4-way valve. • Check for trouble in outdoor P.C. board (I/F). • Check for trouble in SV4 circuit. |
| F24 | F24 | — | I/F | Pd sensor trouble | All stop | Output voltage of Pd sensor is zero (sensor open-circuited). Pd > 4.15 MPa despite compressor having been turned off. | <ul style="list-style-type: none"> • Check connection of Pd sensor connector. • Check for trouble in Pd sensor. • Check for trouble in outdoor P.C. board (I/F). |
| F29 | — | — | Indoor unit | Other indoor trouble | Stop of corresponding unit | Indoor P.C. board does not operate normally. | <ul style="list-style-type: none"> • Check for trouble in indoor P.C. board (troubled EEPROM) |
| F31 | F31 | — | I/F | Outdoor EEPROM trouble | All stop *1 | Outdoor P.C. board (I/F) does not operate normally. | <ul style="list-style-type: none"> • Check power supply voltage. • Check power supply noise. • Check for trouble in outdoor P.C. board (I/F). |
| H01 | H01 | 01: Compressor 1 side 02: Compressor 2 side 03: Compressor 3 side | IPDU | Compressor breakdown | All stop | Inverter current detection circuit detects overcurrent and shuts system down. | <ul style="list-style-type: none"> • Check power supply voltage. (AC200 V ± 10 %). • Check for trouble in compressor. • Check for possible cause of abnormal overloading. • Check for trouble in outdoor P.C. board (A3-IPDU). |

*1 Total shutdown in case of header unit
Continued operation in case of follower unit

Indoor unit (including Hot Water Module)

| Main remote controller | Check code | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) | | | | | |
|------------------------|---------------------------|---|-----------------------|---|---------------|---|--|--|--|--|--|--|
| | Outdoor 7-segment display | | | | | | | | | | | |
| | Check code | Sub-code | | | | | | | | | | |
| H02 | H02 | 01: Compressor 1 side 02: Compressor 2 side 03: Compressor 3 side | IPDU | Compressor trouble (lockup) MG-CTT trouble | All stop | Overcurrent is detected several seconds after startup of inverter compressor. | <ul style="list-style-type: none"> Check for trouble in compressor. Check power supply voltage. (AC200 V ± 10 %). Check compressor system wiring, particularly for open phase. Check connection of connectors / terminals on A3-IPDU P.C. board. Check conductivity of case heater. (Check for refrigerant entrapment inside compressor.) Check for trouble in outdoor P.C. board (A3-IPDU). Check outdoor MG-CTT. | | | | | |
| H03 | H03 | 01: Compressor 1 side 02: Compressor 2 side 03: Compressor 3 side | IPDU | Current detection circuit trouble | All stop | Current flow of at least specified magnitude is detected despite inverter compressor having been shut turned off. | <ul style="list-style-type: none"> Check current detection circuit wiring. Check trouble in outdoor P.C. board (A3-IPDU). | | | | | |
| H05 | H05 | — | I/F | TD1 sensor miswiring (incomplete insertion) | All stop | Discharge temperature of compressor 1 (TD1) does not increase despite compressor being in operation. | <ul style="list-style-type: none"> Check installation of TD1 sensor. Check connection of TD1 sensor connector and wiring. Check resistance characteristics of TD1 sensor. Check for trouble | | | | | |
| H06 | H06 | — | I/F | Activation of low-pressure protection | All stop | Low-pressure Ps sensor detects operating pressure lower than 0.02 MPa. | <ul style="list-style-type: none"> Check service valves to confirm full opening (both gas and liquid sides). Check outdoor PMVs for clogging (PMV1, 2). Check for trouble in SV2 or SV4 circuits. Check for trouble in low pressure Ps sensor. Check indoor filter for clogging. Check valve opening status of indoor PMV. Check refrigerant piping for clogging. Check operation of outdoor fan (during heating). Check for insufficiency in refrigerant quantity. | | | | | |
| H07 | H07 | — | I/F | Low oil level protection | All stop | Operating compressor detects continuous state of low oil level for about 2 hours. | <All outdoor units in corresponding line to be checked> <ul style="list-style-type: none"> Check balance pipe service valve to confirm full opening. Check connection and installation of TK1, TK2, TK3, TK4, and TK5 sensors. Check resistance characteristics of TK1, TK2, TK3, TK4, and TK5 sensors. Check for gas or oil leak in same line. Check for refrigerant entrapment inside compressor casing. Check SV3A, SV3B, SV3C, SV3D, SV3E, and SV3F valves for trouble. Check oil return circuit of oil separator for clogging. Check oil equalizing circuit for clogging. | | | | | |

MG-CTT: Magnet contactor

Indoor unit (including Hot Water Module)

| Main remote controller | Check code | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) | | | | | |
|------------------------|---------------------------|--|-----------------------|---|---------------|---|--|--|--|--|--|--|
| | Outdoor 7-segment display | | | | | | | | | | | |
| | Check code | Sub-code | | | | | | | | | | |
| H08 | H08 | 01: TK1 sensor trouble 02: TK2 sensor trouble 03: TK3 sensor trouble 04: TK4 sensor trouble 05: TK5 sensor trouble | I/F | Trouble in temperature sensor for oil level detection | All stop | Sensor resistance is infinity or zero (open / short-circuit). | <ul style="list-style-type: none"> • Check connection of TK1 sensor connector. • Check resistance characteristics of TK1 sensor. • Check for trouble in outdoor P.C. board (I/F). | | | | | |
| | | | | | All stop | Sensor resistance is infinity or zero (open / short-circuit). | <ul style="list-style-type: none"> • Check connection of TK2 sensor connector. • Check resistance characteristics of TK2 sensor. • Check for trouble in outdoor P.C. board (I/F). | | | | | |
| | | | | | All stop | Sensor resistance is infinity or zero (open / short-circuit). | <ul style="list-style-type: none"> • Check connection of TK3 sensor connector. • Check resistance characteristics of TK3 sensor. • Check for trouble in outdoor P.C. board (I/F). | | | | | |
| | | | | | All stop | Sensor resistance is infinity or zero (open / short-circuit). | <ul style="list-style-type: none"> • Check connection of TK4 sensor connector. • Check resistance characteristics of TK4 sensor. • Check for trouble in outdoor P.C. board (I/F). | | | | | |
| | | | | | All stop | Sensor resistance is infinity or zero (open / short-circuit). | <ul style="list-style-type: none"> • Check connection of TK5 sensor connector. • Check resistance characteristics of TK5 sensor. • Check for trouble in outdoor P.C. board (I/F). | | | | | |
| H14 | H14 | — | I/F | Compressor 2 case thermostat activation | All stop | Compressor 2 case thermostat was activated. | <ul style="list-style-type: none"> • Check Compressor 2 case thermostat circuit. (Connector, Wiring, Circuit board) • Open and check the service valve. (Gas side, Liquid side) • Check the outdoor PMV clogging (PMV1, 2). • Check the SV42 circuit. • Check the SV4 circuit (SV41 / 42 miswiring). • Check the opening status of indoor PMV. • Check the four-way valve trouble. • Check the refrigerant shortage. | | | | | |
| H15 | H15 | — | I/F | TD2 sensor miswiring (incomplete insertion) | All stop | Air discharge temperature of (TD2) does not increase despite compressor 2 being in operation. | <ul style="list-style-type: none"> • Check installation of TD2 sensor. • Check connection of TD2 sensor connector and wiring. • Check resistance characteristics of TD2 sensor. • Check for trouble in outdoor P.C. board (I/F). | | | | | |

Indoor unit (including Hot Water Module)

| Main remote controller | Check code | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) | | | | | |
|------------------------------|---------------------------|--|-----------------------------|--|---------------|--|---|--|--|--|--|--|
| | Outdoor 7-segment display | | | | | | | | | | | |
| | Check code | Sub-code | | | | | | | | | | |
| H16 | H16 | SMMS-i (4 series) 01: TK1 oil circuit trouble 02: TK2 oil circuit trouble 03: TK3 oil circuit trouble 04: TK4 oil circuit trouble 05: TK5 oil circuit trouble | I/F | Oil level detection circuit trouble | All stop | No temperature change is detected by TK1 despite compressor 1 having been started. | <ul style="list-style-type: none"> • Check for disconnection of TK1 sensor. • Check resistance characteristics of TK1 sensor. • Check for connection trouble involving TK1, TK2, TK3, TK4, and TK5 sensors. • Check for troubled operation in SV3E or SV3F valve. • Check for clogging in oil equalizing circuit capillary and troubled operation in check valve. • Check for refrigerant entrapment inside compressor. | | | | | |
| | | | | | | No temperature change is detected by TK2 despite compressor 2 having been started. | <ul style="list-style-type: none"> • Check for disconnection of TK2 sensor. • Check resistance characteristics of TK2 sensor. • Check for connection trouble involving TK1, TK2, TK3, TK4, and TK5 sensors. • Check for troubled operation in SV3E or SV3F valve. • Check for clogging in oil equalizing circuit capillary and troubled operation in check valve. • Check for refrigerant entrapment inside compressor. | | | | | |
| | | | | | | No temperature change is detected by TK3 despite compressor 3 having been started. | <ul style="list-style-type: none"> • Check for disconnection of TK3 sensor. • Check resistance characteristics of TK3 sensor. • Check for connection trouble involving TK1, TK2, TK3, TK4, and TK5 sensors. • Check for troubled operation in SV3E or SV3F valve. • Check for clogging in oil equalizing circuit capillary and troubled operation in check valve. • Check for refrigerant entrapment inside compressor. | | | | | |
| | | | | | | No temperature change is detected by TK4 despite compressor having been started. | <ul style="list-style-type: none"> • Check for disconnection of TK4 sensor. • Check resistance characteristics of TK4 sensor. • Check for connection trouble involving TK1, TK2, TK3, TK4, and TK5 sensors. • Check for troubled operation in SV3E or SV3F valve. • Check for clogging in oil equalizing circuit capillary and troubled operation in check valve. • Check for refrigerant entrapment inside compressor. | | | | | |
| | | | | | | No temperature change is detected by TK5 despite compressor having been started. | <ul style="list-style-type: none"> • Check for disconnection of TK5 sensor. • Check resistance characteristics of TK5 sensor. • Check for connection trouble involving TK1, TK2, TK3, TK4, and TK5 sensors. • Check for troubled operation in SV3E valve. • Check for clogging in oil equalizing circuit capillary and troubled operation in check valve. • Check for refrigerant entrapment inside compressor. | | | | | |

Indoor unit (including Hot Water Module)

| Main remote controller | Check code | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) |
|------------------------|---------------------------|------------------------------|-----------------------|---|------------------------------|---|--|
| | Outdoor 7-segment display | Check code | | | | | |
| | | Sub-code | | | | | |
| H25 | H25 | — | I/F | TD3 sensor miswiring (incomplete insertion) | All stop | Air discharge temperature (TD3) does not increase despite compressor 3 being in operation. | <ul style="list-style-type: none"> • Check installation of TD3 sensor. • Check connection of TD3 sensor connector and wiring. • Check resistance characteristics of TD3 sensor. • Check for trouble in outdoor P.C. board (I/F). |
| L02 | L02 | — | Indoor unit | Outdoor unit model mismatch trouble | Only the target unit stopped | Trouble was found on the outdoor unit model. | <ul style="list-style-type: none"> • Check the model name of the outdoor unit. • Check the miswiring of the communication line between indoor and outdoor. |
| L03 | — | — | Indoor unit | Duplicated indoor header unit | Stop of corresponding unit | There is more than one header unit in group. | <ul style="list-style-type: none"> • Check indoor addresses. • Check for any change made to remote controller connection (group / individual) since indoor address setting. |
| L04 | L04 | — | I/F | Duplicated outdoor line address | All stop | There is duplication in line address setting for outdoor units belonging to different refrigerant piping systems. | <ul style="list-style-type: none"> • Check line addresses. |
| L05 | — | — | I/F | Duplicated priority indoor unit (as displayed on priority indoor unit) | All stop | More than one indoor unit has been set up as priority indoor unit. | <ul style="list-style-type: none"> • Check display on priority indoor unit. |
| L06 | L06 | No. of priority indoor units | I/F | Duplicated priority indoor unit (as displayed on indoor unit other than priority indoor unit) | All stop | More than one indoor unit have been set up as priority indoor unit. | <ul style="list-style-type: none"> • Check displays on priority indoor unit and outdoor unit. |
| L07 | — | — | Indoor unit | Connection of group control cable to standalone indoor unit | Stop of corresponding unit | There is at least one stand-alone indoor unit to which group control cable is connected. | <ul style="list-style-type: none"> • Check indoor addresses. |
| L08 | L08 | — | Indoor unit | Indoor group / addresses not set | Stop of corresponding unit | Address setting has not been performed for indoor units. | <ul style="list-style-type: none"> • Check indoor addresses. <p>Note: This code is displayed when power is turned on for the first time after installation.</p> |
| L09 | — | — | Indoor unit | Indoor capacity not set | Stop of corresponding unit | Capacity setting has not been performed for indoor unit. | Set indoor capacity. (DN = 11) |
| L10 | L10 | — | I/F | Outdoor capacity not set | All stop | Jumper wire provided on P.C. board for servicing I/F P.C. board has not been removed as required for given model. | Check model setting of P.C. board for servicing outdoor I/F P.C. board. |
| L17 | L17 | Target indoor address | I/F | Outdoor unit model mismatch trouble | | The outdoor unit model is duplicate. The Cool/Heat Flex series 1/2 are duplicate. | <ul style="list-style-type: none"> • Check the outdoor unit model. |
| L18 | L18 | — | I/F | Cool / heat switch unit trouble | Only the target unit stopped | The heating operation was performed without the coolonly setting configured in a cool-only room where a cool / heat switch unit is not connected. (Miswiring of discharge gas / suction gas) Check the SVS / SVD valve miswiring / misinstallation. | <ul style="list-style-type: none"> • Check the remote controller setting. (DN="0F") • Check the cool / heat switching unit. • Check the piping connection of the switching unit. |

Indoor unit (including Hot Water Module)

| Check code | | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) |
|------------------------|---------------------------|--|-----------------------|------------------------------------|----------------------------|---|--|
| Main remote controller | Outdoor 7-segment display | | | | | | |
| | Check code | Sub-code | | | | | |
| L20 | — | — | AI-NET Indoor unit | Duplicated central control address | All stop | There is duplication in central control address setting. | <ul style="list-style-type: none"> • Check central control addresses. • Check network adaptor P.C. board (applicable to AI-NET). |
| L23 | L23 | 02: Switch setting trouble of outdoor unit | I/F | Switch setting trouble | All stop | Switch setting trouble of outdoor units when HWM (Hot Water module) is connected. | <ul style="list-style-type: none"> • Check setting of SW09 Bit 4 on outdoor I/F P.C. board. (SW09 Bit 4:ON) |
| L28 | L28 | — | I/F | Too many outdoor units connected | All stop | There are more than four outdoor units. | <ul style="list-style-type: none"> • Check No. of outdoor units connected (Only up to 4 units per system allowed). • Check communication lines between outdoor units. • Check for trouble in outdoor P.C. board (I/F). |
| L29 | L29 | SMMS-i (Series 4) Symbol O signifies site of IPDU trouble. | I/F | Trouble in No. of IPDUs | All stop | Insufficient number of IPDUs are detected when power is turned on. | <ul style="list-style-type: none"> • Check model setting of P.C. board for servicing outdoor I/F P.C. board. • Check connection of UART communication connector. • Check A3-IPDU, fan IPDU, and I/F P.C. board for trouble. |
| L30 | L30 | Detected indoor address | Indoor unit | External interlock of indoor unit | Stop of corresponding unit | <ul style="list-style-type: none"> • Signal is present at external trouble input terminal (CN80) for 1 minute. | When external device is connected to CN80 connector: 1) Check for trouble in external device. 2) Check for trouble in indoor P.C. board. When external device is not connected to CN80 connector: 1) Check for trouble in indoor P.C. board. |
| — | L31 | — | I/F | Extended IC trouble | Continued operation | There is part failure in P.C. board (I/F). | Check outdoor P.C. board (I/F). |
| P01 | — | — | Indoor unit | Indoor fan motor trouble | Stop of corresponding unit | | <ul style="list-style-type: none"> • Check the lock of fan motor (AC fan). • Check wiring. |
| P03 | P03 | — | I/F | Discharge temperature TD1 trouble | All stop | Discharge temperature (TD1) exceeds 115 °C. | <ul style="list-style-type: none"> • Check outdoor service valves (gas side, liquid side) to confirm full opening. • Check outdoor PMVs (PMV1, 2, 4) for clogging. • Check resistance characteristics of TD1 sensor. • Check for insufficiency in refrigerant quantity. • Check for trouble in 4-way valve. • Check for leakage of SV4 circuit. • Check SV4 circuit (wiring or installation trouble in SV41, SV42 or SV43). |

Indoor unit (including Hot Water Module)

| Check code | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) | |
|------------------------|---------------------------|---|-------------|---|-----------------------------------|---|---|
| Main remote controller | Outdoor 7-segment display | | | | | | |
| Check code | Sub-code | | | | | | |
| P04 | P04 | 01: Compressor 1 side 02: Compressor 2 side 03: Compressor 3 side | IPDU | Activation of high-pressure SW | All stop | High-pressure SW is activated. | <ul style="list-style-type: none"> • Check connection of high-pressure SW connector. • Check for trouble in Pd pressure sensor. • Check outdoor service valves (gas side, liquid side) to confirm full opening. • Check for trouble in outdoor fan. • Check for trouble in outdoor fan motor. • Check outdoor PMVs (PMV1, 2) for clogging. • Check indoor / outdoor heat exchangers for clogging. • Check for short-circuiting of outdoor suction / discharge air flows. • Check SV2 circuit for clogging. • Check for trouble in outdoor P.C. board (I/F). • Check for trouble in indoor fan system (possible cause of air flow reduction). • Check opening status of indoor PMV. • Check indoor-outdoor communication line for wiring trouble. • Check for troubled operation of check valve in discharge pipe convergent section. • Check gas balancing SV4 valve circuit. • Check SV5 valve circuit. • Check for refrigerant overcharging. |
| P05 | P05 | SMMS-i (Series 4) 00: 01: Compressor 1 side 02: Compressor 2 side 03: Compressor 3 side | I/F | Detection of open phase / phase sequence Inverter DC voltage (Vdc) trouble (compressor) MG-CTT trouble | All stop | <ul style="list-style-type: none"> • Open phase is detected when power is turned on. • Inverter DC voltage is too high (overvoltage) or too low (undervoltage). | <ul style="list-style-type: none"> • Check for trouble in outdoor P.C. board (I/F). |
| P07 | P07 | 01: Compressor 1 side 02: Compressor 2 side 03: Compressor 3 side | IPDU I/F | Heat sink overheating trouble | All stop | Temperature sensor built into IGBT (TH) is overheated. | <ul style="list-style-type: none"> • Check power supply voltage. • Check outdoor fan system trouble. • Check heat sink cooling duct for clogging. • Check IGBT and heat sink for thermal performance for troubled installation. (e.g. mounting screws and thermal conductivity) • Check for trouble in A3-IPDU. (troubled IGBT built-in temperature sensor (TH)) |
| P10 | P10 | Detected indoor address | Indoor unit | Indoor overflow trouble | All stop | <ul style="list-style-type: none"> • Float switch operates. • Float switch circuit is open-circuited or disconnected at connector. | <ul style="list-style-type: none"> • Check float switch connector. • Check operation of drain pump. • Check drain pump circuit. • Check drain pipe for clogging. • Check for trouble in indoor P.C. board. |

Indoor unit (including Hot Water Module)

| Main remote controller | Check code | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) | | | | | |
|------------------------|---------------------------|------------------|-----------------------|---|----------------------------|--|--|--|--|--|--|--|
| | Outdoor 7-segment display | | | | | | | | | | | |
| | Check code | Sub-code | | | | | | | | | | |
| P12 | — | — | Indoor unit | Indoor fan motor trouble | Stop of corresponding unit | <ul style="list-style-type: none"> • Motor speed measurements continuously deviate from target value. • Overcurrent protection is activated. | <ul style="list-style-type: none"> • Check connection of fan connector and wiring. • Check for trouble in fan motor. • Check for trouble in indoor P.C. board. • Check impact of outside air treatment (OA). | | | | | |
| P13 | P13 | — | I/F | Outdoor liquid backflow detection trouble | All stop | <p><During cooling operation> When system is in cooling operation, high pressure is detected in follower unit that has been turned off.</p> <p><During heating operation> When system is in heating operation, outdoor PMV 1 or 2 continuously registers opening of 100p or less while under SH control.</p> | <ul style="list-style-type: none"> • Check full-close operation of outdoor PMV (1, 2, 4). • Check for trouble in Pd or Ps sensor. • Check gas balancing circuit (SV2) for clogging. • Check balance pipe. • Check SV3B circuit for clogging. • Check trouble in outdoor P.C. board (I/F). • Check capillary of oil separator oil return circuit for clogging. • Check for leakage of check valve in discharge pipe convergent section. | | | | | |
| P15 | P15 | 01: TS condition | I/F | Gas leakdetection (TS1 condition) | All stop | <p>Protective shutdown due to sustained suction temperature at or above judgment criterion for at least 10 minutes is repeated four times or more.</p> <p><TS trouble judgment criterion> In cooling operation: 60 °C In heating operation: 40 °C</p> | <ul style="list-style-type: none"> • Check for insufficiency in refrigerant quantity. • Check outdoor service valves (gas side, liquid side) to confirm full opening. • Check PMVs (PMV1, 2) for clogging. • Check resistance characteristics of TS1 sensor. • Check for trouble in 4-way valve. • Check SV4 circuit for leakage | | | | | |
| | | 02: TD condition | I/F | Gas leak detection (TD condition) | All stop | Protective shutdown due to sustained discharge temperature (TD1, TD2 or TD3) at or above 108 °C for at least 10 minutes is repeated four times or more. | <ul style="list-style-type: none"> • Check for insufficiency in refrigerant quantity. • Check PMVs (PMV 1, 2) for clogging. • Check resistance characteristics of TD1, TD2 and TD3 sensors. • Check indoor filter for clogging. • Check piping for clogging. • Check SV4 circuit (for leakage or coil installation trouble). | | | | | |
| P17 | P17 | — | I/F | Discharge temperature TD2 trouble | All stop | Discharge temperature (TD2) exceeds 115 °C. | <ul style="list-style-type: none"> • Check outdoor service valves (gas side, liquid side) to confirm full opening. • Check outdoor PMVs (PMV1, 2, 4) for clogging. • Check resistance characteristics of TD2 sensor. • Check for trouble in 4-way valve. • Check SV4 circuit for leakage. • Check SV4 circuit (for wiring or installation trouble involving SV41, SV42 and SV43). | | | | | |

Indoor unit (including Hot Water Module)

| Main remote controller | Check code | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) | | | | | |
|------------------------|---------------------------|---------------------------|-----------------------|--|---------------|--|---|--|--|--|--|--|
| | Outdoor 7-segment display | | | | | | | | | | | |
| | Check code | Sub-code | | | | | | | | | | |
| P18 | P18 | — | I/F | Discharge temperature TD3 trouble | All stop | Discharge temperature (TD3) exceeds 115 °C. | <ul style="list-style-type: none"> • Check outdoor service valves (gas side, liquid side) to confirm full opening. • Check outdoor PMVs (PMV1, 2, 4) for clogging. • Check resistance characteristics of TD3 sensor. • Check for trouble in 4-way valve. • Check SV43 circuit for leakage. • Check SV4 circuit (for wiring or installation trouble involving SV41, SV42 and SV43). | | | | | |
| P19 | P19 | Detected outdoor unit No. | I/F | 4-way valve reversing trouble | All stop | Abnormal refrigerating cycle data is collected during heating operation. | <ul style="list-style-type: none"> • Check for trouble in main body of 4-way valve. • Check for coil trouble in 4-way valve and loose connection of its connector. • Check resistance characteristics of TS1 and TE1 sensors. • Check output voltage characteristics of Pd and Ps pressure sensors. • Check for wiring trouble involving TE1 and TL sensors. | | | | | |
| P20 | P20 | — | I/F | Activation of high-pressure protection | All stop | Pd sensor detects pressure equal to or greater than 3.6 MPa. | <ul style="list-style-type: none"> • Check for trouble in Pd pressure sensor. • Check service valves (gas side, liquid side) to confirm full opening. • Check for trouble in outdoor fan. • Check for trouble in outdoor fan motor. • Check outdoor PMVs (PMV1, 2, 4) for clogging. • Check indoor / outdoor heat exchangers for clogging. • Check for short-circuiting of outdoor suction / discharge air flows. • Check SV2 circuit for clogging. • Check for trouble in outdoor P.C. board (I/F). • Check for trouble in indoor fan system (possible cause of air flow reduction). • Check opening status of indoor PMV. • Check indoor-outdoor communication line for wiring trouble. • Check for troubled operation of check valve in discharge pipe convergent section. • Check gas balancing SV4 valve circuit. • Check SV5 valve circuit. • Check for refrigerant overcharging. | | | | | |

Indoor unit (including Hot Water Module)

| Main remote controller | Check code | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) | | | | | |
|------------------------------|---------------------------|--|-----------------------------|---|----------------------------|---|--|--|--|--|--|--|
| | Outdoor 7-segment display | | | | | | | | | | | |
| | Check code | Sub-code | | | | | | | | | | |
| P22 | P22 | SMMS-i (Series 4) 0*: IGBT circuit 1*: Position detection circuit trouble 3*: Motor lockup trouble 4*: Motor current detection C*: TH sensor temperature trouble D*: TH sensor trouble E*: Inverter DC voltage trouble (outdoor fan) Note: Although letters 0 to F appear at locations indicated by “*”, please ignore them. | IPDU | Outdoor fan IPDU trouble | All stop | (Sub code: 0*) Fan IPDU over current protection circuit Flow of current equal to or greater than the specified value is detected during startup of the fan. | <ul style="list-style-type: none"> • Check fan motor. • Check for trouble in fan IPDU P.C. board. | | | | | |
| | | | | | All stop | (Sub code: 1*) Fan IPDU position detection circuit Position detection is not going on normally. | <ul style="list-style-type: none"> • Check fan motor. • Check connection of fan motor connector. • Check for trouble in fan IPDU P.C. board. | | | | | |
| | | | | | All stop | (Sub code: 3*) Gusty wind, an obstruction, or another external factor Speed estimation is not going on normally. | <ul style="list-style-type: none"> • Check fan motor. • Check for trouble in fan IPDU P.C. board. | | | | | |
| | | | | | All stop | (Sub code: 4*) Fan IPDU over current protection circuit Flow of current equal to or greater than the specified value is detected during operation of the fan. | <ul style="list-style-type: none"> • Check fan motor. • Check connection of fan motor connector. • Check for trouble in fan IPDU P.C. board. | | | | | |
| | | | | | All stop | (Sub code: C*) Higher temperature than the specified value is detected during operation of the fan. | <ul style="list-style-type: none"> • Check fan motor. • Check for trouble in fan IPDU P.C. board. | | | | | |
| | | | | | All stop | (Sub code: D*) The resistance value of the sensor is infinite or zero (open or short-circuit). | <ul style="list-style-type: none"> • Check for trouble in fan IPDU P.C. board. | | | | | |
| | | | | | All stop | (Sub code: E*) Fan IPDU DC voltage protection circuit The DC voltage higher or lower than the specified value is detected. | <ul style="list-style-type: none"> • Check power voltage of the main power supply. • Check for trouble in fan IPDU P.C. board. • Check connection of fan IPDU P.C. board. | | | | | |
| P26 | P26 | 01: Compressor 1 side 02: Compressor 2 side 03: Compressor 3 side | IPDU | G-TR short-circuit protection trouble | All stop | Overcurrent is momentarily detected during startup of compressor. | <ul style="list-style-type: none"> • Check connector connection and wiring on A3-IPDU P.C. board. • Check for trouble in compressor (layer short-circuit). • Check for trouble in outdoor P.C. board (A3-IPDU). | | | | | |
| P29 | P29 | 01: Compressor 1 side 02: Compressor 2 side 03: Compressor 3 side | IPDU | Compressor position detection circuit trouble | All stop | Position detection is not going on normally. | <ul style="list-style-type: none"> • Check wiring and connector connection. • Check for compressor layer short-circuit. • Check for trouble in A3-IPDU P.C. board. | | | | | |
| P31 | — | — | Indoor unit | Other indoor trouble (group follower unit trouble) | Stop of corresponding unit | There is trouble in other indoor unit in group, resulting in detection of E07/L07/L03/L08. | <ul style="list-style-type: none"> • Check indoor P.C. board. | | | | | |

(2) Check Codes Displayed on Remote Controller and SMMS-e Outdoor Unit (7-Segment Display on I/F Board) and Locations to Be Checked

For other types of outdoor units, refer to their own service manuals.

| Check code | | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) |
|------------------------|--------------------------------------|--|-----------------------|--|----------------------------|---|---|
| Main remote controller | Outdoor 7-segment display Check code | Sub-code | | | | | |
| A01 | A01 | Detected indoor unit No. | Indoor unit (M-HWM) | Flow switch operation trouble | All stop | When water flow rate is reduced. | <ul style="list-style-type: none"> • Check the pump. • Check the strainer. • Check the flow switch. (Type, direction of attachment and point of contact) |
| A02 | A02 | Detected indoor unit No. | Indoor unit (M-HWM) | Water temperature decrease trouble | All stop | Water temperature continued the low status regardless of that the water-heater and water pump is operating. | <ul style="list-style-type: none"> • Check the water temperature. • Check the heat insulator of water pipes. |
| A04 | A04 | Detected indoor unit No. | Indoor unit (M-HWM) | Activation of water heat exchanger frost protection | All stop | Frost protection for water heat exchanger is activated. | <ul style="list-style-type: none"> • Check the line heater • Check the PMV coil and PMV. • Check the 2-way valve coil and 2-way valve |
| E01 | — | — | Remote controller | Indoor-remote controller communication trouble (detected at remote controller end) | Stop of corresponding unit | Communication between indoor P.C. board and remote controller is disrupted. | <ul style="list-style-type: none"> • Check remote controller inter-unit tie cable (A/B). • Check for broken wire or connector bad contact. • Check indoor power supply. • Check for trouble in indoor P.C. board. • Check remote controller address settings (when two remote controllers are in use). • Check remote controller P.C. board. |
| E02 | — | — | Remote controller | Remote controller transmission trouble | Stop of corresponding unit | Signal cannot be transmitted from remote controller to indoor unit. | <ul style="list-style-type: none"> • Check internal transmission circuit of remote controller. --- Replace remote controller as necessary. |
| E03 | — | — | Indoor unit | Indoor-remote controller communication trouble (detected at indoor end) | Stop of corresponding unit | There is no communication from remote controller (including wireless) or network adaptor. | <ul style="list-style-type: none"> • Check remote controller and network adaptor wiring. |
| E04 | — | — | Indoor unit | Indoor-outdoor communication circuit trouble (detected at indoor end) | Stop of corresponding unit | Indoor unit is not receiving signal from outdoor unit. | <ul style="list-style-type: none"> • Check order in which power was turned on for indoor and outdoor units. • Check indoor address setting. • Check indoor-outdoor tie cable. • Check outdoor terminator resistor setting (SW30, Bit 2). |
| E06 | E06 | No. of indoor units from which signal is received normally | I/F | Signal lack of indoor unit | All stop | Indoor unit initially communicating normally fails to return signal for specified length of time. | <ul style="list-style-type: none"> • Check power supply to indoor unit. (Is power turned on?) • Check connection of indoor-outdoor communication cable. • Check connection of communication connectors on indoor P.C. board. • Check connection of communication connectors on outdoor P.C. board. • Check for trouble in indoor P.C. board. • Check for trouble in outdoor P.C. board (I/F). |
| — | E07 | — | I/F | Indoor-outdoor communication circuit trouble (detected at outdoor end) | All stop | Signal cannot be transmitted from outdoor to indoor units for 30 seconds continuously. | <ul style="list-style-type: none"> • Check outdoor terminator resistor setting (SW30, Bit 2). • Check connection of indoor-outdoor communication circuit. |

| Check code | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) | |
|------------------------|---------------------------|---|-------------------|---|-----------------------------------|---|--|
| Main remote controller | Outdoor 7-segment display | | | | | | |
| Check code | Sub-code | | | | | | |
| E08 | E08 | Duplicated indoor address | Indoor unit I/F | Duplicated indoor address | All stop | More than one indoor unit are assigned same address. | <ul style="list-style-type: none"> • Check indoor addresses. • Check for any change made to remote controller connection (group/individual) since indoor address setting. |
| E09 | — | — | Remote controller | Duplicated master remote controller | Stop of corresponding unit | In two remote controller configuration (including wireless), both controllers are set up as master. (Header indoor unit is shut down with alarm, while follower indoor units continue operating.) | <ul style="list-style-type: none"> • Check remote controller settings. • Check remote controller P.C. boards. |
| E10 | — | — | Indoor unit | Indoor inter-MCU communication trouble | Stop of corresponding unit | Communication cannot be established/maintained upon turning on of power or during communication. | <ul style="list-style-type: none"> • Check for trouble in indoor P.C. board |
| E12 | E12 | 01: Indoor-outdoor communication 02: Outdoor-outdoor communication | I/F | Automatic address starting trouble | All stop | <ul style="list-style-type: none"> • Indoor automatic address setting is started while automatic address setting for equipment in other refrigerant line is in progress. • Outdoor automatic address setting is started while automatic address setting for indoor units is in progress. | <ul style="list-style-type: none"> • Perform automatic address setting again after disconnecting communication cable to that refrigerant line. |
| E15 | E15 | — | I/F | Indoor unit not found during automatic address setting | All stop | Indoor unit cannot be detected after indoor automatic address setting is started. | <ul style="list-style-type: none"> • Check connection of indoor-outdoor communication line. • Check for trouble in indoor power supply system. • Check for noise from other devices. • Check for power failure. • Check for trouble in indoor P.C. board. |
| E16 | E16 | 00: Overloading 01: No. of units connected | I/F | Too many indoor units connected | All stop | <p>• Combined capacity of indoor units exceeds 135% of combined capacity of outdoor units.</p> <p>Note: If this code comes up after backup setting for outdoor unit failure is performed, perform "No overloading detected" setting. <"No overloading detected" setting method> Turn on SW09/Bit 2 on I/F P.C. board of outdoor header unit. • More than 64 indoor units are connected.</p> | <ul style="list-style-type: none"> • Check capacities of indoor units connected. • Check combined HP capacities of indoor units. • Check HP capacity settings of outdoor units. • Check No. of indoor units connected. • Check for trouble in outdoor P.C. board (I/F). |
| E18 | — | — | Indoor unit | Trouble in communication between indoor header and follower units | Stop of corresponding unit | Periodic communication between indoor header and follower units cannot be maintained. | <ul style="list-style-type: none"> • Check remote controller wiring. • Check indoor power supply wiring. • Check P.C. boards of indoor units. |
| E19 | E19 | 00: No header unit 02: Two or more header units | I/F | Trouble in number of outdoor header units | All stop | <ul style="list-style-type: none"> • There are more than one outdoor header units in one line. • There is no outdoor header unit in one line. | <p>Outdoor header unit is outdoor unit to which indoor-outdoor tie cable (U1,U2) is connected.</p> <ul style="list-style-type: none"> • Check connection of indoor-outdoor communication line. • Check for trouble in outdoor P.C. board (I/F). |
| E20 | E20 | 01: Connection of outdoor unit from other line 02: Connection of indoor unit from other line | I/F | Connection to other line found during automatic address setting | All stop | Equipment from other line is found to have been connected when indoor automatic address setting is in progress. | Disconnect inter-line tie cable in accordance with automatic address setting method explained in "Address setting" section. |

| Check code | | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|------------------------|------------|--|-----------------------|--|--|--|---|---|----|---|----|-----|----|---|----|-----|----|-----|----|-------|----|---|----|-----|----|-----|----|-------|----|-----|----|-------|----|-------|----|---------|-----|----------------------------|----------|---|---|
| Main remote controller | Check code | Outdoor 7-segment display Sub-code | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E23 | E23 | — | I/F | Outdoor-outdoor communication transmission trouble | All stop | Signal cannot be transmitted to other outdoor units for at least 30 seconds continuously. | <ul style="list-style-type: none"> • Check power supply to outdoor units. (Is power turned on?) • Check connection of tie cables between outdoor units for bad contact or broken wire. • Check communication connectors on outdoor P.C. boards. • Check for trouble in outdoor P.C. board (I/F). • Check termination resistance setting for communication between outdoor units. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E25 | E25 | — | I/F | Duplicated follower outdoor address | All stop | There is duplication in outdoor addresses set manually. | <p>Note: Do not set outdoor addresses manually.</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E26 | E26 | Address of outdoor unit from which signal is not received normally | I/F | Signal lack of outdoor unit | All stop | Outdoor unit initially communicating normally fails to return signal for specified length of time. | <ul style="list-style-type: none"> • Backup setting is being used for outdoor units. • Check power supply to outdoor unit. (Is power turned on?) • Check connection of tie cables between outdoor units for bad contact or broken wire. • Check communication connectors on outdoor P.C. boards. • Check for trouble in outdoor P.C. board (I/F). | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E28 | E28 | Detected outdoor unit No. | I/F | Outdoor follower unit trouble | All stop | Outdoor header unit receives check code from outdoor follower unit. <Convenient functions> If SW04 is pressed and held for at least 1 second while [E28] is displayed on the 7-segment display of outdoor header unit, the fan of the outdoor unit that has been shut down due to a trouble comes on. If SW04 and SW05 are pressed simultaneously, the fans of normal outdoor units come on. To stop the fan or fans, press SW05 on its own. | <ul style="list-style-type: none"> • Check check code displayed on outdoor follower unit. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E31 | E31 | <table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <td>A3-IPDU</td><td>Fan-IPDU</td></tr> <tr> <td>1</td><td>2</td></tr> <tr> <td>01</td><td>O</td></tr> <tr> <td>02</td><td>O</td></tr> <tr> <td>03</td><td>O O</td></tr> <tr> <td>08</td><td>O</td></tr> <tr> <td>09</td><td>O O</td></tr> <tr> <td>0A</td><td>O O</td></tr> <tr> <td>0B</td><td>O O O</td></tr> <tr> <td>10</td><td>O</td></tr> <tr> <td>11</td><td>O O</td></tr> <tr> <td>12</td><td>O O</td></tr> <tr> <td>13</td><td>O O O</td></tr> <tr> <td>18</td><td>O O</td></tr> <tr> <td>19</td><td>O O O</td></tr> <tr> <td>1A</td><td>O O O</td></tr> <tr> <td>1B</td><td>O O O O</td></tr> </table> <p>Circle (O): Troubled IPDU</p> | A3-IPDU | Fan-IPDU | 1 | 2 | 01 | O | 02 | O | 03 | O O | 08 | O | 09 | O O | 0A | O O | 0B | O O O | 10 | O | 11 | O O | 12 | O O | 13 | O O O | 18 | O O | 19 | O O O | 1A | O O O | 1B | O O O O | I/F | IPDU communication trouble | All stop | Communication is disrupted between IPDUs (P.C. boards) in inverter box. | <ul style="list-style-type: none"> • Check wiring and connectors involved in communication between IPDU-I/F P.C. board for bad contact or broken wire. • Check for trouble in outdoor P.C. board (I/F, A3-IPDU or Fan IPDU). • Check for external noise. |
| A3-IPDU | Fan-IPDU | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1 | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 01 | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 02 | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 03 | O O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 08 | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09 | O O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 0A | O O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 0B | O O O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10 | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11 | O O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12 | O O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13 | O O O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 18 | O O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19 | O O O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1A | O O O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1B | O O O O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 80 | | Communication trouble between MCU and Sub MCU stopped. | All stop | Communication between MCU and Sub MCU stopped. | <ul style="list-style-type: none"> • Operation of power supply reset (OFF for 60 seconds or more) • Outdoor I/F PC board trouble check | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| Main remote controller | Check code | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) | | | | | |
|------------------------|---------------------------|---|-----------------------|----------------------------|----------------------------|---|--|--|--|--|--|--|
| | Outdoor 7-segment display | | | | | | | | | | | |
| | Check code | Sub-code | | | | | | | | | | |
| F01 | — | — | Indoor unit | Indoor TCJ sensor trouble | Stop of corresponding unit | Sensor resistance is infinity or zero (open/short-circuit). | <ul style="list-style-type: none"> • Check connection of TCJ sensor connector and wiring. • Check resistance characteristics of TCJ sensor. • Check for trouble in indoor P.C. board. | | | | | |
| F02 | — | — | Indoor unit | Indoor TC2 sensor trouble | Stop of corresponding unit | Sensor resistance is infinity or zero (open/short-circuit). | <ul style="list-style-type: none"> • Check connection of TC2 sensor connector and wiring. • Check resistance characteristics of TC2 sensor. • Check for trouble in indoor P.C. board. | | | | | |
| F03 | — | — | Indoor unit | Indoor TC1 sensor trouble | Stop of corresponding unit | Sensor resistance is infinity or zero (open/short-circuit). | <ul style="list-style-type: none"> • Check connection of TC1 sensor connector and wiring. • Check resistance characteristics of TC1 sensor. • Check for trouble in indoor P.C. board. | | | | | |
| F04 | F04 | — | I/F | TD1 sensor trouble | All stop | Sensor resistance is infinity or zero (open/short-circuit). | <ul style="list-style-type: none"> • Check connection of TD1 sensor connector. • Check resistance characteristics of TD1 sensor. • Check for trouble in outdoor P.C. board (I/F). | | | | | |
| F05 | F05 | — | I/F | TD2 sensor trouble | All stop | Sensor resistance is infinity or zero (open/short-circuit). | <ul style="list-style-type: none"> • Check connection of TD2 sensor connector. • Check resistance characteristics of TD2 sensor. • Check for trouble in outdoor P.C. board (I/F). | | | | | |
| F06 | F06 | 01: TE1 sensor trouble 02: TE2 sensor trouble | I/F | TE1/TE2 sensor trouble | All stop | Sensor resistance is infinity or zero (open/short-circuit). | <ul style="list-style-type: none"> • Check connection of TE1/TE2 sensor connectors. • Check resistance characteristics of TE1/TE2 sensors. • Check for trouble in outdoor P.C. board (I/F). | | | | | |
| F07 | F07 | 01: TL1 sensor trouble 02: TL2 sensor trouble 03: TL3 sensor trouble | I/F | TL1/TL2/TL3 sensor trouble | All stop | Sensor resistance is infinity or zero (open/short-circuit). | <ul style="list-style-type: none"> • Check connection of TL1/TL2/TL3 sensor connector. • Check resistance characteristics of TL1/TL2/TL3 sensor. • Check for trouble in outdoor P.C. board (I/F). | | | | | |
| F08 | F08 | — | I/F | TO sensor trouble | All stop | Sensor resistance is infinity or zero (open/short-circuit). | <ul style="list-style-type: none"> • Check connection of TO sensor connector. • Check resistance characteristics of TO sensor. • Check for trouble in outdoor P.C. board (I/F). | | | | | |
| F09 | F09 | 01: TG1 sensor trouble 02: TG2 sensor trouble | I/F | TG1/TG2 sensor trouble | All stop | Sensor resistance is infinity or zero (open/short-circuit). | <ul style="list-style-type: none"> • Check connection of TG1/TG2 sensor connectors. • Check resistance characteristics of TG1/TG2 sensors. • Check for trouble in outdoor P.C. board (I/F). | | | | | |
| F10 | — | — | Indoor unit | Indoor TA sensor trouble | Stop of corresponding unit | Sensor resistance is infinity or zero (open/short-circuit). | <ul style="list-style-type: none"> • Check connection of TA sensor connector and wiring. • Check resistance characteristics of TA sensor. • Check for trouble in indoor P.C. board. | | | | | |

| Check code | | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) |
|------------------------|------------|--|-----------------------|--|----------------------------|--|--|
| Main remote controller | Check code | Sub-code | | | | | |
| F11 | — | — | Indoor unit | Indoor TF sensor trouble | Stop of corresponding unit | Sensor resistance is infinity or zero (open/short-circuit). | <ul style="list-style-type: none"> Check connection of TF sensor connector and wiring. Check resistance characteristics of TF sensor. Check for trouble in indoor P.C. board. |
| F12 | F12 | 01: TS1 sensor trouble 03: TS3 sensor trouble | I/F | TS1/TS3 sensor trouble | All stop | Sensor resistance is infinity or zero (open/short-circuit). | <ul style="list-style-type: none"> Check connection of TS1/ TS3 sensor connector Check resistance characteristics of TS1/TS3 sensor. Check for trouble in indoor P.C. board. |
| F13 | F13 | 01: Compressor 1 side 02: Compressor 2 side | IPDU | TH sensor trouble | All stop | Sensor resistance is infinity or zero (open/short-circuit). | <ul style="list-style-type: none"> Trouble in IPM built-in temperature sensor → Replace A3-IPDU P.C. board. |
| F15 | F15 | — | I/F | Outdoor temperature sensor wiring trouble (TE1, TL1) | All stop | During compressor operation in HEAT mode, TL1 continuously provides temperature reading higher than indicated by TL1 by at least specified margin for 3 minutes or more. | <ul style="list-style-type: none"> Check installation of TE1 and TL1 sensors. Check resistance characteristics of TE1 and TL1 sensors. Check for outdoor P.C. board (I/F) trouble. |
| F16 | F16 | — | I/F | Outdoor pressure sensor wiring trouble (Pd, Ps) | All stop | Readings of high-pressure Pd sensor and lowpressure Ps sensor are switched. Output voltages of both sensors are zero. | <ul style="list-style-type: none"> Check connection of high-pressure Pd sensor connector. Check connection of low-pressure Ps sensor connector. Check for trouble in pressure sensors Pd and Ps. Check for trouble in outdoor P.C. board (I/F). Check for deficiency in compressive output of compressor. |
| F23 | F23 | — | I/F | Ps sensor trouble | All stop | Output voltage of Ps sensor is zero. | <ul style="list-style-type: none"> Check for connection trouble involving Ps sensor and Pd sensor connectors. Check connection of Ps sensor connector. Check for trouble in Ps sensor. Check for deficiency in compressive output of compressor. Check for trouble in 4-way valve. Check for trouble in outdoor P.C. board (I/F). Check for trouble in SV4 circuit. |
| F24 | F24 | — | I/F | Pd sensor trouble | All stop | Output voltage of Pd sensor is zero (sensor open-circuited). Pd > 4.15MPa despite compressor having been turned off. | <ul style="list-style-type: none"> Check connection of Pd sensor connector. Check for trouble in Pd sensor. Check for trouble in outdoor P.C. board (I/F). |
| F29 | — | — | Indoor unit | Other indoor trouble | Stop of corresponding unit | Indoor P.C. board does not operate normally. | <ul style="list-style-type: none"> Check for trouble in indoor P.C. board (troubled EEPROM) |
| F31 | F31 | — | I/F | Outdoor EEPROM trouble | All stop *1 | Outdoor P.C. board (I/F) does not operate normally. | <ul style="list-style-type: none"> Check power supply voltage. Check power supply noise. Check for trouble in outdoor P.C. board (I/F). |
| H01 | H01 | 01: Compressor 1 side 02: Compressor 2 side | IPDU | Compressor breakdown | All stop | Inverter current detection circuit detects overcurrent and shuts system down. | <ul style="list-style-type: none"> Check power supply voltage (AC380-415V ± 10%). Check for trouble in compressor. Check for possible cause of abnormal overloading. Check for trouble in outdoor P.C. board (A3-IPDU). |

*1 Total shutdown in case of header unit
Continued operation in case of follower unit

| Check code | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) | |
|------------------------|---------------------------|--|-------------|---|-----------------------------------|---|---|
| Main remote controller | Outdoor 7-segment display | | | | | | |
| Check code | Sub-code | | | | | | |
| H02 | H02 | 01: Compressor 1 side 02: Compressor 2 side | IPDU | Compressor trouble (lockup) MG-CTT trouble | All stop | Overcurrent is detected several seconds after startup of inverter compressor. | <ul style="list-style-type: none"> Check for trouble in compressor. Check power supply voltage. (AC380-415V ± 10%). Check compressor system wiring, particularly for open phase. Check connection of connectors/terminals on A3-IPDU P.C. board. Check conductivity of case heater. (Check for refrigerant problem inside compressor.) Check for trouble in outdoor P.C. board (A3-IPDU). Check outdoor MG-CTT. |
| H03 | H03 | 01: Compressor 1 side 02: Compressor 2 side | IPDU | Current detection circuit trouble | All stop | Current flow of at least specified magnitude is detected despite inverter compressor having been shut turned off. | <ul style="list-style-type: none"> Check current detection circuit wiring. Check trouble in outdoor P.C. board (A3-IPDU). |
| H05 | H05 | — | I/F | TD1 sensor miswiring (incomplete insertion) | All stop | Discharge temperature of compressor 1 (TD1) does not increase despite compressor being in operation. | <ul style="list-style-type: none"> Check installation of TD1 sensor. Check connection of TD1 sensor connector and wiring. Check resistance characteristics of TD1 sensor. Check for trouble in outdoor P.C. board (I/F). |
| H06 | H06 | — | I/F | Activation of low-pressure protection | All stop | Low-pressure Ps sensor detects operating pressure lower than 0.02MPa. | <ul style="list-style-type: none"> Check service valves to confirm full opening (both gas and liquid sides). Check outdoor PMVs for clogging (PMV1, 3). Check for trouble in SV2 or SV4 circuits. Check for trouble in low-pressure Ps sensor. Check indoor filter for clogging. Check valve opening status of indoor PMV. Check refrigerant piping for clogging. Check operation of outdoor fan (during heating). Check for insufficiency in refrigerant quantity. |
| H07 | H07 | — | I/F | Low oil level protection | All stop | Operating compressor detects continuous state of low oil level for about 2 hours. | <All outdoor units in corresponding line to be checked> <ul style="list-style-type: none"> Check balance pipe service valve to confirm full opening. Check connection and installation of TK1, TK2, TK4, and TK5 sensors. Check resistance characteristics of TK1, TK2, TK4, and TK5 sensors. Check for gas or oil leak in same line. Check for refrigerant problem inside compressor casing. Check SV3A, SV3B, SV3C, SV3D valves for trouble. Check oil return circuit of oil separator for clogging. Check oil equalizing circuit for clogging. |

MG-CTT: Magnet contactor

| Main remote controller | Check code | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) |
|------------------------|------------|--|-----------------------|---|---------------|---|--|
| | Check code | Sub-code | | | | | |
| H08 | H08 | 01: TK1 sensor trouble 02: TK2 sensor trouble 04: TK4 sensor trouble 05: TK5 sensor trouble | I/F | Trouble in temperature sensor for oil level detection | All stop | Sensor resistance is infinity or zero (open/short-circuit). | <ul style="list-style-type: none"> • Check connection of TK1 sensor connector. • Check resistance characteristics of TK1 sensor. • Check for trouble in outdoor P.C. board (I/F). |
| | | | | | All stop | Sensor resistance is infinity or zero (open/short-circuit). | <ul style="list-style-type: none"> • Check connection of TK2 sensor connector. • Check resistance characteristics of TK2 sensor. • Check for trouble in outdoor P.C. board (I/F). |
| | | | | | All stop | Sensor resistance is infinity or zero (open/short-circuit). | <ul style="list-style-type: none"> • Check connection of TK4 sensor connector. • Check resistance characteristics of TK4 sensor. • Check for trouble in outdoor P.C. board (I/F). |
| | | | | | All stop | Sensor resistance is infinity or zero (open/short-circuit). | <ul style="list-style-type: none"> • Check connection of TK5 sensor connector. • Check resistance characteristics of TK5 sensor. • Check for trouble in outdoor P.C. board (I/F). |
| H15 | H15 | — | I/F | TD2 sensor miswiring (incomplete insertion) | All stop | Discharge temperature of (TD2) does not increase despite compressor 2 being in operation. | <ul style="list-style-type: none"> • Check installation of TD2 sensor. • Check connection of TD2 sensor connector and wiring. • Check resistance characteristics of TD2 sensor. • Check for trouble in outdoor P.C. board (I/F). |

| Check code | | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) |
|------------------------|------------|--|-----------------------|--|----------------------------|---|--|
| Main remote controller | Check code | Outdoor 7-segment display Sub-code | | | | | |
| H16 | H16 | 01: TK1 oil circuit trouble 02: TK2 oil circuit trouble 04: TK4 oil circuit trouble 05: TK5 oil circuit trouble | I/F | Oil level detection circuit trouble | All stop | No temperature change is detected by TK1 despite compressor 1 having been started. | <ul style="list-style-type: none"> • Check for disconnection of TK1 sensor. • Check resistance characteristics of TK1 sensor. • Check for connection trouble involving TK1, TK2, TK4 and TK5 sensors. • Check for clogging in oil equalizing circuit capillary and troubled operation in check valve. • Check for refrigerant entrapment inside compressor. |
| | | | | | | No temperature change is detected by TK2 despite compressor 2 having been started. | <ul style="list-style-type: none"> • Check for disconnection of TK2 sensor. • Check resistance characteristics of TK2 sensor. • Check for connection trouble involving TK1, TK2, TK4 and TK5 sensors. • Check for clogging in oil equalizing circuit capillary and troubled operation in check valve. • Check for refrigerant entrapment inside compressor. |
| | | | | | | No temperature change is detected by TK4 despite compressor having been started. | <ul style="list-style-type: none"> • Check for disconnection of TK4 sensor. • Check resistance characteristics of TK4 sensor. • Check for connection trouble involving TK1, TK2, TK4 and TK5 sensors. • Check for clogging in oil equalizing circuit capillary and troubled operation in check valve. • Check for refrigerant entrapment inside compressor. |
| | | | | | | No temperature change is detected by TK5 despite compressor having been started. | <ul style="list-style-type: none"> • Check for disconnection of TK5 sensor. • Check resistance characteristics of TK5 sensor. • Check for connection trouble involving TK1, TK2, TK4 and TK5 sensors. • Check for clogging in oil equalizing circuit capillary and troubled operation in check valve. • Check for refrigerant entrapment inside compressor. |
| L02 | L02 | — | Indoor unit | Outdoor units model disagreement trouble | Stop of corresponding unit | In case of different outdoor unit (Not corresponded to Air to Air Heat Exchanger type) | <ul style="list-style-type: none"> • Check outdoor unit model. (Check whether the outdoor unit corresponds to Air to Air Heat Exchanger type or not.) |
| L03 | — | — | Indoor unit | Duplicated indoor header unit | Stop of corresponding unit | There are more than one header units in group. | <ul style="list-style-type: none"> • Check indoor addresses. • Check for any change made to remote controller connection (group/individual) since indoor address setting. |
| L04 | L04 | — | I/F | Duplicated outdoor line address | All stop | There is duplication in line address setting for outdoor units belonging to different refrigerant piping systems. | <ul style="list-style-type: none"> • Check line addresses. |
| L05 | — | — | I/F | Duplicated priority indoor unit (as displayed on priority indoor unit) | All stop | More than one indoor units have been set up as priority indoor unit. | <ul style="list-style-type: none"> • Check display on priority indoor unit. |

| Check code | | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|------------------------|------------|--|-----------------------------|---|----------------------------|---|--|---|---|---|----|---|--|--|----|---|--|--|----|---|---|--|----|--|---|--|----|---|---|--|----|---|---|--|----|---|---|---|----|--|---|--|----|---|--|---|----|---|---|--|----|---|---|---|----|--|---|---|----|---|---|---|----|---|---|---|----|---|---|---|-----|-------------------------|----------|--|--|
| Main remote controller | Check code | Outdoor 7-segment display Sub-code | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| L06 | L06 | No. of priority indoor units | I/F | Duplicated priority indoor unit (as displayed on indoor unit other than priority indoor unit) | All stop | More than one indoor units have been set up as priority indoor unit. | • Check displays on priority indoor unit and outdoor unit. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| L07 | — | — | Indoor unit | Connection of group control cable to standalone indoor unit | Stop of corresponding unit | There is at least one standalone indoor unit to which group control cable is connected. | • Check indoor addresses. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| L08 | L08 | — | Indoor unit | Indoor group / addresses not set | Stop of corresponding unit | Address setting has not been performed for indoor units. | • Check indoor addresses. Note: This code is displayed when power is turned on for the first time after installation. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| L09 | — | — | Indoor unit | Indoor capacity not set | Stop of corresponding unit | Capacity setting has not been performed for indoor unit. | Set indoor capacity. (DN = 11) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| L10 | L10 | — | I/F | Outdoor capacity not set | All stop | Jumper wire provided on P.C. board for servicing I/F P.C. board has not been removed as required for given model. | Check model setting of P.C. board for servicing outdoor I/F P.C. board. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| L20 | — | — | Network adaptor Indoor unit | Duplicated central control address | All stop | There is duplication in central control address setting. | • Check central control addresses. • Check network adaptor P.C. board . | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| L23 | L23 | 02: Switch setting trouble of outdoor unit | I/F | SW setting trouble | All stop | Switch setting trouble of outdoor units when HWM (Hot Water module) is connected. | • Check setting of SW09 Bit 4 on outdoor I/F P.C. board. (SW09 Bit 4:ON) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| L28 | L28 | — | I/F | Too many outdoor units connected | All stop | There are more than three outdoor units. | • Check No. of outdoor units connected (Only up to 3 units per system allowed). • Check communication lines between outdoor units. • Check for trouble in outdoor P.C. board (I/F). | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| L29 | L29 | <table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <td></td><td>A3-IPDU</td><td>Fan-IPDU</td><td></td></tr> <tr> <td></td><td>1</td><td>2</td><td>1</td></tr> <tr> <td>01</td><td>O</td><td></td><td></td></tr> <tr> <td>02</td><td>O</td><td></td><td></td></tr> <tr> <td>03</td><td>O</td><td>O</td><td></td></tr> <tr> <td>08</td><td></td><td>O</td><td></td></tr> <tr> <td>09</td><td>O</td><td>O</td><td></td></tr> <tr> <td>0A</td><td>O</td><td>O</td><td></td></tr> <tr> <td>0B</td><td>O</td><td>O</td><td>O</td></tr> <tr> <td>10</td><td></td><td>O</td><td></td></tr> <tr> <td>11</td><td>O</td><td></td><td>O</td></tr> <tr> <td>12</td><td>O</td><td>O</td><td></td></tr> <tr> <td>13</td><td>O</td><td>O</td><td>O</td></tr> <tr> <td>18</td><td></td><td>O</td><td>O</td></tr> <tr> <td>19</td><td>O</td><td>O</td><td>O</td></tr> <tr> <td>1A</td><td>O</td><td>O</td><td>O</td></tr> <tr> <td>1B</td><td>O</td><td>O</td><td>O</td></tr> </table> <p>Circle (O): Trouble IPDU</p> | | A3-IPDU | Fan-IPDU | | | 1 | 2 | 1 | 01 | O | | | 02 | O | | | 03 | O | O | | 08 | | O | | 09 | O | O | | 0A | O | O | | 0B | O | O | O | 10 | | O | | 11 | O | | O | 12 | O | O | | 13 | O | O | O | 18 | | O | O | 19 | O | O | O | 1A | O | O | O | 1B | O | O | O | I/F | Trouble in No. of IPDUs | All stop | Insufficient number of IPDUs are detected when power is turned on. | • Check model setting of P.C. board for servicing outdoor I/F P.C. board. • Check connection of UART communication connector. • Check A3-IPDU, fan IPDU, and I/F P.C. board for trouble. |
| | A3-IPDU | Fan-IPDU | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | 1 | 2 | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 02 | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 03 | O | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 08 | | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 0B | O | O | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 12 | O | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13 | O | O | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 18 | | O | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19 | O | O | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1A | O | O | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1B | O | O | O | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| L30 | L30 | Detected indoor address | Indoor unit | External interlock of indoor unit | Stop of corresponding unit | • Signal is present at external trouble input terminal (CN80) for 1 minute. | When external device is connected to CN80 connector: 1) Check for trouble in external device. 2) Check for trouble in indoor P.C. board. When external device is not connected to CN80 connector: 1) Check for trouble in indoor P.C. board. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| — | L31 | — | I/F | Extended IC trouble | Continued operation | There is part failure in P.C. board (I/F). | Check outdoor P.C. board (I/F). | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P01 | — | — | Indoor unit | Indoor fan motor trouble | Stop of corresponding unit | | • Check the lock of fan motor (AC fan). • Check wiring. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| Check code | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) | |
|------------------------|---------------------------|--|-------------|---|-----------------------------------|---|---|
| Main remote controller | Outdoor 7-segment display | | | | | | |
| Check code | Sub-code | | | | | | |
| P03 | P03 | — | I/F | Discharge temperature TD1 trouble | All stop | Discharge temperature (TD1) exceeds 115 °C. | <ul style="list-style-type: none"> • Check outdoor service valves (gas side, liquid side) to confirm full opening. • Check outdoor PMVs (PMV1, 3) for clogging. • Check resistance characteristics of TD1 sensor. • Check for insufficiency in refrigerant quantity. • Check for trouble in 4-way valve. • Check for leakage of SV4 circuit. • Check SV4 circuit (wiring or installation trouble in SV41 or SV42). |
| P04 | P04 | 01: Compressor 1 side 02: Compressor 2 side | IPDU | Activation of high-pressure SW | All stop | High-pressure SW is activated. | <ul style="list-style-type: none"> • Check connection of high-pressure SW connector. • Check for trouble in Pd pressure sensor. • Check outdoor service valves (gas side, liquid side) to confirm full opening. • Check for trouble in outdoor fan. • Check for trouble in outdoor fan motor. • Check outdoor PMVs (PMV1, 3) for clogging. • Check indoor/outdoor heat exchangers for clogging. • Check for short-circuiting of outdoor suction/discharge air flows. • Check SV2 circuit for clogging. • Check for trouble in outdoor P.C. board (I/F). • Check for trouble in indoor fan system (possible cause of air flow reduction). • Check opening status of indoor PMV. • Check indoor-outdoor communication line for wiring trouble. • Check for troubled operation of check valve in discharge pipe convergent section. • Check gas balancing SV4 valve circuit. • Check SV5 valve circuit. • Check for refrigerant overcharging. |
| P05 | P05 | 00: | | Detection of open phase/phase sequence | All stop | <ul style="list-style-type: none"> • Open phase is detected when power is turned on. • Inverter DC voltage is too high (overvoltage) or too low (undervoltage). | <ul style="list-style-type: none"> • Check for trouble in outdoor P.C. board (I/F). • Check wiring of outdoor power supply. |
| | | 01: Compressor 1 side 02: Compressor 2 side | | Inverter DC voltage (Vdc) trouble (compressor) MG-CTT trouble | | | |
| P07 | P07 | 01: Compressor 1 side 02: Compressor 2 side | IPDU I/F | Heat sink overheating trouble | All stop | Temperature sensor built into IPM (TH) is overheated. | <ul style="list-style-type: none"> • Check power supply voltage. • Check outdoor fan system trouble. • Check heat sink cooling duct for clogging. • Check IPM and heat sink for thermal performance for troubled installation. (e.g. mounting screws and thermal conductivity) • Check for trouble in A3-IPDU (troubled IPM built-in temperature sensor (TH)) |

MG-CTT: Magnet contactor

| Main remote controller | Check code | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) |
|------------------------|------------|---------------------------------------|-----------------------|---|----------------------------|---|--|
| | Check code | Outdoor 7-segment display Sub-code | | | | | |
| P10 | P10 | Detected indoor address | Indoor unit | Indoor overflow trouble | All stop | <ul style="list-style-type: none"> • Float switch operates. • Float switch circuit is open-circuited or disconnected at connector. | <ul style="list-style-type: none"> • Check float switch connector. • Check operation of drain pump. • Check drain pump circuit. • Check drain pipe for clogging. • Check for trouble in indoor P.C. board. |
| P12 | — | — | Indoor unit | Indoor fan motor trouble | Stop of corresponding unit | <ul style="list-style-type: none"> • Motor speed measurements continuously deviate from target value. • Overcurrent protection is activated. | <ul style="list-style-type: none"> • Check connection of fan connector and wiring. • Check for trouble in fan motor. • Check for trouble in indoor P.C. board. • Check impact of outside air treatment (OA). |
| P13 | P13 | — | I/F | Outdoor liquid backflow detection trouble | All stop | <p><During cooling operation> When system is in cooling operation, high pressure is detected in follower unit that has been turned off.</p> <p><During heating operation> When system is in heating operation, outdoor PMV 1 or 3 continuously registers opening of 300p or less while under superheat control.</p> | <ul style="list-style-type: none"> • Check full-close operation of outdoor PMV (1, 3, 4). • Check for trouble in Pd or Ps sensor. • Check gas balancing circuit (SV2) for clogging. • Check balance pipe. • Check SV3B circuit for clogging. • Check trouble in outdoor P.C. board (I/F). • Check capillary of oil separator oil return circuit for clogging. • Check for leakage of check valve in discharge pipe convergent section. |
| P15 | P15 | 01: TS condition | I/F | Gas leak detection (TS1 condition) | All stop | <p>Protective shutdown due to sustained suction temperature at or above judgment criterion for at least 10 minutes is repeated four times or more.</p> <p><TS trouble judgment criterion> In cooling operation: 60 °C In heating operation: 40 °C</p> | <ul style="list-style-type: none"> • Check for insufficiency in refrigerant quantity. • Check outdoor service valves (gas side, liquid side) to confirm full opening. • Check PMVs (PMV1, 3) for clogging. • Check resistance characteristics of TS1 sensor. • Check for trouble in 4-way valve. • Check SV4 circuit for leakage |
| | | 02: TD condition | I/F | Gas leak detection (TD condition) | All stop | <p>Protective shutdown due to sustained discharge temperature (TD1 or TD2) at or above 108 °C for at least 10 minutes is repeated four times or more.</p> | <ul style="list-style-type: none"> • Check for insufficiency in refrigerant quantity. • Check PMVs (PMV 1, 3) for clogging. • Check resistance characteristics of TD1 and TD2 sensors. • Check indoor filter for clogging. • Check piping for clogging. • Check SV4 circuit (for leakage or coil installation trouble). |
| P17 | P17 | — | I/F | Discharge temperature TD2 trouble | All stop | Discharge temperature (TD2) exceeds 115 °C. | <ul style="list-style-type: none"> • Check outdoor service valves (gas side, liquid side) to confirm full opening. • Check outdoor PMVs (PMV1, 3, 4) for clogging. • Check resistance characteristics of TD2 sensor. • Check for trouble in 4-way valve. • Check SV4 circuit for leakage. • Check SV4 circuit (for wiring or installation trouble involving SV41 and SV42). |

| Check code | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) |
|------------------------|---------------------------|---------------------------|-------------|--|-----------------------------------|---|
| Main remote controller | Outdoor 7-segment display | | | | | |
| Check code | Sub-code | | | | | |
| P19 | P19 | Detected outdoor unit No. | I/F | 4-way valve reversing trouble | All stop | Abnormal refrigerating cycle data is collected during heating operation. <ul style="list-style-type: none">• Check for trouble in main body of 4-way valve.• Check for coil trouble in 4-way valve and loose connection of its connector.• Check resistance characteristics of TS1 and TE1,TE2 sensors.• Check output voltage characteristics of Pd and Ps pressure sensors.• Check for wiring trouble involving TE1 and TL1 sensors. |
| P20 | P20 | — | I/F | Activation of high-pressure protection | All stop | <During cooling operation> Pd sensor detects pressure equal to or greater than 3.85 MPa. <During heating operation> Pd sensor detects pressure equal to or greater than 3.6 MPa. <ul style="list-style-type: none">• Check for trouble in Pd pressure sensor.• Check service valves (gas side, liquid side) to confirm full opening.• Check for trouble in outdoor fan.• Check for trouble in outdoor fan motor.• Check outdoor PMV (PMV1, 3, 4) for clogging.• Check indoor/outdoor heat exchangers for clogging.• Check for short-circuiting of outdoor suction/discharge air flows.• Check SV2 circuit for clogging.• Check for trouble in outdoor P.C. board (I/F).• Check for trouble in indoor fan system (possible cause of air flow reduction).• Check opening status of indoor PMV.• Check indoor-outdoor communication line for wiring trouble.• Check for troubled operation of check valve in discharge pipe convergent section.• Check gas balancing SV4 valve circuit.• Check SV5 valve circuit.• Check for refrigerant overcharging. |

| Main remote controller | Check code | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) |
|------------------------|------------|--|-----------------------|--|----------------------------|---|---|
| | Check code | Sub-code | | | | | |
| P22 | P22 | #0: Element short-circuit | IPDU | Outdoor fan IPDU trouble *Put in Fan IPDU No. in [#] mark | All stop | (Sub code: #0) Fan IPDU over current protection circuit Flow of current equal to or greater than the specified value is detected during startup of the fan. | • Check fan motor. • Check for trouble in fan IPDU P.C. board. |
| | | #1: Position detection circuit trouble | | | All stop | (Sub code: #1) Fan IPDU position detection circuit Position detection is not going on normally. | • Check fan motor. • Check connection of fan motor connector. • Check for trouble in fan IPDU P.C. board. |
| | | #3: Motor lock trouble | | | All stop | (Sub code: #3) Gusty wind, an obstruction, or another external factor Speed estimation is not going on normally. | • Check fan motor. • Check for trouble in fan IPDU P.C. board. |
| | | #4: Motor current trouble | | | All stop | (Sub code: #4) Fan IPDU over current protection circuit Flow of current equal to or greater than the specified value is detected during operation of the fan. | • Check fan motor. • Check connection of fan motor connector. • Check for trouble in fan IPDU P.C. board. |
| | | #C: TH sensor temperature trouble | | | All stop | (Sub code: #C) Higher temperature than the specified value is detected during operation of the fan. | • Check fan motor. • Check for trouble in fan IPDU P.C. board. |
| | | #D: TH sensor short circuit/release trouble | | | All stop | (Sub code: #D) The resistance value of the sensor is infinite or zero (open or short-circuit). | • Check for trouble in fan IPDU P.C. board. |
| | | #E: Vdc voltage trouble | | | All stop | (Sub code: #E) Fan IPDU DC voltage protection circuit The DC voltage higher or lower than the specified value is detected. | • Check power voltage of the main power supply. • Check for trouble in fan IPDU P.C. board. • Check connection of fan IPDU P.C. board. |
| P26 | P26 | 01: Compressor 1 side 02: Compressor 2 side | IPDU | IPM shortcircuit protection trouble | All stop | Overcurrent is momentarily detected during startup of compressor. | • Check connector connection and wiring on A3-IPDU P.C. board. • Check for trouble in compressor (layer shortcircuit). • Check for trouble in outdoor P.C. board (A3-IPDU). |
| P29 | P29 | 01: Compressor 1 side 02: Compressor 2 side | IPDU | Compressor position detection circuit trouble | All stop | Position detection is not going on normally. | • Check wiring and connector connection. • Check for compressor layer short-circuit. • Check for trouble in A3-IPDU P.C. board. |
| P31 | — | — | Indoor unit | Other indoor trouble (group follower unit trouble) | Stop of corresponding unit | There is trouble in other indoor unit in group, resulting in detection of E07/L07/L03/L08. | • Check indoor P.C. board. |

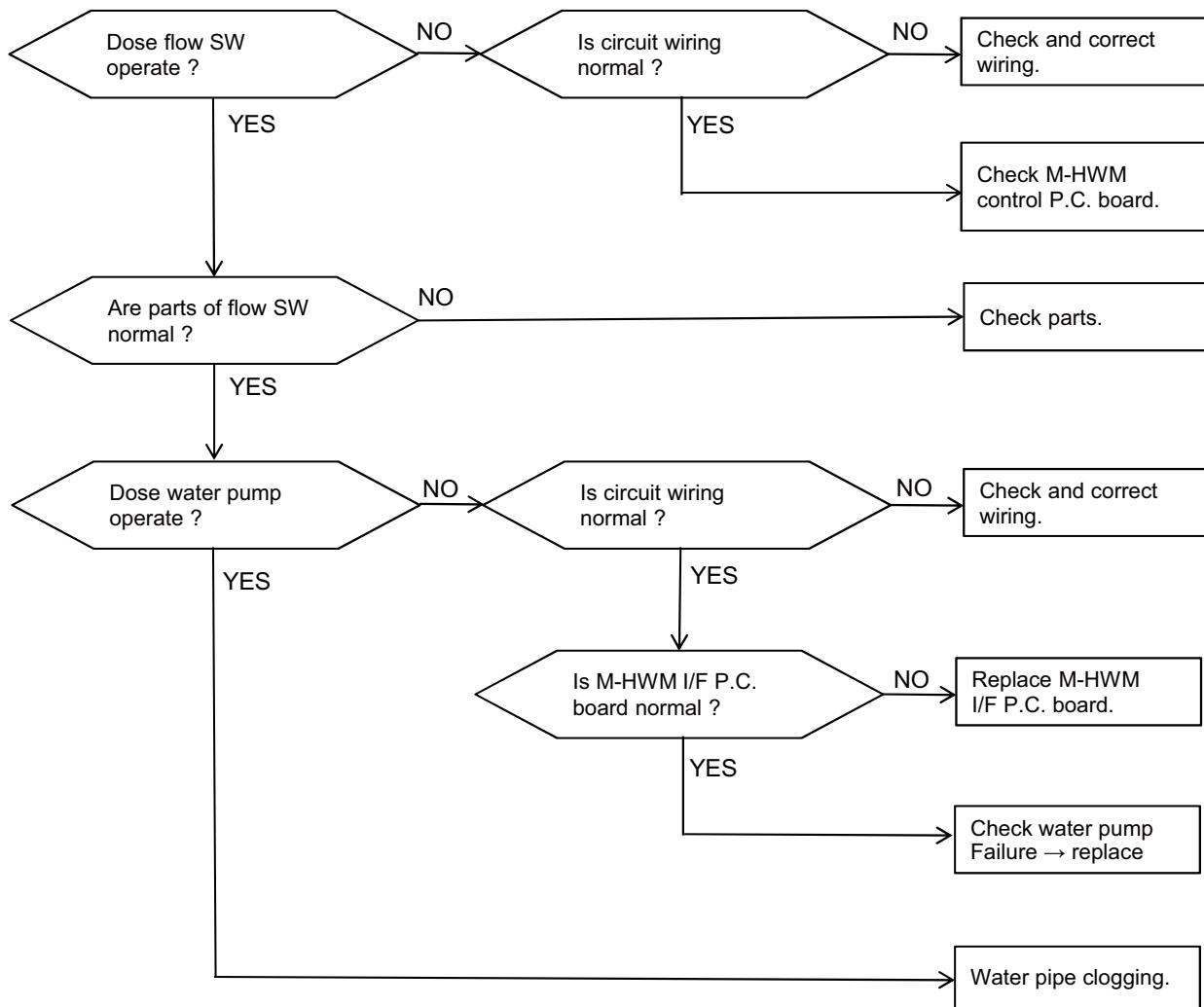
Check code detected by TCC-LINK central control device

Indoor unit (including Hot Water Module)

| Main remote controller | Check code | | Location of detection | Description | System status | Check code detection condition(s) | Check items (locations) | | | | | |
|------------------------|--|---|----------------------------|--|---------------------|---|--|--|--|--|--|--|
| | Outdoor 7-segment display | | | | | | | | | | | |
| | Sub-code | | | | | | | | | | | |
| C05 | — | — | TCC-LINK | TCC-LINK central control device transmission trouble | Continued operation | Central control device is unable to transmit signal. | <ul style="list-style-type: none"> • Check for trouble in central control device. • Check for trouble in central control communication line. • Check termination resistance setting. | | | | | |
| C06 | — | — | — | TCC-LINK central control device reception trouble | Continued operation | Central control device is unable to receive signal. | <ul style="list-style-type: none"> • Check for trouble in central control device. • Check for trouble in central control communication line. • Check termination resistance setting. • Check power supply for devices at other end of central control communication line. • Check trouble in P.C. boards of devices at other end of central control communication line. | | | | | |
| C12 | — | — | General-purpose device I/F | Blanket alarm for general-purpose device control interface | Continued operation | Trouble signal is input to control interface for general-purpose devices. | <ul style="list-style-type: none"> • Check trouble input. | | | | | |
| P30 | Differs according to nature of alarm-causing trouble (L20 displayed.) | | TCC-LINK | Group control follower unit trouble | Continued operation | Trouble occurs in follower unit under group control. ([P30] is displayed on central control remote controller.) | <ul style="list-style-type: none"> • Check check code of unit that has generated alarm. | | | | | |
| | | | — | Duplicated central control address | Continued operation | There is duplication in central control addresses. | <ul style="list-style-type: none"> • Check address settings. | | | | | |

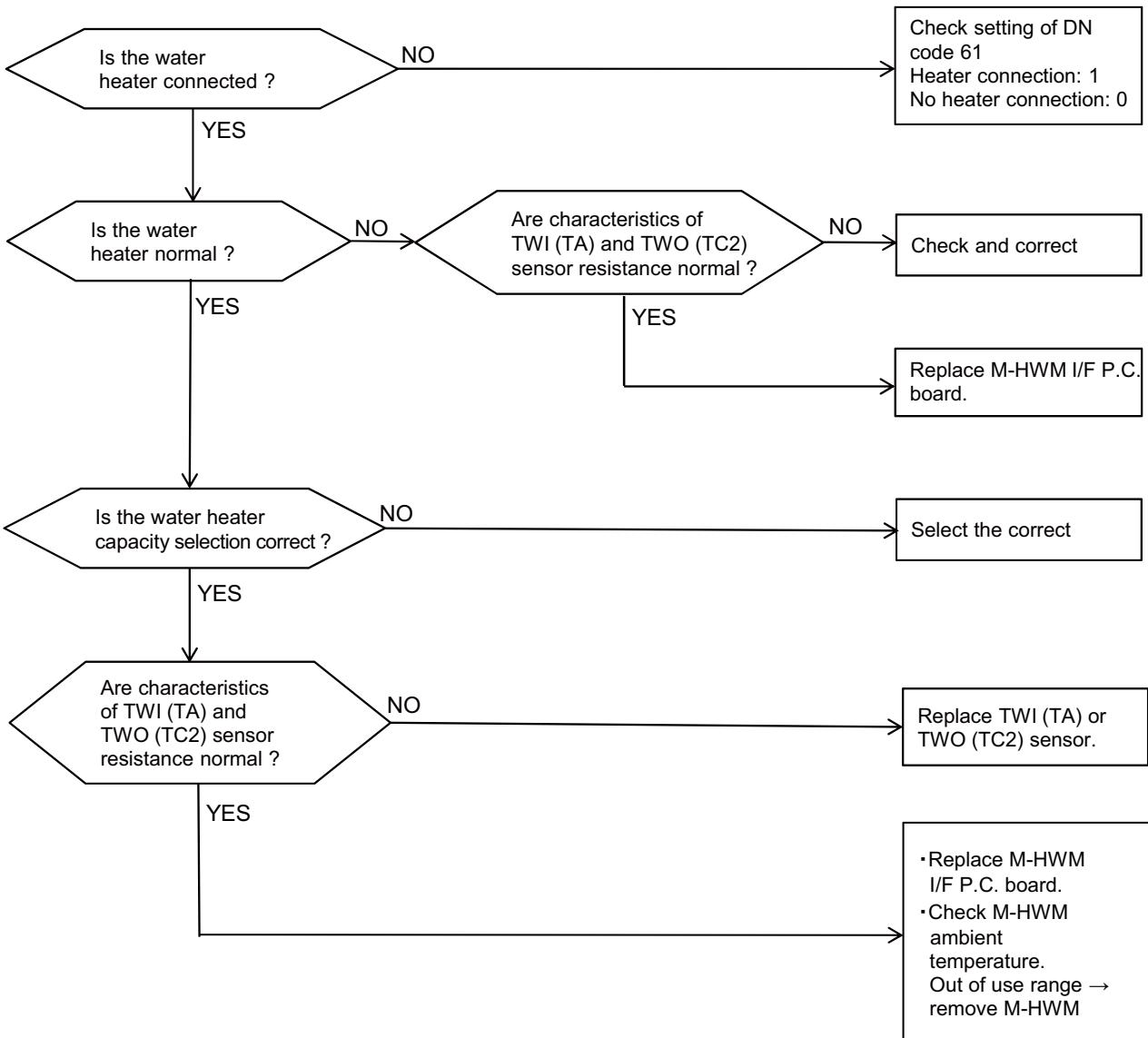
8-5. Diagnostic Procedure for Each Check Code (Hot water module)

| Check code | Check code name | Cause |
|------------|----------------------------------|--|
| [A01] | Flow switch operation (M-HWM) | ①Flow switch trouble ②Water pump trouble ③Clogging of water pipe ④M-HWM control P.C. board trouble ⑤M-HWM I/F P.C. board trouble |

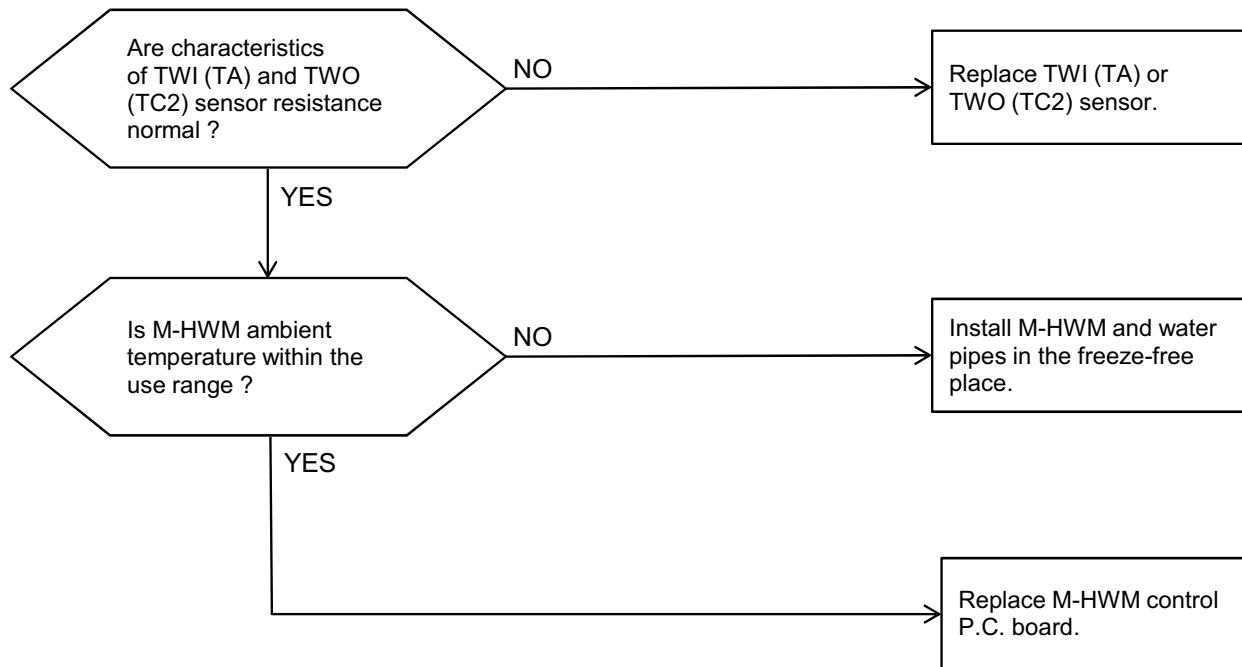


(Check there is no clogging in water pipe.)

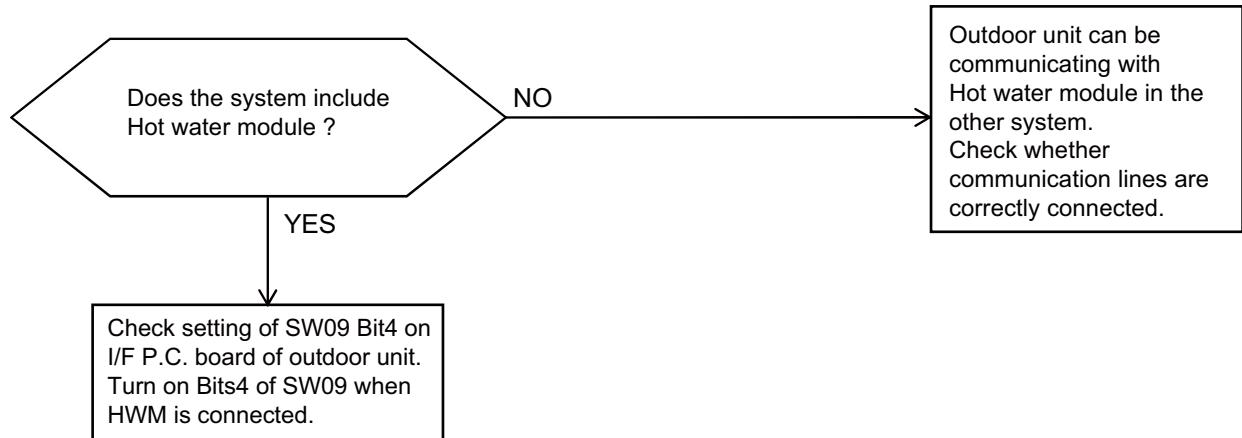
| Check code | Check code name | Cause |
|------------|---|---|
| [A02] | Water temperature decrease trouble (M-HWM) | ① Water heater trouble ② M-HWM I/F P.C. board trouble ③ TWI (TA) sensor trouble ④ TWO (TC2) sensor trouble |



| Check code | Check code name | Cause |
|------------|---|---|
| [A04] | Activation of water heat exchanger frost protection (M-HWM) | ①M-HWM ambient temperature decrease ②M-HWM control P.C. board trouble ③TWI (TA) sensor trouble ④TWO (TC2) sensor trouble |

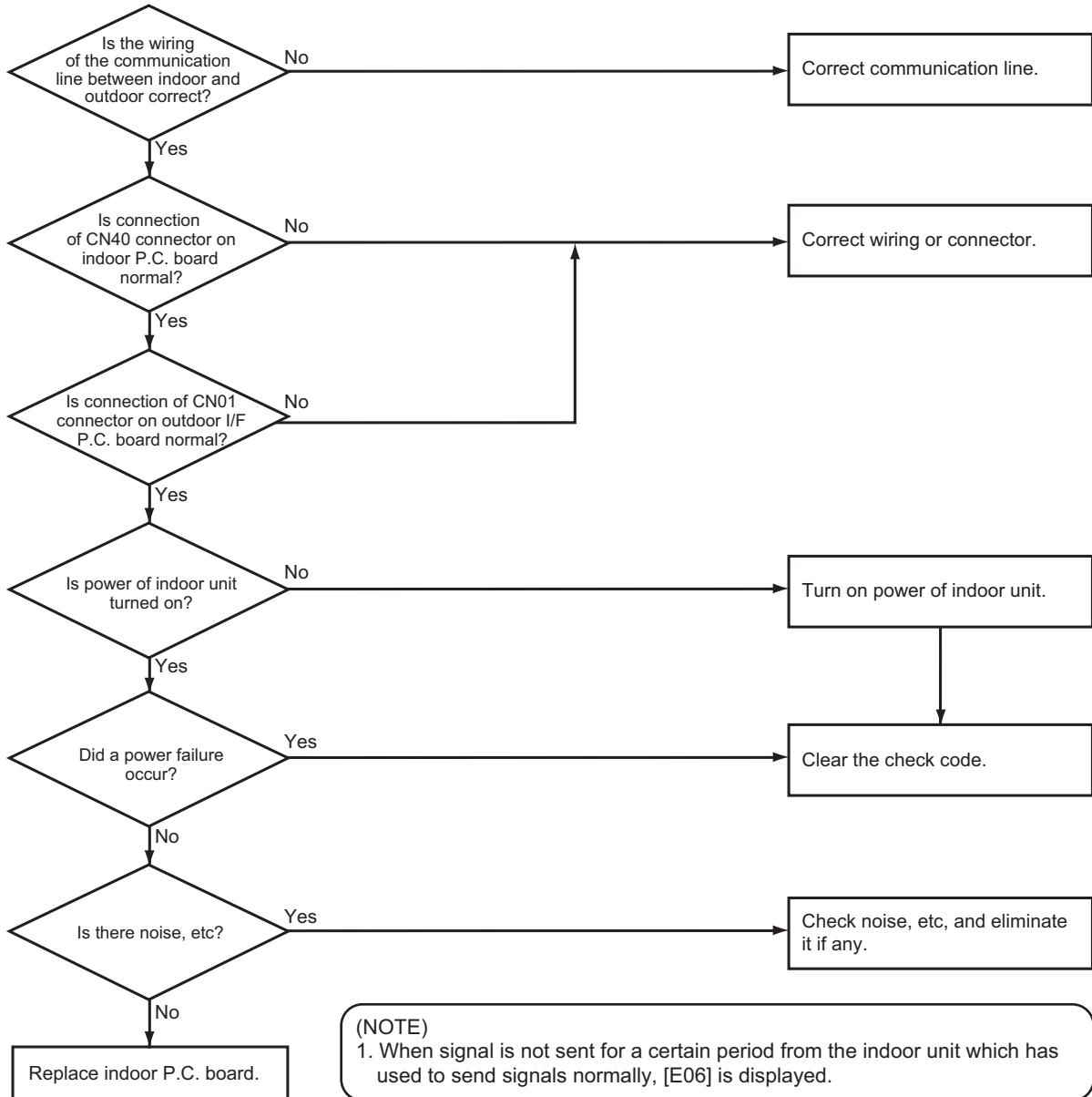


| Check code | Check code name | Cause |
|------------|--|---|
| [L23]-02 | Switch setting trouble of outdoor unit | Switch setting trouble of outdoor unit when HWM is connected. |



| Check code | Check code name | Cause |
|------------|----------------------------------|---|
| [E06] | Decreased number of indoor units | 1. Communication lines (U1, U2) connection trouble between indoor and outdoor 2. Communication connector's connection trouble on indoor unit, trouble on P.C. board 3. Communication connector's connection trouble on outdoor unit, trouble on I/F board 4. Power supply of indoor unit (Is power turned on?) |

Sub-code: No. of indoor units which received signals normally



- If "E06" appears on check code display or 7-segment display when the number of HWM (Hot water module) units connected in the system has been reduced (In case of HWM powering off, or removing or transporting the unit), confirm whether all the indoor units including HWM are powered. If all the indoor units are powered, confirm the number of HWM units recorded on the I/F P.C. board. If the number of HWM units currently connected is lower than that of recorded HWM units, "E06" appears on the display. If the number of HWM units connected has been reduced, turn off Bits 4 of SW09 on I/F P.C. board once and clear the number of HWM units recorded. If "L23-2" appears on the display when the Bits 4 of SW09 on I/F P.C. board is OFF, turn on Bits 4 of SW09 again while all the indoor units including HWM are powered. The indicators of "E06" and "L23-2" will be released.
Finally, confirm that the number of HWM units recorded on I/F P.C. board matches with that of HWM units currently connected.
Setting a rotary switch on I/F P.C. board as shown in the table below allow you to confirm the number of HWM units recorded on I/F P.C. board.

Note:

When turning on Bits 4 of SW09, be sure to turn on the power of all the indoor units including HWM connected to pipe in the system.

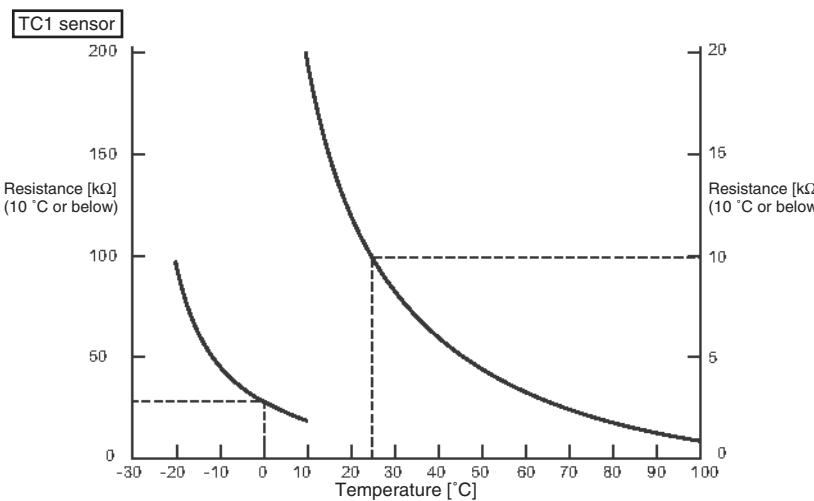
Failure to do so cause the number of HWM units that will be recorded on I/F P.C. board to incorrectly be recorded, causing the heat exchanger in HWM to freeze and resulting in its rupture.

| No. of HWM recorded on the I/F P.C. board | Rotary switch setup | | | 7-segment display | |
|---|---------------------|------|------|-------------------|-----------|
| | SW01 | SW02 | SW03 | A | B |
| 1 | 16 | 15 | | [ho] | [.....] |

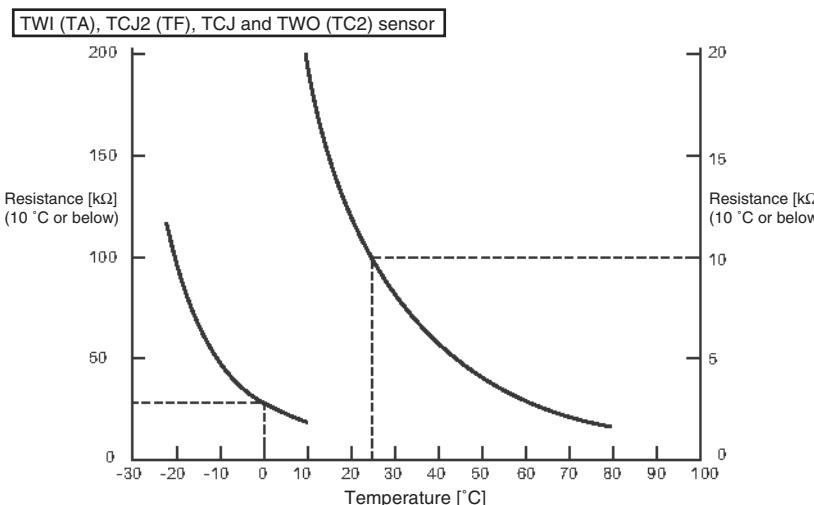
8-6. Sensor characteristics

Indoor unit

▼ Temperature sensor characteristics



| Temperature [°C] | Resistance [kΩ] |
|------------------|-----------------|
| -20 | 98.3 |
| -15 | 73.7 |
| -10 | 55.8 |
| -5 | 42.6 |
| 0 | 32.8 |
| 5 | 25.5 |
| 10 | 20.0 |
| 15 | 15.7 |
| 20 | 12.5 |
| 25 | 10.0 |
| 30 | 8.1 |
| 35 | 6.5 |
| 40 | 5.3 |
| 45 | 4.4 |
| 50 | 3.6 |
| 55 | 3.0 |
| 60 | 2.5 |
| 65 | 2.1 |
| 70 | 1.7 |
| 75 | 1.5 |
| 80 | 1.2 |
| 85 | 1.1 |
| 90 | 0.9 |
| 95 | 0.8 |
| 100 | 0.7 |



| Temperature [°C] | Resistance [kΩ] |
|------------------|-----------------|
| -20 | 102.9 |
| -15 | 76.6 |
| -10 | 57.7 |
| -5 | 44.0 |
| 0 | 38.8 |
| 5 | 26.1 |
| 10 | 20.4 |
| 15 | 16.0 |
| 20 | 12.6 |
| 25 | 10.0 |
| 30 | 8.0 |
| 35 | 6.4 |
| 40 | 5.2 |
| 45 | 4.2 |
| 50 | 3.5 |
| 55 | 2.8 |
| 60 | 2.3 |
| 65 | 1.9 |
| 70 | 1.6 |
| 75 | 1.4 |
| 80 | 1.2 |

9. P.C. BOARD EXCHANGE PROCEDURES

■ Hot water module

Replacement of Hot water module P.C. boards

| Part code | Model type | P.C. board type |
|------------|---------------------|-----------------|
| 431-6V-529 | MMW-AP***1LQ series | MCC-1403 |

Points to note when replacing hot water module P.C. board assembly

The electrically erasable programmable read-only memory (hereinafter EEPROM, IC10) mounted on a P.C. board holds important setting data, including the type and capacity codes intrinsic to the model (set at the factory), as well as the line / indoor (including hot water module) / group addresses, and the like (during installation, either automatically or manually). Proceed with the replacement of a P.C. board assembly in accordance with the procedure described below.

After completion of the work, check the settings again, including the hot water module No. and group header / follower designation, and confirm the integrity of the refrigerating cycle by conducting a test operation, etc.

<Replacement procedure>

Method 1

If it is possible to turn on the hot water module and read the setting data from the P.C. board to be replaced via a wired remote controller -

Reading EEPROM data: **Procedure 1**



Replacing P.C. board and turning on power: **Procedure 2**



Writing EEPROM data in new EEPROM: **Procedure 3**



Resetting power supply (applicable to all hot water module units connected to remote controller in case of group operation)

Method 2

If it is not possible to read the setting data due to the failure of the EEPROM itself -

Replacing P.C. board and turning on power: **Procedure 2**



Writing EEPROM data on basis of information supplied by customer (e.g. optional connection setting): **Procedure 3**



Resetting power supply (applicable to all hot water module units connected to remote controller in case of group operation)

Procedure 1: reading setting data from EEPROM

(Read the setting data from EEPROM, including both the factory settings and any modifications made to them on site.)

1 Push the + + buttons simultaneously and hold for at least 4 seconds. (This number corresponds to the same number shown on the Remote Controller Operation Diagram.)

* In the case of group control, the unit No. displayed first is the indoor unit (including Hot Water Module) No. of the header unit.

At the same time, the CODE No. (DN code) is displayed.

2 Each time the button (left side of the button) is pushed, one of the indoor unit (including Hot Water Module) No. under group control is displayed in turn.

* The fan of the selected indoor unit (including Hot Water Module) comes on, with the louvers swinging, depending on the model.

3 The button allows you to move the CODE No. (DN code) up / down by one place.

4 First, change the CODE No. (DN code) from to . (To set central control address)

Jot down the setting data displayed.

5 Change the CODE No. (DN code) using the button.

Again, jot down the setting data displayed.

6 Repeat step 5 until all the setting data has been jotted down. (See the CODE No. list.)

* CODE No. (DN code) go from to with a few gaps along the way.

7 When finished, push the button to bring the system back to normal off state.

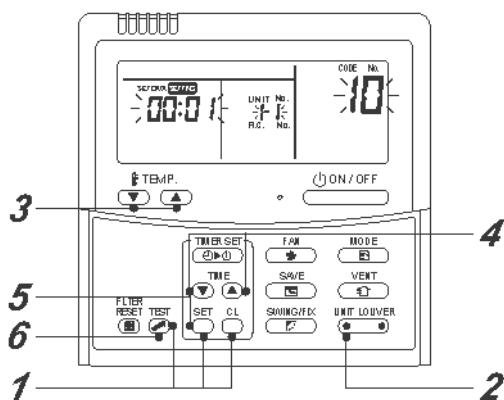
(It takes the system about 1 minute to become responsive to remote controller operation.)

CODE No. (DN code) necessary at minimum

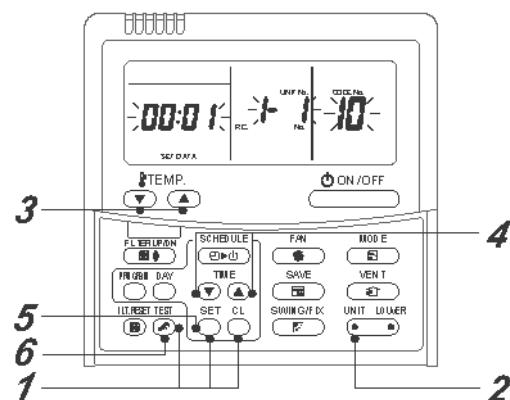
| DN | Contents |
|----|----------------------|
| 10 | Type |
| 11 | Indoor unit capacity |
| 12 | Line address |
| 13 | Indoor address |
| 14 | Group address |

Remote controller operation diagram

<Fig. 1 RBC-AMT32E>



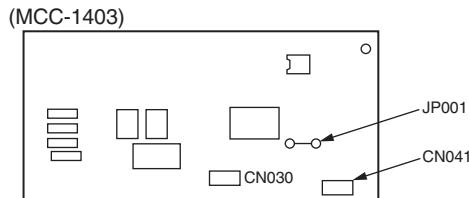
<Fig. 2 RBC-AMS41E>



Procedure 2: replacing P.C. board

1 Replace the troubled P.C. board with a service P.C. board.

Be sure to replicate the old jumper setting (removal) on the service P.C. board. (See the diagram at below.)



2 It is necessary to establish a one-to-one correspondence between the hot water module being serviced and the remote controller.

Turn on the hot water module using one of the methods described below according to the system configuration.

(1) Single (stand-alone) operation

Turn on the hot water module and proceed to **Procedure 3**.

(2) Group operation

A) If it is possible to selectively turn on the hot water module being serviced

Turn on the hot water module being serviced and proceed to **Procedure 3**.

B) If it is not possible to selectively turn on the hot water module being serviced (**Case 1**)

a) Temporarily disconnect the group control wiring from terminals A and B of the hot water module being serviced.

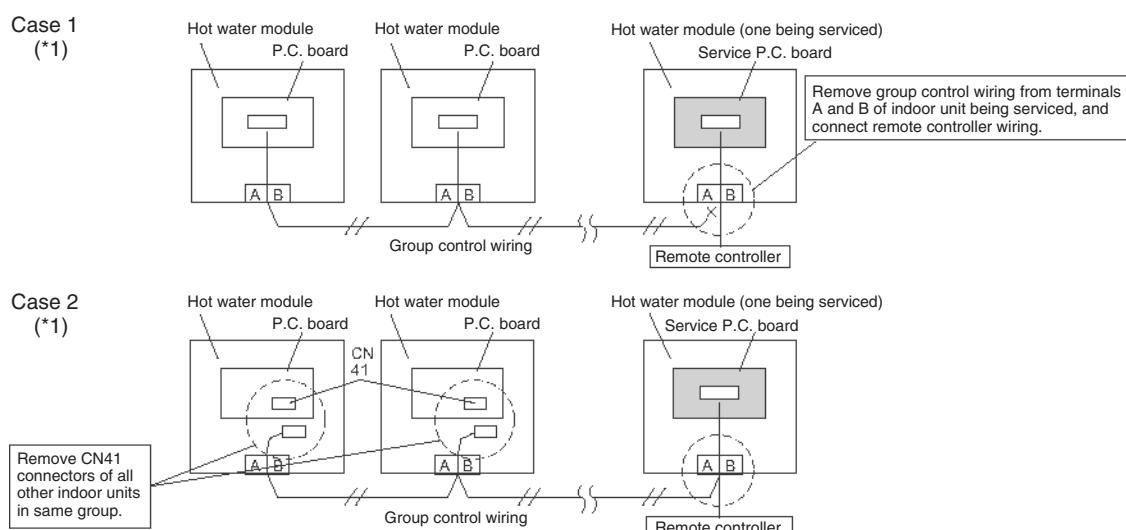
b) Connect the remote controller wiring to the terminals, turn on the hot water module, and proceed to **Procedure 3**.

* If this method cannot be used, proceed to the alternative method described below (**Case 2**).

C) If it is not possible to selectively turn on the hot water module being serviced (**Case 2**)

a) Remove the CN41 connectors of all other hot water modules in the same group.

b) Turn on the hot water module and proceed to **Procedure 3**.



* Be sure to restore the temporarily removed group control wiring and CN41 connectors to their initial states after Procedure 3 has been completed.

(*1) Hot water module can connect up to two units in one refrigerative system.

Procedure 3: writing setting data in EEPROM

(The EEPROM of the service P.C. board has been set to the factory default values.)

- 1 Push the + + buttons simultaneously and hold for at least 4 seconds. (This number corresponds to the same number shown on the Remote Controller Operation Diagram.)**

(Under UNIT No., **RLL** is displayed.)

At the same time, the CODE No. (DN code) **10** is displayed.

- 2 Push the (left side of the button) to display the indoor unit (including Hot Water Module) No. one by one in the group control. Specify the indoor unit (including Hot Water Module) No. whose service PC board was replaced.**

(This operation is not available if the UNIT No. shows **RLL**.)

- 3 The button allows you to move the CODE No. (DN code) up / down by one place.**

(DN code) up / down by one place.

- 4 First, set the type and capacity codes of the hot water module.**

(Changing the type and capacity codes in EEPROM overwrites the factory default settings.)

(1) Set the CODE No. (DN code) to **10** (no change)

(2) Use the button to select the type.

(0060 is for the hot water module type.) - See the CODE No. list.

(3) Push the button. (The display should change from flashing to steady.)

(4) Use the button to set the CODE No. (DN code) to **11**.

(5) Use the button to set the capacity code.

(For example, 0011 is for the 027 type.) - See the CODE No. list.

(6) Push the button. (The display should change from flashing to steady.)

(7) Push the button to bring the system back to normal off state.

- 5 Next, write any setting changes made on-site after installation, such as address settings, in the EEPROM. Perform the tasks specified in step 1 again.**

- 6 Use the button to set the CODE No. (DN code) to **03** (To set central control address)**

- 7 Check the value displayed with the value jotted down in Procedure 1 and information proved by the customer.**

(1) If there is a discrepancy, change the setting in accordance with the jotted-down value, and push the .

(The display should change from flashing to steady.)

(2) If there is no discrepancy, do nothing.

- 8 Use the button to change the CODE No. (DN code).**

Again, check the value, and change the setting if necessary.

- 9 Repeat steps 6 and 7 until all the settings are checked.**

- 10 When finished, push the button to bring the system back to normal off state.**

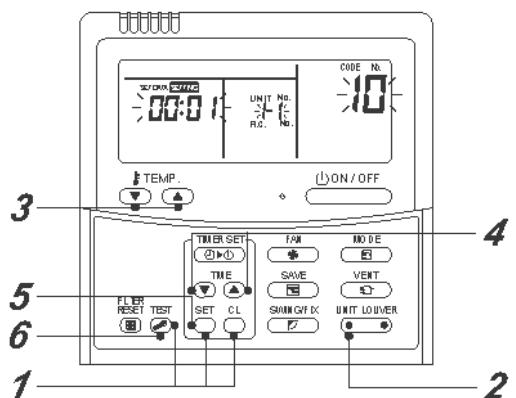
In the case of group operation, turn the unit off, reconnect the indoor-indoor group control wiring and CN41 connectors, and turn on all the indoor units (including Hot Water Module).

(It takes the system about 1 minute to become responsive to remote controller operation.)

*CODE No. (DN code) go from **01** to **FF** with a few gaps along the way.

If you realize you have wrongly corrected a certain setting after pushing the , you can recover the initial value by pushing the , provided that the CODE No. (DN code) is yet to be changed.

<Fig. 1 RBC-AMT32E>



CODE No. list (Example)

| CODE No. (DN) | Item | Setting data | Factory-set value |
|---------------|---|--------------|----------------------------|
| 03 | Central control address | | 0099: Not determined |
| 10 | Type | | Depending on model type |
| 11 | Indoor unit capacity | | Depending on capacity type |
| 12 | System address | | 0099: Not determined |
| 13 | Indoor unit address | | 0099: Not determined |
| 14 | Group address | | 0099: Not determined |
| 28 | Power failure automatic recovery | | 0000: None |
| 60 | Timer setting (wired remote controller) | | 0000: Standard |

Type**Code No. [10]**

| Setup data | Type | Model abb. name |
|------------|------------------|-----------------|
| 0060 | Hot water module | MMW-AP****LQ* |

Indoor unit capacity**CODE No. [11]**

| Setup data | model |
|------------|----------|
| 0000* | Invalid |
| 0011 | 027 type |
| 0017 | 056 type |

* The initial setup value of EEPROM installed on the service P.C. board

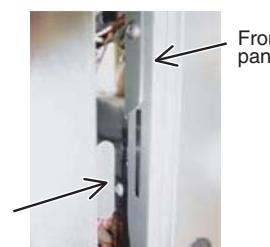
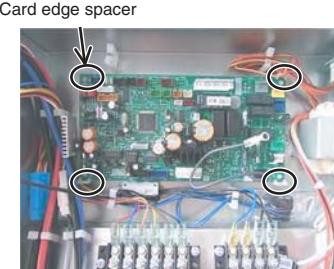
10. DETACHMENTS

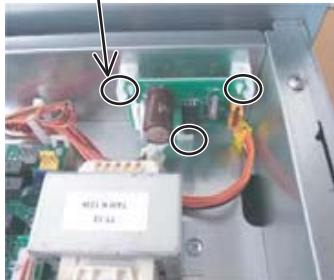
⚠️ WARNING

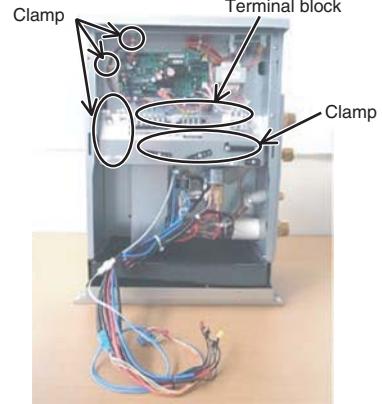
Stop the air conditioner(including HWM) operation, and turn off the circuit breaker.

⚠️ CAUTION

Wear a pair of gloves. Otherwise, you will risk an injury involving a replacement part or some other object.

| No. | Part to be replaced | Work procedure | Remarks | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|-----------------------------|-----------------------|---|---|-----|----|----------------------------|-------|----|----------------|-----|----|----------------------|-------|----|----------------|-------|----|----------------------|-------|----|---------------------|--------|----|----------------|------|----|------------------|-------|----|--------------------|-------|----|--------------------|-------|----|-------------------|-------|----|---------------|------|----|---------------|------|----|--------------|-------|------------|---|
| ① | Front panel | <p>1. Detachment</p> <p>1) Remove the screws for the front panel.(4x10, 2pcs.) 2) Pull the front panel downward and then remove the front panel.</p> <p>2. Attachment</p> <p>1) Carry out installation by following the detachment procedure in reverse. Be careful of the hook provided on the front panel.</p> |  <p>Front panel</p>  <p>Front panel</p> <p>Hook</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| ② | P.C. board (MCC-1403) | <p>1. Detachment</p> <p>1) Carry out the detachment of item ① (Front panel). 2) Remove connectors which are connected from the control P.C.board to the other parts.</p> <table> <tbody> <tr><td>CN030 FS (Flow switch)</td><td>Red</td><td>3P</td></tr> <tr><td>CN033 LM (2way valve)</td><td>Green</td><td>3P</td></tr> <tr><td>CN102 TCJ</td><td>Red</td><td>2P</td></tr> <tr><td>CN101 TWO (TC2)</td><td>Black</td><td>2P</td></tr> <tr><td>CN100 TC1</td><td>Brown</td><td>3P</td></tr> <tr><td>CN103 TCJ2 (TF)</td><td>Green</td><td>2P</td></tr> <tr><td>CN104 TWI (TA)</td><td>Yellow</td><td>2P</td></tr> <tr><td>CN082 PMV</td><td>Blue</td><td>6P</td></tr> <tr><td>CN067 AC IN</td><td>Black</td><td>3P</td></tr> <tr><td>CN074 TRANS-P</td><td>White</td><td>3P</td></tr> <tr><td>CN075 TRANS-S</td><td>White</td><td>6P</td></tr> <tr><td>CN060 OPTION</td><td>White</td><td>6P</td></tr> <tr><td>CN040 OC</td><td>Blue</td><td>2P</td></tr> <tr><td>CN041 RC</td><td>Blue</td><td>3P</td></tr> <tr><td>P301 E</td><td>Black</td><td>Black Wire</td></tr> </tbody> </table> <p>⚠️ CAUTION</p> <p>Unlock the lock of the housing part and then remove the connector.</p> <p>3) Unlock the locks of the card edge spacer (4 positions) and then remove the control P.C. board.</p> <p>2. Attachment</p> <p>1) Carry out installation by following the detachment procedure in reverse.</p> | CN030 FS (Flow switch) | Red | 3P | CN033 LM (2way valve) | Green | 3P | CN102 TCJ | Red | 2P | CN101 TWO (TC2) | Black | 2P | CN100 TC1 | Brown | 3P | CN103 TCJ2 (TF) | Green | 2P | CN104 TWI (TA) | Yellow | 2P | CN082 PMV | Blue | 6P | CN067 AC IN | Black | 3P | CN074 TRANS-P | White | 3P | CN075 TRANS-S | White | 6P | CN060 OPTION | White | 6P | CN040 OC | Blue | 2P | CN041 RC | Blue | 3P | P301 E | Black | Black Wire |  <p>Card edge spacer</p> |
| CN030 FS (Flow switch) | Red | 3P | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CN033 LM (2way valve) | Green | 3P | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CN102 TCJ | Red | 2P | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CN101 TWO (TC2) | Black | 2P | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CN100 TC1 | Brown | 3P | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CN103 TCJ2 (TF) | Green | 2P | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CN104 TWI (TA) | Yellow | 2P | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CN082 PMV | Blue | 6P | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CN067 AC IN | Black | 3P | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CN074 TRANS-P | White | 3P | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CN075 TRANS-S | White | 6P | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CN060 OPTION | White | 6P | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CN040 OC | Blue | 2P | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CN041 RC | Blue | 3P | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| P301 E | Black | Black Wire | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| No. | Part to be replaced | Work procedure | Remarks |
|-----|--------------------------|---|---|
| (3) | P.C. board (MCC-1520) | <p>1. Detachment</p> <p>1) Carry out the detachment of item ① (Front panel). 2) Remove connectors which are connected from the control P.C.board to the other parts. CN01 White 6P CN02 Yellow 6P</p> <p>⚠ CAUTION</p> <hr/> <p>Unlock the lock of the housing part and then remove the connector.</p> <hr/> <p>3) Unlock the locks of the card edge spacer (3 positions) and then remove the control P.C. board.</p> <p>2. Attachment</p> <p>1) Carry out installation by following the detachment procedure in reverse.</p> | <p>Card edge spacer</p>  |

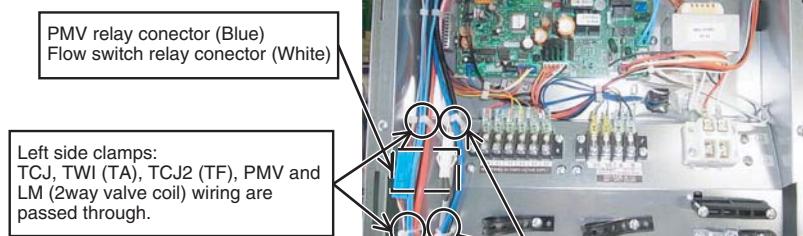
| No. | Part to be replaced | Work procedure | Remarks |
|-----|------------------------|--|---|
| (4) | Electrical control box | <p>1. Detachment</p> <p>1) Carry out the detachment of item ① (Front panel). 2) Remove connectors which are connected from the control P.C.board to the other parts and then remove wiring from the clamp. CN030 ... FS (Flow switch) Red 3P CN033 ... LM (2way valve) Green 3P CN102 ... TCJ Red 2P CN101 ... TWO (TC2) Black 2P CN100 ... TC1 Brown 3P CN103 ... TCJ2 (TF) Green 2P CN104 ... TWI (TA) Yellow 2P CN082 ... PMV Blue 6P</p> <p>3) Remove wires which are connected to the terminal block and then remove wiring from the clamp. 4) Remove the screws for the electrical control box.(4x10, 4pcs.) 5) Lift the electrical control box up to about 10mm, pull the electrical control box and then remove the electrical control box.</p> <p>CAUTION Be careful of the hook provided on the Electrical control box to detach properly.</p> |    |

2. Attachment

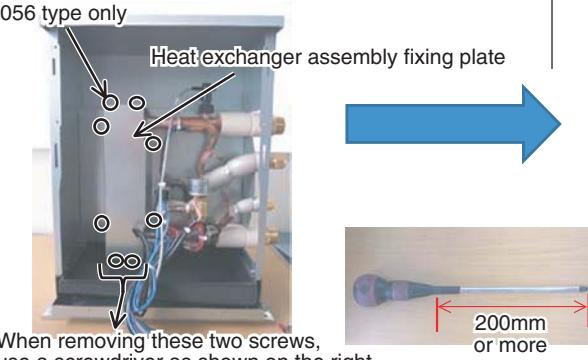
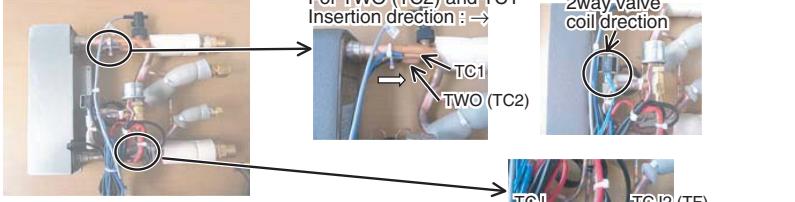
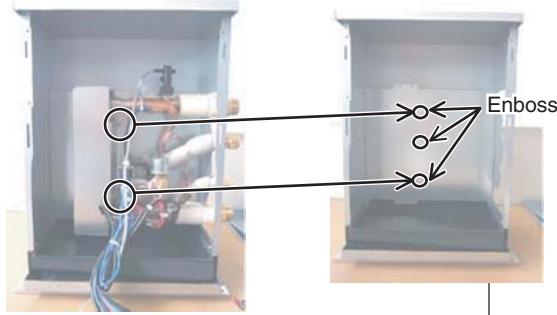
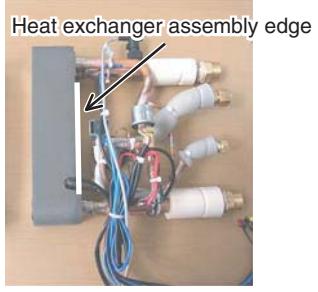
- 1) Carry out installation by following the detachment procedure in reverse.

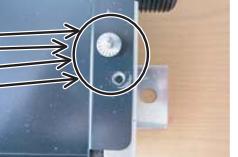
NOTE:

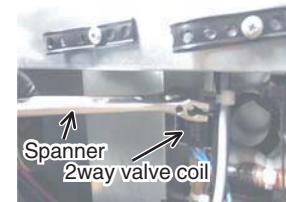
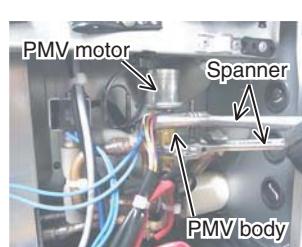
- Let TCJ, TWI (TA), TCJ2 (TF), PMV and LM (2way valve coil) wiring pass through the left side clamps.
- Let TC1, TWO (TC2) and FS (flow switch) wiring pass through the right side clamps.
- Let PMV and FS (flow switch) relay connectors locate in the electrical control box.

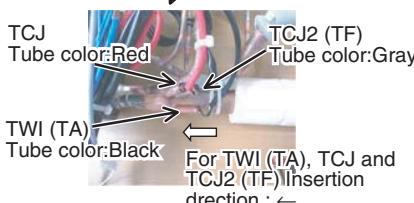
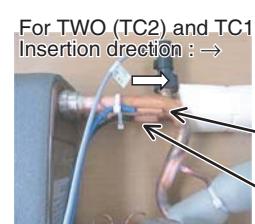


| No. | Part to be replaced | Work procedure | Remarks |
|-----|---------------------|--|---------|
| (5) | Flow switch | <p>1. Detachment</p> <ol style="list-style-type: none"> 1) Close the water supply source valve. 2) Carry out the detachment of item ④ (Electrical control box). 3) Slowly, turn the cap of flow switch completely and then lift the flow switch upward. <p>NOTE: Use some clothes to avoid water dropping.</p> <p>2. Attachment</p> <ol style="list-style-type: none"> 1) Carry out installation by following the detachment procedure in reverse. <p>NOTE:</p> <ul style="list-style-type: none"> The flow switch connection uses a O-ring for water seal. Be careful not to scratch the O-ring. Otherwise, water leakage may occur. Place the flow switch parallel to the water outlet pipe. The flow switch wire is placed on the right side. Refer to item ④ (Electrical control box). Be careful to attach the proper flow switch as shown below. After the flow switch replacement repair, open the water supply source valve and water piping valve to pass water through the unit, and check that the flow switch connection has no water leakage. Carry out the work of air ventilation in water circuit. | |
| (6) | Pipe cover panel | <p>1. Detachment</p> <ol style="list-style-type: none"> 1) Remove wires which are connected to the terminal block and then remove wiring from the wiring port. 2) Remove the screws for the pipe cover panel.(4x10, 5pcs.) <p>2. Attachment</p> <ol style="list-style-type: none"> 1) Carry out installation by following the detachment procedure in reverse. | |

| No. | Part to be replaced | Work procedure | Remarks |
|-----|-------------------------|--|---------|
| ⑦ | Heat exchanger assembly | <p>1. Detachment</p> <p>1) Close the water supply source valve and the valve of water pipe connected to the unit, carry out the refrigerant recovery and then remove the refrigerant and water pipes.</p> <p>2) Carry out the detachment of item ④ (Electrical control box) and item ⑥ (pipe cover plate).</p> <p>3) Remove the screws for the heat exchanger assembly fixing plate as shown below.(4x10, 7pcs.) For the unit for 056 type:4x10, 8pcs.</p> <p>4) Remove the heat exchanger assembly from the unit as shown below.</p>  <p>When removing these two screws, use a screwdriver as shown on the right. 200mm or more</p>  <p>5) Remove sensors, 2way valve coil and flow switch attached the heat exchanger assembly.</p> <p>6) Carry out installation by following the detachment procedure in reverse.</p> <p>CAUTION</p> <ul style="list-style-type: none"> • Be careful in the insertion direction of attaching the sensor, as shown below. • Be careful to attach the flow switch, as shown item ⑤ (flow switch).  <p>2. Attachment</p> <p>1) Carry out installation by following the detachment procedure in reverse.</p> <p>NOTE:</p> <ul style="list-style-type: none"> • To attach the heat exchanger assembly on the proper position, replace the heat exchanger assembly edge on the emboss, as shown below.   | |

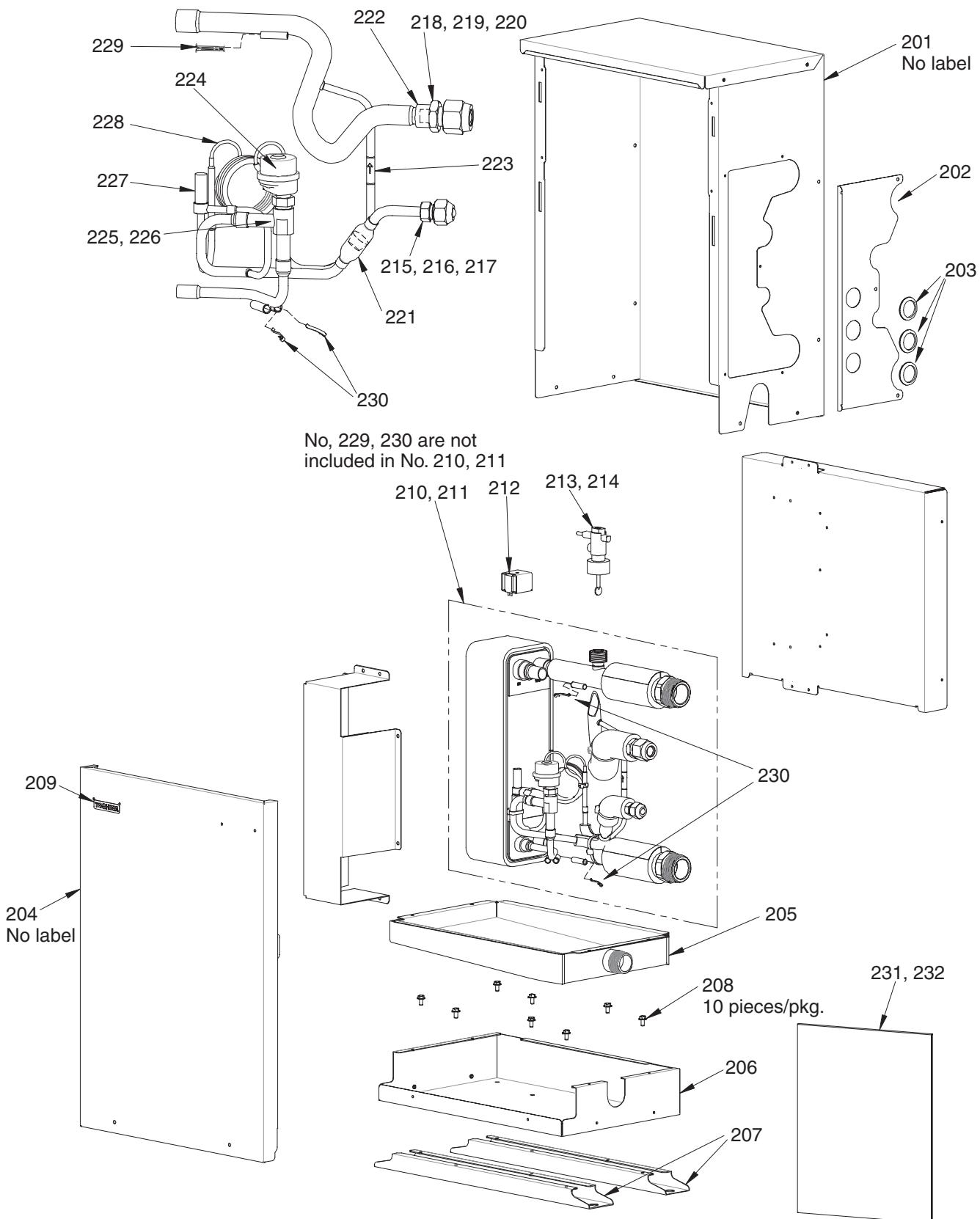
| No. | Part to be replaced | Work procedure | Remarks |
|-----|--|--|---|
| ⑦ | Heat exchanger assembly (Continued) | <p>⚠ CAUTION</p> <hr/> <p>After the vacuuming is completed, carry out the following procedure before adding refrigerant.</p> <ul style="list-style-type: none"> • Plate heat exchanger may explode because the water in the plate heat exchanger frozen. To avoid this phenomenon, add refrigerant before carrying out a water supply to the water pipe system of the Hot water module. <hr/> <ul style="list-style-type: none"> • After connecting the refrigerant pipes, check that the connection has no leakage, and then carry out vacuuming. • Control the tightening torque for the liquid side from 33 to 42 N·m, and the gas side is from 63 to 77 N·m. • After the heat exchanger assembly is replaced, open the water supply source valve and water piping valve to pass water through the unit, and check that the flow switch connection has no water leakage. • Carry out the work of air ventilation in water circuit. | |
| ⑧ | Cabinet | <p>1. Detachment</p> <ol style="list-style-type: none"> 1) Carry out the detachment of item ⑦ (Heat exchanger assembly). 2) Remove the screws for the cabinet and then remove the attachment plate, as shown below.(4x10, 4pcs.) <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;">  <p>Attachment plate</p> </div> <div style="text-align: center;">  <p>Right side</p> </div> </div> <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;">  <p>Left side</p> </div> <div style="text-align: center;">  </div> </div> <ol style="list-style-type: none"> 3) Remove the screws for the cabinet, tilt the cabinet and then lift the cabinet upward, as shown below.(4x10, 4pcs.) <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;">  <p>Right side</p> </div> <div style="text-align: center;">  <p>Left side</p> </div> </div> <div style="text-align: center;">  </div> <p>2. Attachment</p> <ol style="list-style-type: none"> 1) Carry out installation by following the detachment procedure in reverse. | |
| ⑨ | Drain pan | <p>1. Detachment</p> <ol style="list-style-type: none"> 1) Remove the drain pipe. 2) Carry out the detachment of item ⑧ (Cabinet). 3) Remove the screws for the drain pan.(4x10, 4pcs.) <p>⚠ CAUTION</p> <hr/> <ul style="list-style-type: none"> • Be careful of using the different screw, as shown below. <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;">  </div> <div style="text-align: center;">  </div> </div> <p>2. Attachment</p> <ol style="list-style-type: none"> 1) Carry out installation by following the detachment procedure in reverse. | <p>The screws fixing the drain pan are with serration. These screws are different from other one.</p> |

| No. | Part to be replaced | Work procedure | Remarks |
|-----|---------------------|---|---|
| ⑩ | Base and legs | <p>1. Detachment</p> <p>1) Carry out the detachment of item ⑨ (Drain pan). 2) Remove the screws for the legs.(5x10, 8pcs.)</p>   <p>2. Attachment</p> <p>1) Carry out installation by following the detachment procedure in reverse.</p> | |
| ⑪ | 2way valve coil | <p>1. Detachment</p> <p>1) Carry out the detachment of item ① (Front panel). 2) Remove connector which is connected from the control P.C.board to the other part and then remove wiring from the clamp.</p> <p>CN033 ... (LM) 2way valve Green 3P</p> <p>3) Remove the screw for the 2way valve coil.(M5x6.5, 1pc.)</p> <p>2. Attachment</p> <p>1) Carry out installation by following the detachment procedure in reverse.</p> <p>NOTE:</p> <ul style="list-style-type: none"> Control the tightening torque for the 2way valve coil to $2.0 \pm 0.5\text{N}\cdot\text{m}$. Be careful in the insertion direction of attaching the 2way valve coil, as shown below. Let 2 way valve coil wiring pass through the left side clamps. Refer to item ④ (Electrical control box).  <p>2way valve coil direction</p>  | |
| ⑫ | PMV motor | <p>1. Detachment</p> <p>1) Carry out the detachment of item ① (Front panel). 2) Remove connector which is connected from the control P.C.board to the other part and then remove wiring from the clamp.</p> <p>CN082 ... PMV Blue 6P</p> <p>3) Loosen the nuts fixing PMV motor with double spanner to remove PMV motor.</p> <p>2. Attachment</p> <p>1) Carry out installation by following the detachment procedure in reverse.</p> <p>NOTE</p> <ul style="list-style-type: none"> Control the tightening torque for the PMV motor to $7.84 \pm 0.98\text{N}\cdot\text{m}$. Let PMV wiring pass through the left side clamps. Refer to item ④ (Electrical control box). |  |

| No. | Part to be replaced | Work procedure | Remarks | | | | | | | | | |
|----------------------|--|--|---------------------|-------|----|----------------------|-------|----|---|--------|----|--|
| (13) | Sensor TCJ, TCJ2 (TF) and TWI (TA) | <p>1. Detachment</p> <p>1) Carry out the detachment of item ④ (Front panel). 2) Remove connectors which are connected from the control P.C.board to the other parts and then remove wiring from the clamp.</p> <table> <tr><td>CN102 TCJ</td><td>Red</td><td>2P</td></tr> <tr><td>CN103 TCJ2 (TF)</td><td>Green</td><td>2P</td></tr> <tr><td>CN104 TWI (TA)</td><td>Yellow</td><td>2P</td></tr> </table> <p>2. Attachment</p> <p>1) Carry out installation by following the detachment procedure in reverse.</p> <p>NOTE:</p> <ul style="list-style-type: none"> • Be careful in the insertion direction about attaching the sensor, as shown below. • Let TCJ, TWI (TA) and TCJ2 (TF) wiring pass through the left side clamps. Refer to item ④ (Electrical control box). | CN102 TCJ | Red | 2P | CN103 TCJ2 (TF) | Green | 2P | CN104 TWI (TA) | Yellow | 2P |   <p>TCJ Tube color:Red</p> <p>TCJ2 (TF) Tube color:Gray</p> <p>TWI (TA) Tube color:Black</p> <p>For TWI (TA), TCJ and TCJ2 (TF) Insertion direction : ←</p> |
| CN102 TCJ | Red | 2P | | | | | | | | | | |
| CN103 TCJ2 (TF) | Green | 2P | | | | | | | | | | |
| CN104 TWI (TA) | Yellow | 2P | | | | | | | | | | |
| (14) | Sensor TC1 and TWO (TC2) | <p>1. Detachment</p> <p>1) Carry out the detachment of item ④ (Electrical control box). 2) Remove connectors which are connected from the control P.C.board to the other parts and then remove wiring from the clamp.</p> <table> <tr><td>CN101 ... TWO (TC2)</td><td>Black</td><td>2P</td></tr> <tr><td>CN100 ... TC1</td><td>Brown</td><td>3P</td></tr> </table> <p>2. Attachment</p> <p>1) Carry out installation by following the detachment procedure in reverse.</p> <p>NOTE:</p> <ul style="list-style-type: none"> • Be careful in the insertion direction about attaching the sensor, as shown below. • Let TC1 and TWO (TC2) wiring pass through the right side clamps. Refer to item ④ (Electrical control box). | CN101 ... TWO (TC2) | Black | 2P | CN100 ... TC1 | Brown | 3P |   <p>For TWO (TC2) and TC1 Insertion direction : →</p> <p>TC1 Tube color:Blue</p> <p>TWO (TC2) Tube color:Black</p> | | | |
| CN101 ... TWO (TC2) | Black | 2P | | | | | | | | | | |
| CN100 ... TC1 | Brown | 3P | | | | | | | | | | |

11. EXPLODED DIAGRAM / SERVICE PARTS LIST

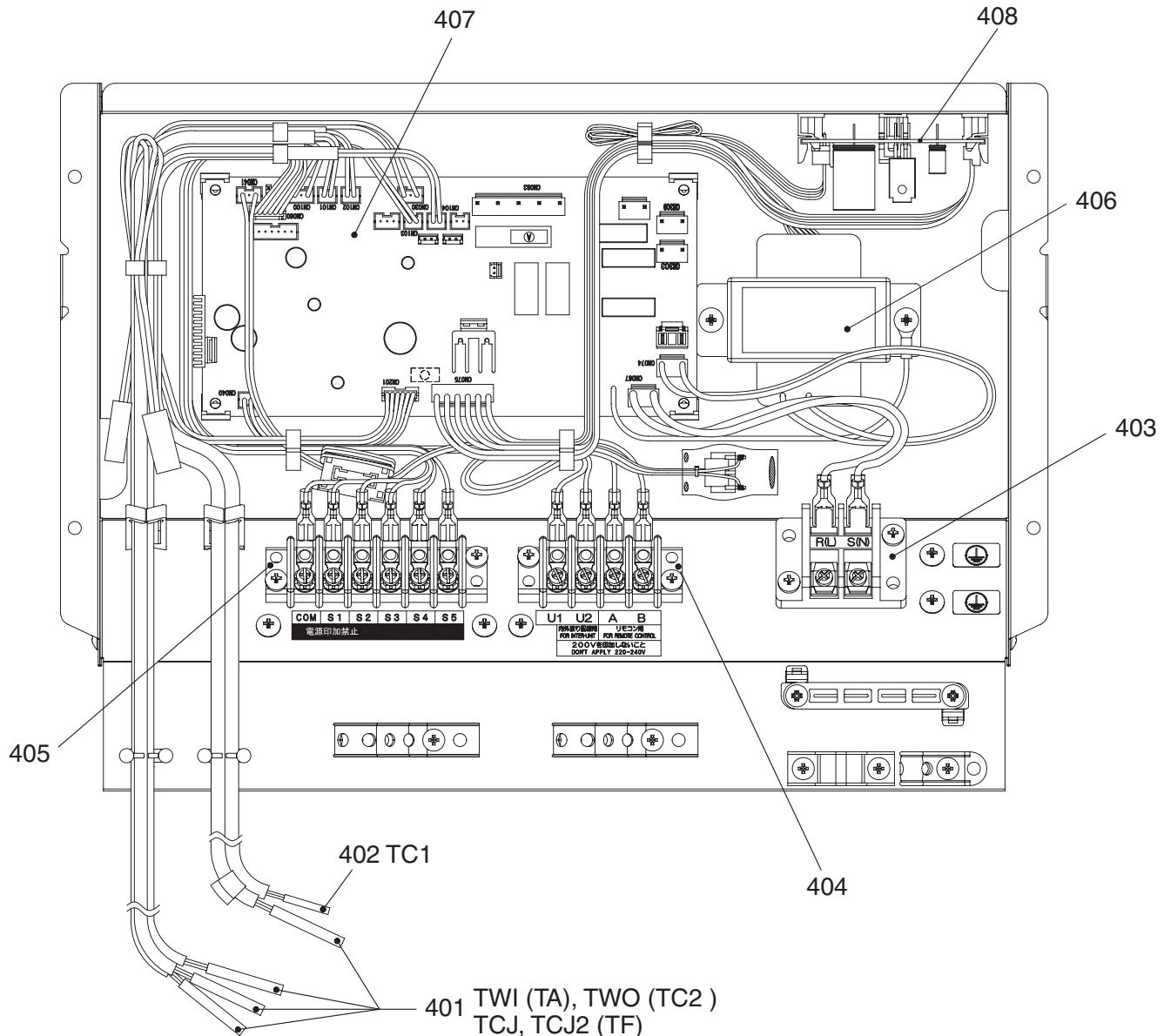
MMW-AP0271LQ-E, MMW-AP0561LQ-E
MMW-AP0271LQ-TR, MMW-AP0561LQ-TR



| Location No. | Part No. | Description | Q fty/Set | | MMW- | |
|--------------|----------|----------------------------------|----------------|----------------|-----------------|-----------------|
| | | | AP0271 LQ-E | AP0561 LQ-E | AP0271 LQ-TR | AP0561 LQ-TR |
| 201 | 4310A109 | CABINET, MAIN | 1 | 1 | 1 | 1 |
| 202 | 43119530 | PANEL, PIPE COVER | 1 | 1 | 1 | 1 |
| 203 | 43019830 | BUSHING | 3 | 3 | 3 | 3 |
| 204 | 4310A111 | PANEL, FRONT | 1 | 1 | 1 | 1 |
| 205 | 43172249 | PAN, DRAIN | 1 | 1 | 1 | 1 |
| 206 | 4310A110 | BASE | 1 | 1 | 1 | 1 |
| 207 | 4310A112 | LEG | 2 | 2 | 2 | 2 |
| 208 | 43197190 | SCREW, SET M5 L10 | 1 | 1 | 1 | 1 |
| 209 | 37517876 | MARK, TOSHIBA | 1 | 1 | 1 | 1 |
| 210 | 4314J508 | PIPE, ASSY, WATER HEAT EXCHANGER | 1 | | 1 | |
| 211 | 4314J509 | PIPE, ASSY, WATER HEAT EXCHANGER | | 1 | | 1 |
| 212 | 4314N047 | COIL, VALVE, 2WAY, FQ-G593 | 1 | 1 | 1 | 1 |
| 213 | 37551737 | SWITCH, FLOW | 1 | | 1 | |
| 214 | 37551735 | SWITCH, FLOW | | 1 | | 1 |
| 215 | 43049776 | SOCKET | 1 | 1 | 1 | 1 |
| 216 | 43149355 | NUT, FLARE, 3/8, IN | 1 | 1 | 1 | 1 |
| 217 | 43F47609 | BONNET | 1 | 1 | 1 | 1 |
| 218 | 43149354 | SOCKET | 1 | 1 | 1 | 1 |
| 219 | 43149352 | NUT, FLARE, 5/8, IN | 1 | 1 | 1 | 1 |
| 220 | 43194029 | BONNET, 5/8 IN | 1 | 1 | 1 | 1 |
| 221 | 43147664 | STRAINER | 1 | 1 | 1 | 1 |
| 222 | 4314Q114 | STRAINER, SCREEN | 1 | 1 | 1 | 1 |
| 223 | 37547751 | VALVE, CHECKED, BCV-302DY | 1 | 1 | 1 | 1 |
| 224 | 43146743 | MOTOR, PMV, EFM-MD12TF-1 | 1 | 1 | 1 | 1 |
| 225 | 43146714 | VALVE, PMV, EDM-B40YGTF-3 | 1 | | 1 | |
| 226 | 43146723 | BODY, PMV | | 1 | | 1 |
| 227 | 4314N079 | VALVE, 2WAY, FDF2A88 | 1 | 1 | 1 | 1 |
| * 228 | 43047527 | TUBE, CAPILLARY, ID2.0X2000L | 1 | 1 | 1 | 1 |
| 229 | 43107215 | HOLDER, SENSOR | 1 | 1 | 1 | 1 |
| 230 | 43F19904 | HOLDER, SENSOR (TS) | 4 | 4 | 4 | 4 |
| 231 | 431S8295 | OWNER'S MANUAL | 1 | 1 | | |
| 232 | 431S8296 | OWNER'S MANUAL | | | 1 | 1 |

* The capillary tube is provided as the service part with the length of 2000 mm. Paying proper regard to the burr or others, cut the tube to 1000 mm each to use it.

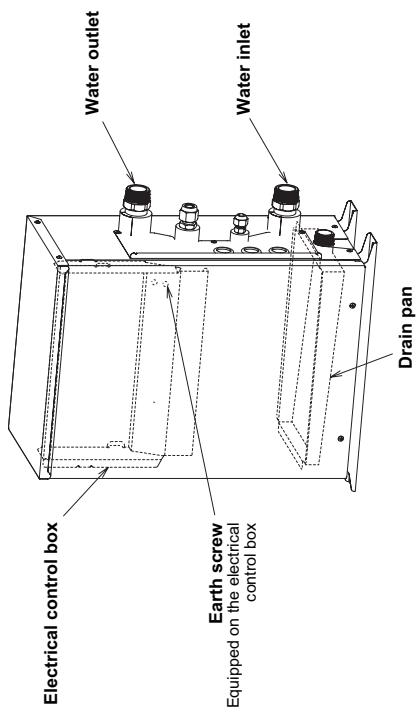
E-Parts



| Location No. | Part No. | Description | Q fty/Set | | MMW- | |
|--------------|----------|-----------------------------|----------------|----------------|-----------------|-----------------|
| | | | AP0271 LQ-E | AP0561 LQ-E | AP0271 LQ-TR | AP0561 LQ-TR |
| 401 | 43050425 | SENSOR ASSY, SERVICE,TC(F6) | 4 | 4 | 4 | 4 |
| 402 | 43150320 | SENSOR ASSY, SERVICE,TG(F4) | 1 | 1 | 1 | 1 |
| 403 | 43160626 | TERMINAL BLOCK, 2P, 20A | 1 | 1 | 1 | 1 |
| 404 | 43160561 | TERMINAL,4P | 1 | 1 | 1 | 1 |
| 405 | 43160548 | TERMINAL,6P | 1 | 1 | 1 | 1 |
| 406 | 43158187 | TRANSFORMER, TT-13 | 1 | 1 | 1 | 1 |
| 407 | 4316V529 | P.C.BOARD ASSY, MCC-1403 | 1 | 1 | 1 | 1 |
| 408 | 4316V247 | P.C.BOARD ASSY, MCC-1520 | 1 | 1 | 1 | 1 |

2 Part names

■ Mid temperature Hot Water Module

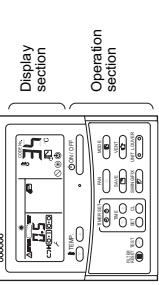


3 Part names and functions of the remote controller

3-1. Standard remote controller (RBC-AMT32E)

■ Display section

All indicators are displayed in the display example below.



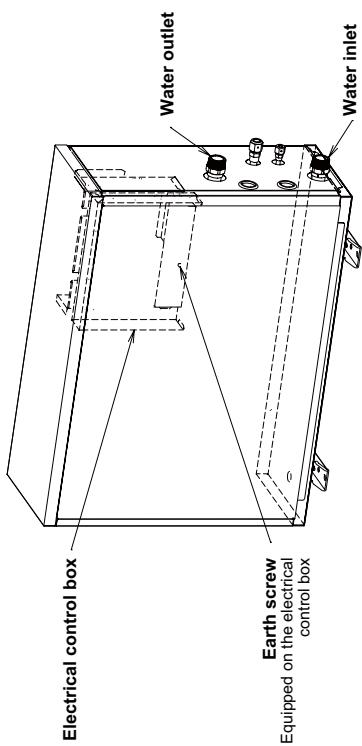
Actually, only the selected options will be displayed.

- **SETTING** blinks on the display of the remote controller the first time the power switch is turned on.
- The initial settings progress while **SETTING** is blinking. Start to use the remote controller after **SETTING** has disappeared.

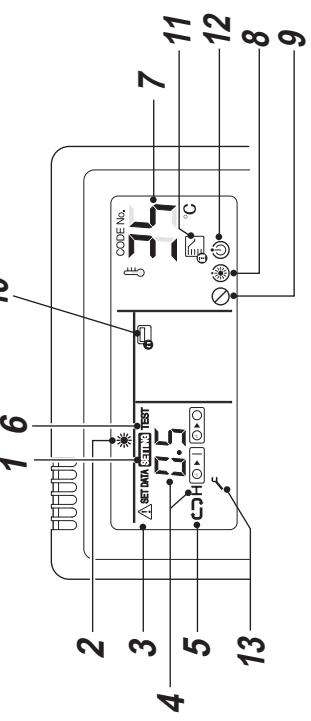
NOTE

The LCD may temporarily be blurred due to static electricity.

■ High temperature Hot Water Module



■ Operation section



1 SETTING indicator
Displayed when setting the timer or other functions.

2 Operation mode indicator
Indicates the operation mode selected.

3 Check code indicator
Displayed when the protective device activates or a trouble occurs.

4 Time display
Indicates time concerning the timer.
(Indicates a check code when a trouble occurs)

5 Timer mode indicator
Displays the timer mode.

6 TEST run indicator
Displayed during test run.

7 Set temperature display
The selected set temperature is displayed.

8 Pre-heat indicator
Displayed when defrost cycle is initiated.

9 No function indicator
Displayed when the function requested is not available on that model.

10 central control indicator

Displayed when the air conditioner is controlled centrally and used with central control devices such as the central remote controller.
If the use of the remote controller is prohibited by the central control, blinks when the remote controller is pushed, and the buttons do not function.
(Settings that can be configured on the remote controller differ depending on the mode of the central control. For details, read the Owner's Manual of the central remote controller.)

11 Operation mode controlled indicator
Displayed when the operation mode is restricted.

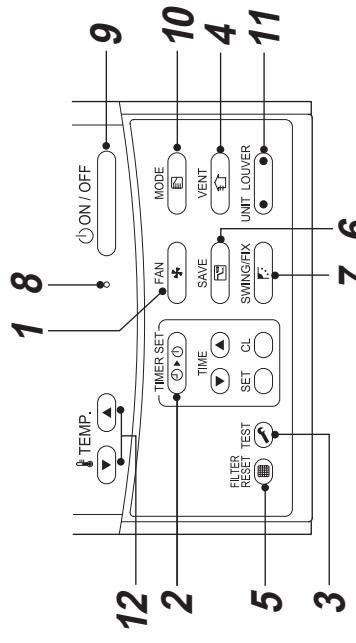
12 Operation ready display
This display appears on some models.

13 service display
Displayed while the protective device works or a trouble occurs.

⚠ CAUTION

Remote controller sensor cannot be used for the hot water module. Remote controller sensor has no function when remote controller is connected to the hot water module.

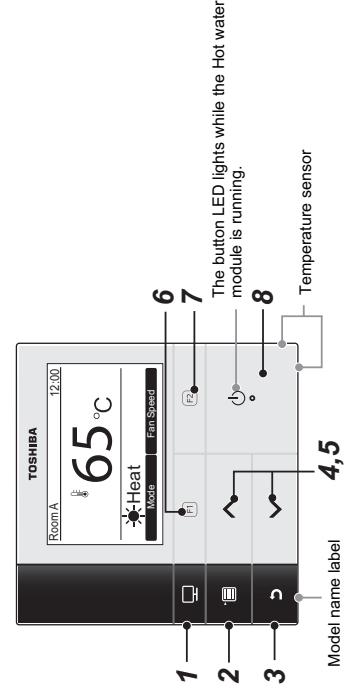
Once the settings have been configured, all you need to do is push the button from then on.



- 1 button (Fan speed select button)**
No function.
- 2 button (Timer set button)**
Use to setup the timer.
- 3 button (TEST button)**
Use only for service.
(During normal operation, do not use this button.)
- 4 button**
No function.
- 5 button (Filter reset button)**
No function.
- 6 button (Power save operation)**
No function.
- 7 button**
No function.
- 8 button**
Operation lamp
Lights up during running.
Blinks when a trouble occurs or the protective device activates.
- 9 button**
 Turns on the unit when pushed, and turns off when pushed again.
- 10 button (Operation mode select button)**
Heating mode is only available. Only heating symbol is displayed.

3-2. Wired remote controller (RBC-AMSS55E-ES/EN)

Refer to Owner's Manual of RBC-AMSS55E-ES/EN for the detailed operation method.



- 1 [MONITOR] button Displays the monitoring screen.
- 2 [MENU] button Displays the menu screen.
For menu items, refer to following table.
- 3 [CANCEL] button Functions as indicated on the screen, such as returning to the previous menu screen.
- 4 [^ ^] button During normal operation: adjusts the temperature.
On the menu screen: selects a menu item.

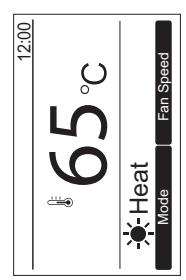
- 5 [▼ ▼] button During normal operation: adjusts the temperature.
On the menu screen: selects a menu item.
- 6 [F1] button Varies its function according to the setting screen.
- 7 [F2] button Varies its function according to the setting screen.
- 8 [ON/OFF] button Shows a timer function is activated.

| Menu items | Available function | No function |
|-------------------------|--------------------|-------------|
| 1 Wind Direction | ✓ | |
| 2 Individual louver | ✓ | |
| 3 Louver setting | ✓ | |
| 4 Off reminder timer | ✓ | |
| 5 Schedule timer | ✓ | |
| 6 Night operation | ✓ | |
| 7 Filter sign | ✓ | |
| 8 Auto grille | ✓ | |
| 9 Energy saving | ✓ | |
| 10 Initial setting | ✓ | |
| 11 Ventilation | ✓ | |
| 12 Soft cooling setting | ✓ | |
| 13 Occupancy sensor | ✓ | |
| 14 Power consumption | ✓ | |
| 15 Information | ✓ | |

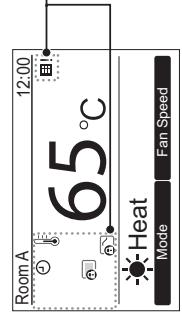
Switching between the normal display and detailed display

Push and hold the [CANCEL] button and [MONITOR] button at the same time for more than 4 seconds to switch the display mode. The normal display mode is selected as a factory default setting.

Normal display mode (factory default)



Detailed display mode



Icon list

| | |
|--|---|
| | Shows the central control device prohibits the use of the remote controller |
| | Shows operation switching control is in progress. |

Icons appear on the screen when the detailed display mode is selected.

Shows a timer function is activated.

(○)

(◐)

(◑)

4 Basic operation

When you use the hot water module for the first time or change the settings, follow the procedures below.
From next time, pushing the button starts running of the hot water module with the chosen settings.

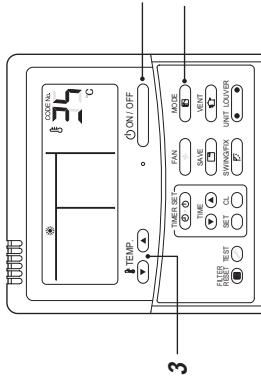
■ Preparation

- Turn on the power switch
 - When turned on, the separation line appears and blinks on the remote controller display.
 - The remote controller will not work for about 1 minute after turning on the power. This is not a malfunction.

REQUIREMENT

- Keep the power switch turned on during use.
- When you resume using the hot water module after a long period of disuse, turn on the power switch at least 12 hours before starting running.

■ Operations



- Push the button.**
The operation lamp lights up.
- Push the "MODE " button to select a operation mode.**
Only heating symbol is displayed. Heating mode is only available.
- Push the "TEMP. " buttons.**
Push to increase the temperature, and to decrease the temperature.

| | Operation mode | Setting range | Factory default |
|-----------------------------------|----------------|---------------|-----------------|
| Mid temperature Hot Water Module | HEAT | 25 to 50 °C | 35 °C |
| High temperature Hot Water Module | HEAT | 50 to 82 °C | 65 °C |

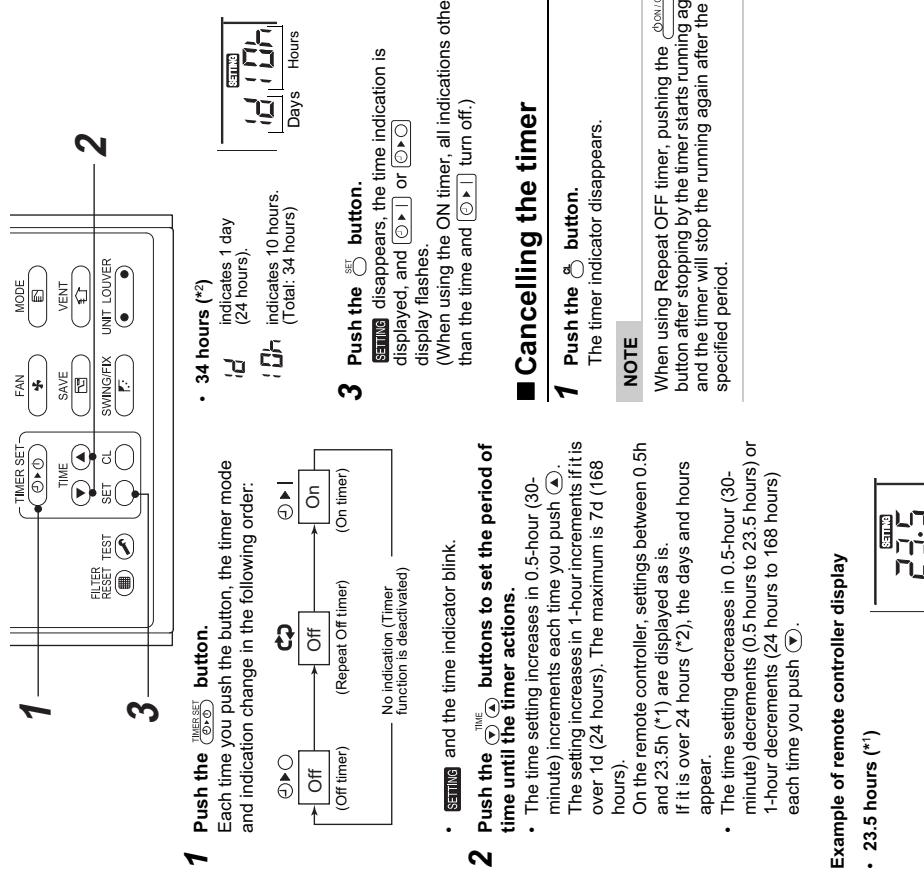
- Push the button to stop running.**
The operation lamp turns off.

5 Timer operation

Select a timer type from the following three: (Max. 168 hours)

- | | |
|-------------------------|---|
| OFF timer | : Stops running after the specified period. |
| Repeat-OFF timer | : Stops running after the specified period every time you use the hot water module. |
| On timer | : Starts running after the specified period. |

■ Setting the timer



6 Installation

■ Location

- Hot water module is allowed to install indoors.
- Avoid installing near machines emitting high frequency waves.
- Not suitable for chemical plants such as liquefied carbon dioxide refrigerant plants.
- Do not install the hot water module in locations where iron or other metal dust is present. If iron or other metal dust adheres to or collects on the interior of the hot water module, it may spontaneously combust and start a fire.
- A failure may occur in certain locations such as the following:
 - Areas with large amount of oil droplets (including machine oil) or vapors
 - Salty areas near oceans, etc.
 - Hot springs emitting sulfurizing gas, etc.
 - Heavily acidic or alkaline places.
- Special maintenance or parts are required for use in the above places. For details, contact the dealer where you purchased the product.
- Leave an enough space around the air intake and discharge of the outdoor unit so that the ventilation is not restricted.
- Avoid places where strong wind may blow against the air intake and discharge of the outdoor unit.
- Attach a snow stand, snow hood, etc. to the outdoor unit for uses in snowfall areas. For details, contact the dealer where you purchased the product.
- Make sure drain water from the outdoor unit and the hot water module are emitted into places with good drainage.
- Keep a distance of at least 1 m between the hot water module / remote controller and a TV or radio. Failure to observe this precaution may cause visual disturbance or noise.
- Leave a distance of at least 1.5 m between the hot water module and a fire alarm. If this precaution is not observed, the alarm may not work properly or detect fire in case of fire.

7 Notes on operations and performance

■ Check before operation

The protective device may activate in the following cases:

During cooling

- When the air intake or air discharge of the outdoor unit is blocked.
- When strong wind blows continuously against the air discharge of the outdoor unit.

During heating

- When dust or dirt is excessively adhered to the strainer (locally procured) of water pipe.
- When the water flow rate is lower.

NOTE

- When the protective device activates, turn off the power switch, remove the cause, and then restart running.

■ 3-minute protection

The outdoor unit will not operate for approximately 3 minutes after the air conditioner (including hot water module) has been immediately restarted after stopping, or the power switch has been turned on. This is to protect the system.

■ Be careful of operation sounds

- Locate the unit in a place secure enough so that the sounds and vibrations do not increase.
- If something is placed near the air discharge of the outdoor unit, noise may increase.
- Be careful not to disturb your neighbors with cool / heat air or noise coming from the air discharge of the outdoor unit.
(Especially at the boundary line with a neighbor, do not install the Hot water module in locations where considering the noise.)
- Do not install the Hot water module in locations where the operation sound may cause a disturbance.
- Location such as living rooms and bed rooms where you can easily be bothered by noise. Noise may become a problem.

■ Protective operations (For High temperature Hot Water Module)

When the water temperature is low, the hot water module stops.

■ Power failure

- In the case of a power failure, all operations stop.
- To resume operations, push the ON/OFF button.

<Connecting to SMMS-e, Mini-SMMS-e>
Each unit can be controlled individually. However, indoor units connected to the same outdoor unit cannot perform cooling and heating simultaneously.

When you attempt simultaneous operation, hot water module performing heating are stopped, and the running preparation indicator (⑤) is displayed on the remote controller.
An indoor unit performing cooling continues running. When you attempt an operation without the configured settings, the running preparation indicator (⑤) is displayed on the remote controller and operation stops. If operation is fixed to cooling or heating by the air conditioner administrator, only the configured settings apply to the operation.

■ Protective device (High pressure switch)

The high pressure switch stops the air conditioner (including hot water module) automatically when excessive load is applied to the air conditioner system. If the protective device activates, the unit's running stops and the operation lamp blinks.
When the protective device activates, the **F** indicator and the check code are displayed on the remote controller.

<Connecting to SHRM-e>

- If the Standard indoor unit is used at outside temperature out of the operating conditions, safety protection may operate, which may cause cooling or heating not to operate.
At that time, “” Pre-heat indicator lights on the operation section.

■ Characteristics of heating

- When the outside temperature increases, the outdoor unit may stop.
- When the outside temperature increases, the hot water module can operate while other indoor units may not operate heating but can operate cooling. (For High temperature Hot Water Module type.)
- When indoor unit and Hot water module are simultaneously operated under the low outside temperature, operation start of the indoor unit may be delayed.

■ Characteristics of simultaneously heating or cooling (SHRM-e)

- When the outside temperature lower during operation, the outdoor fan may stop.

8 Maintenance

⚠ WARNING

- For daily maintenance, make sure to ask the qualified service person particularly following models as the maintenance requires high-place work;

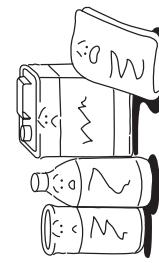
■ Before the operating season

Ask a qualified service person to clean the drain pan.

⚠ CAUTION

Clean the drain pan

Without cleaning, the drain pan may be filled with waste, and water may overflow onto the floor.



■ Cleaning the hot water module and remote controller

- Ask qualified service person to clean the hot water module, for the models listed in the warning on the top of this chapter.
- Wipe with a dry, soft cloth.
- Do not use benzine, thinner, scouring powder, chemical cloth, etc. as those may cause deformation or breakage.

■ If unused for over a month

- After being used for a long period of time, the parts out of the pipes and thoroughly let them dry.
(The water in piping freezes in winter.)
- Turn off the main power switch.
- In addition to the maintenance, it is recommended that you have a inspection (charges apply) performed by the dealer where you purchased the unit, etc.

■ Periodic inspection

9 Troubleshooting

When the following symptoms are found, check the points described below before asking repair servicing.

| Symptom | Cause |
|--|---|
| Outdoor unit • White misty cold air or water is out. • Sometimes, noise of air leak is heard. | • Fan of the outdoor unit stops automatically and performs defrost operation. • Solenoid valve works when defrost operation starts or finishes. |
| Hot water module • "Swish" sound is heard sometimes. • "①" indication is lit. • "②" indication is lit. | • When the operation has started, during the operation, or immediately after the operation has stopped, a sound such as water flow may be heard, and the operation sound may become larger for 2 or 3 minutes immediately after the operation has started. They are flowing sound of refrigerant or draining sound of dehumidifier. • When heating operation cannot be performed because another indoor unit performs cooling operation. (SMMS-e, Mini-SMMS-e) • Is outside temperature out of operation temperature range? • When the manager of the air conditioner or the hot water module has fixed the operation to COOL or HEAT, and an operation contrary to the setup operation is performed. • Since refrigerant is flowed temporarily to prevent stay of oil or refrigerant, sound of flowing refrigerant may be heard when hot water module operates in HEAT mode. • The pump and line heater operates for frost protection of water heat exchanger, when water temperature decreases or outdoor unit start operation or refrigerant (oil) recovery control. |
| Pump Line heater • Sound is output from the stand by hot water module. | • Sound is generated temporarily to prevent stay of oil or refrigerant, sound of flowing refrigerant may be heard when hot water module operates in HEAT mode. |
| • The pump and line heater operates automatically during hot water module is stand by. | • The pump and line heater operates for frost protection of water heat exchanger, when water temperature decreases or outdoor unit start operation or refrigerant (oil) recovery control. |
| • When power of the hot water module is turned on, "Ticktock" sound is heard. • LCD blurs when it is touched. | • Sound is generated when the expansion valve operates when power has been turned on. • LCD may temporarily blur by static electricity. |
| Operates or stops automatically. | • Is the timer "ON" or "OFF"? |
| Does not operate. | • Is it a power failure? • Is the power switch turned off? • Is the power fuse or breaker blown? • Has the protective device operated? (The operation lamp goes on.) • Is the timer "ON"? (The operation lamp goes on.) • Are COOL and HEAT selected simultaneously? • ① indication is on the display of the remote controller. (SMMS-e, Mini-SMMS-e) • Is outside temperature out of operation temperature range? If water temperature at the inlet for hot water module is low, the Hot water module may sometimes stop to prevent it from freezing. • Is the water supply or water discharge in water piping obstructed? • Is appropriate temperature on remote controller set? • Is outside temperature out of operation temperature range? • Are indoor unit and hot water module simultaneously operated in heating? If total operation capacity is large, water may be difficult to be warmed sufficiently. |
| Water is not warmed sufficiently. | Check again. • Is the water supply or water discharge in water piping obstructed? • Is appropriate temperature on remote controller set? • Is outside temperature out of operation temperature range? • Are indoor unit and hot water module simultaneously operated in heating? If total operation capacity is large, water may be difficult to be warmed sufficiently. |

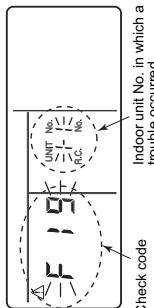
△ CAUTION

- If any of the following conditions occur, turn off the main power supply switch and immediately contact the dealer:
- Switch operation does not work properly.
 - The main power fuse often blows out, or the circuit breaker is often activated.
 - A foreign matter or water fall inside the hot water module.
 - When the hot water module does not operate even after the cause of the protective device activation has been removed.
(The operation lamp and ⑤ on the remote controller are flashing.
When ⑤ and a combination of R, E, F, H, L, or P and a number are displayed on the remote controller, also inform a qualified service person of the display content.)
 - Any other unusual conditions are observed.

10 Specifications

Confirmation and check

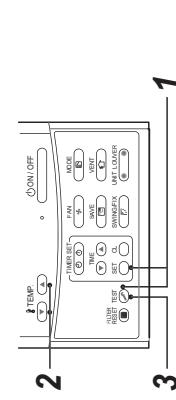
When a trouble occurred in the air conditioner or the hot water module, the check code and the indoor unit No. appear on the display part of the remote controller.
The check code is only displayed during the operation.
If the display disappears, operate the air conditioner or hot water module according to the following "Confirmation of trouble log" for confirmation.



Check code
Indoor unit No. in which a trouble occurred

Confirmation of trouble log

When a trouble occurred on the air conditioner or the hot water module, the trouble log can be confirmed with the following procedure. (The trouble log is stored in memory up to 4 troubles.)
The log can be confirmed from both operating status and stop status.



| Procedure | Description |
|-----------|--|
| 1 | When pushing and buttons at the same time for 4 seconds or more, the following display appears. If [F] Service check] is displayed, the mode enters in the trouble log mode. • [01: Order of trouble log] is displayed in CODE No. window. • [Check code] is displayed. • [Indoor unit address in which a trouble occurred] is displayed in UNIT No. |
| 2 | Every pushing of [/] button used to set temperature, the trouble log stored in memory is displayed in order. The numbers in CODE No. indicate CODE No. [01] (latest) to [04] (oldest). |
| 3 | After confirmation, push button to return to the usual display. |

CAUTION

Do not push button because all the trouble log of the indoor unit will be deleted.

3

1. Check the troubles according to the above procedure.
2. Ask an authorized dealer or qualified service (maintenance) professional to repair or maintain the air conditioner or the hot water module.
3. More details of the check code are explained in Service Manual.

Hot water module operating conditions

For proper performance, operate the hot water module under the following temperature conditions:

Mid temperature Hot Water Module

| Heating operation ¹ | Outside temperature (Heat pump) | : -25°C to 19°C (Wet bulb temp.) ² |
|--------------------------------|-------------------------------------|---|
| Indoor atmosphere ¹ | Outside temperature (Heat recovery) | : -25°C to 28°C (Wet bulb temp.) ² |
| Water inlet temperature | Outside temperature (Mini-SMMIS-e) | : -20°C to 19°C (Wet bulb temp.) |
| Indoor temperature | Water inlet temperature | : 15°C to below 50°C |
| Indoor atmosphere ¹ | Indoor Relative humidity | : 5°C to 32°C (Dry bulb temp.) |
| | Allowable dew point | : 24°C or less (Wet bulb temp.) |
| | | : 30% to 85% |
| | | : 23°C or less (Wet bulb temp.) |

CAUTION
Be careful of installation atmosphere.
It becomes a cause of failure of a product by dewing or freezing.

*1 If Hot Water Module is used outside of the above conditions, safety protection may operate.
*2 Low ambient heating (-20°C or less) for extended periods of time is not allowed.

High temperature Hot Water Module

| Heating operation ¹ | Outside temperature (Heat recovery) | : -25°C to 28°C (Wet bulb temp.) ² |
|--------------------------------|-------------------------------------|---|
| Indoor atmosphere ¹ | Water inlet temperature | : 15°C to below 80°C |
| Water inlet temperature | Indoor temperature | : 5°C to 32°C (Dry bulb temp.) |
| Indoor atmosphere ¹ | Indoor Relative humidity | : 24°C or less (Wet bulb temp.) |
| | Allowable dew point | : 30% to 85% |
| | | : 23°C or less (Wet bulb temp.) |

CAUTION
Be careful of installation atmosphere.
It becomes a cause of failure of a product by dewing or freezing.

*1 If Hot Water Module is used outside of the above conditions, safety protection may operate.
*2 Low ambient heating (-20°C or less) for extended periods of time is not allowed.

2 Accessory parts

| Part name | Qty | Shape | Usage |
|---------------------|-----|---|---|
| Installation Manual | 1 | This manual | (Hand over to customers) (For other languages that do not appear in this Installation Manual, please refer to the enclosed CD-R.) |
| Owner's Manual | 1 | — | (Hand over to customers) (For other languages that do not appear in the Owner's Manual, please refer to the enclosed CD-R.) |
| CD-ROM | 1 | — | Installation Manual, Owner's Manual |
| Heat insulator | 1 |  | For heat insulation of Gas pipe connecting section |
| | 1 |  | For heat insulation of Liquid pipe connecting section |

3 System control of Hot Water Module

3.1 System able to be combined for SMMS-e and SHRM-e Series (MMY-***)

The Mid temperature Hot water module (M-HWM) is connectable to SMMS-e and SHRM-e.

In case of connecting at least one Hot water module in SHRM-e system, all of Flow Selector unit type should be Single port type Flow Selector unit (long piping mode) or Multi port type Flow Selector unit.
The Free Air intake type and Air to Air Heat Exchanger with DX Coil cannot be connected with the same refrigerant system.

M-HWM: Mid temperature Hot water module

H-HWM: High temperature Hot water module

HWWM: Mid temperature Hot water module and High temperature Hot water module

| No. | Item | SMMS-e | SHRM-e |
|--|---|--|--|
| 1 Indoor connection capacity(1) | Total | Standard indoor unit + M-HWM + H-HWM | - |
| | Allowed capacity | Standard indoor unit + M-HWM | 65 - 115% (*3) |
| | M-HWM | Standard indoor unit | 50 - 115% |
| | H-HWM | M-HWM | 0 - 50% (*3) |
| 2 Maximum indoor unit quantity | Total | Standard indoor unit + M-HWM + H-HWM | - |
| | Allowed number | Standard indoor unit + M-HWM | 64 |
| | M-HWM | Standard indoor unit | 2 - 64 |
| | H-HWM | M-HWM | 0 - 2 |
| 3 Height difference between indoor units | M-HWM + H-HWM | - | 0 - 14 |
| | Height difference between outdoor and indoor units H1 (*4) (including HWWM) | H2 > 3m | Upper outdoor units Lower outdoor units |
| | | H2 ≤ 3m | Upper outdoor units Lower outdoor units |
| | | Indoor - Indoor H2 | Upper outdoor units Lower outdoor units |
| | | Height difference between indoor units (including HWWM) (H2, H4, H5 (*4)) | Indoor - Indoor H4 Upper outdoor units Lower outdoor units |
| | | | Indoor - HWWM H5 Upper outdoor units Lower outdoor units |
| | | Height between outdoor units H3 | 10 m (*5) 10 m (*5) 3 m 3 m 3 m (*5) |
| | | Height difference between indoor units in group control by one Flow Selector unit H6 | 5 m 5 m 5 m 0.5 m |
| | | Height between outdoor units H3 | - |
| | | Height difference between indoor units in group control by one Flow Selector unit H6 | - |

(*1): Ratio of connected total indoor unit capability to outdoor unit capability
 (*2): Maximum indoor connection capacity is varied depending on the height difference between indoor unit H2, H4, H5.

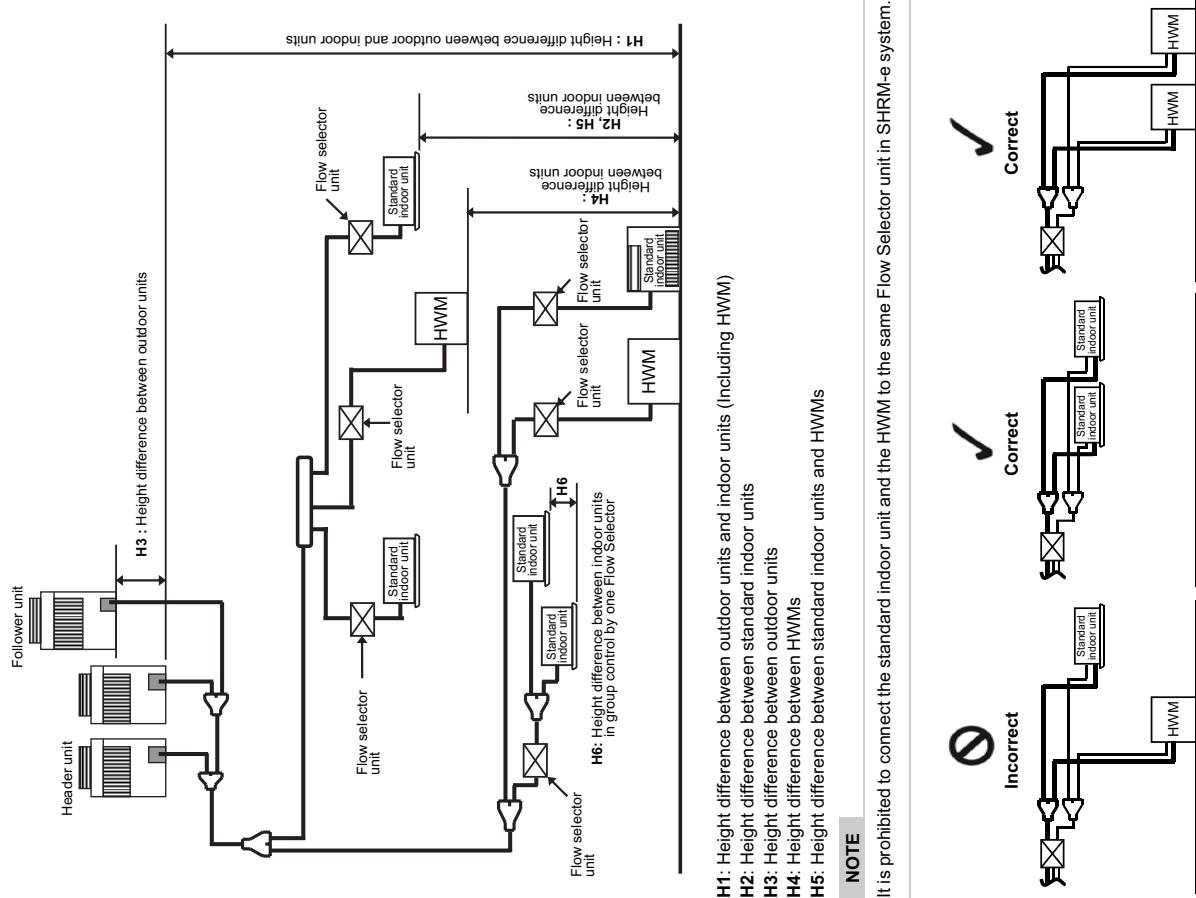
| Combination of indoor units | | SHRM-e | |
|--------------------------------------|---|--|--|
| Standard indoor unit + M-HWM + H-HWM | H2, H4, H5 \leq 15 m 15 m < H2, H4, H5 | Max. 200% (Standard indoor unit <120%) | |
| Standard indoor unit + M-HWM | H2, H4, H5 \leq 15 m 15 m < H2, H4, H5 | Max. 125% (Standard indoor unit <100%) | |
| | | Max. 135% (Standard indoor unit <120%) | |
| | | Max. 125% (Standard indoor unit <100%) | |

- (*3): HWM connecting capacity should be smaller than standard indoor unit.
- (*4): As for 44HP to 54HP of SHRM-e, contact our agent.
- (*5): When M-HWM and standard indoor units are not operated simultaneously, it is possible up to 40 m.
- (*6): When system capacity is greater than 28HP, height difference between indoor units is limited to 3 m. If the height difference between indoor units exceeds 3 m with a capacity greater than 28HP there may be a case of capacity shortage in cooling.

NOTE

Design the system that total capacity of simultaneous heating operation is 100% or less. If total capacity of simultaneous heating is over 100%, then each indoor units or HWM performance is descended.

▼ Figure 1
M-HWM: Mid temperature Hot water module



H1: Height difference between outdoor units and indoor units (Including HWM)
 H2: Height difference between standard indoor units

H3: Height difference between outdoor units

H4: Height difference between HWMs

H5: Height difference between standard indoor units and HWMS

NOTE

It is prohibited to connect the standard indoor unit and the HWM to the same Flow Selector unit in SHRM-e system.

In the case of SMMS-e system including the Hot water module

M-HWM: Mid temperature Hat water module

| MMV-MAF Series - MVR units, min temperature 11°C, water in/out | | | | | | |
|--|------------------------------------|------------------------------|--|-------------------|--------------|--------------------------|
| SMMSe | Capacity code of outdoor unit (HP) | Maximum indoor unit quantity | Total capacity code of indoor units (HP) | | | Total capacity 65 - 115% |
| | | | Standard indoor unit + M-HWM | Total capacity 65 | 5 to 9.2 | |
| Standard model | MMV-MAF0806HT8P | 8 | 18 | | 5.5 to 9.2 | |
| | MMV-MAF006HT8P | 10 | 22 | | 6.5 to 11.5 | |
| | MMV-MAF1206HT8P | 12 | 27 | | 7.8 to 13.8 | |
| | MMV-MAF1406HT8P | 14 | 31 | | 9.1 to 16.1 | |
| | MMV-MAF1606HT8P | 16 | 36 | | 10.4 to 18.4 | |
| | MMV-MAF1806HT8P | 18 | 40 | | 11.7 to 20.7 | |
| | MMV-MAF2006HT8P | 20 | 45 | | 13.0 to 23.0 | |
| | MMV-MAF2206HT8P | 22 | 49 | | 14.3 to 25.3 | |
| | MMV-MAF2416HT8P | 24 | 54 | | 15.6 to 27.6 | |
| | MMV-MAF2616HT8P | 26 | 58 | | 16.9 to 29.9 | |
| | MMV-MAF2816HT8P | 28 | 63 | | 18.2 to 32.2 | |
| | MMV-MAF3016HT8P | 30 | 64 | | 19.5 to 34.5 | |
| | MMV-MAF3216HT8P | 32 | 64 | | 20.8 to 36.8 | |
| | MMV-MAF3416HT8P | 34 | 64 | | 22.1 to 38.1 | |
| | MMV-MAF3616HT8P | 36 | 64 | | 23.4 to 41.4 | |
| | MMV-MAF3816HT8P | 38 | 64 | | 24.7 to 43.7 | |
| | MMV-MAF4016HT8P | 40 | 64 | | 26.0 to 46.0 | |
| | MMV-MAF4216HT8P | 42 | 64 | | 27.3 to 48.3 | |
| | MMV-MAF4416HT8P | 44 | 64 | | 28.6 to 50.6 | |
| | MMV-MAF4616HT8P | 46 | 64 | | 29.9 to 52.9 | |
| | MMV-MAF4816HT8P | 48 | 64 | | 31.2 to 55.2 | |
| | MMV-MAF5016HT8P | 50 | 64 | | 32.5 to 57.5 | |
| | MMV-MAF5216HT8P | 52 | 64 | | 33.8 to 59.8 | |
| | MMV-MAF5416HT8P | 54 | 64 | | 35.1 to 62.1 | |
| | MMV-MAF5616HT8P | 56 | 64 | | 36.4 to 64.4 | |
| | MMV-MAF5816HT8P | 58 | 64 | | 37.7 to 66.7 | |
| | MMV-MAF6016HT8P | 60 | 64 | | 39.0 to 69.0 | |
| | MMV-MAF2026HT8P | 20 | 45 | | 13.0 to 23.0 | |
| | MMV-MAF2226HT8P | 22 | 49 | | 14.3 to 25.3 | |
| | MMV-MAF3626HT8P | 36 | 64 | | 23.4 to 41.4 | |
| | MMV-MAF3826HT8P | 38 | 64 | | 24.7 to 43.7 | |
| High efficiency / Heating capacity priority model | MMV-MAF2426HT8P | 40 | 64 | | 26.0 to 46.0 | |
| | MMV-MAF4226HT8P | 42 | 64 | | 27.3 to 48.3 | |
| | MMV-MAF4426HT8P | 44 | 64 | | 28.6 to 50.6 | |
| | MMV-MAF5426HT8P | 54 | 64 | | 35.1 to 62.1 | |

H2, H4, H5: Height difference between indoor unit (Including HWM)

▼ Capacity code of Mid temperature Hot water module

The capacity code of the Hot water module is different from the capacity code of the standard indoor unit.

| | | | | | | | | |
|--|---------------|-----|------|------|---------------|------|------|-----|
| Mid temperature Hot water module | MNW-APD271Q-E | | | | MNW-APD561Q-E | | | |
| Capacity rank type | 027 | | | | 056 | | | |
| Capacity code | (HP) | | | | 5 | | | |
| Equivalent to capacity | (kW) | | | | 14.0 | | | |
| ▼ Capacity code of standard indoor unit | | | | | | | | |
| Capacity rank type | 005 | 007 | 009 | 012 | 015 | 018 | 024 | 027 |
| Capacity code | (HP) | 0.6 | 0.8 | 1 | 1.25 | 1.7 | 2 | 2.5 |
| Equivalent to capacity | (kW) | 1.7 | 2.2 | 2.8 | 3.6 | 4.5 | 5.6 | 7.1 |
| Capacity rank type | 030 | 036 | 048 | 056 | 072 | 096 | | |
| Capacity code | (HP) | 3.2 | 4 | 5 | 6 | 8 | 10 | |
| Equivalent to capacity | (kW) | 9.0 | 11.2 | 14.0 | 16.0 | 22.4 | 28.0 | |

In the case of SHRM-e system including the Hot water module

M-HWM: Mid temperature Hot water module
H-HWM: High temperature Hot water module

| SHRM-e | Capacity code of outdoor unit (HP) | Maximum indoor unit quantity | Total capacity code of indoor units (HP) | | | Total capacity code of indoor units + M-HWM | | |
|------------------|------------------------------------|------------------------------|--|--|---|--|--|---|
| | | | Standard indoor unit + M-HWM | | (H2, H4, H5 <=15m Total capacity 90 - 200% (Standard indoor unit <120%) | Standard indoor unit + M-HWM + H-HWM | | (H2, H4, H5 <=15m Total capacity 90 - 125% (Standard indoor unit <100%) |
| | | | H2, H4, H5 <=15m Total capacity 90 - 125% (Standard indoor unit <100%) | H2, H4, H5 <=15m Total capacity 90 - 135% (Standard indoor unit <120%) | H2, H4, H5 <=15m Total capacity 90 - 135% (Standard indoor unit <100%) | H2, H4, H5 <=15m Total capacity 90 - 125% (Standard indoor unit <100%) | H2, H4, H5 <=15m Total capacity 90 - 125% (Standard indoor unit <100%) | |
| MNNY-MAP0806FT8P | 8 | 18 | 7.2 to 16.0 | 7.2 to 10.0 | 7.2 to 10.8 | 7.2 to 10.0 | 7.2 to 10.0 | |
| MNNY-MAP1006FT8P | 10 | 22 | 9.0 to 20.0 | 9.0 to 12.5 | 9.0 to 13.5 | 9.0 to 12.5 | 9.0 to 12.5 | |
| MNNY-MAP1206FT8P | 12 | 27 | 10.8 to 24.0 | 10.8 to 15.0 | 10.8 to 16.2 | 10.8 to 15.0 | 10.8 to 15.0 | |
| MNNY-MAP1406FT8P | 14 | 31 | 12.6 to 28.0 | 12.6 to 17.5 | 12.6 to 18.9 | 12.6 to 17.5 | 12.6 to 17.5 | |
| MNNY-MAP1606FT8P | 16 | 32 | 14.4 to 32.0 | 14.4 to 20.0 | 14.4 to 21.6 | 14.4 to 20.0 | 14.4 to 20.0 | |
| MNNY-MAP1806FT8P | 18 | 32 | 16.2 to 36.0 | 16.2 to 22.5 | 16.2 to 24.3 | 16.2 to 22.5 | 16.2 to 22.5 | |
| MNNY-MAP2006FT8P | 20 | 32 | 18.0 to 37.0 (*1) | 18.0 to 25.0 | 18.0 to 25.0 (*2) | 18.0 to 25.0 | 18.0 to 25.0 | |
| MNNY-MAP2206FT8P | 22 | 32 | 19.8 to 44.0 | 19.8 to 27.5 | 19.8 to 29.7 | 19.8 to 27.5 | 19.8 to 27.5 | |
| MNNY-MAP2416FT8P | 24 | 32 | 21.6 to 48.0 | 21.6 to 30.0 | 21.6 to 32.4 | 21.6 to 30.0 | 21.6 to 30.0 | |
| MNNY-MAP2616FT8P | 26 | 32 | 23.4 to 52.0 | 23.4 to 32.5 | 23.4 to 35.1 | 23.4 to 32.5 | 23.4 to 32.5 | |
| MNNY-MAP2816FT8P | 28 | 32 | 25.2 to 56.0 | 25.2 to 35.0 | 25.2 to 37.8 | 25.2 to 35.0 | 25.2 to 35.0 | |
| MNNY-MAP3016FT8P | 30 | 32 | 27.0 to 60.0 | 27.0 to 37.5 | 27.0 to 40.5 | 27.0 to 37.5 | 27.0 to 37.5 | |
| MNNY-MAP3216FT8P | 32 | 32 | 28.8 to 64.0 | 28.8 to 40.0 | 28.8 to 43.2 | 28.8 to 40.0 | 28.8 to 40.0 | |
| MNNY-MAP3416FT8P | 34 | 32 | 30.6 to 68.0 | 30.6 to 42.5 | 30.6 to 45.9 | 30.6 to 42.5 | 30.6 to 42.5 | |
| MNNY-MAP3616FT8P | 36 | 32 | 32.4 to 72.0 | 32.4 to 45.0 | 32.4 to 48.6 | 32.4 to 45.0 | 32.4 to 45.0 | |
| MNNY-MAP3816FT8P | 38 | 32 | 34.2 to 72.2 (*1) | 34.2 to 47.5 | 34.2 to 49.4 (*2) | 34.2 to 47.5 | 34.2 to 47.5 | |
| MNNY-MAP4016FT8P | 40 | 32 | 36.0 to 74.0 (*1) | 36.0 to 50.0 | 36.0 to 50.0 (*2) | 36.0 to 50.0 | 36.0 to 50.0 | |
| MNNY-MAP4216FT8P | 42 | 32 | 37.8 to 84.0 | 37.8 to 52.5 | 37.8 to 56.7 | 37.8 to 52.5 | 37.8 to 52.5 | |
| MNNY-MAP4416FT8P | 44 | 32 | 39.6 to 88.0 | 39.6 to 55.0 | 39.6 to 59.4 | 39.6 to 55.0 | 39.6 to 55.0 | |
| MNNY-MAP4616FT8P | 46 | 32 | 41.4 to 92.0 | 41.4 to 57.5 | 41.4 to 62.1 | 41.4 to 57.5 | 41.4 to 57.5 | |
| MNNY-MAP4816FT8P | 48 | 32 | 43.2 to 96.0 | 43.2 to 60.0 | 43.2 to 64.8 | 43.2 to 60.0 | 43.2 to 60.0 | |
| MNNY-MAP5016FT8P | 50 | 32 | 45.0 to 100 | 45.0 to 62.5 | 45.0 to 67.5 | 45.0 to 62.5 | 45.0 to 62.5 | |
| MNNY-MAP5216FT8P | 52 | 32 | 46.8 to 104 | 46.8 to 65.0 | 46.8 to 70.2 | 46.8 to 65.0 | 46.8 to 65.0 | |
| MNNY-MAP5416FT8P | 54 | 32 | 48.6 to 108 | 48.6 to 67.5 | 48.6 to 72.9 | 48.6 to 67.5 | 48.6 to 67.5 | |

H2, H4, H5: Height difference between indoor unit (Including HWM)

(*1): 20HP and 40HP: 90-185% 38HP: 90-190%

(*2): 20HP and 40HP: 90-125% 38HP: 90-130%

▼ Capacity code of Hot water module

The capacity code of the Hot water module is different from the capacity code of the standard indoor unit.

| Hot water module | Mid temperature | High temperature |
|------------------|-----------------|------------------|
| MNNW-AP0271LQ-E | MMW-AP0561LQ-E | MNNW-AP0481CHQ-E |
| 027 | 056 | 048 |
| 2.5 | 5 | 5 |
| 7.1 | 14.0 | 12.5 |

▼ Capacity code of standard indoor unit

| Capacity rank type | Capacity code | Equivalent to HP (kW) | Equivalent to capacity (kW) |
|--------------------|---------------|-----------------------|-----------------------------|
| Capacity rank type | Capacity code | (HP) | 0.6 |
| Capacity rank type | Capacity code | (kW) | 1.7 |
| Capacity rank type | Capacity code | (kW) | 54 |

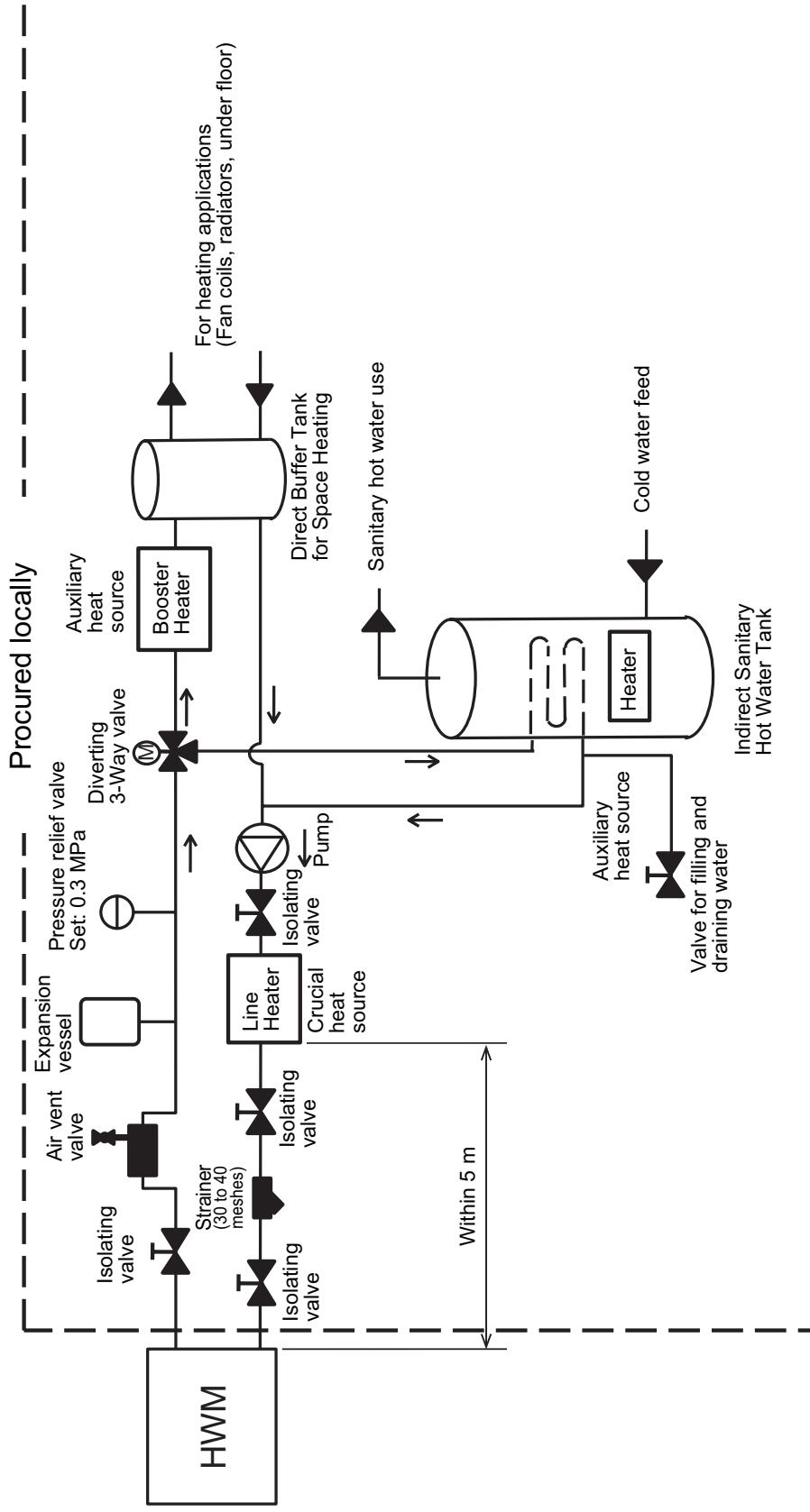
■ Example of Installation for Hot Water Module water piping

GENERAL NOTE

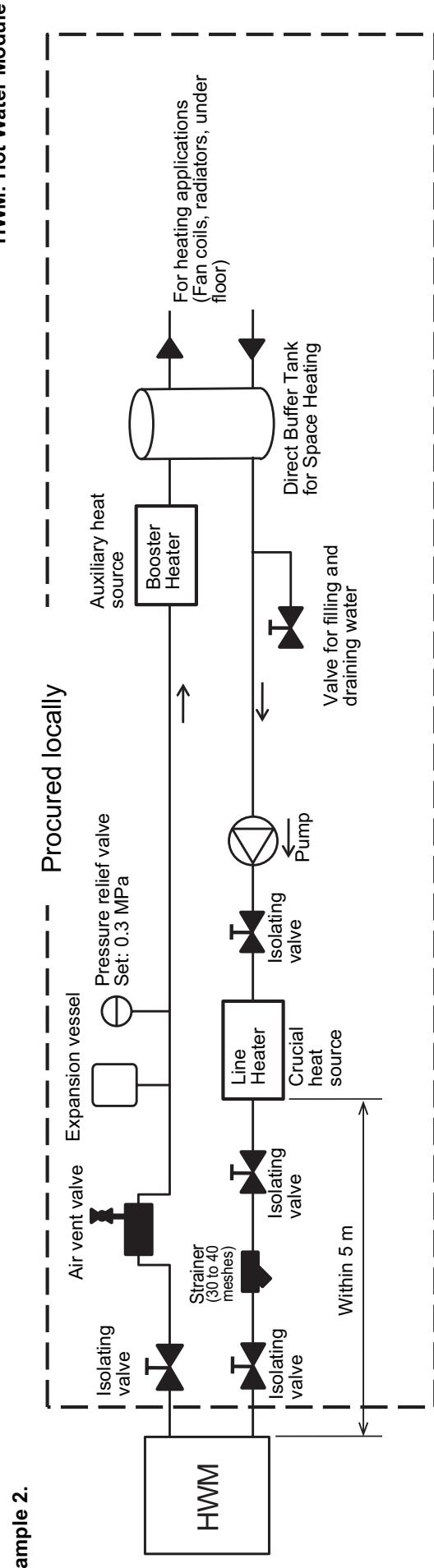
- To install the hot water module, connect the pump and line heater, (procured locally).
- Do not connect more than one hot water module to one pump and one line heater, (procured locally).
- Be sure to install one pump and one line heater to one hot water module as shown in the following examples.
- Be sure to attach the air vent valve (procured locally) vertically at the highest possible place where air tends to rise.

Sample 1.

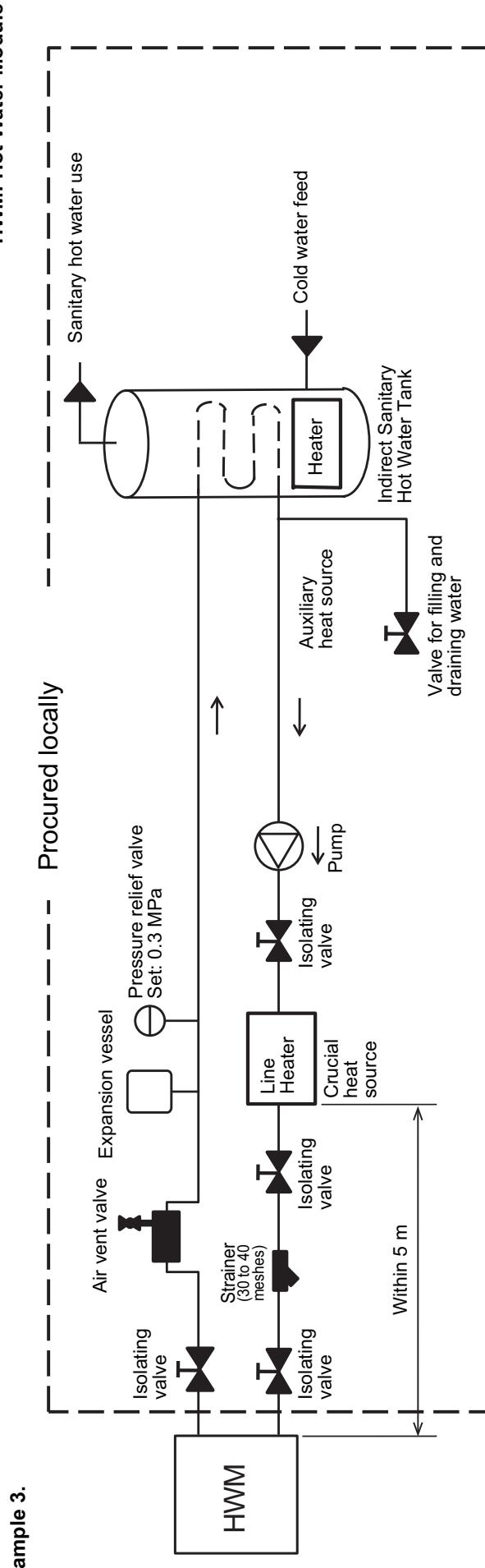
HWM: Hot Water Module



Sample 2.



Sample 3.



3.2 System able to be combined for Mini-SMMS-e series (MCY-***)

The Mid temperature Hot Water Module is connectable to MiNi-SMMS-e. M-HWNM- Mid temperature Hot Water Module

| No. | Item | M-HWM connection | Without M-HWM connection |
|-----|--|---|--------------------------|
| 1 | System capacity | Depending on the outdoor unit to be connected | |
| 2 | Indoor connection capacity | | |
| 3 | M-HWM connection capacity per refrigerant system | | |
| 4 | Height difference | | See Figure 1 |

***1):** For more information, please read the Installation Manual provided with the outdoor unit. (Total capacity code of connectable indoor units)

(*)2: For more information, please read the Installation Manual provided with the outdoor unit. (Where H

(*) For more information, please read the Installation Manual provided with the outdoor unit. (Where H1 is indicated

► Capacity code of outdoor unit. Maximum indoor unit quantity and total capacity code of indoor unit

Capacity code of mid temperature Hot water module

| MINI-SMMS-e | | Capacity code of outdoor unit (HP) | Maximum indoor unit quantity | Total capacity code of indoor units (HP) Standard indoor unit + M-HWM Total capacity 80 - 200% |
|------------------|---|------------------------------------|------------------------------|--|
| MCY-MHWP0806HHS* | * | 8 | 12 | 6.4 to 16.0 |
| MCY-MHWP1006HHS* | * | 10 | 16 | 8.0 to 20.0 |

▼ Capacity code of Mid temperature Hot water module

Capacity code of mid temperature Hot water module

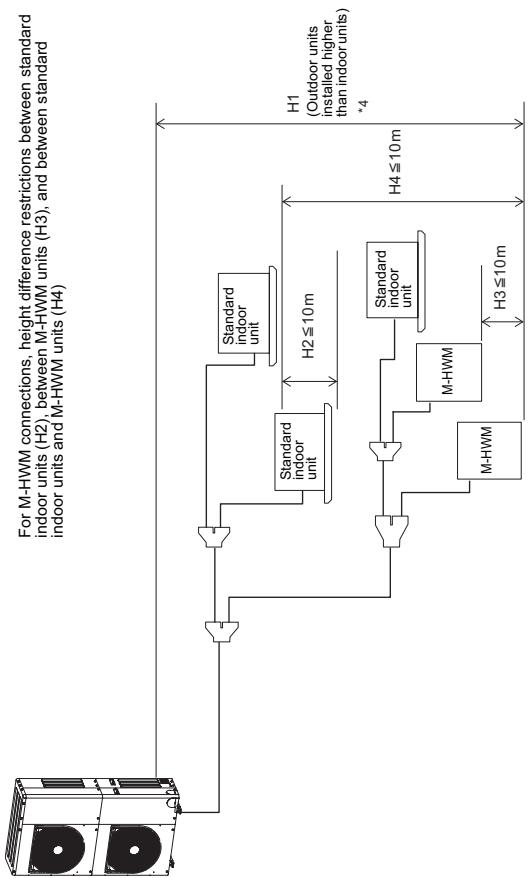
The capacity code of the hot water module is different from the standard code of the standard indoor unit.

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Capacity code of Mild temperature Hot

| Capacity rank type | | 005 | 007 | 009 | 012 | 015 | 018 | 024 | 027 |
|------------------------|------------------|------|-----|------|------|------|-----|-----|-----|
| Capacity code | Equivalent to HP | (HP) | 0.6 | 0.8 | 1 | 1.25 | 1.7 | 2 | 2.5 |
| Equivalent to capacity | | (kW) | 1.7 | 2.2 | 2.8 | 3.6 | 4.5 | 5.6 | 7.1 |
| Capacity rank type | | 030 | 036 | 048 | 056 | | | | |
| Capacity code | Equivalent to HP | (HP) | 3.2 | 4 | 5 | 6 | | | |
| Equivalent to capacity | | (kW) | 9.0 | 11.2 | 14.0 | 16.0 | | | |

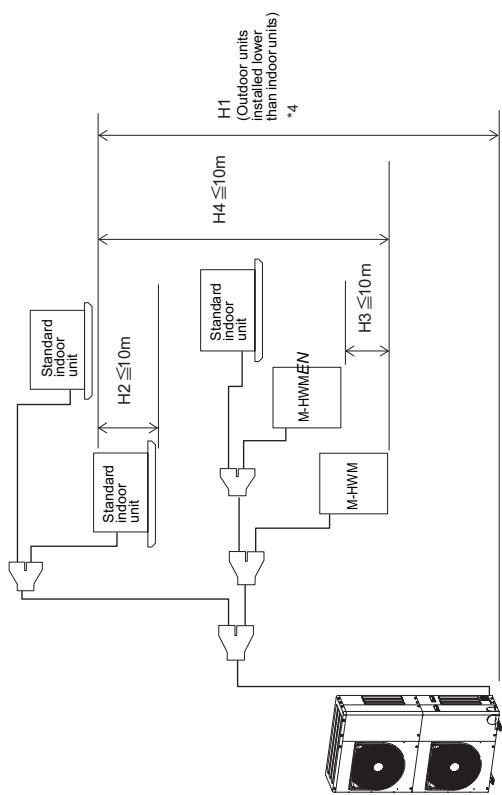
▼Figure 1
◀Upper outdoor units▶



*4. Please read the Installation Manual provided with the outdoor unit. (Where H1 is indicated)
 H1: Height difference between outdoor units and indoor units (including M-HWM)
 H2: Height difference between standard indoor units
 H3: Height difference between M-HWMs
 H4: Height difference between standard indoor units and M-HWMs

◀Lower outdoor units▶

M-HWM : Mid temperature Hot Water Module



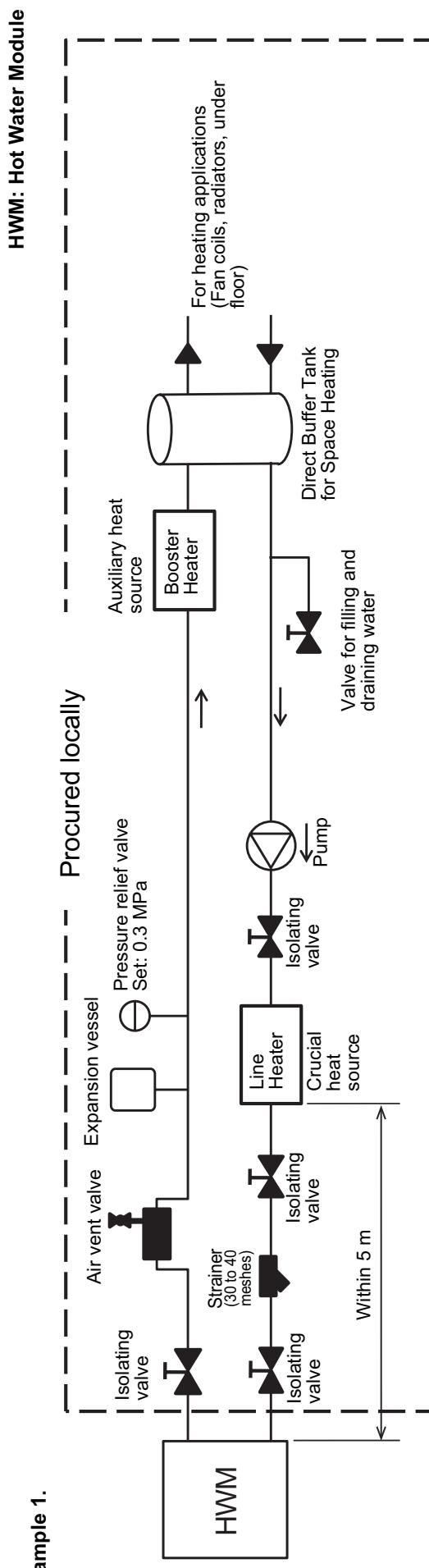
*4. Please read the Installation Manual provided with the outdoor unit. (Where H1 is indicated)
 H1: Height difference between outdoor units and indoor units (including M-HWM)
 H2: Height difference between standard indoor units
 H3: Height difference between M-HWMs
 H4: Height difference between standard indoor units and M-HWMs

■ Example of Installation for Hot Water Module water piping for MiNi-SMMS-e series (MCY-***)

GENERAL NOTE

- To install the hot water module, connect the pump and line heater, (procured locally).
- Do not connect more than one hot water module to one pump and one line heater, (procured locally).
- Be sure to install one pump and one line heater to one hot water module as shown in the following examples.
- Be sure to attach the air vent valve (procured locally) vertically at the highest possible place where air tends to rise.

Sample 1.



4 Selection of installation place

Avoid installing in the following places

Select a location for the indoor unit where the cool or warm air will circulate evenly.

Avoid installation in the following kinds of locations.

- Saline area (coastal area)
- Locations with acidic or alkaline atmospheres (such as areas with hot springs, factories where chemicals or pharmaceuticals are made and places where the exhaust air from combustion appliances will be sucked into the unit). Doing so may cause the heat exchanger and other parts to become corroded.
Doing so may cause the heat exchanger to become corroded, mists caused by the blockage of the heat exchanger to be generated, the plastic parts to be damaged, the heat insulators to peel off, and other such problems to result.
- Locations where vapors from food oils are formed (such as kitchens where food oils are used). The plastic parts to be damaged, and other such problems to result.
- Locations where an in-house power generator is used for the power supply. The power line frequency and voltage may fluctuate, and the hot water module may not work properly as a result.
- On truck cranes, ships or other moving conveyances.
- The hot water module must not be used for special applications (such as for storing food, plants, precision instruments or art works).
(The quality of the items stored may be degraded.)
- Locations where high frequencies are generated (by inverter equipment, in-house power generators, medical equipment or communication equipment). (Malfunctioning or control trouble in the hot water module or noise may adversely affect the equipment's operation.)
- Locations where there is anything under the unit installed that would be compromised by wetness.
(If the drain has become blocked or when the humidity is over 85%, condensation from the hot water module will drip, possibly causing damage to anything underneath.)
- In the case of the wireless type of system, rooms with the inverter type of fluorescent lighting or locations exposed to direct sunlight.
(The signals from the wireless remote controller may not be sensed.)
- Locations where organic solvents are being used.
- The hot water module cannot be used for liquefied carbonic acid cooling or in chemical plants.
- Location near doors or windows where the hot water module may come into contact with high-temperature, high-humidity outdoor air.
(Condensation may occur as a result.)
- Locations where special sprays are used frequently.
- Places where iron or other metal dust is present. If iron or other metal dust adheres to or collects on the interior of the hot water module, it may spontaneously combust and start a fire.
- Locations such as living rooms and bedrooms where you can easily be bothered by noise. Noise may become a problem.

⚠ CAUTION

Avoid installing hot water module in a place where water freezes.

- Do not install hot water module in a place where combustible gas may leak.
- Do not install the hot water module in a place exposed to rain or water.
- Do not install the hot water module near equipment which generates heat.
- Do not install the hot water module to a movable object.

- Do not install the hot water module in a place exposed to vibration.
- The hot water module must be installed in accordance with national wiring regulation.
- The hot water module must not be installed in a high humidity condition area.

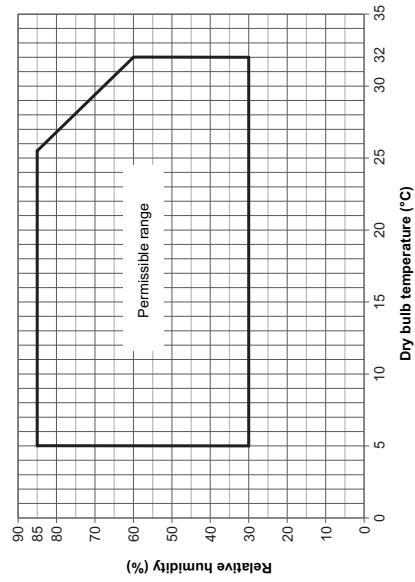
The hot water module must not be installed in a high dusty area.

- The hot water module must not be installed in a high dusty area.

■ Installation atmosphere

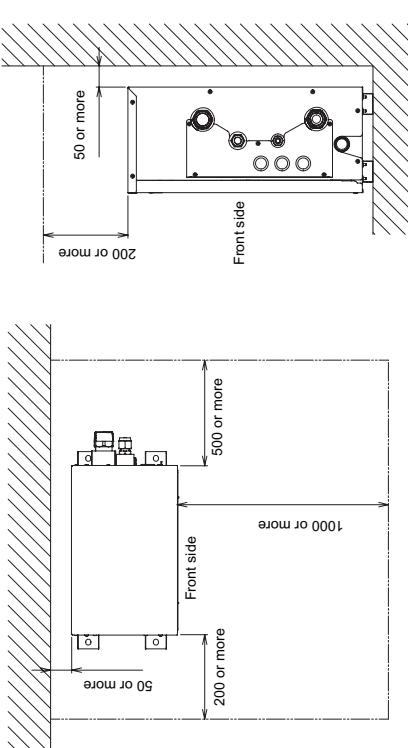
Installation atmosphere of the unit is as follows. Be careful of installation atmosphere. It becomes a cause of failure of a product by dewing or freezing.

| Installation atmosphere | Dry-bulb temp. (°C) | 5 to 32 |
|-------------------------|--|------------|
| | Wet-bulb temp. (°C) | 24 (Max.) |
| | RH (%) | 30 to 35 |
| | Allowable dew point (°C) (Wet-bulb temp.) | 23 or less |



■ Installation space

Reserve sufficient space required for installation or service work.



(Unit: mm)

5 Installation

▲ CAUTION

- Strictly comply with the following rules to prevent damage of the hot water modules and human injury.
- Do not put a heavy article on the hot water module or let a person get on it. (Even units are packaged)
 - Carry in the hot water module as it is packaged if possible. If carrying in the hot water module unpacked by necessity, use buffering cloth or other material to not damage the unit.
 - To move the hot water module, hold the bottom face of the unit only. Do not apply force to the other parts (refrigerant pipe, drain pan, water pipe, foamed parts, resin parts or other parts).
 - Carry the package by two or more persons, and do not bundle it with plastic band at positions other than specified.
 - To protect yourself from injury, always use PPE (Personal Protective Equipment), that is, wear gloves.
 - Install the Hot water module in a place strong enough to withstand the following weights:
Hot water module weight with no water 17.8 kg (027) 20.3 kg (056)
Hot water module weight with full water 18.4 kg (027) 21.6 kg (056)

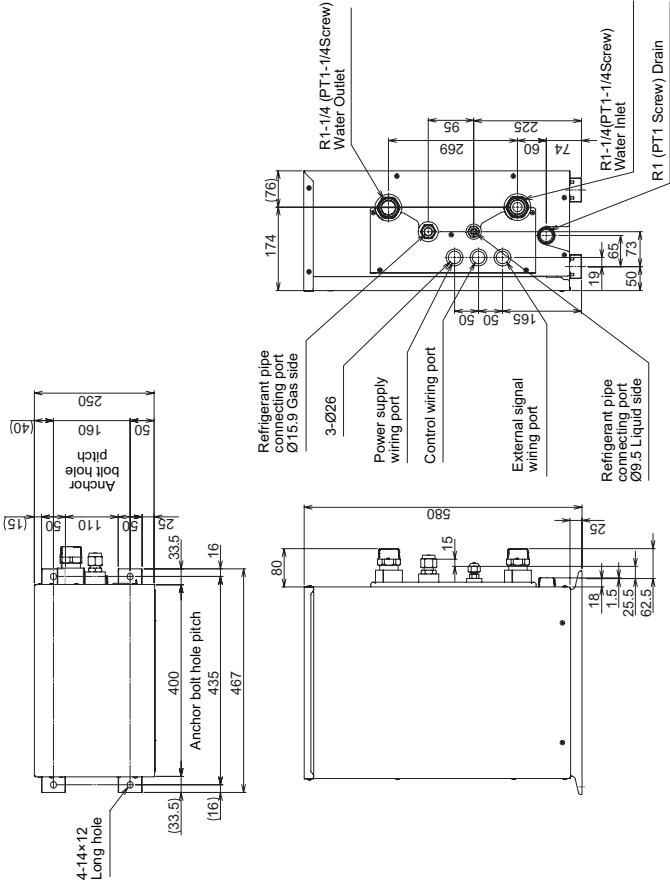
■ External dimensions(Unit: mm)

■ Fixing the hot water module to floor

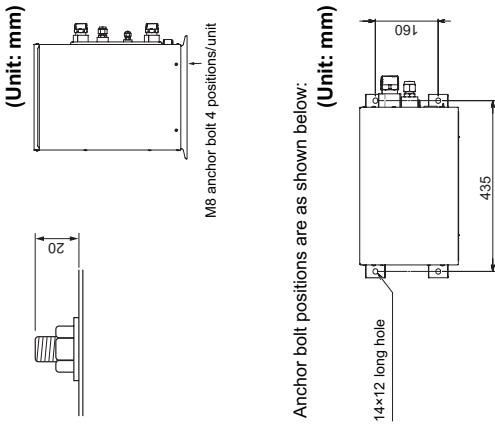
WARNING

- Be sure to install the hot water module in a place able to bear its weight.
If strength is insufficient, the unit may fall down resulting in human injury.

- **Perform specified installation work to protect earthquakes.**
If the hot water module is imperfectly installed, an accident by falling or dropping may be caused.



1. Fix the hot water module with M8 anchor bolts at 4 positions. 20 mm projection is appropriate for an anchor bolt.



- **work to protect earthquakes.**
If the hot water module is imperfectly installed, an accident by falling or dropping may be caused.
 - **CAUTION**
 - Drain water is discharged from the hot water module.
(Especially while operating)
Install the hot water module in a place with good drainage.
 - For installation, be careful of the strength and level of the foundation so that abnormal sounds (vibration or noise) are not generated.

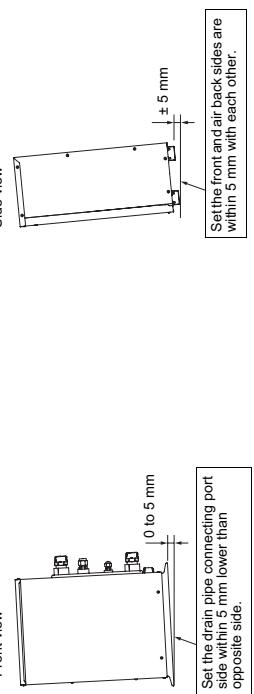
- Be sure to install the hot water module in a place strong enough to withstand its weight. If the base is unstable, reinforce with a concrete base.
 - The hot water module must be anchored on a level surface. Use a level to check after installation.
 - If the hot water module is installed near a room where noise is a problem, using an anti-vibration stand on the base of the unit is recommended.

6 Water piping

REQUIREMENT

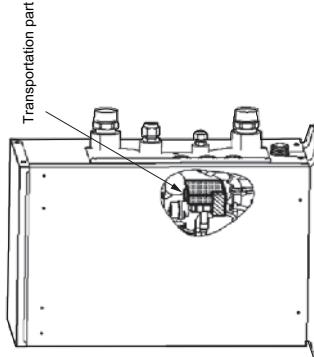
- Fix the unit in a horizontal position.
When unit is fixed to slant, it may cause overflow of drainage.
- Install the unit within the dimension according to the figure below.
- Use level gauge or vinyl hose to confirm whether the unit is fix horizontally.

Front view



■ Remove the part for transportation

Be sure to remove the transportation part before operating the unit.



⚠ WARNING

- Install water pipes according to the regulations of respective countries.
- Install water pipes in the freeze-free place.
- Make sure that water pipes have sufficient pressure resistance. The design pressure is 1.0 MPa.

⚠ CAUTION

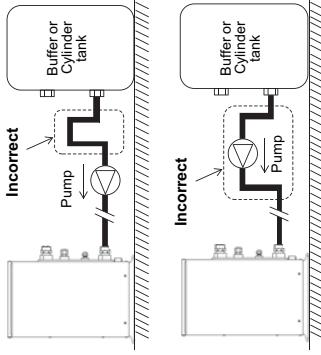
- Do not use zinc plated water pipes. When steel pipes are used, insulate both ends of the pipes.
- Copper pipes are recommended.
- The water to be used must meet the water quality standard specified in EU directive 98/83 EC.

■ After the vacuuming is completed, carry out the following procedure before adding refrigerant.

Plate heat exchanger may explode because the water in the plate heat exchanger frozen.

To avoid this phenomenon, ensure that the VRF system is fully commissioned, including the control system, before filling the water circuit.

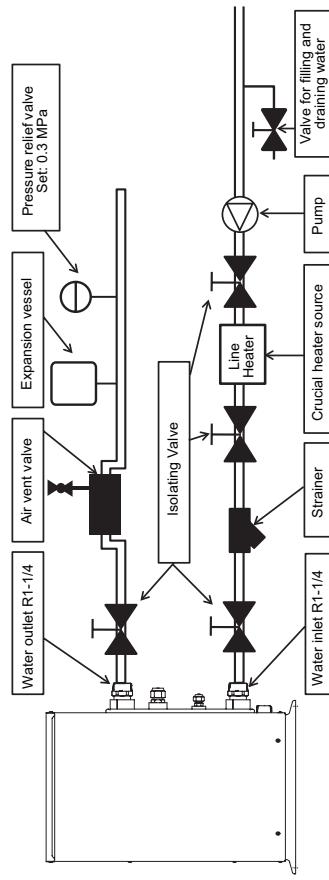
- The hot water module and the buffer/cylinder tank must be installed on the same floor height.
- The water piping on the inlet side of the hot water module must not be connected with right-angled loop piping (refer to the figure below).
- When flow switch detects a decrease in the water flow rate, the outdoor unit stops.



■ Water piping and line heater installation

- Install a suitably sized expansion vessel, 3 bar (0.3 MPa) pressure relief valve, water drain, and fill valve (procured locally).
- Follow all local regulations for the installation of closed circuit heating systems.
- Make the piping route a closed circuit. (An open water circuit may cause a failure.)
- Before a long period of none use, purge the water out of the pipes and thoroughly let them dry.
Do not add brine to the circulating water.
- Do not use the water used for the unit for drinking or food manufacturing.
- To insure easy maintenance, inspection, and replacement of the unit, use a proper joint, valve, etc (procured locally) on the water inlet and outlet port.
- Be sure to install a strainer with 30 to 40 meshes (procured locally) on the water inlet pipe. If a strainer is not installed, this may cause impaired performance, or damage to the plate heat exchanger from freezing.
- Install a suitable air vent (procured locally) on the water pipe. After sending water through the pipe, be sure to vent the excess air.
- Be sure to attach the air vent valve vertically at the highest possible place where air tends to rise.
- To avoid water leak, wrap some sealing tape around the screw part.
- Water pipes can get very hot, depending on the preset temperature. Wrap the water pipes with heat insulation (procure locally) to prevent burns.
- Be sure to install the line heater (procured locally) on the water inlet side. In addition, position it within 5 m of the water inlet pipe of the hot water module.
- Follow the table below to select a line heater (procured locally) within the range of 40 to 50 % of the hot water module's rated capacity.
- To avoid water leak, wrap some sealing tape around the screw part.
- Water pipes can get very hot, depending on the preset temperature. Wrap the water pipes with heat insulation (procure locally) to prevent burns.
- Be sure to install the line heater (procured locally) on the water inlet side. In addition, position it within 5 m of the water inlet pipe of the hot water module.
- Follow the table below to select a line heater (procured locally) within the range of 40 to 50 % of the hot water module's rated capacity.

| Hot water module model name | Capacity of line heater (kW) |
|-----------------------------|------------------------------|
| MNW-AP0271LQ-E | 3.2~4.0 |
| MNW-AP0561LQ-E | 6.4~8.0 |



■ Pipe size, material and insulator

The following specification for piping work and insulating process are procured locally.

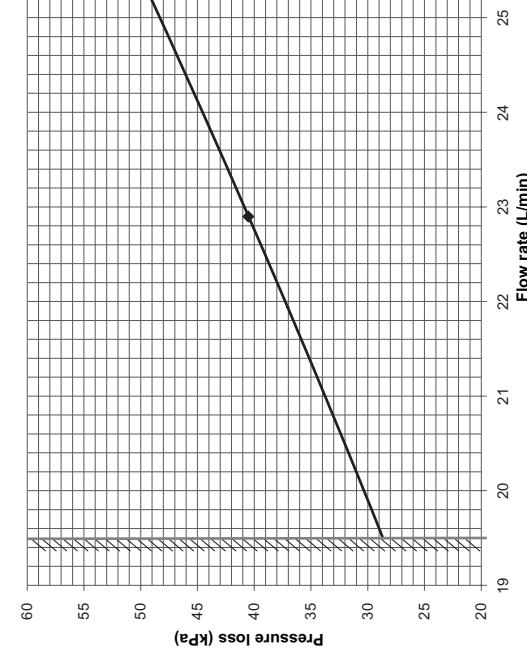
| Model | MNW- | AP027 | AP056 |
|--------------------------------|------------|--|----------|
| Connecting pipe (unit side) | Water pipe | Inlet | R1-1 / 4 |
| | | Outlet | R1-1 / 4 |
| Connecting pipes material | | Copper pipes are recommended | |
| Insulator | | Formed polyethylene foam, thickness: 10 mm or more | |

■ Characteristics of hot water module flow rate and pressure loss

The following graph shows the range of flow rates used for the hot water module, and the characteristic pressure losses. Use this as an aid in the local pump procurement process.

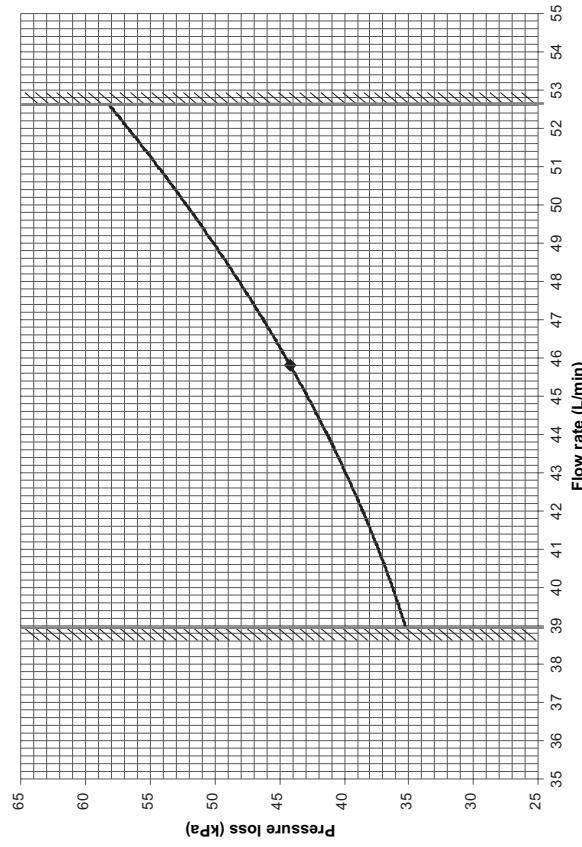
027type

| | Min. | Rated | Max. |
|-------------------------|------|-------|------|
| Water flow rate (L/min) | 19.5 | 22.9 | 26.3 |
| Pressure loss (kPa) | 28.5 | 40.5 | 53.5 |



056type

| | Min. | Rated | Max. |
|-------------------------|------|-------|------|
| Water flow rate (L/min) | 38.9 | 45.8 | 52.6 |
| Pressure loss (kPa) | 35.2 | 44.2 | 58.2 |



7 Drain piping

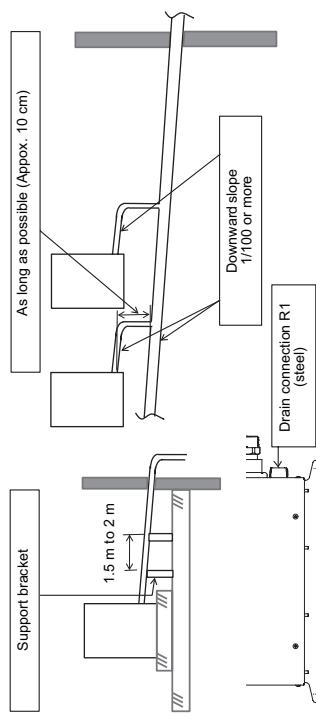
△ CAUTION

- Following the Installation Manual, perform the drain piping work so that water is properly drained. Apply a heat insulation so as not to cause a dew condensation.
- Inappropriate piping work may result in water leakage in the room and wet furniture.

• After opening the knockout hole, deburr the edge.

Burrs adhered to opening of the knockout hole may causes an injury by touching it.

Drain piping



- Provide the indoor drain piping with proper heat insulation.
- Provide the area where the pipe connects to the indoor unit with proper heat insulation. Improper heat insulation will cause condensation to form.
- The drain pipe must be sloping downward (at an angle of 1/100 or more), and do not run the pipe up and down (arched shape) or allow it to form traps. Doing so may cause abnormal sounds.
- Restrict the length of the traversing drain pipe to 20 meters or less. For a long pipe, provide support brackets at intervals of 1.5 to 2 meters to prevent flapping.
- Install the collective piping as shown in the following figure.
- Do not provide any air vents. Otherwise, the drain water will spout, causing water to leak.
- Do not allow any force to be applied to the connection area with the drain pipe.
- To avoid water leak, wrap some sealing tape around the screw part.
- Drain connection is made from steel. Do not connect the joint pipe made from stainless steel.

■ Pipe material, size and insulator

The following materials for piping work and insulating process are procured locally.

| | |
|---------------|---|
| Pipe material | Hard vinyl chloride pipe, VP25A (Nominal outer diameter: 32 mm) |
| Insulator | Foamed polyethylene foam, thickness: 10 mm or more |

■ Connecting drain pipe

Wrap some sealing tape around the screw part to avoid water leak.

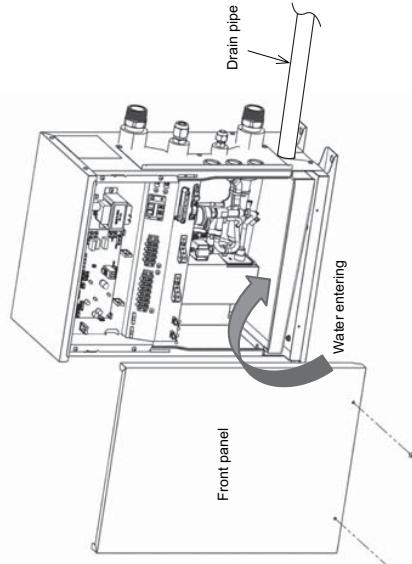
△ REQUIREMENT

- Connect the hard vinyl chloride pipes certainly so that water does not leak by using adhesive agent for vinyl chloride.
- It takes some time to dry and indurate the adhesive agent. (Refer to the manual of adhesive agent.) Do not apply any extra force on the connecting section until the adhesive agent dried.

■ Check the draining

- In the test run, check that water drain is properly performed and water does not leak from the connecting part of the pipes. Check draining also when installed in heating period.

Check the water drainage is surely performed at the trial operation.
Check also no water leakage is found at the pipe connecting part.



△ REQUIREMENT

Enter water gradually using a kettle or a hose from drain pan of the discharge port.

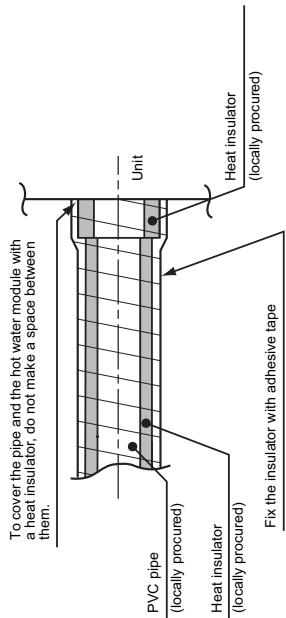
△ CAUTION

Pour water slowly.

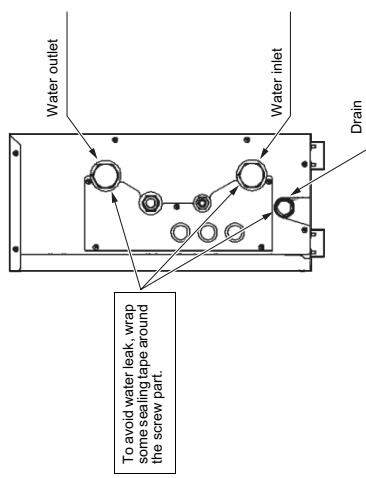
If it is poured urgently, water is spread inside of the indoor unit resulted in a trouble.

■ Heat insulating process

- After drain check, covering the heat insulator for drain connecting section, wrap the drain pipe with heat insulator (Locally procured) without clearance from the end of the drain pipe connecting port of the hot water module.



■ Check the following contents



8 Refrigerant piping

△ CAUTION

When the refrigerant pipe is long, provide support brackets at intervals of 2.5 m to 3 m to clamp the refrigerant pipe. Otherwise, abnormal sound may be generated.

Use the flare nut attached with the indoor unit or R410A flare nut.

■ Permissible piping length and height difference

They vary depending on the outdoor unit. For details, refer to the Installation Manual attached to the outdoor unit, and this manual (Refer to "3. System control of Hot Water Module").

| Projection margin in flaring: B (Unit: mm) | | |
|--|-----------------|------------------------|
| Outer dia. of copper pipe | R410A tool used | Conventional tool used |
| 6.4, 9.5 | 0 to 0.5 | 1.0 to 1.5 |
| 12.7, 15.9 | | |

Flaring diameter size: A (Unit: mm)

| Outer dia. of copper pipe | A ^{+0.4} _{-0.4} |
|---------------------------|-----------------------------------|
| 6.4 | 9.1 |
| 9.5 | 13.2 |
| 12.7 | 16.6 |
| 15.9 | 19.7 |

* In case of flaring for R410A with the conventional flare tool, pull it out approx. 0.5 mm more than that for R22 to adjust to the specified flare size. The copper pipe gauge is useful for adjusting projection margin size.
The sealed gas was sealed at the atmospheric pressure so when the flare nut is removed, there will no "whooshing" sound: This is normal and is not indicative of trouble.

- Use two wrenches to connect the indoor unit pipe.
- Use two wrenches to connect the indoor unit pipe.

■ Connecting refrigerant piping

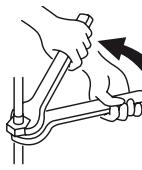
Flaring

- Cut the pipe with a pipe cutter.

Remaining burrs may cause gas leakage.)

- Insert a flare nut into the pipe, and flare the pipe.

Use the flare nut provided with the unit or the one used for the R410A refrigerant. The flaring dimensions for R410A are different from the ones used for the conventional R22 refrigerant. A new flare tool manufactured for use with the R410A refrigerant is recommended, but the conventional tool can still be used if the projection margin of the copper pipe is adjusted to be as shown in the following table.



Work using double spanner

- Use the tightening torque levels as listed in the table below.

| Outer dia. of connecting pipe (mm) | Tightening torque (Nm) |
|------------------------------------|-----------------------------|
| 6.4 | 14 to 18 (1.4 to 1.8 kgf·m) |
| 9.5 | 33 to 42 (3.3 to 4.2 kgf·m) |
| 12.7 | 50 to 62 (5.0 to 6.2 kgf·m) |
| 15.9 | 63 to 77 (6.3 to 7.7 kgf·m) |

- Tightening torque of flare pipe connections. Pressure of R410A is higher than that of R22. (Approx. 1.6 times) Therefore, using a torque wrench, tighten the flare pipe connecting sections which connect the indoor and outdoor units of the specified tightening torque. Incorrect connections may cause not only a gas leak, but also a trouble of the refrigeration cycle.

⚠ CAUTION

- Tightening with an excessive torque may crack the nut depending on installation conditions.

■ Airtight test / air purge, etc.

For air tightness test, adding refrigerant, refer to the Installation Manual attached to the outdoor unit.

⚠ CAUTION

- Do not supply power to the indoor unit and the hot water module until the airtight test and vacuuming are completed. (If the indoor unit or the hot water module is powered on, the pulse motor valve is fully closed, which extends the time for vacuuming.)

• After the vacuuming is completed, carry out the following procedure before adding refrigerant.

- Plate heat exchanger may explode because the water in the plate heat exchanger frozen.
To avoid this phenomenon, add refrigerant before carrying out a water supply to the water pipe system of the Hot Water Module.

■ Open the valve fully

Open the valve of the outdoor unit fully.

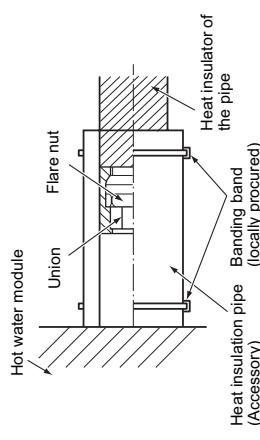
■ Heat insulation process

Apply heat insulation for the pipes separately at liquid side and gas side.

- For the heat insulation to the pipes at gas side, use the material with heat-resisting temperature 120 °C or higher.
- To use the attached heat insulation pipe, apply the heat insulation to the pipe connecting section of the hot water module securely without gap.

REQUIREMENT

- Apply the heat insulation to the pipe connecting section of the hot water module securely up to the root without exposure of the pipe. (The pipe exposed to the outside causes water leak.)
- Wrap heat insulator with its slits facing up (ceiling side).



■ Installation of remote controller (Sold separately)

For installation of the wired remote controller, follow the Installation Manual attached with the remote controller.

- Pull out the remote controller cord together with the refrigerant pipe or drain pipe.
Pass the remote controller cord through upper side of the refrigerant pipe and drain pipe.
- Do not leave the remote controller at a place exposed to the direct sunlight and near a stove.

9 Electrical connection

⚠ WARNING

- **Use the specified wires for wiring connect the terminals.**

Securely fix them to prevent external forces applied to the terminals from affecting the terminals.

Incomplete connection or fixation may cause a fire or other trouble.

• Connect earth wire. (grounding work)

Incomplete grounding cause an electric shock.

Do not connect earth wires to gas pipes, water pipes, lightning conductor or telephone earth wires.

• Appliance shall be installed in accordance with national wiring regulations.

Capacity shortage of power circuit or incomplete installation may cause an electric shock or a fire.

⚠ CAUTION

- If incorrect / incomplete wiring is carried out, it will cause an electrical fire or smoke.

• Install an earth leakage breaker that is not tripped by shock waves. If an earth leakage breaker is not installed, an electric shock may be caused.

• Use the cord clamps attached to the product.

• Do not damage or scratch the conductive core and inner insulator of power and inter-connecting wires when peeling them.

• Use the power cord and Inter-connecting wire of specified thickness, type, and protective devices required.

• Do not connect 220 V – 240 V power to the terminal blocks (①, ②, ③, ④, ⑤) for control wiring and the terminal blocks (COM, S1, S2, S3, S4, S5) for output function. (Otherwise, the system will fail.)

• Do not damage or scratch the conductive core and inner insulator of power and inter-connecting wires when peeling them.

• Perform the electric wiring so that it does not come to contact with the high-temperature part of the pipe.
The coating may melt resulting in an accident.

REQUIREMENT

- For power supply wiring, strictly conform to the Local Regulation in each country.
- For wiring of power supply of the outdoor units, follow the Installation Manual of each outdoor unit.
- Perform the electric wiring so that it does not come to contact with the high-temperature part of the pipe. The coating may melt resulting in an accident.
- After connecting wires to the terminal blocks, provide a trap and fix wires with the cord clamp.
- Run the refrigerant piping line and control wiring line in the same line.
- Do not turn on the power of the hot water module until vacuuming of the refrigerant pipes completes.

■ Power supply wire and communication wires specifications

Power supply wire and communication wires are procured locally.

For the power supply specifications, follow to the table below. If capacity is little, it is dangerous because overheat or burnout may be caused.
For specifications of the power capacity of the outdoor unit and the power supply wires, refer to the Installation Manual attached to the outdoor unit.

Hot water module power supply

- For the power supply of the hot water module, prepare the exclusive power supply separated from that of the outdoor unit.
- Arrange the power supply, circuit breaker, and main switch of the hot water module connected to the same outdoor unit so that they are commonly used.
- Power supply wire specification: Cable 3-core 2.5 mm², in conformity with Design 60245 IEC 57.

▼ Power supply

| Power supply | 220 V – 240 V ~, 50 Hz |
|---|--------------------------------|
| Power supply switch / circuit breaker or power supply wiring / fuse rating for hot water module should be selected by the accumulated total current values of the hot water module. | Below 50 m 2.5 mm ² |

▼ Control wiring, Central controller wiring

- 2-core with polarity wires are used for the Control wiring between indoor unit (including hot water module) and outdoor unit and Central controller wiring.
- To prevent noise trouble, use 2-core shield wire.
- The length of the communication line means the total length of the inter-unit wire length between indoor (including hot water module) and outdoor units added with the central control system wire length.

▼ Communication line

| Control wiring between indoor units (including hot water module) and outdoor unit (2-core shield wire) | Wire size | (Up to 1000 m) 1.25 mm ² (Up to 2000 m) 2.0 mm ² |
|--|-----------|---|
| Central control line wiring (2-core shield wire) | | |

Remote controller wiring

- 2-core with non-polarity wire is used for wiring of the remote controller wiring and group remote controllers wiring.

Remote controller wiring, remote controller inter-unit wiring Wire size: 0.5 mm² to 2.0 mm²

Connecting to SMMS-e, MINI-SMMS-e

| | | |
|---|---|----------------------------|
| Total wire length of remote controller wiring and remote controller inter-unit wiring (L1+L2) | In case of wired type only In case of wireless type included | Up to 500 m Up to 400 m |
| Total wire length of remote controller inter-unit wiring (L2) | | Up to 200 m |

Connecting to SHRM-e

| | |
|---|-------------|
| Total wire length between indoor unit and Flow selector unit (L2+L3) | Up to 200 m |
| Total wire length between remote controller and Flow selector unit (L1+L2+L3) | Up to 300 m |
| Maximum wire length of remote controller (L1) | Up to 300 m |

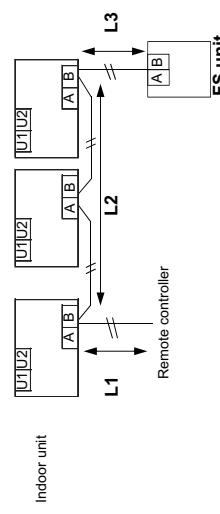
Output signal function wiring

- To prevent noise trouble, use 2-core shield wire.

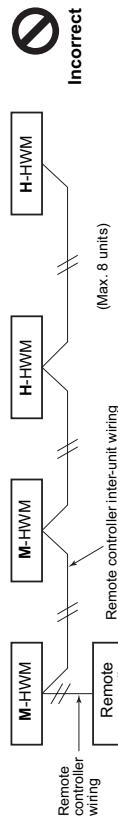
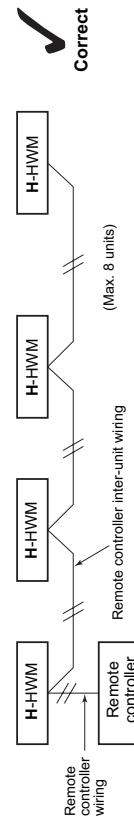
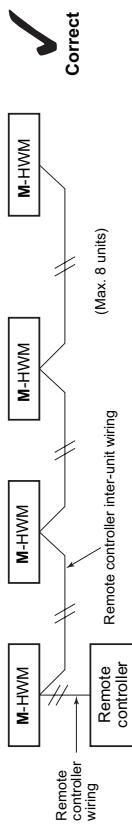
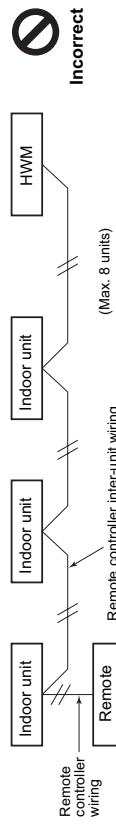
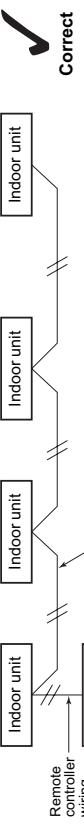
Output function wiring (2-core shield wire) Wire size (up to 2 m) 0.5 mm²

CAUTION

The remote controller wire (Communication line) and AC 220 – 240 V wires cannot be parallel to contact each other and cannot be stored in the same conduits. If doing so, a trouble may be caused on the control system due to noise or other factor.



M-HWM: Mid temperature Hot Water Module
H-HWM: High temperature Hot Water Module



(*) : In the case of multiple refrigerant systems

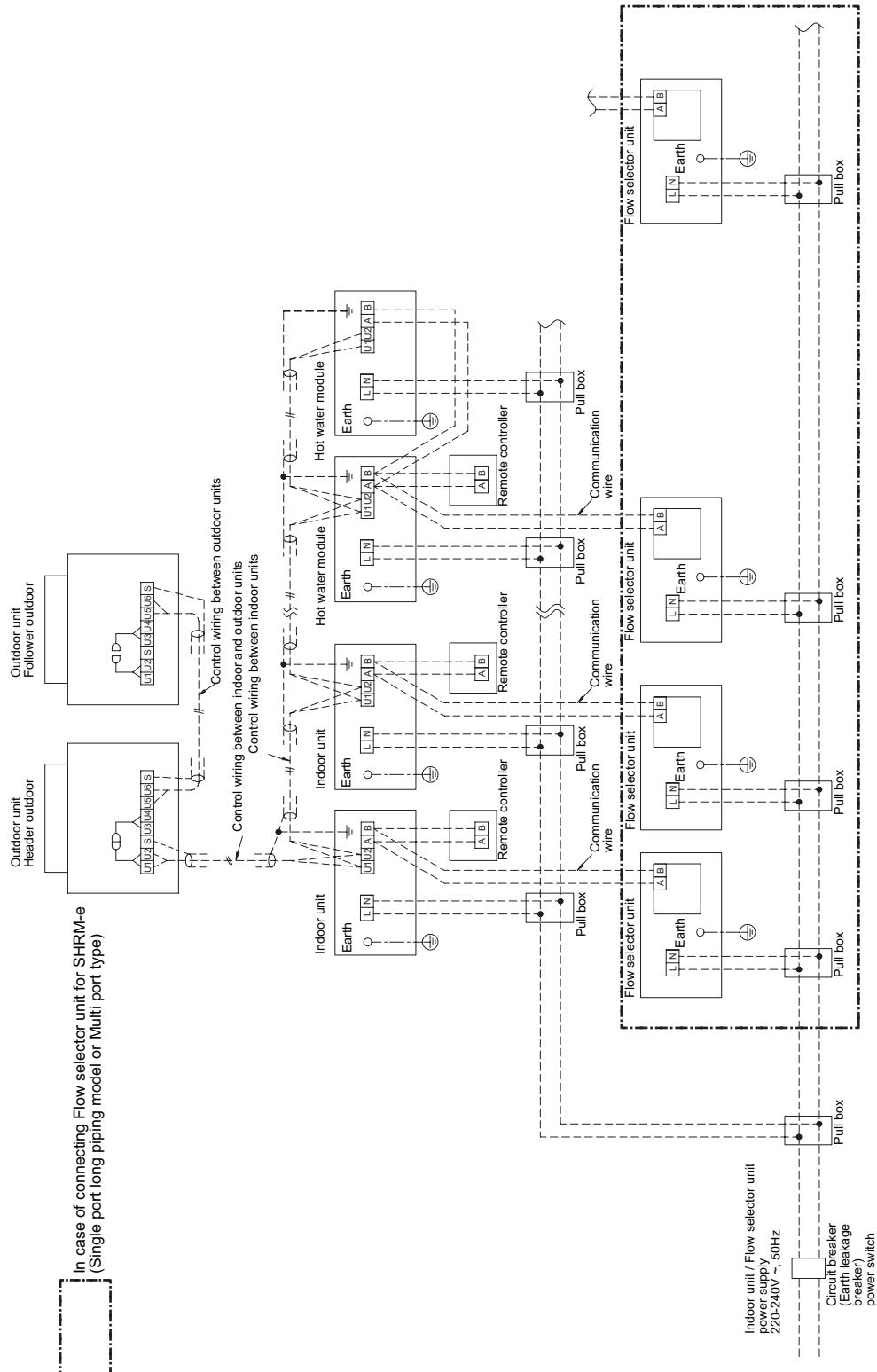
NOTE

It is not possible to connect H-HWM and any indoor units together for group control.
It is not possible to connect M-HWM and H-HWM together for group control.

■Wiring between indoor (including hot water module) and outdoor units

NOTE

- An outdoor unit connected with control wiring between indoor (including hot water module) and outdoor units wire becomes automatically the header unit.
 - Do not turn off the circuit breaker of the hot water module when the circuit breaker of the system (outdoor unit) is set to the ON position.
 - It becomes a cause of a trouble.

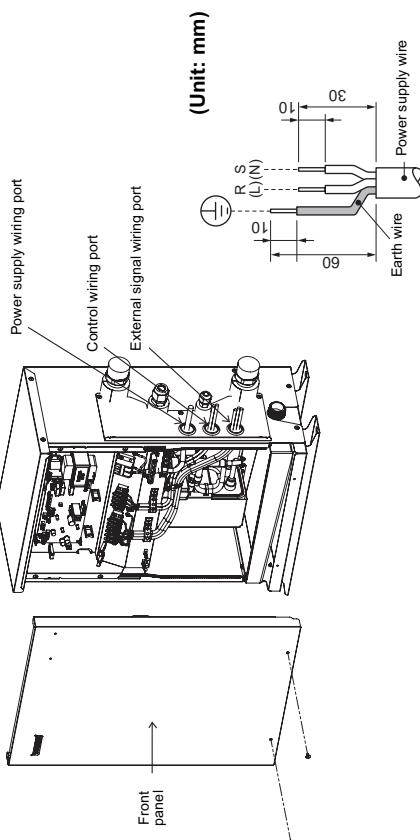


▼Wiring example

■ Wire connection

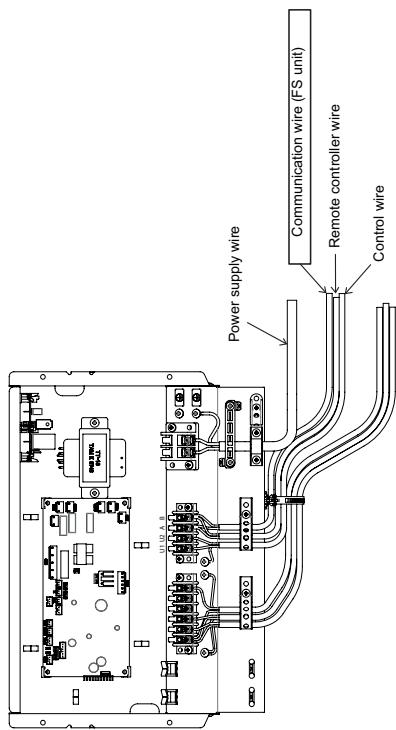
REQUIREMENT

- Connect the wires matching the terminal numbers. Incorrect connection causes a trouble.
- Pass the wires through the bushing of wire connection holes of the hot water module.
- Keep a margin (Approx. 100 mm) on a wire to hang down the electrical control box at servicing or other purpose.
- The low-voltage circuit is provided for the remote controller. (Do not connect the high-voltage circuit.)
- Remove the front panel of the hot water module by taking off the mounting screws (2 positions).
- Tighten the screws of the terminal block, and fix the wires with cord clamp attached to the electrical control box.
(Do not apply tension to the connecting section of the terminal block.)
- Mount the front panel of the hot water module without pinching wires.



■ Wiring for Flow selector unit (FS unit) for SHRM-e

Connect communication wire of FS unit to terminal A, B (no polarity) of Hot Water Module.
when the Hot water module connects to SHRM-e system.



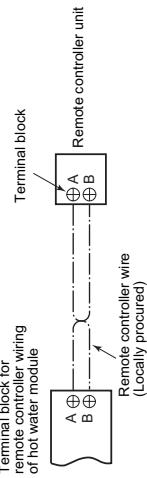
NOTE

- In case of connecting at least one Hot Water Module in SHRM-e system, all of FS units in the system should be Single port type FS unit (long piping model) or Multiport type FS unit.

■ Remote controller wiring

- Strip off approx. 9 mm the wire to be connected.

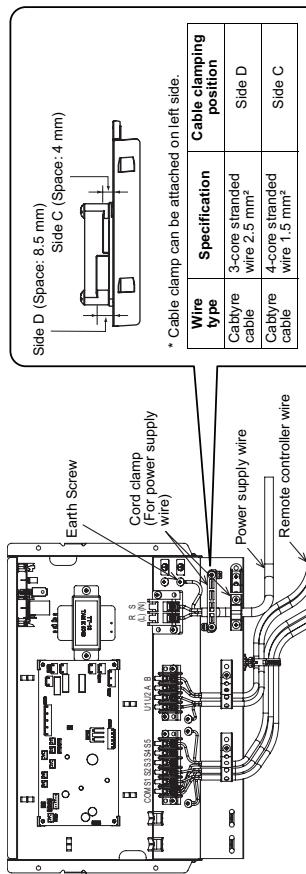
▼ Wiring diagram



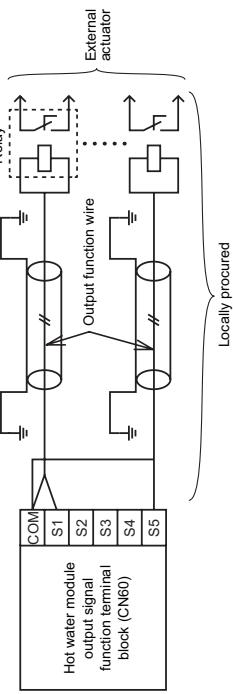
■ Output signal function wiring

Connect the following output signals from the hot water module.

| Terminal block No. | Function | Comments |
|--------------------|---------------------------------------|--|
| COM | DC12V (COM) | Common for connector S2 ~ S5 |
| S1 | Defrosting output (COM-S1) | DC12V Relay coil is less than 16mA. |
| S2 | Line heater output (COM-S2) | DC12V Relay coil is less than 16mA. |
| S3 | - | - |
| S4 | Heating thermostat ON output (COM-S4) | DC12V Relay coil is less than 16mA. |
| S5 | Pump output (COM-S5) | DC12V Relay coil is less than 16mA. |



10 Applicable controls



NOTE

Auxiliary relays (locally procured) must be connected to output signal function wirings to allow connection to the hot water module output signal functions. The maximum current output signal, from each of the output signal function wirings, is 16 mA. Please ensure the rated current of the relay coil is less than 16 mA to avoid damage to the hot water module P.C. board.

▼ Output function wire

△ CAUTION

Output signal functions are separated from primary basic insulation.

- To prevent noise trouble, use 2-core shield wire.
- Determine the wire length between the hot water module output signal function terminal block and the relay up to 2 m.
- Locally procure and install protective devices such as the heater and pump.

■ Address setup

Set up the addresses as per the Installation Manual supplied with the outdoor unit.

△ CAUTION

Set the DIP switch 4 of SW09 on the P.C. board of the header outdoor unit "ON". (Factory default is "OFF") VRF system will be stopped to avoid water freezing when the power supply is disconnected.

Interface P.C. board on the header outdoor unit

| | | | |
|---------------|---------------|---------------|---------------|
| SW06 | SW07 | SW09 | SW10 |
| ON 1 2 3 4 |
| SW11 | SW12 | SW13 | SW14 |
| ON 1 2 3 4 |

Change the settings while the hot water module is not working. (Stop the hot water module before making settings.)

△ CAUTION

Set only the CODE No. shown in the following table: Do NOT set any other CODE No.

If a CODE No. not listed is set, it may not be possible to operate the hot water module or other trouble with the product may result.

■ Group control

- In a group control, a remote controller can control up to maximum 8 units.
 - The wired remote controller only can control a group control. The wireless remote controller is unavailable for this control.
 - For wiring procedure and wires of the individual line (identical refrigerant line) system, refer to "Electrical Connection" in this Manual.
 - Wiring between indoor units in a group is performed in the following procedure.
 - Connect the hot water modules by connecting the remote controller wires from the remote controller terminal blocks (A, B) of the hot water module connected with a remote controller to the remote controller terminal blocks (A, B) of the other hot water modules. (Non-polarity)
 - For address setup, refer to the Installation Manual attached to the outdoor unit.

■ Remote controller sensor

△ CAUTION

- Remote controller sensor cannot be used for the hot water module.
- Remote controller sensor has no function when remote controller is connected to the hot water module.

■ Basic procedure for changing settings

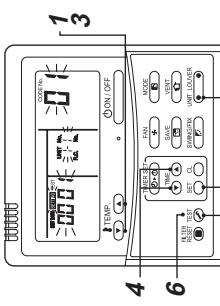
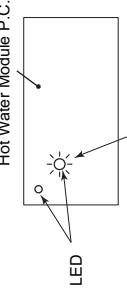
Change the settings while the hot water module is not working. (Stop the hot water module before making settings.)

<RBC-AMT32E>

- 2** Each time  button is pushed, hot water module numbers in the control group change cyclically. Select the hot water module to change settings for.

The LED on the P.C. board of the selected hot water module flashes. The hot water module for change settings can be confirmed.

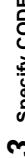
Hot Water Module P.C. board



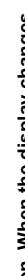
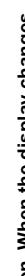
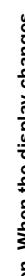
- 1** Push and hold  button simultaneously for at least 4 seconds. After a while, the display flashes as shown in the figure. Confirm that the CODE No. is [01].

If the CODE No. is not [01], push  button to clear the display content, and repeat the procedure from the beginning. (No operation of the remote controller is accepted for a while after  button is pushed.) (While hot water modules are operated under the group control, "ALL" is displayed first. When  is pushed, the indoor unit number displayed following "ALL" is the header unit.)

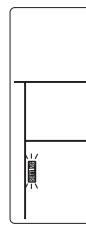
(Display content varies with the indoor unit (including hot water module) model.)

- 3** Specify CODE No. [**] with "TEMP."  /  buttons.

- 4** Select SET DATA [****] with "TIME"  /  buttons.

- 5** Push  button. When the display changes from flashing to lit, the setup is completed.
- To change settings of another hot water module, repeat from Procedure **2**.
 - To change other settings of the selected hot water module, repeat from Procedure **3**. Use  button to clear the settings. To make settings after  button was pushed, repeat from Procedure **2**.

- 6** When settings have been completed, push  button to determine the settings.
- When  button is pushed,  flashes and then the display content disappears and the hot water module enters the normal stop mode.
(While  is flashing, no operation of the remote controller is accepted.)



<RBC-AMS55E-ES/EN>

- 1** Push the [ MENU] button to display the menu screen.
- 2** Push and hold the [ MENU] button and the [ ] button at the same time to display the "Field setting menu".
→Push and hold the buttons for more than 4 seconds.
- 3** Push the [ CANCEL] button to return.



| Item | Function |
|---------------------------------|--|
| 1. Test mode | Settings for when performing the test operation after installation |
| 2. Register service info | Registration of information about the contact number for service, model name and serial number of the indoor unit and outdoor unit |
| 3. Alarm history | List of latest 10 alarm data: information of check code, date, time, and unit |
| 4. Monitor function | Monitoring data of sensor temperature, rotating speed of the compressor or other factor. |
| 5. Setting louver position | Change the louver indication setting to match the indoor unit type. |
| 6. Setting timer operation mode | Set whether or not the operation mode can be selected when setting the schedule timer. |
| 7. DN setting | Advanced settings using DN code |
| 8. Reset power consumption data | Resetting the power consumption data saved in the remote controller. |

11 Test run

Perform the advanced settings for the air conditioner.
Carry out the setting operation while the indoor unit is stopped. (Turn off the air conditioning unit before starting the setting operation.)

- 1** Push the [/]/[/] button to select "7. DN setting" on the "Field setting menu" screen, then push the " Set" [F2] button.
 - >The fan and louver of the indoor unit operate. When the group control is used, the fan and louver of the selected indoor unit operate.
 - >Move the cursor to select "Code(DN)" with the " < " [F1] button, then set "Code(DN)" with the [^]/ [v] button.
 - >Move the cursor to select "Data" with the " > " [F2] button, then set "Data" with the [^]/ [v] button.
 - 2** Refer to the Installation Manual supplied with the indoor unit or service manual for details about the Code(DN) and Data.
 - 3** Push the [MENU] button to set the other Code(DN) and Data. After "Continue?" is displayed on the screen, push the " Yes" [F1] button.
 - 4** Push the " No" [F2] button to finish the setting operation. " Setting" appears on the screen for a while, then the screen returns to the "Field setting menu" screen.
- >Pushing the " No" [F2] button displays the unit selection screen when the group control is used. Push the [CANCEL] button on the unit selection screen to finish the setting operation. " Setting" appears on the screen for a while, then the screen returns to the "Field setting menu" screen.

<RBC-AMT32E>

■ Before test run

Before turning on the power supply, carry out the following procedure.

- 1) By using 500 V-megger, check that resistance between the terminal block L1 to N and the earth grounding. If resistance of less than 1 MΩ is detected, do not run the unit.

- 2) Check the valve of the outdoor unit being opened fully.

- To protect the compressor at activation time, leave power-ON for 12 hours or more before operating.
- Do not press the electromagnetic contactor to forcibly perform a test run. (This is very dangerous because the protective device does not work.)
- Before starting a test run, set addresses by following the Installation Manual supplied with the outdoor unit.
- Before carrying out a test run, complete the water supply (10 °C or more) to the water pipe system and the wiring for the pump. The entire system stops by detecting a check code (check code: A01) when the water is not supplied to the Hot Water Module and when the water does not circulate.

■ Execute a test run

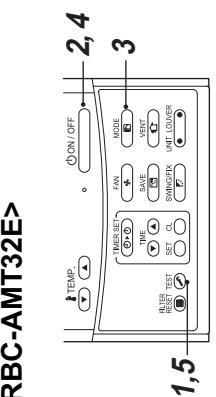
Operate the unit with the wired remote controller as usual.

For the procedure of the operation, refer to the attached Owner's Manual to the outdoor unit.

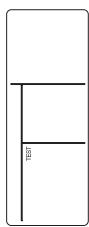
- A forced test run can be executed in the following procedure even if the operation stops by thermostat-OFF. In order to prevent a serial operation, the forced test run is released after 60 minutes have passed and returns to the usual operation.

⚠ CAUTION

- Do not use the forced test run for cases other than the test run because it applies an excessive load to the devices.



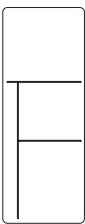
- 1** Push the TEST button for 4 seconds or more. "[TEST]" is displayed on the display part and the selection of mode in the test mode is permitted.



- 2** Push ON/OFF button.
- 3** Select the operation mode with MODE button, [Heat].

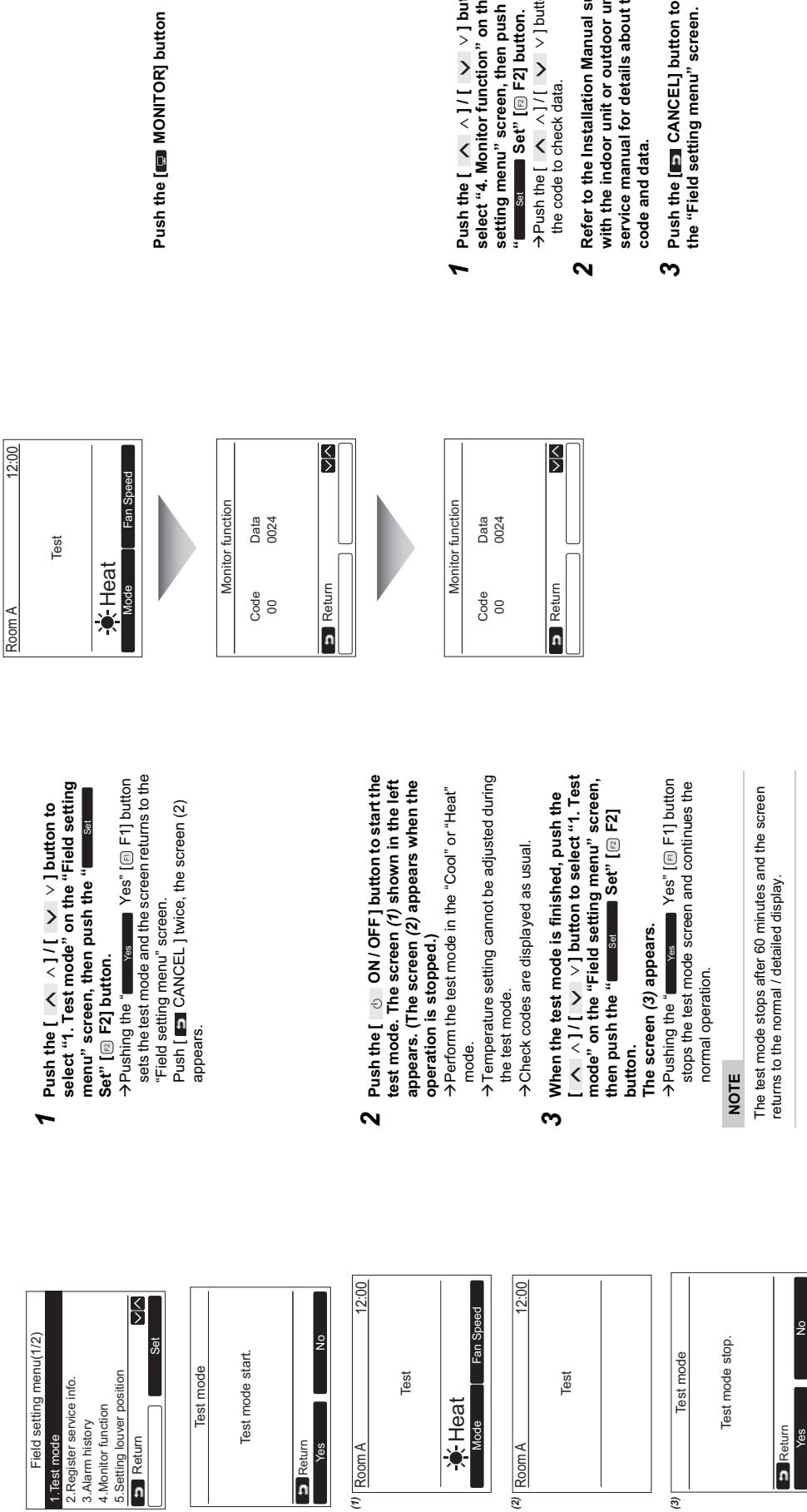
- Cannot select the hot water module in a mode other than [Heat].
- The temperature controlling function does not work during test run.
- The detection of trouble is performed as usual.

- 4** After the test run, push ON/OFF button to stop a test run.
- (Display part is same as procedure **1**.)
- 5** Push TEST check button to cancel (release) from the test run mode.
- ([TEST] disappears on the display and the status returns to a normal.)



<RBC-AMSS55E-ES/EN>

Using the Service monitor with the [] MONITOR] button during the test mode



■ Items to check before conducting a trial operation

Check the following items before the trial operation. The numbers in (parentheses) are the chapter numbers in the table of contents of the installation manual.

| | Check |
|-----------------------------|---|
| Installation work | Is the equipment attached to the legs with bolts? (See chapter 5.) Is there sufficient open space around the equipment for servicing? (See chapter 5.) Have the criteria for selecting a location to install the equipment been met? (See chapter 4.) Are all of the pipes connected correctly? (See chapter 5.) Are there no water leaks? Is the flow rate suitable? (See chapter 6.) Is the strainer in a suitable location? (See chapters 3 and 6.) Is the line heater in a suitable location and is the flow rate suitable? (See chapters 3 and 6.) Have suitable safety devices for pressure relief and expansion tanks been installed? (See chapters 3 and 6.) Is the shut-off valve in a suitable location? (See chapters 3 and 6.) Is the piping material suitably heat resistant and corrosion resistant? (See chapters 6 to 8.) Can water discharge through the drain? (See chapter 7.) Was the heat-relinement work done suitably? (See chapters 6 to 8.) Is the electric wiring connected correctly? (See chapter 9.) Is the electric wiring thick enough? (See chapter 9.) Is the power fed from a dedicated ground fault circuit breaker? Is the output terminal wired? (See chapter 9.) Is the addressed fixed? (*1) Has DIP switch 4 of SW08 on the interface board of the header outdoor unit been set to "ON" (factory default is "OFF")? (See chapter 9.) (*2) |
| Piping work | Is the air vent valve in a suitable location? (See chapters 3 and 6.) Is the piping material suitably heat resistant and corrosion resistant? (See chapters 6 to 8.) |
| Electric wiring work | Is the address fixed? (*1) Has DIP switch 4 of SW08 on the interface board of the header outdoor unit been set to "ON" (factory default is "OFF")? (See chapter 9.) (*2) |
| Outdoor unit board settings | |

*1 Do not operate the air conditioner (run the compressor) before the address to the hot water module is fixed.

Doing so will cause the heat exchanger in the hot water module to freeze, rupture, and leak water.

*2 Set DIP switch 4 of SW09 on the P-C. board of the header outdoor unit to "ON" (factory default is "OFF").

The VRV system will be stopped to avoid water freezing when the power supply is disconnected.

NOTE

Before you run the compressor, always confirm that the hot water module is operable (power on, address fixed, communication wiring complete). Failure to do this will cause the heat exchanger in the hot water module to freeze, rupture, and leak water.

12 Maintenance

- ▼ **Periodic Maintenance**
 - For environmental conservation, it is strongly recommended that the indoor and outdoor units of the air conditioner (including hot water module) in use be cleaned and maintained regularly to ensure efficient operation of the air conditioner.
- When the air conditioner (including hot water module) is operated for a long time, periodic maintenance (once a year) is recommended. Furthermore, regularly check the outdoor unit for rust and scratches, and remove them or apply rustproof treatment, if necessary.
- As a general rule, when an indoor unit is operated for 8 hours or more daily, clean the indoor unit and outdoor unit at least once every 3 months. Ask a professional for this cleaning / maintenance work. Such maintenance can extend the life of the product though it involves the owner's expense. Failure to clean the indoor and outdoor units regularly will result in poor performance, freezing, water leakage, and even compressor failure.

Inspection before maintenance

Following inspection must be carried out by a qualified installer or qualified service person.

| | Parts | Inspection method |
|-----------|---|-------------------|
| Drain pan | Access from inspection opening and remove the front panel. Check if there is any clogging or drain water is polluted. | |

▼ Maintenance List

| Part | Unit | Cheat (visual / auditory) | Maintenance |
|----------------------------|----------------------------|--|---|
| Heat exchanger | Outdoor | Dust / dirt clogging, scratches | Wash the heat exchanger when it is clogged. |
| Fan motor | Outdoor | Sound | Take appropriate measures when abnormal sound is generated. |
| Air inlet / outlet grilles | Outdoor | Dust / dirt, scratches | Fix or replace them when they are deformed or damaged. |
| Drain pan | Hot water module | Dust / dirt clogging, drain contamination | Clean the drain pan and check the downward slope for smooth drainage. |
| Exterior | Hot water module / Outdoor | • Rust, peeling of insulator • Peeling / lift of coat | Apply repair coating. |
| Water pipes | Hot water module | Rust, leakage Evidence of leakage | Checking |
| Strainer | Hot water module | Dust / dirt clogging | Checking |
| Air vent valve | Hot water module | Air entrainment | Checking an air vent valve |

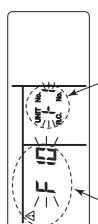
It recommends that a pump and a strainer are maintained periodically.

13 Troubleshooting

<RBC-AMT32E>

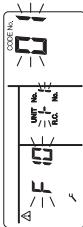
■ Confirmation and check

When a trouble occurred in the hot water module, a check code and indoor UNIT No. (including hot water module) appear on the display part of the remote controller. The check code is only displayed during the operation. If the display disappears, operate the hot water module according to the following "Confirmation of trouble log" for confirmation.



Check code
Indoor UNIT No. (including hot water module) in which a trouble occurred

- 1 When **SET** and **TEST** buttons are pushed simultaneously for 4 seconds or more, the following display appears. If **F** is displayed, the mode enters in the trouble log mode.
- [01] Order of trouble log is displayed in CODE No..
 - [Check code] is displayed in CHECK.
 - [Indoor unit address in which a trouble occurred] is displayed in Unit No..



- 2 Every pushing of **TEMP** button used to set temperature, the trouble log stored in memory is displayed in order. The numbers in CODE No. indicate CODE No. [01] (latest) → [04] (oldest).

REQUIREMENT

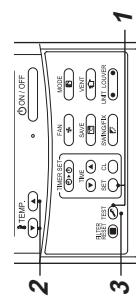
Do not push **TEST** button because all the trouble log of the indoor unit (including hot water module) will be deleted.

- 3 After confirmation, push **TEST** button to return to the usual display.

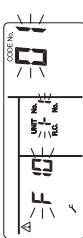
<RBC-AMS55E-ES/EN>

■ Confirmation and check

When a trouble occurred on the hot water module, the trouble log can be confirmed with the following procedure. (The trouble log is stored in memory up to 4 trouble.) The log can be confirmed from both operating status and stop status.



- 1 When **SET** and **TEST** buttons are pushed simultaneously for 4 seconds or more, the following display appears. If **F** is displayed, the mode enters in the trouble log mode.
- [01] Order of trouble log is displayed in CODE No..
 - [Check code] is displayed in CHECK.
 - [Indoor unit address in which a trouble occurred] is displayed in Unit No..



- 2 Every pushing of **TEMP** button used to set temperature, the trouble log stored in memory is displayed in order. The numbers in CODE No. indicate CODE No. [01] (latest) → [04] (oldest).

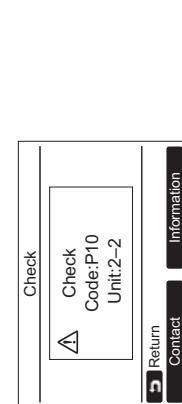
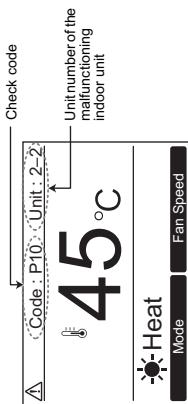
REQUIREMENT

Do not push **TEST** button because all the trouble log of the indoor unit (including hot water module) will be deleted.

When an error has occurred in the air conditioner, the check code and the unit number of the indoor unit appear on the display of the remote controller.

- * The check code appears only while the unit is running.

Push the **[MONITOR]** button or **[CANCEL]** button to display the check information screen.

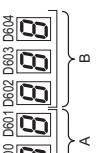


While the check information screen appears:
Push the **"Contact"** **[F1]** button to display the contact number for service.
Push the **"Information"** **[F2]** button to display the model name and serial number of the unit.

- Push the **[MONITOR]** button or **[CANCEL]** button to display the check information screen:

In addition to the CODE No. on the remote controller of an indoor unit, you can diagnose failure type of an outdoor unit by checking the 7-segment display on the interface P.C. board.
Use the function for various checks.
Set every DIP switch to OFF after checking.

7-Segment display and check code

| Rotary switch setting value | SW01 | SW02 | SW03 | Indication | LED |
|-----------------------------|------|------|------|-------------------------|---|
| 1 | 1 | 1 | | Outdoor unit check code | D600 D601 D602 D603 D604  |

* If a check code has an auxiliary code, the display indicates the check code for three seconds and the auxiliary code for one second alternately.
Indicated when SW01 = [1], SW02 = [1], and SW03 = [1].

Check code [indicated on the 7-segment display on the outdoor unit] for SMMI-e and SHRM-e Series (MMY-***)

E01: Communication between indoor and outdoor units

| Check code | Indication on 7-segment display on the outdoor unit | Check code name |
|------------|--|---|
| A01 | Detected Hot water module address | Flow switch operation trouble |
| A02 | Detected Hot water module address | Water temperature decrease trouble |
| A03 | Detected Hot water module address | Activation of water heat exchanger frost protection |
| E06 | Number of indoor units and Hot Water Module which received normally | Decrease of number of indoor units and Hot Water Module |
| E07 | — | Indoor / outdoor communication circuit trouble |
| E08 | Duplicated indoor address sees | Duplication of indoor addresses. |
| E12 | 01: Communication between indoor and outdoor units 02: Communication between outdoor units | Automatic addressing start trouble |
| E15 | — | No indoor unit during automatic addressing |
| E16 | 00: Capacity over 01~: Number of connected units | Capacity over / number of connected indoor units |
| E19 | 00: Header is nothing 02: 2 or more header units | Number of header outdoor unit trouble |
| E20 | 01: Other line outdoor connected 02: Other line indoor connected | Other lines connected during automatic addressing |
| E23 | — | Communication transmission trouble between outdoor units |
| E25 | — | Duplicated follower outdoor address set up |
| E26 | Number of outdoor units which received normally | Decrease of connected outdoor units |
| E28 | Detected outdoor unit number | Follower outdoor unit trouble |
| E31 | IPDU quantity information ⁽¹⁾ 80 | IPDU communication trouble Communication trouble between MCU and sub MCU |
| F04 | — | TD1 sensor trouble |
| F05 | — | TD2 sensor trouble |
| F06 | 01: TE1 sensor 02: TE2 sensor | TE1 sensor trouble TE2 sensor trouble |
| F07 | 01: TL1 sensor | TL1 sensor trouble |
| F08 | — | TO sensor trouble |
| F12 | 01: TS1 sensor 02: TS2 sensor | TS1 or TS2 sensor trouble |
| F13 | 01: Compressor 1 02: Compressor 2 | TH (Heat sink) sensor trouble |
| F15 | — | Outdoor temp. sensor miswiring (TE1, TL1) |
| F16 | — | Outdoor pressure sensor miswiring (Pd, Ps) |
| F23 | — | Ps sensor trouble |
| F24 | — | Pd sensor trouble |
| F31 | — | Outdoor EEPROM trouble |
| H01 | 01: Compressor 1 02: Compressor 2 | Compressor breaking down |
| H02 | 01: Compressor 1 02: Compressor 2 | Compressor trouble (Locked) |
| H03 | 01: Compressor 1 02: Compressor 2 | Current detection circuit trouble |
| H05 | — | TD1 sensor miswiring |
| H06 | — | Low pressure protective operation |
| H07 | Detected outdoor unit number | Oil level down detection (Indicated only on the header outdoor unit) |
| H08 | — | Temperature sensor trouble for oil level |
| H15 | — | TD2 sensor miswiring |
| H16 | — | Oil level detector circuit trouble |
| J10 | Detected indoor unit address | Flow selector units overflow trouble |
| L02 | Model mismatch of indoor and outdoor unit | System shutdown trouble from indoor unit |
| L04 | — | Outdoor system address duplication |
| L06 | Number of prior indoor units | Duplication of indoor units with priority |
| L08 | — | Indoor unit group / address unset |
| L10 | — | Outdoor unit capacity unset. |
| L12 | 01: Flow selector unit (s) installation trouble | Flow selector unit (s) system trouble |
| L17 | — | Inconsistent models of outdoor units |
| L18 | Detected indoor unit address | Flow selector unit trouble |
| L23 | 01: Clean Converter setting trouble 02: Hot Water Module setting trouble | Setting trouble |
| L24 | 01: Duplication of flow selector unit address 02: Indoor unit (s) operation mode priority setting | Flow selector unit (s) setting trouble |
| L28 | — | Outdoor connected quantity over |
| L29 | IPDU number information ⁽¹⁾ | IPDU quantity trouble |
| L30 | Detected indoor unit address | External interlock of indoor unit |
| L31 | — | Compressor IPDU trouble |
| P03 | — | Discharge temperature TD1 trouble |
| P04 | 01: Compressor 1 02: Compressor 2 | High-pressure SW system operation |

Check code [indicated on the 7-segment display on the outdoor unit] for MINI-SMMS-e series (MCY-*)**
Indicated when SW01 = [1], SW02 = [1], and SW03 = [1].

| Check code | | Check code name | |
|---|--|--|--|
| Indication on 7-segment display on the outdoor unit | | Indication on 7-segment display on the outdoor unit | |
| Auxiliary code | | Auxiliary code | |
| P05 | 01: Compressor 1 02: Compressor 2 | Compressor Vdd trouble AC detection circuit trouble | Flow switch operation trouble |
| P07 | 01: Compressor 1 02: Compressor 2 | Heat sink overheat trouble | Water temperature decrease trouble |
| P10 | Detected indoor unit address | Indoor overflow trouble | Activation of water heat exchanger frost protection |
| P13 | — | Outdoor unit flow/back trouble detected | Decrease of number of indoor units, or HWM unit only |
| P15 | 01: TS condition 02: TD condition | Gas leak detection | Indoor / Outdoor communication circuit trouble |
| P17 | — | Discharge temperature TD2 trouble | Duplication of indoor addresses |
| P19 | Detected outdoor unit number | 4-way valve inverse trouble | No indoor unit during automatic addressing |
| P20 | — | High-pressure protective operation | Number of connected capacity over / indoor units |
| P22 | #0: Element's short circuit #E: Vdc voltage trouble | Outdoor fan IPDU trouble | Other line connected during automatic addressing |
| | #1: Position detection circuit trouble | | IPDU quantity information *1 |
| | #2: Input current sensor trouble | | IPDU communication trouble |
| | #3: Motor lock trouble | | TD sensor trouble |
| | #C: Sensor temperature trouble (No TH sensor) | | TE sensor trouble |
| | #4: Motor current trouble #D: Sensor short circuit/release trouble (No TH sensor) | | F01: TL1 or TL3 sensor trouble |
| P26 | #5: Synchronization/step-out trouble *Put in Fan IPDU No. in [#] mark | IPM short protection trouble Compressor position detecting circuit trouble | F07: 01: TL1 sensor 03: TL3 sensor |
| | 01: Compressor 1 02: Compressor 2 | | F08: — |
| | 01: Compressor 1 02: Compressor 2 | | F12: 01: TS1 sensor 03, 04: TS3 sensor |
| | — | | F13: — |
| | — | | F15: — |
| P29 | — | Outdoor pressure sensor miswiring (Pd, Ps) Ps sensor trouble Pd sensor trouble Outdoor program trouble Compressor breakdown Compressor trouble (Lock) Current detective circuit system trouble TD sensor trouble Low-pressure protective operation Oil level down detection TK sensor trouble for oil level Oil level detector circuit trouble Outdoor system address duplicated Duplication of indoor units with priority Indoor group / Address unset Outdoor capacity unset SW setting trouble when connecting to HWM unit IPDU quantity trouble External interlock of indoor unit Discharge temp TD trouble High-pressure switch trouble | Outdoor temp. sensor miswiring (TE, TL1) |
| | — | | — |
| | — | | — |
| | — | | — |
| | — | | — |
| | — | | — |
| | — | | — |
| | — | | — |
| | — | | — |
| | — | | — |

| Check code | | Check code name | |
|---|--|--|--|
| Indication on 7-segment display on the outdoor unit | | Indication on 7-segment display on the outdoor unit | |
| Auxiliary code | | Auxiliary code | |
| P05 | 01: Compressor 1 02: Compressor 2 | Compressor Vdd trouble AC detection circuit trouble | Flow switch operation trouble |
| P07 | 01: Compressor 1 02: Compressor 2 | Heat sink overheat trouble | Water temperature decrease trouble |
| P10 | Detected indoor unit address | Indoor overflow trouble | Activation of water heat exchanger frost protection |
| P13 | — | Outdoor unit flow/back trouble detected | Decrease of number of indoor units, or HWM unit only |
| P15 | 01: TS condition 02: TD condition | Gas leak detection | Indoor / Outdoor communication circuit trouble |
| P17 | — | Discharge temperature TD2 trouble | Duplication of indoor addresses |
| P19 | Detected outdoor unit number | 4-way valve inverse trouble | No indoor unit during automatic addressing |
| P20 | — | High-pressure protective operation | Number of connected capacity over / indoor units |
| P22 | #0: Element's short circuit #E: Vdc voltage trouble | Outdoor fan IPDU trouble | Other line connected during automatic addressing |
| | #1: Position detection circuit trouble | | IPDU quantity information *1 |
| | #2: Input current sensor trouble | | IPDU communication trouble |
| | #3: Motor lock trouble | | TD sensor trouble |
| | #C: Sensor temperature trouble (No TH sensor) | | TE sensor trouble |
| | #4: Motor current trouble #D: Sensor short circuit/release trouble (No TH sensor) | | F01: TL1 or TL3 sensor trouble |
| P26 | #5: Synchronization/step-out trouble *Put in Fan IPDU No. in [#] mark | IPM short protection trouble Compressor position detecting circuit trouble | F07: 01: TL1 sensor 03: TL3 sensor |
| | 01: Compressor 1 02: Compressor 2 | | F08: — |
| | 01: Compressor 1 02: Compressor 2 | | F12: 01: TS1 sensor 03, 04: TS3 sensor |
| | — | | F13: — |
| | — | | F15: — |
| P29 | — | Outdoor pressure sensor miswiring (Pd, Ps) Ps sensor trouble Pd sensor trouble Outdoor program trouble Compressor breakdown Compressor trouble (Lock) Current detective circuit system trouble TD sensor trouble Low-pressure protective operation Oil level down detection TK sensor trouble for oil level Oil level detector circuit trouble Outdoor system address duplicated Duplication of indoor units with priority Indoor group / Address unset Outdoor capacity unset SW setting trouble when connecting to HWM unit IPDU quantity trouble External interlock of indoor unit Discharge temp TD trouble High-pressure switch trouble | Outdoor temp. sensor miswiring (TE, TL1) |
| | — | | — |
| | — | | — |
| | — | | — |
| | — | | — |
| | — | | — |
| | — | | — |
| | — | | — |
| | — | | — |
| | — | | — |

| | Check code | Indication on 7-segment display on the outdoor unit | Auxiliary code | Check code name |
|-----|--|--|-----------------------|--|
| P05 | 00 *E (* : FAN motor number) | — | — | Phase missing detection Fan motor Vdc trouble |
| P07 | | — | — | Compressor Vdc trouble |
| P10 | Detected indoor unit address | | — | Heat sink overheat trouble |
| P13 | | — | — | Indoor overflow trouble |
| P15 | 01: TS1 condition 02: TD condition | — | — | Outdoor liquid back detection trouble |
| P19 | | — | — | Gas leak detection |
| P20 | | — | — | 4-way valve operation trouble |
| P22 | *0: Elemental device short *: Position defective circuit trouble *2: Input current sensor trouble *3: Fan motor lock trouble *4: Motor current trouble *5: Synchronize, step out trouble *C: Sensor temperature trouble *D: Sensor short, free trouble (*: Fan motor number) | — | — | Outdoor fan IPDU trouble |
| P26 | | — | — | Compressor IPM short protection trouble |
| P29 | | — | — | Compressor position detective circuit system trouble |

*1 IPDU number information
 01: Compressor
 02: Fan 1
 03: Compressor and Fan 1
 04: Fan 2
 05: Compressor and Fan 2
 06: Fan 1 and Fan 2
 07: Compressor and Fan1 and 2

WARNINGS ON REFRIGERANT LEAKAGE

Check of Concentration Limit

The room in which the air conditioner is to be installed requires a design that in the event of refrigerant gas leaking out, its concentration will not exceed a set limit. The refrigerant R410A which is used in the air conditioner is safe, without the toxicity or combustibility of ammonia, and is not restricted by laws to be imposed which protect the ozone layer. However, since it contains more than air, it poses the risk of suffocation if its concentration should rise excessively. Suffocation from leakage of R410A is almost non-existent. With the recent increase in the number of high concentration buildings, however, the installation of multi air conditioner systems is on the increase because of the need for effective use of floor space, individual control, energy conservation by curtailing heat and carrying power etc.

Most importantly, the multi air conditioner system is able to replenish a large amount of refrigerant compared with conventional individual air conditioners. If a single unit of the multi conditioner system is to be installed in a small room, select a suitable model and installation procedure so that if the refrigerant accidentally leaks out, its concentration does not reach the limit (and in the event of an emergency, measures can be made before injury can occur).

In a room where the concentration may exceed the limit, create an opening with adjacent rooms, or install mechanical ventilation combined with a gas leak detection device.

The concentration is as given below.

Total amount of refrigerant (kg)

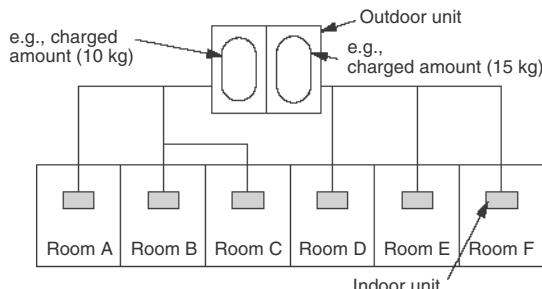
Min. volume of the indoor unit installed room (m^3)

Concentration limit (kg/m^3)

Refrigerant Concentration Limit shall be in accordance with local regulations.

NOTE 1 :

If there are 2 or more refrigerating systems in a single refrigerating device, the amounts of refrigerant should be as charged in each independent device.



For the amount of charge in this example:

The possible amount of leaked refrigerant gas in rooms A, B and C is 10 kg.

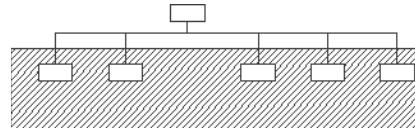
The possible amount of leaked refrigerant gas in rooms D, E and F is 15 kg.

Important

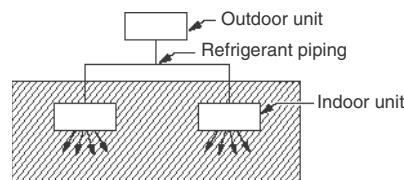
NOTE 2 :

The standards for minimum room volume are as follows.

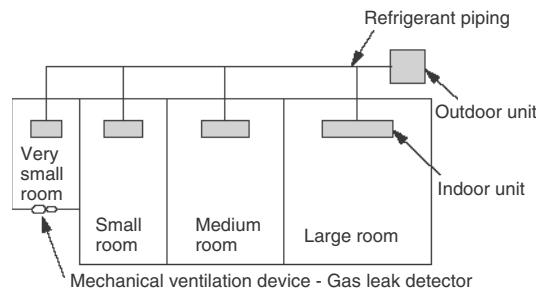
- (1) No partition (shaded portion)



- (2) When there is an effective opening with the adjacent room for ventilation of leaking refrigerant gas (opening without a door, or an opening 0.15 % or larger than the respective floor spaces at the top or bottom of the door).



- (3) If an indoor unit is installed in each partitioned room and the refrigerant piping is interconnected, the smallest room of course becomes the object. But when a mechanical ventilation is installed interlocked with a gas leakage detector in the smallest room where the density limit is exceeded, the volume of the next smallest room becomes the object.



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Revision record

| First issue | — | — | May., 2014 |
|-------------|--------------------------------------|---|------------|
| Revision 1 | Exchange to Installation Manual | Page 101 to 134 | Apr., 2015 |
| Revision 2 | Sensor name change | Page 14, 15, 16, 17, 19, 33, 34, 36, 37, 39, 41, 42, 62, 68, 70, 72, 75, 78 | Nov., 2015 |
| Revision 3 | The contents addition of SMMS-e | Page 11, 18, 33, 36, 37, 38, 40, 45, 46, 47, 48, 51, 65, 66, 67, 68, 69, 70, 71, 72, 73, 74, 75, 76, 77 13. INSTALLATION MANUAL (EXCERPT) | Aug., 2016 |
| Revision 4 | The contents addition of MiNi-SMMS-e | Page 2, 11, 12, 13, 19, 22, 23, 34, 36, 39, 40, 41, 42, 43, 44, 48, 52, 66, 71, 79, 85, 86, 87, 88 12. OWNER'S MANUAL (EXCERPT) 13. INSTALLATION MANUAL (EXCERPT) | Dec., 2019 |