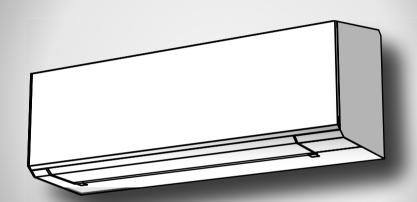
TOSHIBA

INSTALLATION MANUAL
AIR CONDITIONER (MULTIPLE TYPE)





Indoor unit RAS-M05G3KVSG-E RAS-M05G3KVSGB-E

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PRECAUTIONS FOR SAFETY



Read the precautions in this manual carefully before operating the unit.



This appliance is filled with R32.

■ Warning indications on the air conditioner unit

Warning indication CAUTION BURST HAZARD Open the service valves before the operation, otherwise there might be the burst. Description CAUTION BURST HAZARD Open the service valves before the operation, otherwise there might be the burst.

- Before installation, please read these precautions for safety carefully.
- Be sure to follow the precautions provided here to avoid safety risks. The symbols and their meanings are shown below.

WARNING: It indicates that incorrect use of this unit may cause severe injury or death.

CAUTION: It indicates that incorrect use of this unit may cause personal injury (*1), or property damage (*2).

- *1: Personal injury means a slight accident, burn, or electrical shock which does not require admission or repeated hospital treatment.
- *2: Property damage means greater damage which affects assets or resources.

For general public use

Power supply cord and connecting cable of appliance use shall be at least polychloroprene sheathed flexible cord (design H07RN-F) or cord designation 60245 IEC66. (Shall be installed in accordance with national wiring regulations.)

CAUTION To disconnect the appliance from the main power supply

This appliance must be connected to the main power supply by means of a circuit breaker or a switch with a contact separation of at least 3 mm in all poles.

DANGER

- FOR USE BY QUALIFIED PERSONS ONLY.
- TURN OFF MAIN POWER SUPPLY BEFORE ATTEMPTING ANY ELECTRICAL WORK. MAKE SURE ALL POWER SWITCHES ARE OFF.
 FAILURE TO DO SO MAY CAUSE ELECTRIC SHOCK.
- CONNECT THE CONNECTING CABLE CORRECTLY. IF THE CONNECTING CABLE IS CONNECTED WRONGLY, ELECTRIC PARTS MAY BE DAMAGED.
- CHECK THE EARTH WIRE THAT IT IS NOT BROKEN OR DISCONNECTED BEFORE INSTALLATION.
- DO NOT INSTALL NEAR CONCENTRATIONS OF COMBUSTIBLE GAS OR GAS VAPORS.
 - FAILURE TO FOLLOW THIS INSTRUCTION CAN RESULT IN FIRE OR EXPLOSION.
- TO PREVENT OVERHEATING THE INDOOR UNIT AND CAUSING A FIRE HAZARD, PLACE THE UNIT WELL AWAY (MORE THAN 2 M) FROM HEAT SOURCES SUCH AS RADIATORS, HEATERS, FURNACE, STOVES, ETC.
- WHEN MOVING THE AIR CONDITIONER FOR INSTALLING IT IN ANOTHER PLACE AGAIN, BE VERY CAREFUL NOT TO GET THE SPECIFIED REFRIGERANT (R32) WITH ANY OTHER GASEOUS BODY INTO THE REFRIGERATION CYCLE. IF AIR OR ANY OTHER GAS IS MIXED IN THE REFRIGERANT, THE GAS PRESSURE IN THE REFRIGERATION CYCLE BECOMES ABNORMALLY HIGH AND IT RESULTINGLY CAUSES BURST OF THE PIPE AND INJURIES ON PERSONS.
- IN THE EVENT THAT THE REFRIGERANT GAS LEAKS OUT OF THE PIPE DURING THE INSTALLATION WORK, IMMEDIATELY LET FRESH AIR INTO THE ROOM. IF THE REFRIGERANT GAS IS HEATED BY FIRE OR SOMETHING ELSE. IT CAUSES GENERATION OF POISONOUS GAS.

WARNING

- Never modify this unit by removing any of the safety guards or bypassing any of the safety interlock switches.
- Do not install in a place which cannot bear the weight of the unit. Personal injury and property damage can result if the unit falls.
- Before doing the electrical work, attach an approved plug to the power supply cord.
 - Also, make sure the equipment is properly earthed.
- Appliance shall be installed in accordance with national wiring regulations.
 If you detect any damage, do not install the unit. Contact your dealer immediately.

WARNING

- Do not use any refrigerant different from the one specified for complement or replacement.
 - Otherwise, abnormally high pressure may be generated in the refrigeration cycle, which may result in a failure or explosion of the product or an injury to your body.
- Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.
- The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater).
- Be aware that refrigerants may not contain an odour.
- Do not pierce or burn as the appliance is pressurized. Do not expose the appliance to heat, flame, sparks, or other sources or ignition. Else, it may explode and cause injury or death.
- A special tool for the R32 refrigerant is required for installation.
- Thickness of copper pipes used must be more than 0.8 mm. Never use copper pipes thinner than 0.8 mm.
- After completion of installation or service, confirm there is no leakage of refrigerant gas. It may generate toxic gas when the refrigerant contacts with fire.
- When the indoor unit is connected with multi-split R32 outdoor unit 3M26, 4M27 and 5M34.
 - Please see IMS outdoor unit installation manual and consult your dealer about the minimum floor area.
- · Comply with national gas regulations.

WARNING

- After installation work, make sure below before operation.
 - Connection pipes are connected properly and no leakage.
 - Packed valves are fully open.

Running compressor without open packed valves may cause abnormal high pressure and parts failure.

Leakage at connection piping may suck air and make further high pressure cause burst and injure.

- During pump down work make sure below process.
 - Don't mix air into the refrigerant cycle.
 - Stop the compressor before removing piping after packed valves are fully closed.

Removing piping under the compressor running and packed valves open, air might be sucked and refrigeration cycle pressure becomes abnormally high, and it causes burst or injury on persons.

CAUTION

 Exposure of unit to water or other moisture before installation could result in electric shock.

Do not store it in a wet basement or expose to rain or water.

- After unpacking the unit, examine it carefully for possible damage.
- Do not install the unit at place where leakage of flammable gas may occur.
 In case gas leaks and accumulates at surrounding of the unit, it may cause of fire.
- Do not install in a place that can increase the vibration of the unit. Do not install in a place that can amplify the noise level of the unit or where noise and discharged air might disturb neighbors.
- To avoid personal injury, be careful when handling parts with sharp edges.
- Please read this installation manual carefully before installing the unit. It contains further important instructions for proper installation.
- The manufacturer shall not assume any liability for the damage caused by not observing the description of this manual.

REQUIREMENT OF REPORT TO THE LOCAL POWER SUPPLIER

Please make absolutely sure that the installation of this appliance is reported to the local power supplier before installation. If you experience any problems or if the installation is not accepted by the supplier, the service agency will take adequate countermeasures.

■ Important information regarding the refrigerant used

This product contains fluorinated greenhouse gases.

Do not vent gases into the atmosphere.

Refrigerant type: R32

GWP⁽¹⁾ value: **675** * (ex. R32 ref. AR4) (1)GWP = global warming potential

The refrigerant quantity is indicated on the unit name plate.

* This value is based on F gas regulation 517/2014

ACCESSORY PARTS

	Indoc	r Unit	
No.	Part name	No.	Part name
1	Installation plate × 1	2	Wireless remote control × 1
3	⊕ Battery × 2	4	Remote control holder × 1
5	Toshiba Ultra pure filter × 2	6	()
7	Flat head wood screw × 2	8	Owner's Manual × 1
9	Installation Manual × 1	10	B Label × 1

Air filters

Clean every 2 weeks.

- 1. Open the air inlet grille.
- 2. Remove the air filters.
- 3. Vacuum or wash and then dry them.
- 4. Reinstall the air filters and close the air inlet grille.

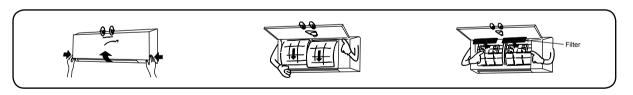
Filter

Maintenance & Shelf-life

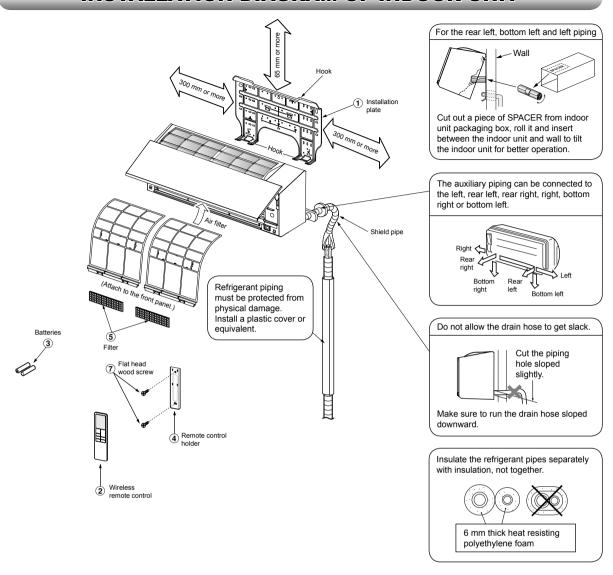
Clean every 3-6 months when dust tuck or covers the filter.

- 1. Recommend to use vacuum to clean by sucking the dusts which stick or dip inside the filter or use the blower to blow the dust go out through the filter.
- If necessary to use water to clean, simply use the plain water to wash the filter, dry with the sunlight for 3-4 hours or until it completely dry. Nevertheless, use hair drier to dry it. However, washing with water, it may reduce the performance of the filter.
- 3. Replace every 2 years or sooner. (contact your dealer to purchase new filter) (P/N: RB-A622DA)

Note: Filter life depends on the level of impurities in your operating environment. Higher levels of impurities may require more frequent cleaning and replacement. In all cases, we recommend an additional set of filters to improve the purifying and deodorizing performance of your air conditioner.



INSTALLATION DIAGRAM OF INDOOR UNIT



Optional Installation Parts

Part code	Parts name	Q'ty
(A)	Refrigerant piping Liquid side : Ø6.35 mm Gas side : Ø9.52 mm	One each
В	Pipe insulating material (polyethylene foam, 6 mm thick)	1
©	Putty, PVC tapes	One each

INDOOR UNIT

Installation Place

- A place which provides the spaces around the indoor unit as shown in the diagram
- · A place where there are no obstacles near the air inlet and outlet
- · A place which allows easy installation of the piping to the outdoor unit
- A place which allows the front panel to be opened
- The indoor unit shall be installed at least 2.5 m height. Also, it must be avoided to put anything on the top of the indoor unit.

CAUTION

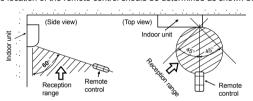
- · Direct sunlight to the indoor unit's wireless receiver should be avoided.
- The microprocessor in the indoor unit should not be too close to RF noise sources.

(For details, see the owner's manual.)



Remote control

- A place where there are no obstacles such as a curtain that may block the signal from the indoor unit
- Do not install the remote control in a place exposed to direct sunlight or close to a heating source such as a stove.
- Keep the remote control at least 1 m apart from the nearest TV set or stereo equipment. (This is necessary to prevent image disturbances or noise interference.)
- The location of the remote control should be determined as shown below.

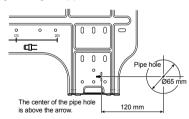


Cutting a Hole and Mounting Installation Plate



Cutting a hole

When installing the refrigerant pipes from the rear



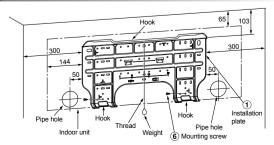
 After determining the pipe hole position on the mounting plate (♣), drill the pipe hole (Ø65 mm) at a slight downward slant to the outdoor side.

NOTE

 When drilling a wall that contains a metal lath, wire lath or metal plate, be sure to use a pipe hole brim ring sold separately.

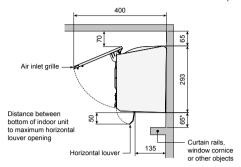


Mounting the installation plate



 Space allows for moving range of the air inlet grille and horizontal louver in operation above curtain rails, window cornice or other objects.

(Unit: mm)



CAUTION

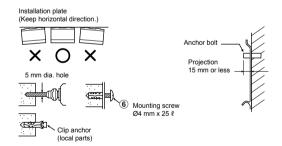
- If have curtain rails, window cornice or other objects, allow space from the indoor unit should be 65 mm or more.
- If allow space is less than 65 mm, this can affect the opening and closing of the air inlet grille and the horizontal louver.
- However, there should be no objects in the air outlet position.
 It will block the air flow direction and drop performance.

When the installation plate is directly mounted on the wall

- Securely fit the installation plate onto the wall by screwing it in the upper and lower parts to hook up the indoor unit.
- To mount the installation plate on a concrete wall with anchor bolts, use the anchor bolt holes as illustrated in the below figure.
- 3. Install the installation plate horizontally in the wall.

CAUTION

When installing the installation plate with a mounting screw, do not use the anchor bolt holes. Otherwise, the unit may fall down and result in personal injury and property damage.



CAUTION

Failure to firmly install the unit may result in personal injury and property damage if the unit falls.

- In case of block, brick, concrete or similar type walls, make 5 mm dia. holes in the wall.
- Insert clip anchors for appropriate mounting screws ⑥.

NOTE

 Secure four corners and lower parts of the installation plate with 4 to 6 mounting screws to install it.

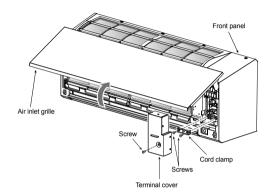
Wiring Connection

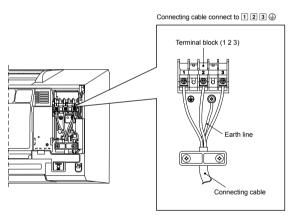


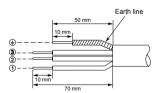
Indoor unit

Wiring of the connecting cable can be carried out without removing the front panel.

- 1. Remove the air inlet grille.
- Open the air inlet grille upward and pull it toward you.
- 2. Remove the terminal cover and cord clamp.
- Insert the connecting cable (according to the local cords) into the pipe hole on the wall.
- 4. Take out the connecting cable through the cable slot on the rear panel so that it protrudes about 20 cm from the front.
- Insert the connecting cable fully into the terminal block and secure it tightly with screws.
- 6. Tightening torque: 1.2 N·m (0.12 kgf·m)
- 7. Secure the connecting cable with the cord clamp.
- Fix the terminal cover, rear plate bushing and air inlet grille on the indoor unit.





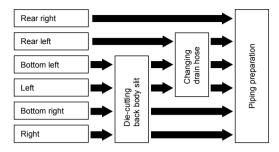


Stripping length of the Connecting cable

Piping and Drain Hose Installation

Piping and drain hose forming

* Since dewing results in a machine trouble, make sure to insulate both connecting pipes. (Use polyethylene foam as insulating material.)



1. Die-cutting front panel slit

Cut out the slit on the left or right side of the front panel for the left or right connection and the slit on the bottom left or right side of the front panel for the bottom left or right connection with a pair of nippers.

2. Changing drain hose

For leftward connection, bottom-leftward connection and rear leftward connection's piping, it is necessary to change the drain hose and drain cap

How to remove the drain hose

- The drain hose can be removed by removing the screw securing the drain hose and then pulling out the drain hose.
- When removing the drain hose, be careful of any sharp edges of steel plate. The edges can injuries.
- To install the drain hose, insert the drain hose firmly until the connection part contacts with heat insulator, and then secure it with original screw.



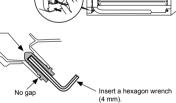
How to remove the drain cap

Clip the drain cap by needle-nose pliers and pull out.

How to fix the drain cap

- 1) Insert hexagon wrench (4 mm) in a center head.
- 2) Firmly insert the drain cap.

Do not apply lubricating oil (refrigerant machine oil) when inserting the drain cap. Application causes deterioration and drain leakage of the plug.



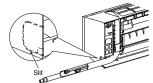
CAUTION

Firmly insert the drain hose and drain cap; otherwise, water may leak.



In case of right or left piping

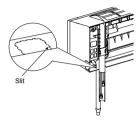
 After scribing slits of the front panel with a knife or a making-off pin, cut them with a pair of nippers or an equivalent tool.





In case of bottom right or bottom left piping

 After scribing slits of the front panel with a knife or a making-off pin, cut them with a pair of nippers or an equivalent tool.



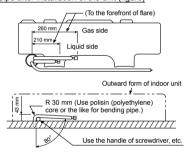


Left-hand connection with piping

 Bend the connecting pipe so that it is laid within 43 mm above the wall surface. If the connecting pipe is laid exceeding 43 mm above the wall surface, the indoor unit may unstably be set on the wall.
 When bending the connecting pipe, make sure to use a spring bender so as not to crush the pipe.

Bend the connecting pipe within a radius of 30 mm.

To connect the pipe after installation of the unit (figure)

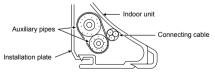


NOTE

If the pipe is bent incorrectly, the indoor unit may unstably be set on the wall. After passing the connecting pipe through the pipe hole, connect the connecting pipes to the auxiliary pipes and wrap the facing tape around them.

CAUTION

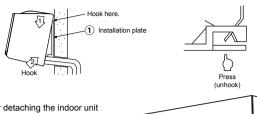
 Bind the auxiliary pipes (two) and connecting cable with facing tape tightly. In case of leftward piping and rear-leftward piping, bind the auxiliary pipes (two) only with facing tape.



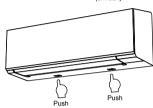
- Carefully arrange pipes so that any pipe does not stick out of the rear plate of the indoor unit.
- Carefully connect the auxiliary pipes and connecting pipes to one another and cut off the insulating tape wound on the connecting pipe to avoid double-taping at the joint; moreover, seal the joint with the virul tape, etc.
- Since dewing results in a machine trouble, make sure to insulate both connecting pipes. (Use polyethylene foam as insulating material.)
- · When bending a pipe, carefully do it, not to crush it.

Indoor Unit Fixing

- Pass the pipe through the hole in the wall and hook the indoor unit on the installation plate at the upper hook.
- Swing the indoor unit to right and left to confirm that it is firmly hooked up on the installation plate.
- While pressing the indoor unit onto the wall, hook it at the lower part on the installation plate. Pull the indoor unit toward you to confirm that it is firmly hooked up on the installation plate.



 For detaching the indoor unit from the installation plate, pull the indoor unit toward you while pushing its bottom up at the specified parts.

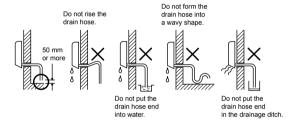


Drainage

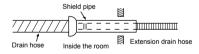
1. Run the drain hose sloped downwards.

NOTE

• The hole should be made at a slight downward slant on the outdoor side.



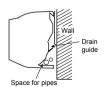
- Put water in the drain pan and make sure that the water is drained out of doors.
- 3. When connecting extension drain hose, insulate the connecting part of extension drain hose with shield pipe.



CAUTION

Arrange the drain pipe for proper drainage from the unit. Improper drainage can result in dew-dropping.

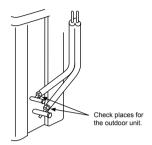
This air conditioner has the structure designed to drain water collected from dew, which forms on the back of the indoor unit, to the drain pan. Therefore, do not store the power cord and other parts at a height above the drain guide.



OTHERS

Gas Leak Test





 Check the flare nut connections for the gas leak with a gas leak detector or soap water.

Remote Control A-B Selection

- When two indoor units are installed in the same room or adjacent two
 rooms, if operating a unit, two units may receive the remote control signal
 simultaneously and operate. In this case, the operation can be preserved
 by setting either one remote control to B setting. (Both are set to A setting
 in factory shipment.)
- The remote control signal is not received when the settings of indoor unit and remote control are different.
- There is no relation between A setting/B setting and A room/B room when connecting the piping and cables.

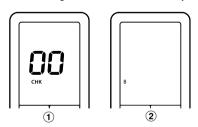
To separate using of remote control for each indoor unit in case of 2 air conditioner are installed near.

Remote Control B Setup.

- 1. Press [RESET] button on the indoor unit to turn the air conditioner ON.
- 2. Point the remote control at the indoor unit.
- 3. Push and hold $\[\]$ button on the Remote Control by the tip of the pencil. "00" will be shown on the display (Picture $\[\]$).
- 4. Press MODE during pushing . "B" will show on the display and "00" will disappear and the air conditioner will turn OFF. The Remote Control B is memorized (Picture ②).

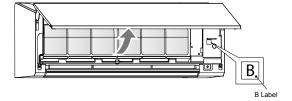
Note: 1. Repeat above step to reset Remote Control to be A.

- 2. Remote Control A have not "A" display.
- 3. Default setting of Remote Control from factory is A.



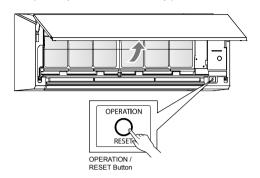
Adhesion of B label (When setting to B)

 Be sure to adhere the B label [®] on the cover terminal same as the below figure.



Test Operation

To switch the TEST RUN (COOL) mode, press [RESET] button for 10 seconds. (The beeper will make a short beep.)



Auto Restart Function Setting

This product is designed so that, after a power failure, it can restart automatically in the same operating mode as before the power failure.

Information

The product is shipped with Auto Restart function in the ON position. Turn it OFF if this function is not required.

How to turn OFF the Auto Restart Function

 Press and hold the [OPERATION] button on the indoor unit for 3 seconds (3 beep sounds but OPERATION lamp does not blink).

How to turn ON the Auto Restart Function

 Press and hold the [OPERATION] button on the indoor unit for 3 seconds (3 beep sounds and OPERATION lamp blink 5 time/sec for 5 seconds).

NOTE

 In case of ON timer or OFF timer are set, AUTO RESTART OPERATION does not activate.

APPENDIX

Work instructions

The existing R22 and R410A piping can be reused for nverter R32 product installations.

MARNING WARNING

the pipe strength are conventionally referred to the Confirming the existence of scratches or dents on the existing pipes and confirming the reliability of

possible to update existing R22 and R410A pipes If the specified conditions can be cleared, it is to those for R32 models.

Basic conditions needed to reuse existing

pipes

Check and observe the presence of three conditions in

- Dry (There is no moisture inside of the pipes.) the refrigerant piping works.
 - Clean (There is no dust inside of the pipes.)

Restrictions for use of existing pipes 3. Tight (There are no refrigerant leaks.)

not be reused as they are. Clean the existing pipes In the following cases, the existing pipes should or exchange them with new pipes.

- 1. When a scratch or dent is heavy, be sure to use new pipes for the refrigerant piping works.
 - When the existing pipe thickness is thinner than the specified "Pipe diameter and thickness," be sure to use new pipes for the refrigerant piping works.
- that of R22). If there is a scratch or dent on the pipe or a thinner pipe is used, the pressure strength may be inadequate, which may cause the pipe to break The operating pressure of R32 is high (1.6 times in the worst case.

Pipe diameter and thickness (mm)

Pipe outer diameter	diameter	Ø6.4	9.6Ø	Ø12.7	
- A	R32, R410A	0.0	0.0	0.0	
ווכעומא	R22	0.0	0.0	0.5	

- When the outdoor unit was left with the pipes
- disconnected, or the gas leaked from the pipes and the pipes were not repaired and refilled.
- There is the possibility of rain water or air, including moisture, entering the pipe.
 - When refrigerant cannot be recovered using a refrigerant recovery unit.
- · There is the possibility that a large quantity of dirty oil or moisture remains inside the pipes.

- When a commercially available dryer is attached to the
- There is the possibility that copper green rust has When the existing air conditioner is removed after been generated.
- Check if the oil is judged to be clearly different from refrigerant has been recovered. normal oil.
- There is the possibility that moisture has mixed with the oil and rust has been generated inside the pipe. There is discolored oil, a large quantity of residue, The refrigerator oil is copper rust green in color:
- · A large quantity of shiny metal dust or other wear or a bad smell.
 - When the air conditioner has a history of the residue can be seen in the refrigerant oil. compressor failing and being replaced.
- shiny metal dust, or other wear residue or mixture of When discolored oil, a large quantity of residue, foreign matter is observed, trouble will occur.
 - When temporary installation and removal of the air ω.
- conditioner is other than the following oil (Mineral oil), (HAB, Barrel-freeze), ester series, PVE only of ether conditioner are repeated such as when leased etc. Suniso, Freol-S, MS (Synthetic oil), alkyl benzene If the type of refrigerator oil of the existing air series.
- The winding-insulation of the compressor may deteriorate.

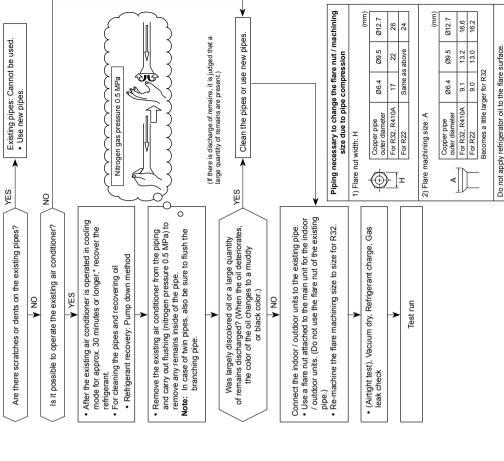
conditioners, but do not guarantee the use of the existing The above descriptions are results have been confirmed pipes of air conditioners that have adopted R32 in other by our company and represent our views on our air

When removing and opening the indoor or outdoor unit for a long time, cure the pipes as follows: Curing of pipes

- foreign matter due to condensation enters the pipes. · Otherwise rust may be generated when moisture or
 - The rust cannot be removed by cleaning, and new

pipes are necessary.

nent Term Curing manner from 1 month or more Pinching DIS Every time Every time
<u> </u>
Placement location Outdoors



TOSHIBA